

# Incident at Andover Customer Fulfilment Centre

RNS Number : 1437P  
Ocado Group PLC  
05 February 2019

This announcement contains inside information

5 February 2019

Ocado Group PLC ("Ocado" or the "Group")

Incident at Andover Customer Fulfilment Centre ("CFC")

On Tuesday, 5 February 2019, a fire started in a section of the ambient grid of our Andover CFC. The Fire Brigade is on site. All relevant safety measures were carried out as planned and no one suffered injury.

The incident and the measures being taken to contain it appears to have affected a proportion of the mechanical handling equipment and some of the grid.

Although some orders had already left the warehouse before the incident and will be delivered as normal, Andover suspended operation this morning preventing further fulfilment of orders.

We will assess the damage this incident has caused to the Andover CFC and will update further as appropriate.

Contacts

Tim Steiner, Chief Executive Officer on 020 7353 4200 today or 01707 228 000

Duncan Tatton-Brown, Chief Financial Officer on 020 7353 4200 today or 01707 228 000

David Shriver, Director of Communications, on 020 7353 4200 today or  
01707 228 000

Martin Robinson at Tulchan Communications on 020 7353 4200

Person responsible for arranging the release of this announcement:

Neill Abrams  
Company Secretary  
Ocado Group plc  
Buildings One & Two  
Trident Place  
Mosquito Way  
Hatfield  
Hertfordshire AL10 9UL  
Fax: +44 (0)1707 227 997  
email: [company.secretary@ocado.com](mailto:company.secretary@ocado.com)

Ocado Group plc LEI: 213800LO8F61YB8MBC74

This information is provided by RNS, the news service of the London Stock Exchange. RNS is approved by the Financial Conduct Authority to act as a Primary Information Provider in the United Kingdom. Terms and conditions relating to the use and distribution of this information may apply. For further information, please contact [rns@lseg.com](mailto:rns@lseg.com) or visit [www.rns.com](http://www.rns.com).

END

MSCCKPDPBBKDPBK