

A high growth e-commerce company

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# Who we are



# Management experienced in founding and growing businesses





Alexander Brand
Co-CEO & Founder

Konstantin Urban
Co-CEO & Founder

**Dr. Nikolaus Weinberger**CFO





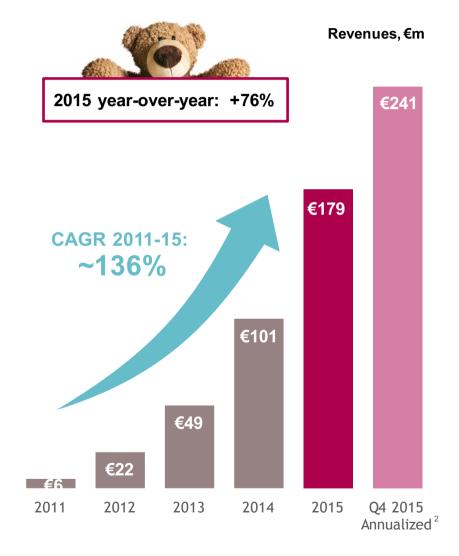


# The growth success continued in 2015...



# Leading online retailer for baby and toddler products in Europe





<sup>1</sup> CAGR calculated based on full-year 2011 revenues as per HGB and full-year 2015 revenues as per IFRS reporting.
2 Q4 2015 multiplied by 4.

# We are the European leader in an attractive market





### Highlights European market

- Large adressable market: €56.5bn¹
- High number of births: 5m annually<sup>2</sup>
- Fragmented market structure
- Increasing online penetration

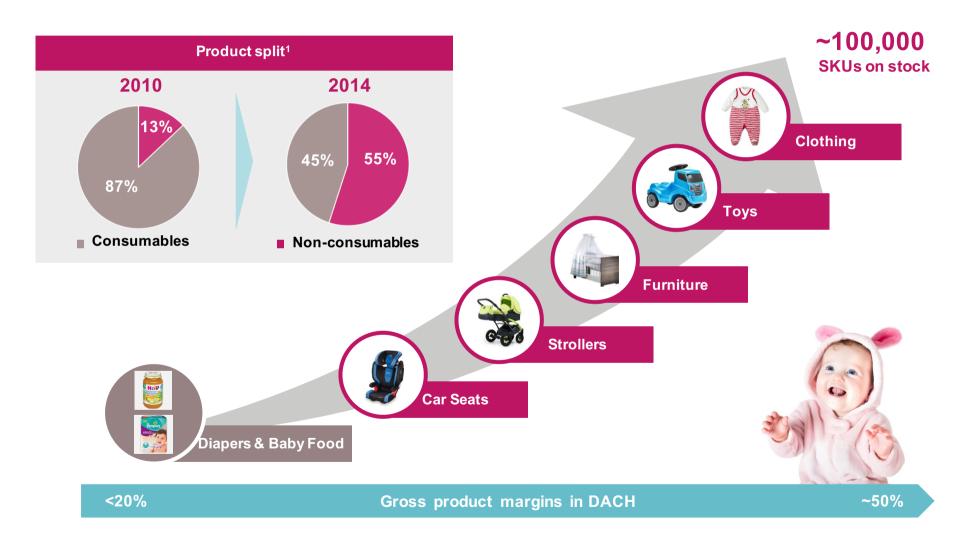
### Windeln.de Group leadership

- 955' active customers Dec-15
- 698' orders in 2015
- EUR 179m revenues in 2015
- Q4 2015 annualized: EUR 241m

<sup>1</sup> windeln.de management estimate for baby product market in Europe (0-6 years) based on Euromonitor data. 2 http://de.statista.com/statistik/daten/studie/162133/umfrage/anzahl-der-geburten-in-europa

# We win customers with diapers and baby food and cross-sell into higher-margin products





<sup>1</sup> Based on net merchandise value in DACH region. We define net merchandise value as the total amount spent by our customers excluding value added tax and excluding marketing rebates in the relevant measurement period, irrespective of returns.

# We operate in three business segments



**Business Segment** 

**Shops** 

2015 Revenues

**German Shop** 



Online retailer for baby and toddler products in **Germany** and for customers in **China** 

€ 140.3m

**International Shops** 







Online retailers for baby and toddler products in **Europe** ex Germany

€ 20.7m

(Q4 annualised €40m)

Shopping Clubs

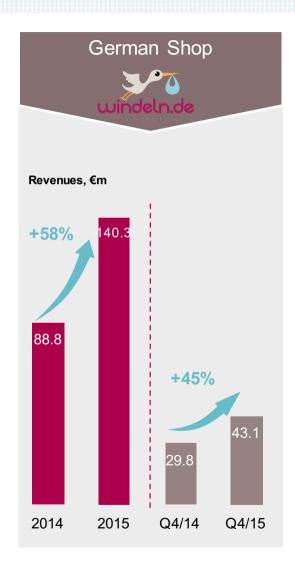


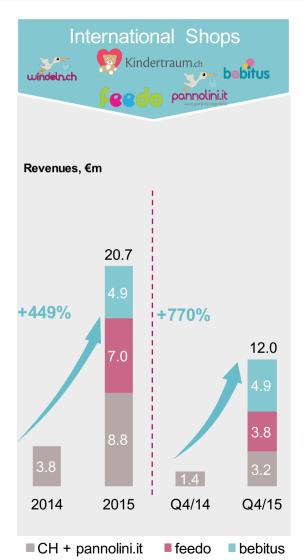
Flash sales business for children's clothing and toys in Germany and Italy

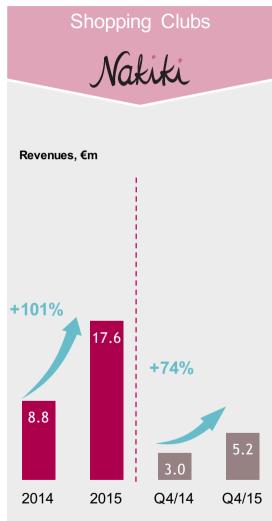
€ 17.6m

# We significantly built up our European Business...





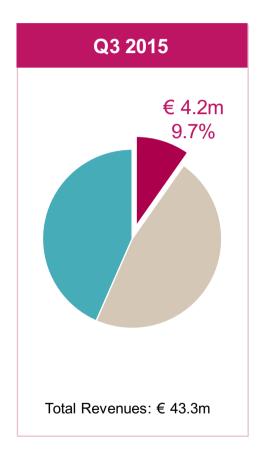


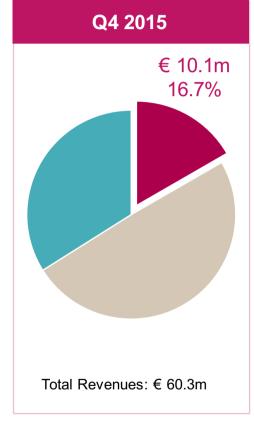


# ...leading to increasing contribution and revenue diversification









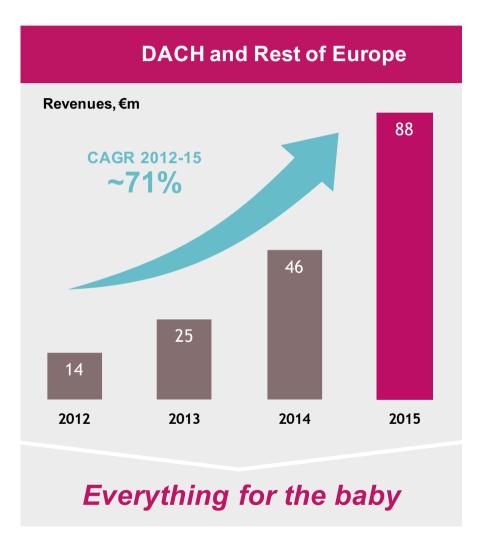






# Strong organic growth across our regions







# We target the most influential customers: Moms



# Control household spending

Expand into adjacent product segments for households / moms

# Seek inspirational shopping experience

Key differentiator from search-oriented platforms (e.g. Amazon)

### Seek convenience

Online and mobile channels

# Put child's well-being first

Quality and choice over price



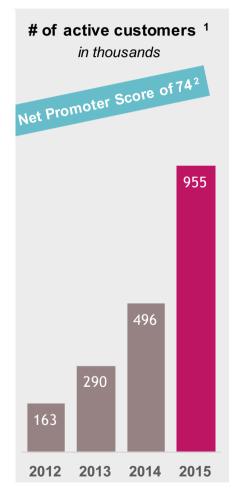


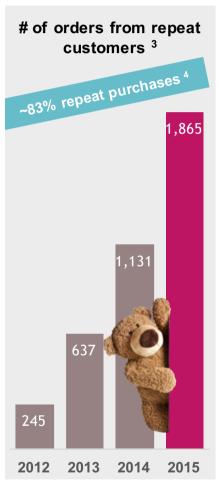
**Proven financial track record** 



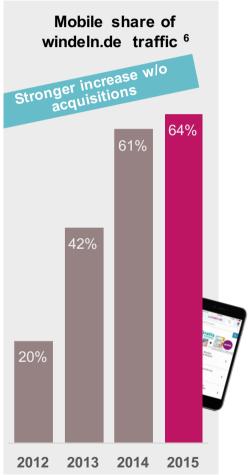
### We achieved scale, high loyalty and growing engagement...











Note: All numbers based on management reporting.

- Number of customers who placed an order within the last twelve months.
- 2 NPS measures the loyalty that exists between a provider and a consumer. NPS can be as low as -100 (everybody is a detractor) or as high as +100 (everybody is a promoter); average 2015 for windeln de shop; tracked by windeln de.
- Number of orders from customers who had previously purchased from windeln de at any point in time, irrespective of returns.
- Refers to the share of repeat customer orders (in % of number of orders) we define as the number of orders from repeat customers divided by the number of orders during the measurement period.
- Order intake (incl. VAT and shipping) divided by total number of orders during respective year.
- Share of mobile traffic from non-Chinese customers on windeln.de and windeln.ch only for the fourth quarter of the respective year; does not include traffic on the windeln.de magazine.

# ...also on a quarterly basis

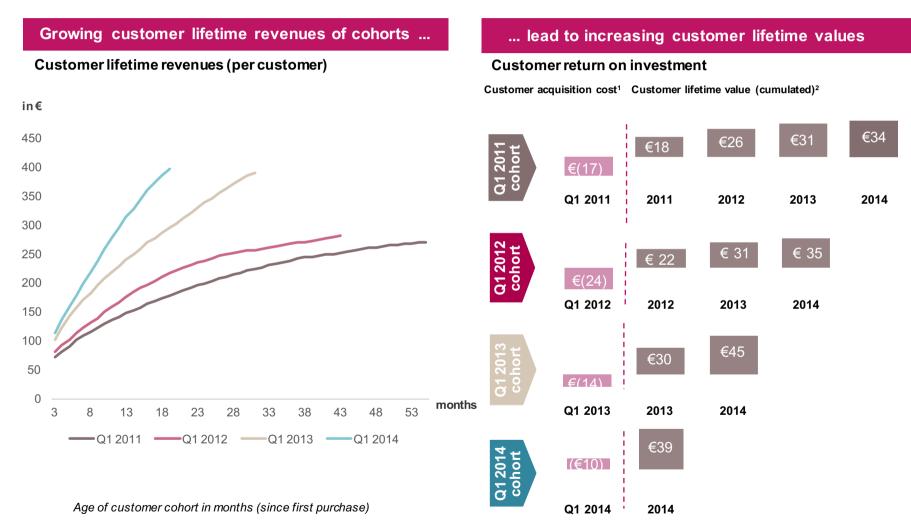




Q1 '12	Q2 '12	Q3 '12	Q4 '12	Q1 '13	Q2 '13	Q3 '13	Q4 '13	Q1 '14	Q2 '14	Q3 '14	Q4 '14	Q1 '15	Q2 '15	Q3'15	0.4145
							Q4 13	Q1 1 <del>1</del>	QZ 14	Q3 14	Q4 14	QI IS	Q2 15	Q3 13	Q4'15
1,385	1,697	2,263	 2,837   	4,682	6,120	5,759	 5,874   	7,323	8,483	10,647	   12,459 	14,299	14,785	18,516	24,014
9.9%	13.2%	16.7%	19.7%     	26.2%	32.6%	39.3%	42.0%   	47.9%	52.7%	58.2%	60.5%   	65.5%	66.5%	64.2%	61.9%
6.2%	8.6%	10.0%	12.2%     12.2%	16.4%	21.2%	26.8%	27.8%	32.7%	37.3%	41.2%	42.3% <sub> </sub>	46.7%	47.6%	45.8%	43.6%
92	117	142	163   	194	229	259	290   	334	372	430	496   	556	613	743	955
62	78	92	114   	154	198	202	219     	273	303	363	416   	454	460	575	698
1.8	1.9	2.0	2.1   	2.3	2.4	2.6	2.7	2.7	2.7	2.7	2.7   	2.8	2.8	2.7	2.4
36	48	58	   82 	114	153	158	     175 	211	238	286	328   	350	369	453	479
59.1%	62.0%	63.6%	71.7%     	73.9%	77.5%	78.0%	79.7%     	77.2%	78.7%	78.8%	78.9%   	83.6%	83.8%	83.3%	81.4%
4,188	5,638	7,148	9,862 <sub> </sub>	12,209	15,034	15,676	18,226	23,241	26,208	32,111	38,891 <sub> </sub>	41,970	44,133	50,306	62,880
67.9	72.6	77.9	86.3   	79.3	76.1	77.5	83.2   	85.2	86.6	88.5	93.5   	92.5	95.9	87.5	90.1
4.4%	4.1%	4.9%	4.4%     	4.3%	4.6%	4.9%	5.8%   	5.1%	5.8%	6.8%	5.1%   	6.0%	7.4%	7.3%	5.4%
	9.9% 6.2% 92 62 1.8 36 59.1% 4,188	9.9% 13.2% 6.2% 8.6% 92 117 62 78 1.8 1.9 36 48 59.1% 62.0% 4,188 5,638 67.9 72.6	9.9% 13.2% 16.7% 6.2% 8.6% 10.0% 92 117 142 62 78 92 1.8 1.9 2.0 36 48 58 59.1% 62.0% 63.6% 4,188 5,638 7,148 67.9 72.6 77.9	9.9%       13.2%       16.7%       19.7%         6.2%       8.6%       10.0%       12.2%         92       117       142       163         62       78       92       114         1.8       1.9       2.0       2.1         36       48       58       82         59.1%       62.0%       63.6%       71.7%         4,188       5,638       7,148       9,862         67.9       72.6       77.9       86.3	9.9%       13.2%       16.7%       19.7%       26.2%         6.2%       8.6%       10.0%       12.2%       16.4%         92       117       142       163       194         62       78       92       114       154         1.8       1.9       2.0       2.1       2.3         36       48       58       82       114         59.1%       62.0%       63.6%       71.7%       73.9%         4,188       5,638       7,148       9,862       12,209         67.9       72.6       77.9       86.3       79.3	9.9%       13.2%       16.7%       19.7%       26.2%       32.6%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%         92       117       142       163       194       229         62       78       92       114       154       198         1.8       1.9       2.0       2.1       2.3       2.4         36       48       58       82       114       153         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%         4,188       5,638       7,148       9,862       12,209       15,034         67.9       72.6       77.9       86.3       79.3       76.1	9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%         92       117       142       163       194       229       259         62       78       92       114       154       198       202         1.8       1.9       2.0       2.1       2.3       2.4       2.6         36       48       58       82       114       153       158         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%         4,188       5,638       7,148       9,862       12,209       15,034       15,676         67.9       72.6       77.9       86.3       79.3       76.1       77.5	9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%       42.0%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%       27.8%         92       117       142       163       194       229       259       290         62       78       92       114       154       198       202       219         1.8       1.9       2.0       2.1       2.3       2.4       2.6       2.7         36       48       58       82       114       153       158       175         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%       79.7%         4,188       5,638       7,148       9,862       12,209       15,034       15,676       18,226         67.9       72.6       77.9       86.3       79.3       76.1       77.5       83.2	9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%       42.0%       47.9%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%       27.8%       32.7%         92       117       142       163       194       229       259       290       334         62       78       92       114       154       198       202       219       273         1.8       1.9       2.0       2.1       2.3       2.4       2.6       2.7       2.7         36       48       58       82       114       153       158       175       211         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%       79.7%       77.2%         4,188       5,638       7,148       9,862       12,209       15,034       15,676       18,226       23,241         67.9       72.6       77.9       86.3       79.3       76.1       77.5       83.2       85.2	9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%       42.0%       47.9%       52.7%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%       27.8%       32.7%       37.3%         92       117       142       163       194       229       259       290       334       372         62       78       92       114       154       198       202       219       273       303         1.8       1.9       2.0       2.1       2.3       2.4       2.6       2.7       2.7       2.7         36       48       58       82       114       153       158       175       211       238         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%       79.7%       77.2%       78.7%         4,188       5,638       7,148       9,862       12,209       15,034       15,676       18,226       23,241       26,208         67.9       72.6       77.9       86.3       79.3       76.1       77.5       83.2       85.2       86.6	9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%       42.0%       47.9%       52.7%       58.2%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%       27.8%       32.7%       37.3%       41.2%         92       117       142       163       194       229       259       290       334       372       430         62       78       92       114       154       198       202       219       273       303       363         1.8       1.9       2.0       2.1       2.3       2.4       2.6       2.7       2.7       2.7       2.7         36       48       58       82       114       153       158       175       211       238       286         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%       79.7%       77.2%       78.7%       78.8%         4,188       5,638       7,148       9,862       12,209       15,034       15,676       18,226       23,241       26,208       32,111         67.9       72.6       77.9       86.3       79.3       76.1 <td>9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%       42.0%       47.9%       52.7%       58.2%       60.5%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%       27.8%       32.7%       37.3%       41.2%       42.3%         92       117       142       163       194       229       259       290       334       372       430       496         62       78       92       114       154       198       202       219       273       303       363       416         1.8       1.9       2.0       2.1       2.3       2.4       2.6       2.7       2.7       2.7       2.7       2.7       2.7         36       48       58       82       114       153       158       175       211       238       286       328         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%       79.7%       77.2%       78.7%       78.8%       78.9%         4,188       5,638       7,148       9,862       12,209       15,034       15,676       18,226       23,241       26,208</td> <td>9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%       42.0%       47.9%       52.7%       58.2%       60.5%       65.5%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%       27.8%       32.7%       37.3%       41.2%       42.3%       46.7%         92       117       142       163       194       229       259       290       334       372       430       496       556         62       78       92       114       154       198       202       219       273       303       363       416       454         1.8       1.9       2.0       2.1       2.3       2.4       2.6       2.7       2.7       2.7       2.7       2.7       2.8         36       48       58       82       114       153       158       175       211       238       286       328       350         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%       79.7%       77.2%       78.7%       78.8%       78.9%       83.6%         4.188       5.638       7,148       9,862       12</td> <td>9.9%         13.2%         16.7%         19.7%         26.2%         32.6%         39.3%         42.0%         47.9%         52.7%         58.2%         60.5%         65.5%         66.5%           6.2%         8.6%         10.0%         12.2%         16.4%         21.2%         26.8%         27.8%         32.7%         37.3%         41.2%         42.3%         46.7%         47.6%           92         117         142         163         194         229         259         290         334         372         430         496         556         613           62         78         92         114         154         198         202         219         273         303         363         416         454         460           1.8         1.9         2.0         2.1         2.3         2.4         2.6         2.7         2.7         2.7         2.7         2.7         2.7         2.8         2.8           36         48         58         82         114         153         158         175         211         238         286         328         350         369           59.1%         62.0%         63.6%         71.7%</td> <td>9.9%         13.2%         16.7%         19.7%         26.2%         32.6%         39.3%         42.0%         47.9%         52.7%         58.2%         60.5%         65.5%         66.5%         64.2%           6.2%         8.6%         10.0%         12.2%         16.4%         21.2%         26.8%         27.8%         32.7%         37.3%         41.2%         42.3%         46.7%         47.6%         45.8%           92         117         142         163         194         229         259         290         334         372         430         496         556         613         743           62         78         92         114         154         198         202         219         273         303         363         416         454         460         575           1.8         1.9         2.0         2.1         2.3         2.4         2.6         2.7         2.7         2.7         2.7         2.8         2.8         2.7           36         48         58         82         114         153         158         175         211         238         286         328         350         369         453</td>	9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%       42.0%       47.9%       52.7%       58.2%       60.5%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%       27.8%       32.7%       37.3%       41.2%       42.3%         92       117       142       163       194       229       259       290       334       372       430       496         62       78       92       114       154       198       202       219       273       303       363       416         1.8       1.9       2.0       2.1       2.3       2.4       2.6       2.7       2.7       2.7       2.7       2.7       2.7         36       48       58       82       114       153       158       175       211       238       286       328         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%       79.7%       77.2%       78.7%       78.8%       78.9%         4,188       5,638       7,148       9,862       12,209       15,034       15,676       18,226       23,241       26,208	9.9%       13.2%       16.7%       19.7%       26.2%       32.6%       39.3%       42.0%       47.9%       52.7%       58.2%       60.5%       65.5%         6.2%       8.6%       10.0%       12.2%       16.4%       21.2%       26.8%       27.8%       32.7%       37.3%       41.2%       42.3%       46.7%         92       117       142       163       194       229       259       290       334       372       430       496       556         62       78       92       114       154       198       202       219       273       303       363       416       454         1.8       1.9       2.0       2.1       2.3       2.4       2.6       2.7       2.7       2.7       2.7       2.7       2.8         36       48       58       82       114       153       158       175       211       238       286       328       350         59.1%       62.0%       63.6%       71.7%       73.9%       77.5%       78.0%       79.7%       77.2%       78.7%       78.8%       78.9%       83.6%         4.188       5.638       7,148       9,862       12	9.9%         13.2%         16.7%         19.7%         26.2%         32.6%         39.3%         42.0%         47.9%         52.7%         58.2%         60.5%         65.5%         66.5%           6.2%         8.6%         10.0%         12.2%         16.4%         21.2%         26.8%         27.8%         32.7%         37.3%         41.2%         42.3%         46.7%         47.6%           92         117         142         163         194         229         259         290         334         372         430         496         556         613           62         78         92         114         154         198         202         219         273         303         363         416         454         460           1.8         1.9         2.0         2.1         2.3         2.4         2.6         2.7         2.7         2.7         2.7         2.7         2.7         2.8         2.8           36         48         58         82         114         153         158         175         211         238         286         328         350         369           59.1%         62.0%         63.6%         71.7%	9.9%         13.2%         16.7%         19.7%         26.2%         32.6%         39.3%         42.0%         47.9%         52.7%         58.2%         60.5%         65.5%         66.5%         64.2%           6.2%         8.6%         10.0%         12.2%         16.4%         21.2%         26.8%         27.8%         32.7%         37.3%         41.2%         42.3%         46.7%         47.6%         45.8%           92         117         142         163         194         229         259         290         334         372         430         496         556         613         743           62         78         92         114         154         198         202         219         273         303         363         416         454         460         575           1.8         1.9         2.0         2.1         2.3         2.4         2.6         2.7         2.7         2.7         2.7         2.8         2.8         2.7           36         48         58         82         114         153         158         175         211         238         286         328         350         369         453

### Increasing customer lifetime values at stable costs





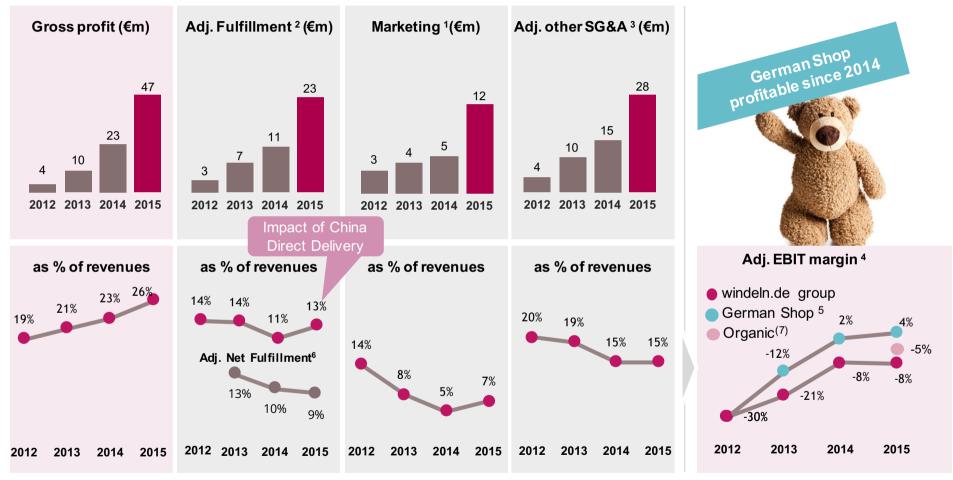
Note: All numbers based on management reporting.

<sup>1</sup> Marketing costs divided by number of new customers during respective period.

<sup>2</sup> Customer lifetime value is measured as customer lifetime revenues multiplied by contribution margin (after logistics costs relating to picking, packaging and shipping; before marketing); 2014 contribution margin applied to all years.

# **Continous margin improvement**





Marketing costs consist mainly of advertising expenses, including search engine marketing, online display and other marketing channel expenses, as well as costs for our marketing tools, which include tools for automated SEA bidding and multivariate landing page optimization, and allocated overhead costs, but not costs related to our loyalty program. Allocated overhead costs include rent and depreciation, but not costs of shared services.

Fulfillment costs comprise logistics and rental expenses, adjusted to exclude costs of reorganization that are fulfilment related.

<sup>3</sup> We define adjusted other SG&A expenses as selling and distribution expenses plus administrative expenses and other operating expenses less other operating income, but excluding marketing and fulfillment costs; adjustments see Adjusted EBIT.

Adjusted to exclude cash settled share-based compensation expenses resulting from virtual stock option programs (VSOP), IPO related expenses, acquisition and integration costs as well as costs for reoganization and restructurings under corporate law, in the fiscal year ended December 31, 2012, all income/expenses were allocated to the business segment "windeln.de".

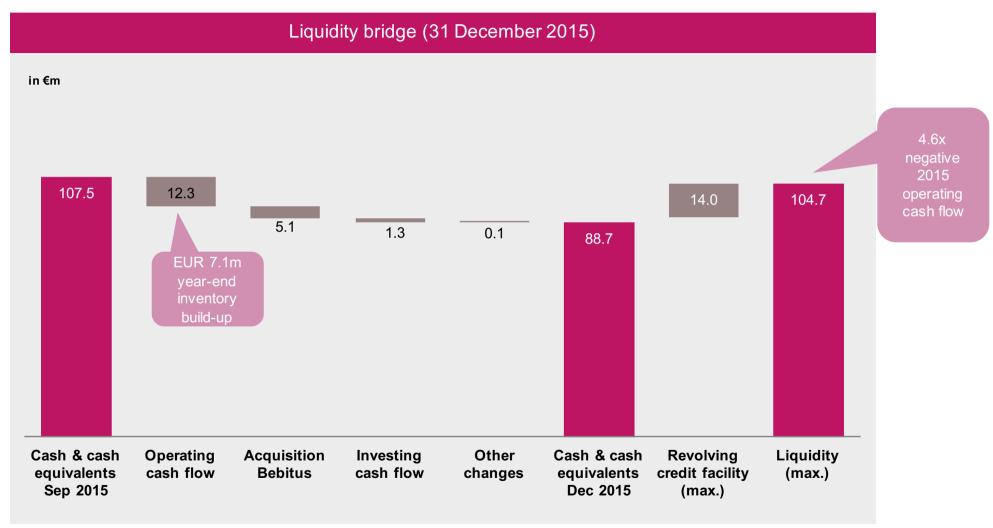
Adj. EBIT contribution margin from German Shop business segment.

Adj. Net Fulfillment costs are defined as Fulfillment costs less shipping income.

<sup>7</sup> Margin of (5.3)% represents combined margin for business segments German Shop and Shopping Clubs assuming that 15% of shared services costs in 2015 can be attributed to expansion (segment International Shops).

# **Strong liquidity position**







How we capture our growth opportunities

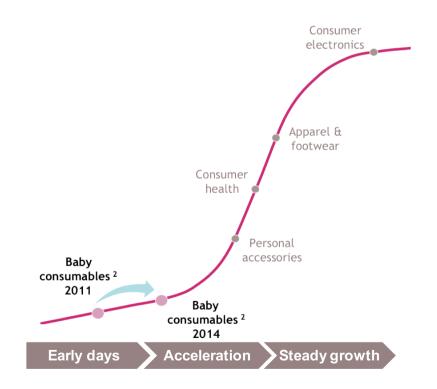


# Baby product e-commerce market set to take of



### Underpenetrated online baby products segment

#### German internet sales as % of total industry sales (2014) 1



### Limited online competition from drugstores

Retailer	Offline	Online
dm	✓	3
R⊜SSMANN	$\checkmark$	$\checkmark$
Müller Müller	✓	<b>x</b> <sup>4</sup>
BUDNI	<b>√</b>	*

<sup>1</sup> Source: Euromonitor International, Apparel and Footwear 2014 edition, Consumer Electronics 2014 edition, Consumer Health 2015 edition, Personal Accessories 2015 edition, Retailing 2015 edition. Based on retail value RSP.

Source: Euromonitor International; Analysis of Baby and Toddler Products Retail in Germany (commissioned report, Feb-15); Baby consumables includes: Baby foods and food accessories; Nappies/diapers/pants; Baby care, health and dental hygiene; Values represent market for children in first 36 months.

<sup>3</sup> DM started an online shop (with limited assortment) in summer 2015.

<sup>4</sup> Müller runs an online shop which however does not feature a home delivery service (i.e. delivery to store only).

# Leading position in Germany reached after four years

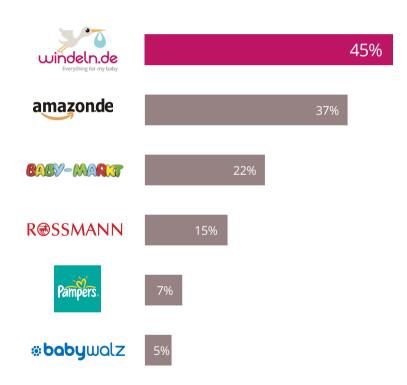


### German "Category Killer" ranking 1

Rank		Image	Loyalty
1	windeln.de	81.0	80.7
2	<pre>*baby</pre>	80.9	67.4
3	vedes	77.0	72.0
4		76.6	71.9
5	KŤDOH spielen+lernen	76.1	71.5
6	my Toys.de	74.9	72.2
7	idee+spiel	71.7	65.8
8	Toys Pus	70.9	66.1
9	Die großen Babyfachmärkte	68.3	65.8

Trusted Shops score: 4.63 out of 5<sup>2</sup> Net promoter score (NPS): 73<sup>3</sup>

# Unaided brand awareness of internet providers for diapers in Germany <sup>4</sup>



<sup>1</sup> Source: Dr. Wieselhuber & Partner, 2014 (Category Killer - Der stationäre Handel unter Zugzwang); sorted by image.

<sup>2</sup> Online review portal (trustedshops.com); as of 22 February 2015.

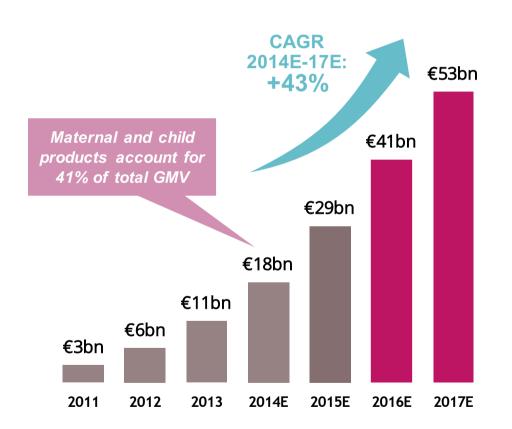
NPS measures the loyalty that exists between a provider and a consumer. NPS can be as low as -100 (everybody is a detractor) or as high as +100 (everybody is a promoter); average as of 2014; tracked by windeln.de.

<sup>4</sup> Source: Innofact Werbetracking as of March 2014; commissioned by windeln.de.

# Large growth opportunity in China with 17m births a year<sup>2</sup>



# Gross Merchandise Value (GMV) of China cross-border online shopping <sup>2</sup>



# Top 5 product categories purchased by China cross-border online shoppers in 2014 $^{\rm 3}$



Source: China.org.cn, 10 February 2015, based on China Population Association (CPA); figure refers to 2014.

Source: iResearch, 2015 ("2015 China Cross-border Online Shopper Behavior Report"), based on State Statistics Bureau, financial results published by enterprises and expert interviews; commissioned by windeln.de; cross-border online shopping (cross-border online B2C import) refers to the value of commodities purchased by domestic consumers via the cross-border shopping channel of domestic e-commerce platforms (including domestic online importers) as well as foreign shopping sites; translated with CNY/EUR rate of 0.14362.

Source: iResearch, 2015 ("2015 China Cross-border Online Shopper Behavior Report"), commissioned by windeln.de; based on a survey conducted on iClick in January 2015 with a sample size of N=2,301; question asked related to whether respective participant has purchased respective product category at least once in 2014; multiple responses possible.

# **Our strong foothold in the Chinese market**



### Our achievements to date Localized customer service in Vietnam <sup>1</sup> **Launch of Chinese** 新浪微博 weibo.com language webshop **Build social media Cross-selling into** presence car seats and other products 支付宝 **Introduction of Alipay Expansion** Launch of technology to identify customers from China **Development Entry New: Direct Express Delivery**

#### Online shop awareness<sup>2</sup>



Operated by third-party outsourcing partner. Source: OC&C consumer survey 2014 based on 1,041 respondents.

Source: OC&C consumer survey 2014.

# We leverage data and analytics to drive personalization and relevance



- Innovative business intelligence systems predict buying patterns of customers
- · Disclosed age of the baby and detailed cohort-shopping behavior are key figures

#### **Examples of customized newsletters**

### Pregnant woman



### Mom with 1-month old child

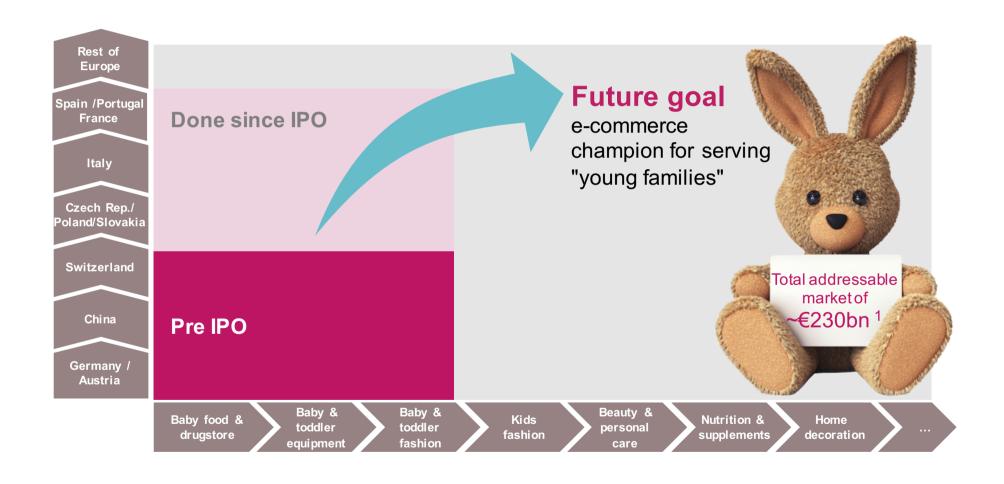


### Mom with 18-month old child



# Growth into new categories and countries to become the ecommerce champion for serving "young families"





<sup>1</sup> Total addressable e-commerce market for windeln.de in Europe and China; for detailed build-up please see page 23.

# **Company highlights**



True growth company with revenue CAGR of ~136%	
Successfully serving moms – the most loyal and influential customers	
Scalable business model with profitable core	
Positioned to become European e-commerce champion for young families	

Large growth potential in China with 17 million births a year

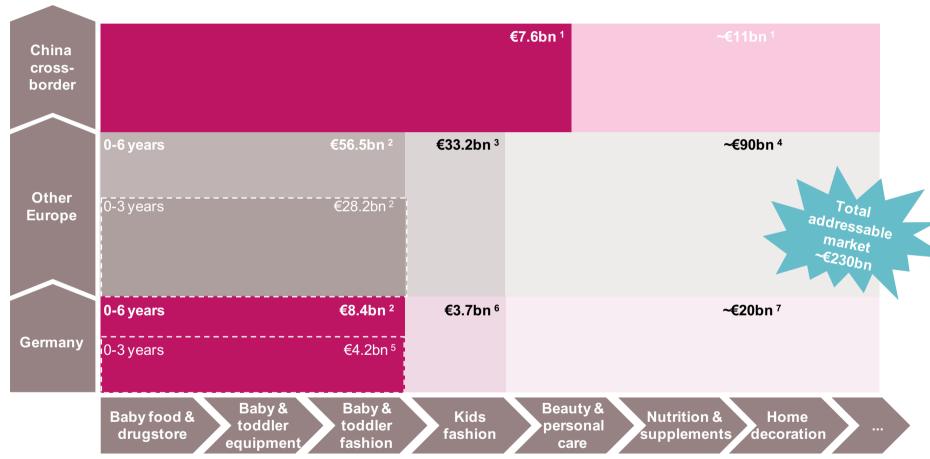


**Appendix** 



# Ample opportunity for growth along our footprint





Source: iResearch, 2015 China Cross-border Online Shopper Behavior Report (converted with CNY/EUR rate of 0.14362). Refers to GMV of cross-border online shopping of maternal and child products in 2014 of CNY 53.24bn, translated with CNY/EUR 0.14362.

Source: windeln.de management estimate.

<sup>3</sup> Source: Marketline Childrenswear - Industry Analysis (Jul-14); Excludes baby and toddler wear and footwear products for babies in first 36 months.

<sup>4</sup> Source: IMS, The Rising Tide of OTC in Europe (Feb-13); Cosmeticdesign Europe (Jun-13); CBI, EU MARKET for Home Decoration and Home Textiles (Sep-12).

Source: Euromonitor International; Analysis of Baby and Toddler Products Retail in Germany (commissioned report, Feb-15); Values represent market for babies in first 36 months.

Source: IFH Branchenfokus Baby und Kinderausstattung; Excludes baby and toddler wear and footwear products for babies in first 36 months.

Source: IMS, The Rising Tide of OTC in Europe (Feb-13); KPMG, Personal Care 2020 (2014); CBI, EU MARKET for Home Decoration and Home Textiles (Sep-12); Excludes baby care, health and dental hygiene and nappies/diapers/pants for babies in first 36 months.

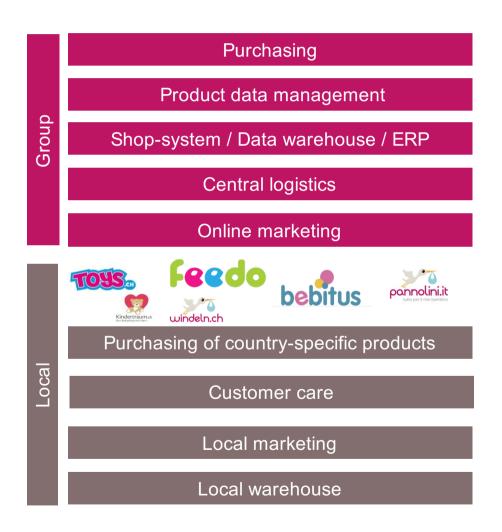
# **European market for baby and toddler products** is highly fragmented



European baby and child products market by country and channel								
	DACH	Italy	Eastern Europe	France	Spain / Portugal	Nordics	Benelux	Other
Online	windeln.de windeln.ch tausendkind KipoH  BABY-MART. 03 amazon	panolini.it but per into tunteno  chi  print asset  infanziabimbo  amazon	MALL.CZ  proděti.cz  NE024.PL  ibobasek.pl  Baby's Secret  da tech kingel kodusz  allegro	bebitus contro dista el principio di principio dista el principio dista el principio dista el principio dist	Rakuten group PRICEMINISTER IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	jollyroom BABYSHOP	wehkamp bol.com	mamas papas direct mun mothercare
Multichannel	*babywalz  Ressmann  Mais Trageriera at the Company of the Company	Prénatal  Collegablishes il prise participation de la participation della participation della participation della participation de la participation della participatio	R@SS <i>net.pl</i> Lekarna.cz	MONOPRIX	Cdiscount  MERCADONA	Toys; US	Toys¶us	TESCO Ency table belge Sainsbury's
Offline	TENGELMANN (TENGELMANN (TENGELMAN) (TENGELMANN (TENGELMAN) (TENGELMANN (TENGELMAN) (TENGEL	coop	dm TESCO	Carrefour (	minipreço	reflex 20th	BABY-DUMP	LIGGOÙTHS, GIRONGMIRA RAI EAAMNIRA 2

# Long-term centralization strategy: Leveraging size and local market knowledge for cost optimization and economies of scale





### Centralization of group functions:

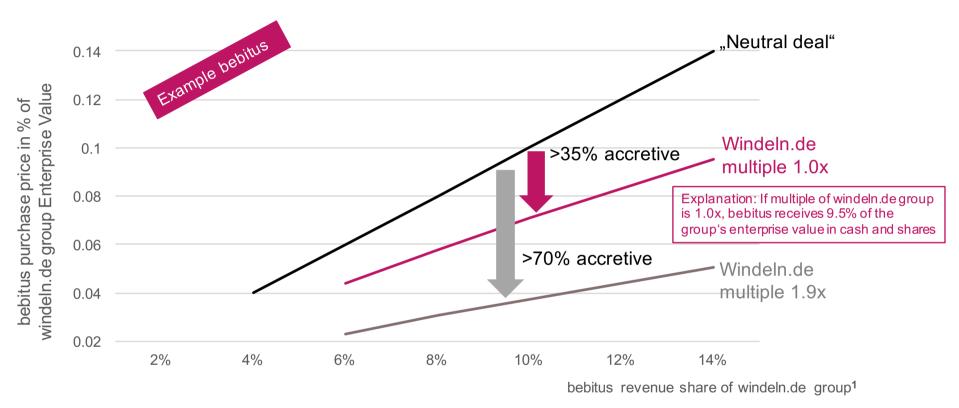
- Central purchasing to increase purchasing power
- Central product data management to improve SEO, introduce multi-language capability and improve legal compliance
- One central shop-system, data warehouse and ERP system for higher usage of business intelligence
- Central online marketing for SEO, SEM, Display
- One big central warehouse for long tail

#### Localization of country-specific functions:

- Customer care in local languages
- Purchasing of country-specific products and brands
- Smaller, local warehouses for local products and top-sellers
- Local marketing such as offline campaigns, TV and PR

# Aquisition deals are value accretive in all scenarios





- With full achievement of bebitus' business plan, they would contribute approx. 14% of group revenues 2018
- In all scenarios for (a) bebitus business plan achievement and (b) windeln.de group valuation multiple, the transaction structure is value accretive, i.e. the relative purchase price less than its share of windeln.de's enterprise value

<sup>1.</sup> Assumes windeln.de growth (excluding feedo or further acquisitions) of approx. 40% p.a. for illustrative purposes

# Successful introduction of direct delivery to China



### Existing delivery option 1: Via freight forwarder

Customer registration at freight forwarder

Customer registration at windeln.de

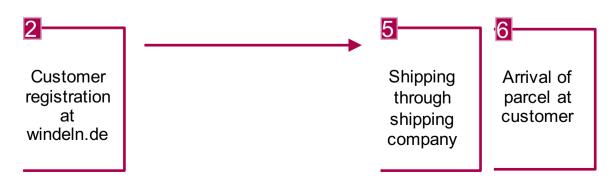
Shipping from windeln.de to freight forwarder

Services by freight forwarder

Shipping through shipping company

Arrival of parcel at customer

### **New additional option 2: Direct Delivery**



### **Advantages**

- Lower delivery costs to customers
- No VAT payments for customers
- ✓ Faster delivery time (from approx. 20 to approx. 10 days)
- Ability to directly market windeln.de in China
- ✓ Higher cross-selling potential
- Additional revenue from shipping for windeln.de

# Strong acceptance of new delivery path by Chinese customers



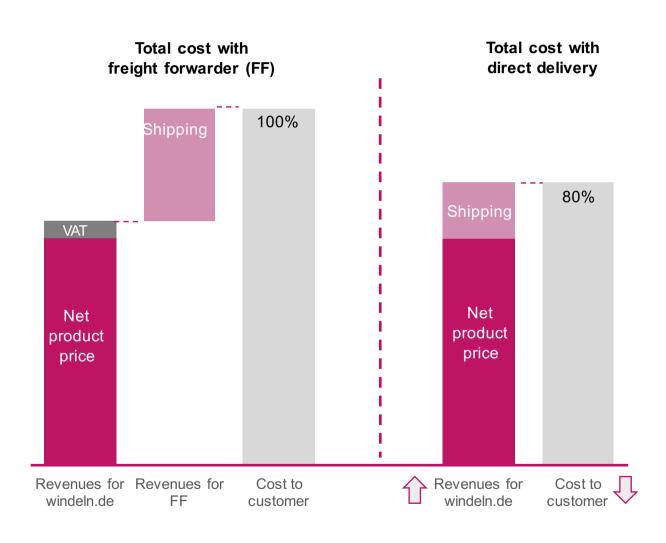
- ✓ Since end of August 2015, customers have the choice between
  - ✓ Delivery through freight forwarders
  - ✓ NEW: Direct delivery to China
- ✓ In addition: Express delivery option with simplified customs clearance
- ✓ Share of direct delivery above 80%



1 Based on order intake.

# Win-win for windeln.de and customers with direct delivery

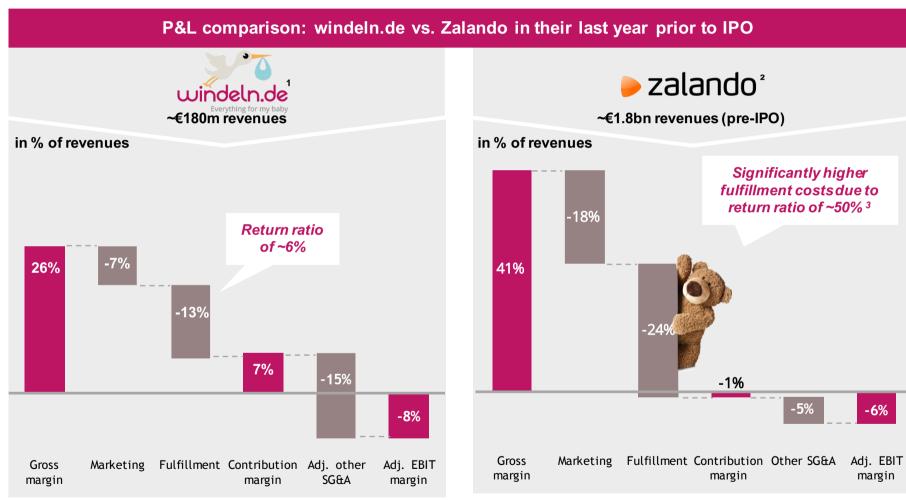




- Lower cost to the customer
- Additional revenues (and margin) from shipping for windeln.de
- Higher cross-selling potential into non-consumables
- One-time delayed revenue recognition

# Attractive business model: low marketing costs and return ratio





As per windeln.de consolidated financial statements for FY2014.

Financials for FY2013 as per Zalando IPO prospectus.

Source: Handelsblatt, 15 February 2013 ("Zalando wächst und macht mehr Miese")

Includes logistics costs relating to picking, packaging and shipping as well as rent expenses.

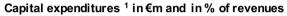
Gross margin less marketing and fulfillment.

<sup>6</sup> Includes outbound logistics, content creation, service and payment expenses, as well as allocated respective overhead costs and expenses for bad debt allowances.

# Asset light business model with high cash efficiency

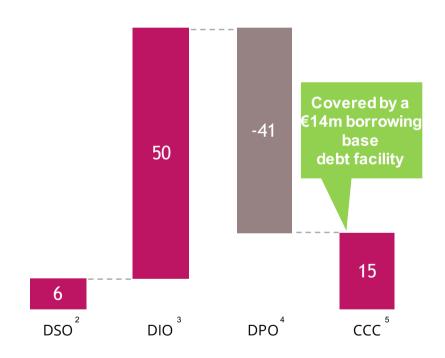












Equals cash from investing activities.

DSO (days sales outstanding) defined as year-end trade receivables divided by revenues times 365.

DPO (days payables outstanding) defined as year-end trade payables divided by cost of sales times 365.

DIO (days inventory outstanding) defined as year-end inventories divided by cost of sales times 365.

CCC (cash conversion cycle) defined as the sum of DSO and DIO less DPO.

As of February 2015.

# Selected business segment and geographic data



Business segments						
In €k	2015	2014	Q4 2015	Q4 2014		
Revenues	178,602	101,324	60,290	34,201		
German Shop	140,255	88,768	43,082	29,815		
International Shops	20,739	3,776	11,971	1,376		
Shopping Clubs	17,608	8,780	5,238	3,013		
Adj. EBIT <sup>1,2</sup>	-15,139	-8,087	-5,565	-1,362		
German Shop Adj. EBIT contribution	5,630	1,916	1,777	1,530		
International Shops Adj. EBIT contribution	-5,392	-1,660	-2,747	-212		
Shopping Clubs Adj. EBIT contribution	-5,810	-2,601	-1,640	-870		

Geographic region						
In€k	2015	2014	15/14	Q4 15/14 <sup>6</sup>		
Revenues	178,602	101,324	+76%	+76%		
DACH <sup>3</sup>	71,791	44,040	+63%	+53%		
China <sup>4</sup>	91,147	55,666	+64%	+52%		
Rest of Europe⁵	15,664	1,618	+868%	+724%		



<sup>1</sup> Adjusted to exclude cash settled share-based compensation expenses resulting from virtual stock option programs (VSOP) and IPO related expenses, acquisition and integration costs as well as costs for reorganization and restructurings

Adjusted EBIT at the Group level does not correspond to the sum of the Adjusted EBIT Contributions of the "German Shop", "International Shops" and "Shopping Clubs" business segments because (a) certain income/expenses relating to shared services are managed and contracted on a central basis and not allocated to the business segments and (b) effects resulting from intersegment transactions are eliminated at the Group level.

<sup>3</sup> Our "DACH" geographic region consists of that part of our business that generates product and services revenues from customers ordering for delivery to Germany, Austria and Switzerland.

Our "China" geographic region consists of that part of our business that generates product and services revenues from customers ordering for delivery to China.

<sup>5</sup> Our "Other/rest of Europe" geographic region consists of that part of our business that generates product and services revenues from customers ordering for delivery to countries other than Germany, Austria, Switzerland and China.

Growth rates Q4 2014 to Q4 2015 based on net merchandise value (same calculation methodology as in 2015)

# **Income statement**



In €k	2015	2014	Q4 2015	Q4 2014
Revenues	178,602	101,324	60,290	34,201
% growth	76.3%		76.3%	
Cost of sales			I I	
Gross profit	47,115	23,455	16,919	8,192
% margin	26.4%	23.1%	28.1%	24.0%
Selling and distribution expenses	-53,877	-26,668	-19,755	-8.198
Administrative expenses	-23,332	-8,678	-8,457	-6166
Other operating income	3,164	267	232	90
Other operating expenses	-569	-99	-167	-73
EBIT	-27,499	-11,723	-11,228	-2,499
% margin	-15.4%	-11.6%	-18.6%	-7.3%
Financial result	-2,910	2,138	-2,404	-665
EBT	-30,409	-9,585	-13,632	-3,165
% margin	-17.0%	-9.5%	-22.6%	-9.2%
Income taxes	5	-242	1,600	-160
Profit or loss for the period	-30,404	-9,827	-12,032	-3,325
% margin	-17.0%	-9.7%	-20.0%	-9.7%
EBIT	-27,499	-11,723	-11,228	-2,499
Share-based compensation	10,727	3,419	4,850	920
Acquisition, integration and expansion costs	1.951	-	694	-
IPO related expenses	-430	217	7	217
Corporate reorganisation	112	-	112	-
Adjusted EBIT <sup>1</sup>	-15,139	-8,087	-5,565	-1,362
% margin	-8.5%	-8.0%	-9.2%	-4.0%

<sup>1</sup> Adjusted to exclude cash settled share-based compensation expenses resulting from virtual stock option programs (VSOP), IPO related expenses, acquisition and integration costs as well as costs for reorganization and restructurings under corporate law.

# **Balance sheet and cash flow statement**



Consolidated statement of financial position					
In €k	Dec 2014	Dez 2015			
Total non-current assets	4,523	34,086			
Inventories	10,754	27,099			
Prepayments	285	1,670			
Trade receivables	1,725	2,469			
Miscellaneous other current assets <sup>1</sup>	5,927	5,457			
Cash and cash equivalents	33,830	88,678			
Total current assets	52,521	125,373			
Total assets	57,044	159,459			
Issued capital	163	25,746			
Share premium	68,911	154,046			
Accumulated loss	-34,488	-64,892			
Cumulated other comprehensive income	35	-22			
Total equity	34,621	114,878			
Total non-current liabilities	6,813	10,208			
Other provisions	1,246	2,221			
Financial liabilities	1,532	41			
Trade payables	8,830	18,137			
Deferred revenue	1,986	4,352			
Miscellaneous current liabilities <sup>2</sup>	2,017	9,622			
Total current liabilities	15,610	34,373			
Total equity & liabilities	57,044	159,459			

Consolidated statement of cash flows					
In €k	2015	2014			
Net cash flows from/used in operating activities	-22,244	-6,064			
Net cash flows from/used in investing activities	-16,271	-1,234			
Net cash flows from/used in financing activities	93,356	40,861			
Cash and cash equivalents at the beginning of the period	33,830	267			
Net increase/decrease in cash and cash equivalents	54,841	33,563			
Cash and cash equivalents at the end of the period	88,678	33,830			

<sup>1</sup> Miscellaneous other current assets include income tax receivables, current other financial assets and current other non-financial assets.

<sup>2</sup> Miscellaneous other current liabilities include income tax payables, current other financial liabilities and current other non-financial liabilities.

# **Selected key performance metrics - Definitions**

- 1) We define Site Visits as the number of series of page requests from the same device and source in the measurement period and include visits to our online magazine. A visit is considered ended when no requests have been recorded in more than 30 minutes. The number of site visits depends on a number of factors including the availability of the products we offer, the level and effectiveness of our marketing campaigns and the popularity of our online shops. Measured by Google Analytics.
- 2) We define Mobile Visit Share (in % of Site Visits) as the number of visits via mobile devices (smartphones and tablets) to our mobile optimized websites divided by the total number of Site Visits in the measurement period. We have excluded visits to our online magazine and visits from China. We exclude visits from China because the most common online translation services on which most of our customers who order for delivery to China rely to translate our website content are not able to do so from their mobile devices, and therefore very few of such customers order from their mobile devices. Measured by Google Analytics.
- 3) We define Mobile Orders (in % of Number of Orders) as the number of orders via mobile devices to our mobile optimized websites divided by the total Number of Orders in the measurement period. We have excluded orders from China. Measured by Google Analytics.
- 4) We define Active Customers as the number of customers placing at least one order in the 12 months preceding the end of the measurement period, irrespective of returns.
- 5) We define Number of Orders as the number of customer orders placed in the measurement period irrespective of returns. An order is counted on the day the customer places the order. Orders placed and orders delivered may differ due to orders that are in transit at the end of the measurement period or have been cancelled. Every order which has been placed, but for which the products in the order have not been shipped (e.g., the products are not available or the customer cancels the order), is considered "cancelled".
- 6) We define Average Orders per Active Customer as Number of Orders divided by the number of Active Customers in the measurement period.
- 7) We define Orders from Repeat Customers as the number of orders from customers who have placed at least one previous order, irrespective of returns.
- 8) We define Share of Repeat Customer Orders as the number of orders from Repeat Customers divided by the Number of Orders during the measurement period.
- 9) We define Gross Order Intake as the aggregate Euro amount of customer orders placed in the measurement period minus cancellations. The Euro amount includes value added tax and excludes marketing rebates.
- 10) We define Average Order Value as Gross Order Intake divided by the Number of Orders in the measurement period.
- 11) We define Returns (in % of Net Merchandise Value) as the Net Merchandise Value of items returned divided by Net Merchandise Value in the measurement period.



# Visionary and experienced team



#### Windeln.de



Maximilian Rabl windeln.de



Laura Schulte windelbar



**Dr. Paul Hettl** *Technology* 



Fee Boger Own brands



Kathrin Schlipf Strategy & Expansion



Mathias Vikene
Products &
Customer Retention



Michael Riha Legal & compliance



Helen Reumann Head of China



Roman Burdick Online Marketing



Markus Zabel Operations



Jan Müller-Gödecke Head of Strategic Purchasina



**Tobias Helm** *Bl & Processes* 

### Windeln.ch



Marie-Christin Kamann windeln.ch



Christoph Bechtler kindertraum.ch & toys.ch

#### feedo





### bebitus



Ale Viguera founder and Co-CEO



**Guillem Sanz** founder and Co-CEO

### Pannolini.it



Silvia Angeloni pannolini.it



