Incident at Andover Customer Fulfilment Centre

,

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This announcement contains inside information

5 February 2019

Ocado Group PLC ("Ocado" or the "Group")

Incident at Andover Customer Fulfilment Centre ("CFC")

On Tuesday, 5 February 2019, a fire started in a section of the ambient grid of our Andover CFC. The Fire Brigade is on site. All relevant safety measures were carried out as planned and no one suffered injury.

The incident and the measures being taken to contain it appears to have affected a proportion of the mechanical handling equipment and some of the grid.

Although some orders had already left the warehouse before the incident and will be delivered as normal, Andover suspended operation this morning preventing further fulfilment of orders.

We will assess the damage this incident has caused to the Andover CFC and will update further as appropriate.

Contacts

Tim Steiner, Chief Executive Officer on 020 7353 4200 today or 01707 228 000

Duncan Tatton-Brown, Chief Financial Officer on 020 7353 4200 today or 01707 228 000 $\,$

David Shriver, Director of Communications, on 020 7353 4200 today or 01707 228 000 $\,$

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