

# Incident continued at Andover CFC

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Ocado Group PLC  
06 February 2019

This announcement contains inside information

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Ocado Group PLC ("Ocado" or the "Group")

Incident continued at Andover Customer Fulfilment Centre ("CFC")

Unfortunately the fire which started yesterday morning in a corner of the ambient grid was not contained as we believed, and last night expanded. Whilst we are informed by the Fire Brigade that it is now under control, during the night part of the roof collapsed and there has been substantial damage to the majority of the building and its contents.

Ocado confirms that no members of the Ocado team or the public have been injured. We are very grateful to the members of the emergency services for their efforts.

Once we have had time to assess the damage and prepare a plan to return the CFC to operation we will update further as appropriate. As Andover was providing approximately 10% of our current capacity, as a result of this incident there will be a constraint on our ability to meet our growing customer demand and there will be a reduction in sales growth until we can increase capacity elsewhere. Ocado has comprehensive insurance for the property, stock and equipment on site, and for business interruption losses.

## Contacts

Tim Steiner, Chief Executive Officer on 020 7353 4200 today or 01707 228 000

Duncan Tatton-Brown, Chief Financial Officer on 020 7353 4200 today or 01707 228 000

David Shriver, Director of Communications, on 020 7353 4200 today  
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Martin Robinson at Tulchan Communications on 020 7353 4200

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