

windeln.de

Everything for my baby

Full year and Q4 2015 results

March 17th, 2016

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windeln.de reaches targets for 2015



Group Financials

- Revenues growth of 76% year over year
- √ 955` active customers as of yearend (+525`)
- ✓ Gross margin increase to 26%; adjusted net fulfillment costs lowered
- ✓ Stable adjusted EBIT margin of approx. (8)% despite strong European expansion
- ✓ Strong liquidity position of EUR 89 million in cash

Segment Financials

- ✓ Windeln.de now present in 10 European countries with growth across all of our regions.
- ✓ European business excl. DACH already 17% of revenues in Q4 (EUR 40 million annualised)
- ✓ International business adding strong growth; margin development in line with expansion plan
- ✓ Adjusted EBIT for German Shop increased from 2.2% to 4.0% year over year

2016 Outlook

- ✓ Approx. 50% growth in revenues
- ✓ Higher gross margin of 28+%
- ✓ Improved adjusted EBIT margin of (6) to (8)% despite European expansion



Group Financials

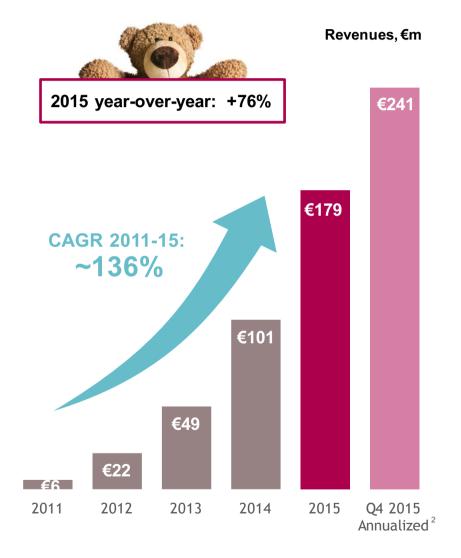


The growth success continued in 2015...



Leading online retailer for baby and toddler products in Europe





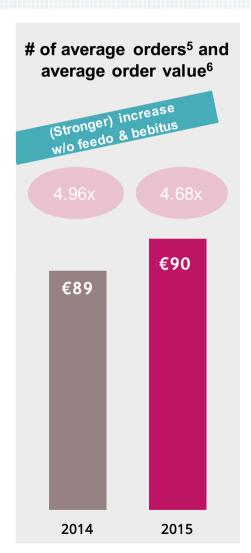
¹ CAGR calculated based on full-year 2011 revenues as per HGB and full-year 2015 revenues as per IFRS reporting.

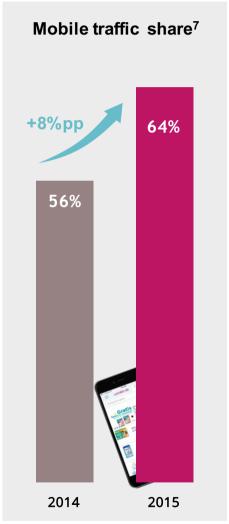
² Q4 2015 multiplied by 4.

KPIs continued to improve for 2015...









¹ Number of customers who placed an order within the last twelve months.

² NPS measures the loyalty that exists between a provider and a consumer. NPS can be as low as -100 (everybody is a detractor) or as high as +100 (everybody is a promoter); average 2015 for windeln.de shop; tracked by windeln.de.

Number of orders from customers who had previously purchased from windeln de at any point in time, irrespective of returns.

⁴ Refers to the share of repeat customer orders (in % of number of orders) that we define as the number of orders from repeat customers divided by the number of orders during the measurement period (last twelve months).

Number of orders divided by the number of repeat customers in the measurement period.

⁶ Order intake (incl. VAT and shipping) divided by total number of orders during respective year.

Share of mobile traffic from non-Chinese customers on windeln.de and windeln.dh and Nakiki.de; does not include traffic on the windeln.de magazine.

...also on a quarterly basis





	Q1 '12	Q2 '12	Q3 '12	Q4 '12	Q1 '13	Q2 '13	Q3 '13	Q4 '13	Q1 '14	Q2 '14	Q3 '14	Q4 '14	Q1 '15	Q2 '15	Q3'15	Q4'15
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Site Visits (in thousand) ¹	1,385	1,697	2,263	2,837 2,837	4,682	6,120	5,759	5,874 5,874	7,323	8,483	10,647	12,459 12,459	14,299	14,785	18,516	24,014
Mobile Visit Share (in % of Site Visits) ²	9.9%	13.2%	16.7%	19.7% 	26.2%	32.6%	39.3%	42.0% 	47.9%	52.7%	58.2%	60.5% 	65.5%	66.5%	64.2%	61.9%
Mobile Orders (in % of Number of Orders) ³	6.2%	8.6%	10.0%	12.2%	16.4%	21.2%	26.8%	27.8%	32.7%	37.3%	41.2%	42.3%	46.7%	47.6%	45.8%	43.6%
Active Customers (in thousand) ⁴	92	117	142	163 163	194	229	259	290 	334	372	430	496 	556	613	743	955
Number of Orders (in thousand) ⁵	62	78	92	114 	154	198	202	219 	273	303	363	416 	454	460	575	698
Average Orders per Active Customer (in number of orders) 6	1.8	1.9	2.0	2.1 	2.3	2.4	2.6	2.7 2.7 	2.7	2.7	2.7	2.7 	2.8	2.8	2.7	2.4
Orders from Repeat Customers (in thousand) 7	36	48	58	82 	114	153	158	 175 	211	238	286	328 	350	369	453	479
Share of Repeat Customer Orders (in % of Number of Orders) 8	59.1%	62.0%	63.6%	71.7% 	73.9%	77.5%	78.0%	79.7% 	77.2%	78.7%	78.8%	78.9% 	83.6%	83.8%	83.3%	81.4%
Gross Order Intake (in € thousand) ⁹	4,188	5,638	7,148	9,862	12,209	15,034	15,676	18,226	23,241	26,208	32,111	38,891 	41,970	44,133	50,306	62,880
Average Order Value (in €) 10	67.9	72.6	77.9	86.3 	79.3	76.1	77.5	83.2 	85.2	86.6	88.5	93.5 	92.5	95.9	87.5	90.1
Returns (in % of Net Merchandise Value) 11	4.4%	4.1%	4.9%	4.4% 	4.3%	4.6%	4.9%	5.8% 5.8%	5.1%	5.8%	6.8%	5.1% 	6.0%	7.4%	7.3%	5.4%

Margins improved significantly in 2015...





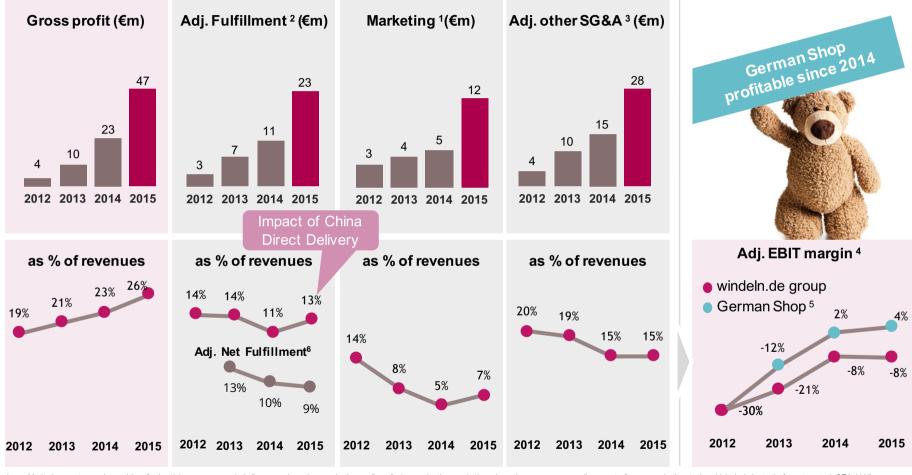
¹ Gross profit minus marketing and adjusted fulfillment costs.

² Adjusted to exclude share-based compensation expenses, IPO related expenses, acquisition, expansion and integration costs as well as costs for reorganization and restructurings under corporate law.

³ Margin of (5.3)% represents combined margin for business segments German Shop and Shopping Clubs assuming that 15% of shared services costs in 2015 can be attributed to expansion (segment International Shops).

...and year over year...





¹ Marketing costs consist mainly of advertising expenses, including search engine marketing, online display and other marketing channel expenses, as well as costs for our marketing tools, which include tools for automated SEA bidding and multivariate landing page optimization, and allocated overhead costs, but not costs related to our loyalty program. Allocated overhead costs include rent and depreciation, but not costs of shared services.

2 Fulfillment costs comprise logistics and rental expenses, adjusted to exclude costs of reorganization that are fulfillment related.

Adj. EBIT contribution margin from German Shop business segment.

³ We define adjusted other SG&A expenses as selling and distribution expenses plus administrative expenses and other operating expenses less other operating income, but excluding marketing and fulfillment costs; adjustments see Adjusted EBIT.

⁴ Adjusted to exclude cash settled share-based compensation expenses resulting from virtual stock option programs (VSOP), IPO related expenses, acquisition and integration costs as well as costs for reoganization and restructurings under corporate law; in the fiscal year ended December 31, 2012, all income/expenses were allocated to the business segment "windeln.de".

Adj. Net Fulfillment costs are defined as Fulfillment costs less shipping income.

...with Q4 reflecting acquisitions and direct delivery



Including feedo and bebitus; China direct delivery

		Fourth Quarter			Full Year	
% revenues	2014	2015	Delta	2014	2015	Delta
Gross profit	24.0%	28.1%	4.1pp	23.1%	26.4%	3.3pp
Adj. Fulfillment ¹	9.5%	15.4%	(5.9)pp	11.0%	12.7%	(1.7)pp
Adj. Net Fulfillment ²	8.3%	6.3%	2.9pp	9.7%	8.6%	1.2pp
Marketing ³	5.0%	6.6%	(1.6)pp	5.1%	6.8%	(1.7)pp
Operating contribution	9.5%	6.1%	(3.5)pp	7.0%	6.9%	(0.1)pp
Adj. other SG&A ⁴	13.5%	15.3%	(1.8)pp	15.0%	15.4%	(0.4)pp
Adj. EBIT ⁵	(4.0)%	(9.2)%	(5.2)pp	(8.0)%	(8.5)%	(0.5)pp

¹ Adj. fulfillment costs comprise logistics and related rental expenses.

Adj. Net Fulfillment costs are defined as Fulfillment costs less shipping income.

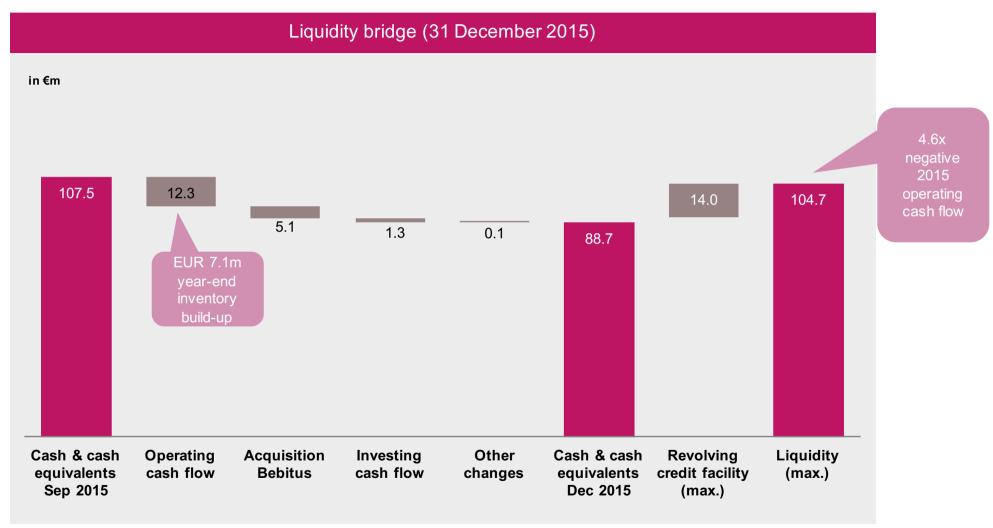
Marketing costs consist mainly of advertising expenses, including search engine marketing, online display and other marketing channel expenses, as well as costs for our marketing tools, which include tools for automated SEA bidding and multivariate landing page optimization, and allocated overhead costs, but not costs related to our loyalty program. Allocated overhead costs include rent and depreciation, but not costs of shared services.

We define adjusted other SG&A expenses as selling and distribution expenses plus administrative expenses and other operating expenses less other operating income, but excluding marketing and fulfillment costs; adjusted to exclude share-based compensation expenses, acquisition, integration and expansion costs and IPO related expenses and income.

Adjusted to exclude cash settled share-based compensation expenses resulting from virtual stock option programs (VSOP), IPO related expenses, acquisition and integration costs as well as costs for reorganization and restructurings under corporate law.

Strong liquidity position





Operational and other improvements



Enterprise Resource Planning (ERP) Upgrade



- Migration from Microsoft Navision 2009 to Microsoft AX 2015
- Intensive preparation and testing phase almost completed
- Go-live planned for April 1

New Shopsystem / Micro-services



- Pannolini and nakiki shop already upgraded
- Other shops to follow in the course of 2016
- To allow for agile development processes
- Enables faster roll-out of multiple countries and languages

Head of Sourcing



- Head of sourcing hired (previously with consulting firm specialized on sourcing)
- Focus on centralizing sourcing across shops and regions

Warehouse Move Switzerland



- Strong reduction of Uster warehouse in Switzerland to save logistics costs
- Move to Grossbeeren warehouse in Germany in progress



Segment Financials



windeln.de now present in 10 European countries...





Highlights European market

- Large adressable market: €56.5bn¹
- High number of births: 5m annually²
- Fragmented market structure
- Increasing online penetration

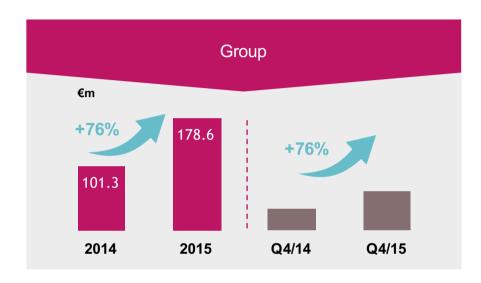
Windeln.de Group leadership

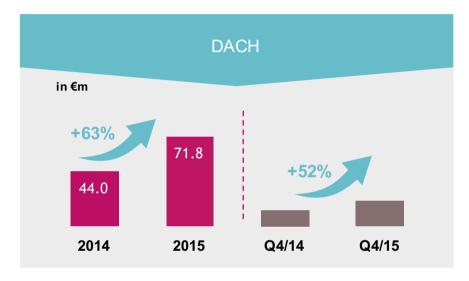
- 955' active customers Dec-15
- 698' orders in 2015
- EUR 179m revenues in 2015
- Q4 2015 annualized: EUR 241m

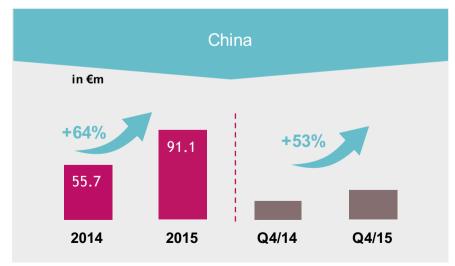
¹ windeln.de management estimate for baby product market in Europe (0-6 years) based on Euromonitor data. 2 http://de.statista.com/statistik/daten/studie/162133/umfrage/anzahl-der-geburten-in-europa

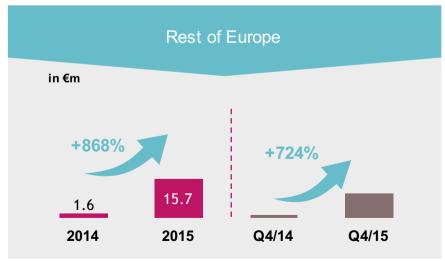
...with revenues growth across our regions







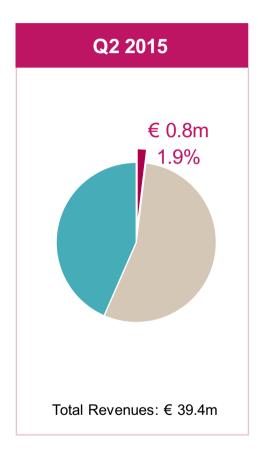


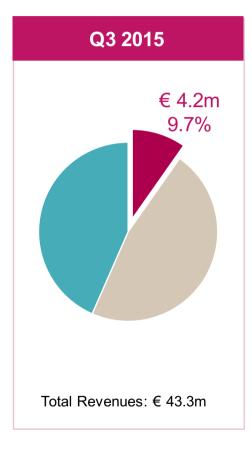


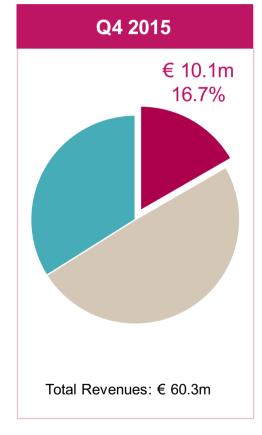
Note: Growth rates Q4 2014 to Q4 2015 based on net merchandise value (same calculation methodology as in 2015).

Increasing contribution from European business

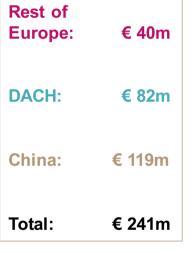


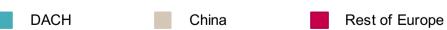








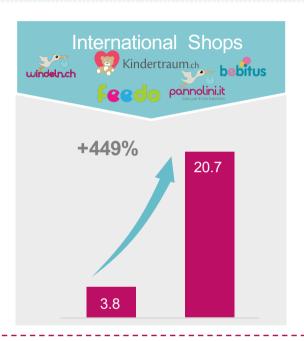




International shops adding strong growth...

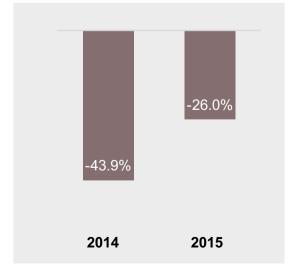


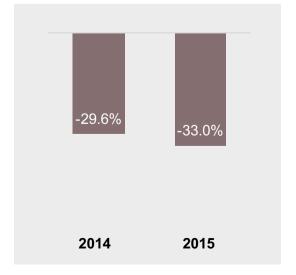






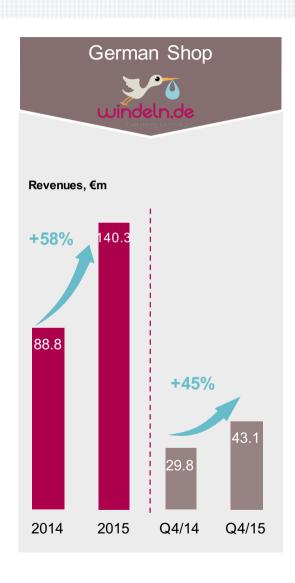


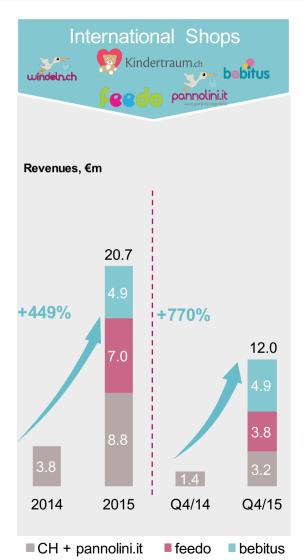


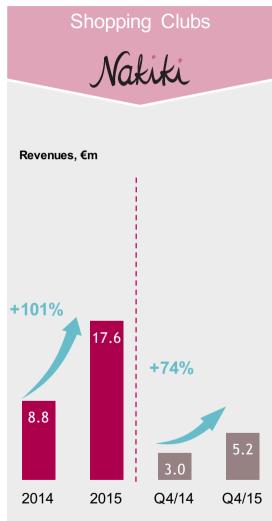


...also in Q4



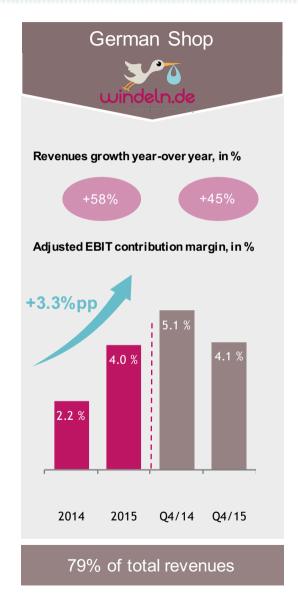


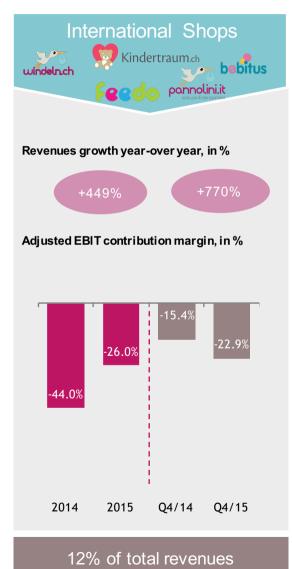


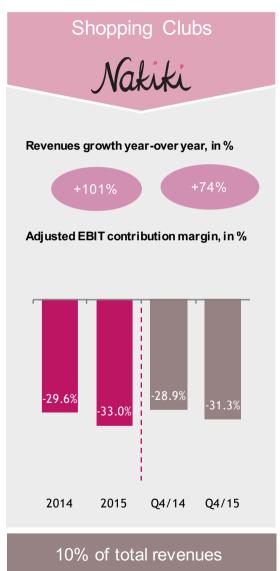


Margin development consistent with expansion plan











Outlook 2016



Strong outlook into 2016



	2015	Outlook 2016	Outlook 2016	Business model potential
Revenues (€, % yoy growth)	€179m +76%	approx. +50%	 Increasing online penetration Higher growth in "new" markets Decreasing growth rates due to larger basis 	€1bn+
Gross Profit Margin %	26.4%	28+%	Better purchasing terms due to scale Positive full year impact from China Direct Delivery	>30%
Adj. EBIT Margin %	(8.5)%	(6) to (8)%	 Improving adj. EBIT margins Continuous improvement in existing businesses / German Shop Earnings "dilution" due to European expansion (but at improving margins) 	>5%



Appendix



Selected key performance metrics - Definitions

- 1) We define Site Visits as the number of series of page requests from the same device and source in the measurement period and include visits to our online magazine. A visit is considered ended when no requests have been recorded in more than 30 minutes. The number of site visits depends on a number of factors including the availability of the products we offer, the level and effectiveness of our marketing campaigns and the popularity of our online shops. Measured by Google Analytics.
- 2) We define Mobile Visit Share (in % of Site Visits) as the number of visits via mobile devices (smartphones and tablets) to our mobile optimized websites divided by the total number of Site Visits in the measurement period. We have excluded visits to our online magazine and visits from China. We exclude visits from China because the most common online translation services on which most of our customers who order for delivery to China rely to translate our website content are not able to do so from their mobile devices, and therefore very few of such customers order from their mobile devices. Measured by Google Analytics.
- 3) We define Mobile Orders (in % of Number of Orders) as the number of orders via mobile devices to our mobile optimized websites divided by the total Number of Orders in the measurement period. We have excluded orders from China. Measured by Google Analytics.
- 4) We define Active Customers as the number of customers placing at least one order in the 12 months preceding the end of the measurement period, irrespective of returns.
- 5) We define Number of Orders as the number of customer orders placed in the measurement period irrespective of returns. An order is counted on the day the customer places the order. Orders placed and orders delivered may differ due to orders that are in transit at the end of the measurement period or have been cancelled. Every order which has been placed, but for which the products in the order have not been shipped (e.g., the products are not available or the customer cancels the order), is considered "cancelled".
- 6) We define Average Orders per Active Customer as Number of Orders divided by the number of Active Customers in the measurement period.
- 7) We define Orders from Repeat Customers as the number of orders from customers who have placed at least one previous order, irrespective of returns.
- 8) We define Share of Repeat Customer Orders as the number of orders from Repeat Customers divided by the Number of Orders during the measurement period.
- 9) We define Gross Order Intake as the aggregate Euro amount of customer orders placed in the measurement period minus cancellations. The Euro amount includes value added tax and excludes marketing rebates.
- 10) We define Average Order Value as Gross Order Intake divided by the Number of Orders in the measurement period.
- 11) We define Returns (in % of Net Merchandise Value) as the Net Merchandise Value of items returned divided by Net Merchandise Value in the measurement period.



Income statement



In €k	2015	2014	Q4 2015	Q4 2014
Revenues	178,602	101,324	60,290	34,201
% growth	76.3%		76.3%	
Cost of sales			I I	
Gross profit	47,115	23,455	16,919	8,192
% margin	26.4%	23.1%	28.1%	24.0%
Selling and distribution expenses	-53,877	-26,668	-19,755	-8.198
Administrative expenses	-23,332	-8,678	-8,457	-6166
Other operating income	3,164	267	232	90
Other operating expenses	-569	-99	-167	-73
BIT	-27,499	-11,723	-11,228	-2,499
% margin	-15.4%	-11.6%	-18.6%	-7.3%
Financial result	-2,910	2,138	-2,404	-665
EBT	-30,409	-9,585	-13,632	-3,165
% margin	-17.0%	-9.5%	-22.6%	-9.2%
Income taxes	5	-242	1,600	-160
Profit or loss for the period	-30,404	-9,827	-12,032	-3,325
% margin	-17.0%	-9.7%	-20.0%	-9.7%
EBIT	-27,499	-11,723	-11,228	-2,499
Share-based compensation	10,727	3,419	4,850	920
Acquisition, integration and expansion costs	1.951	-	694	-
IPO related expenses	-430	217	7	217
Corporate reorganisation	112	-	112	-
Adjusted EBIT ¹	-15,139	-8,087	-5,565	-1,362
% margin	-8.5%	-8.0%	-9.2%	-4.0%

Adjusted to exclude cash settled share-based compensation expenses resulting from virtual stock option programs (VSOP), IPO related expenses, acquisition and integration costs as well as costs for reorganization and restructurings under corporate law.

Balance sheet and cash flow statement



Consolidated statement of financial position							
In €k	Dec 2014	Dez 2015					
Total non-current assets	4,523	34,086					
Inventories	10,754	27,099					
Prepayments	285	1,670					
Trade receivables	1,725	2,469					
Miscellaneous other current assets ¹	5,927	5,457					
Cash and cash equivalents	33,830	88,678					
Total current assets	52,521	125,373					
Total assets	57,044	159,459					
Issued capital	163	25,746					
Share premium	68,911	154,046					
Accumulated loss	-34,488	-64,892					
Cumulated other comprehensive income	35	-22					
Total equity	34,621	114,878					
Total non-current liabilities	6,813	10,208					
Other provisions	1,246	2,221					
Financial liabilities	1,532	41					
Trade payables	8,830	18,137					
Deferred revenue	1,986	4,352					
Miscellaneous current liabilities ²	2,017	9,622					
Total current liabilities	15,610	34,373					
Total equity & liabilities	57,044	159,459					

Consolidated statement of cash flows							
In €k	2015	2014					
Net cash flows from/used in operating activities	-22,244	-6,064					
Net cash flows from/used in investing activities	-16,271	-1,234					
Net cash flows from/used in financing activities	93,356	40,861					
Cash and cash equivalents at the beginning of the period	33,830	267					
Net increase/decrease in cash and cash equivalents	54,841	33,563					
Cash and cash equivalents at the end of the period	88,678	33,830					

¹ Miscellaneous other current assets include income tax receivables, current other financial assets and current other non-financial assets.

² Miscellaneous other current liabilities include income tax payables, current other financial liabilities and current other non-financial liabilities.

Selected business segment and geographic data



Business segments							
In €k	2015	2014	Q4 2015	Q4 2014			
Revenues	178,602	101,324	60,290	34,201			
German Shop	140,255	88,768	43,082	29,815			
International Shops	20,739	3,776	11,971	1,376			
Shopping Clubs	17,608	8,780	5,238	3,013			
Adj. EBIT ^{1,2}	-15,139	-8,087	-5,565	-1,362			
German Shop Adj. EBIT contribution	5,630	1,916	1,777	1,530			
International Shops Adj. EBIT contribution	-5,392	-1,660	-2,747	-212			
Shopping Clubs Adj. EBIT contribution	-5,810	-2,601	-1,640	-870			

Geographic region							
In €k	2015	2014	15/14	Q4 15/14 ⁶			
Revenues	178,602	101,324	+76%	+76%			
DACH ³	71,791	44,040	+63%	+53%			
China ⁴	91,147	55,666	+64%	+52%			
Rest of Europe ⁵	15,664	1,618	+868%	+724%			



Adjusted to exclude cash settled share-based compensation expenses resulting from virtual stock option programs (VSOP) and IPO related expenses, acquisition and integration costs as well as costs for reorganization and restructurings under corporate law.

Adjusted EBIT at the Group level does not correspond to the sum of the Adjusted EBIT Contributions of the "German Shop", "International Shops" and "Shopping Clubs" business segments because (a) certain income/expenses relating to shared services are managed and contracted on a central basis and not allocated to the business segments and (b) effects resulting from intersegment transactions are eliminated at the Group level.

Our "DACH" geographic region consists of that part of our business that generates product and services revenues from customers ordering for delivery to Germany, Austria and Switzerland.

⁴ Our "China" geographic region consists of that part of our business that generates product and services revenues from customers ordering for delivery to China.

Our "Other/rest of Europe" geographic region consists of that part of our business that generates product and services revenues from customers ordering for delivery to countries other than Germany, Austria, Switzerland and

⁶ Growth rates Q4 2014 to Q4 2015 based on net merchandise value (same calculation methodology as in 2015)

