THE LEADER IN INSPIRATION-BASED

HOME & LIVING ECOMMERCE IN EUROPE

Company Presentation, June 2021

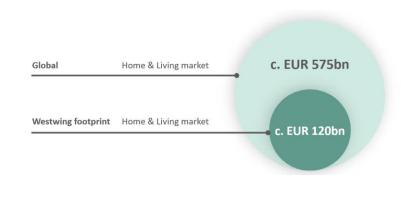
Certain statements in this communication may constitute forward looking statements. These statements are based on assumptions that are believed to be reasonable at the time they are made and are subject to significant risks and uncertainties. You should not rely on these forward-looking statements as predictions of future events and we undertake no obligation to update or revise these statements. Our actual results may differ materially and adversely from any forwardlooking statements discussed on this call due to a number of factors, including without limitation, risks from macroeconomic developments, external fraud, inefficient processes at fulfillment centers, inaccurate personnel and capacity forecasts for fulfillment centers, hazardous material / conditions in production with regard to private labels, lack of innovation capabilities, inadequate data security, lack of market knowledge, risk of strike and changes in competition levels.

Our mission **Conspire and make every home a beautiful home.**⁹⁹



Basics

- **Industry**: Home & Living eCommerce
- Founded: 2011 (listed since 2018)
- GMV: EUR 502m in FY 2020
- Active Customers: 1.7m¹⁾
- Employees: c. 1,800²⁾
- Headquarter: Munich, Germany



Business Model

- Creativity and inspiration are at the very core of Westwing - this is how we differentiate
- We sell gorgeous products across all Home & Living categories
- Our customer loyalty and love brand are based on our unique Flywheel business model



Operational presence

- We are active in 11 European countries with c. EUR 120bn³⁾ market volume
- We are reporting in two segments, DACH and International
- DACH at 56% and International at 44% sales share⁴⁾



Note: (1) Per end of Q1 2021. 2) Per end of 2020. 3) Source Market Data: Source: Euromonitor International as of April 19, 2021. Scope: Home & Living is defined as "Homewares and Home Furnishings". All figures unaudited. 4) As of FY 2020.

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The opportunity is massive	Huge Home & Living market of EUR 120bn very early in eCommerce with exiting growth momentum based on a dynamic online adoption
Customer loyalty at the core	The differentiating creative and inspirational core of Westwing drives superior loyalty with 80% repeat order share
Westwing Collection	Our Westwing Collection perfectly leverages the loyalty to our love brand at +12 to +15%pts Adj. EBITDA margin upside
Attractive target P&L	Based on our highly profitable consumer love brand strategy we target a long-term profitability of 15% Adj. EBITDA
Strong cash profile	Best-in-class cash conversion based on negative Net Working Capital and low CAPEX ratio – FY 2020 Free Cash Flow margin at 9%



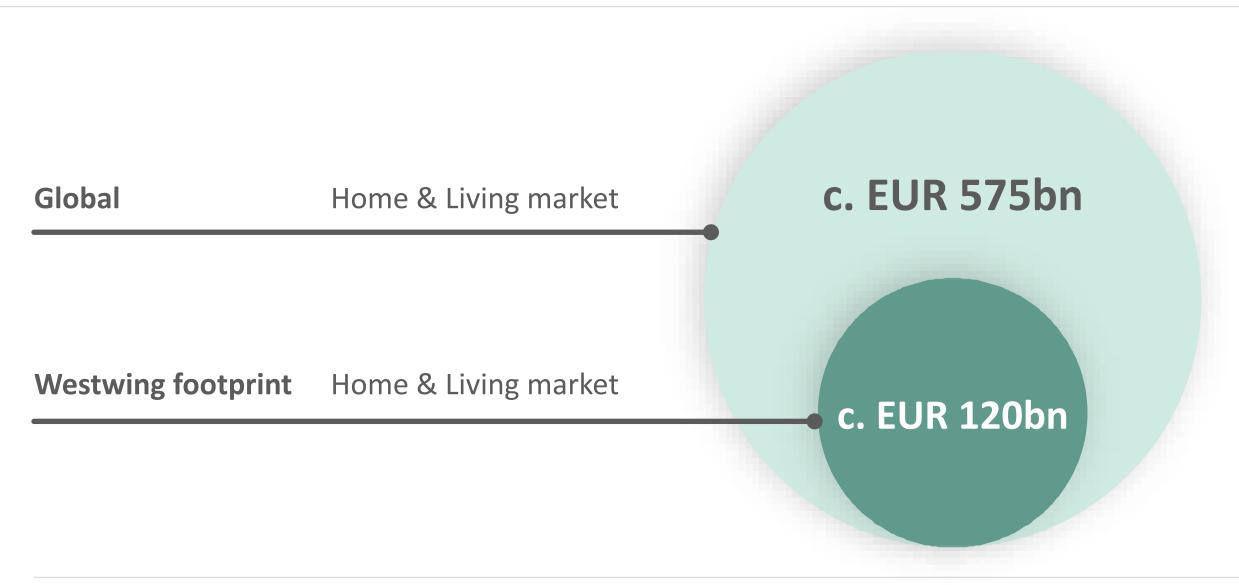


We are uniquely combining the profitability of a consumer love brand with the opportunity of a high-growth eCommerce business in a EUR 120 billion market





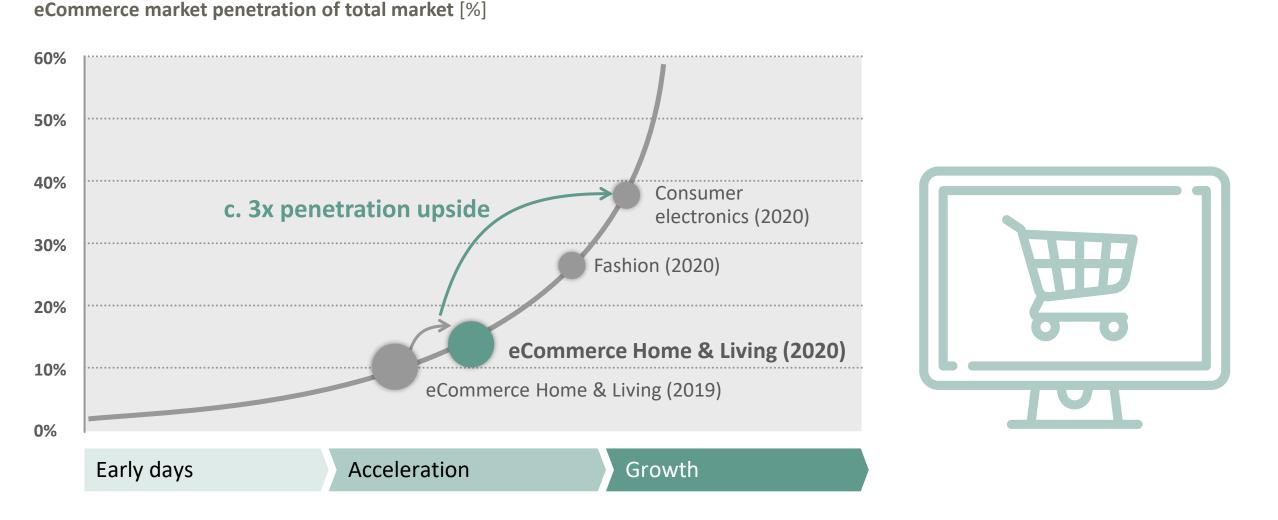
We are targeting a huge addressable market





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Home & Living is very early in eCommerce and provides a massive growth opportunity



Source: Euromonitor International as of April 19, 2021. Scope: Home & Living is defined as "Homewares and Home Furnishings" within Westwing's European footprint. Consumer electronics market defined as "Category Consumer Electronics" and Fashion market defined as "Category Apparel" for Western European markets.



Our target group are Home Enthusiasts: Home Enthusiasts are all those who ...

... have a deep passion to beautify their home



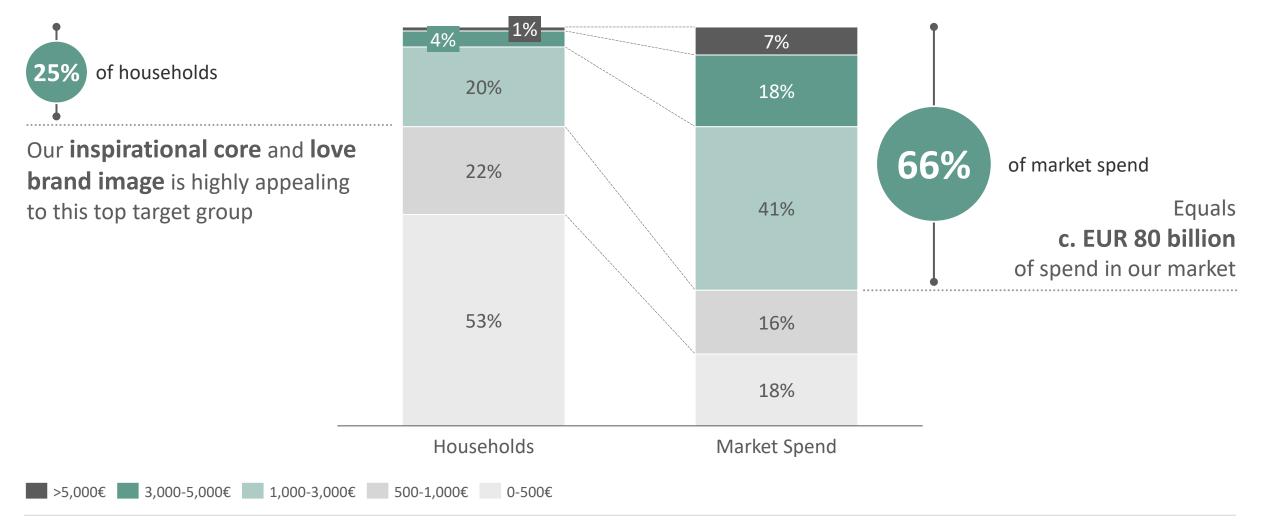
... make up the majority of spend in the Home & Living market

... are highly engaged and interested in daily content for Home & Living

... make Home & Living part of their lifestyle

We target c. 70% of market volume with Home Enthusiasts

Home & Living market spend by households [%]





We are active in 11 countries in Europe

56% DACH SEGMENT (3 countries)

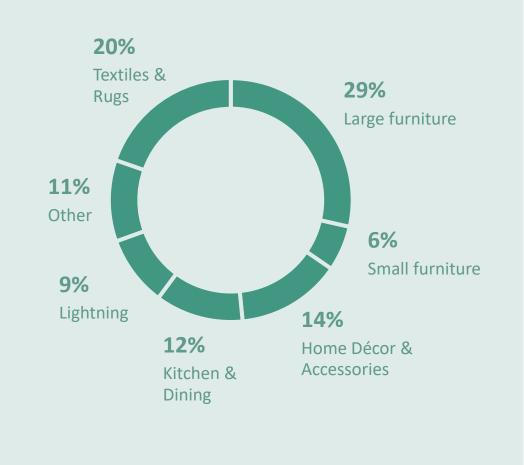
44% INTERNATIONAL SEGMENT (8 countries)



We sell gorgeous, inspirational products across the full range of the Home & Living category



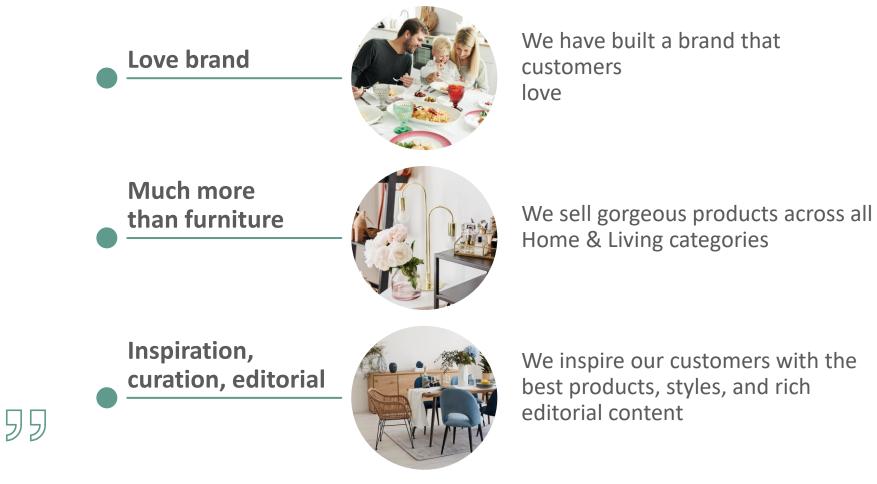
Group GMV share by category [%]



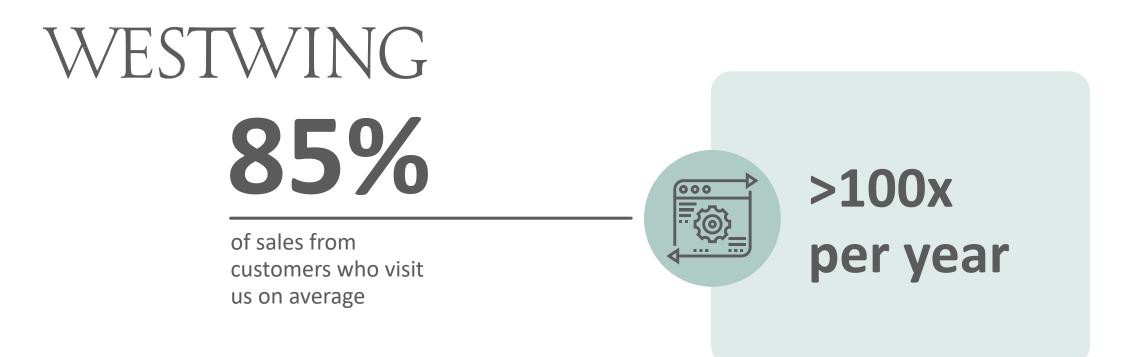
Westwing: The Home & Living consumer love brand

Interior design is never just about what you see, it's about what you feel.

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WESTWING 14





The loyalty of our customers results in best-in-class repeat order shares of 80%

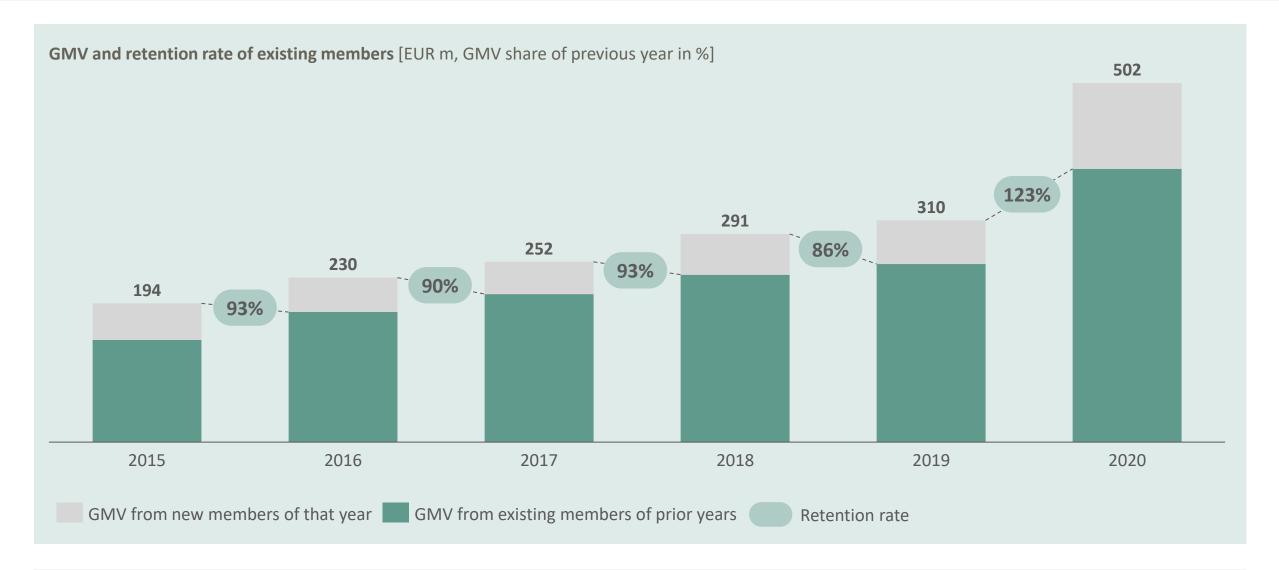


Best-in-class

80% of orders are placed by loyal repeat

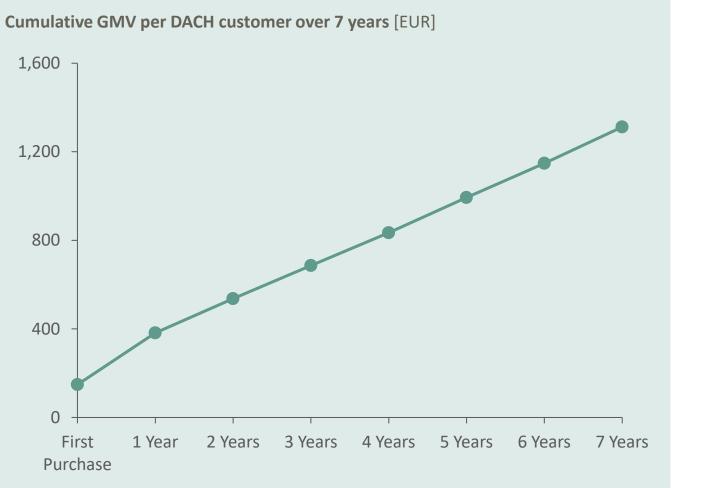
customers

We have almost subscription-like GMV retention rates



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Westwing customers have a very high lifetime spend: EUR 1,300 after 7 years (and counting)





1,300 EUR GMV after 7 years

Loyal customer base results in a very high lifetime spend

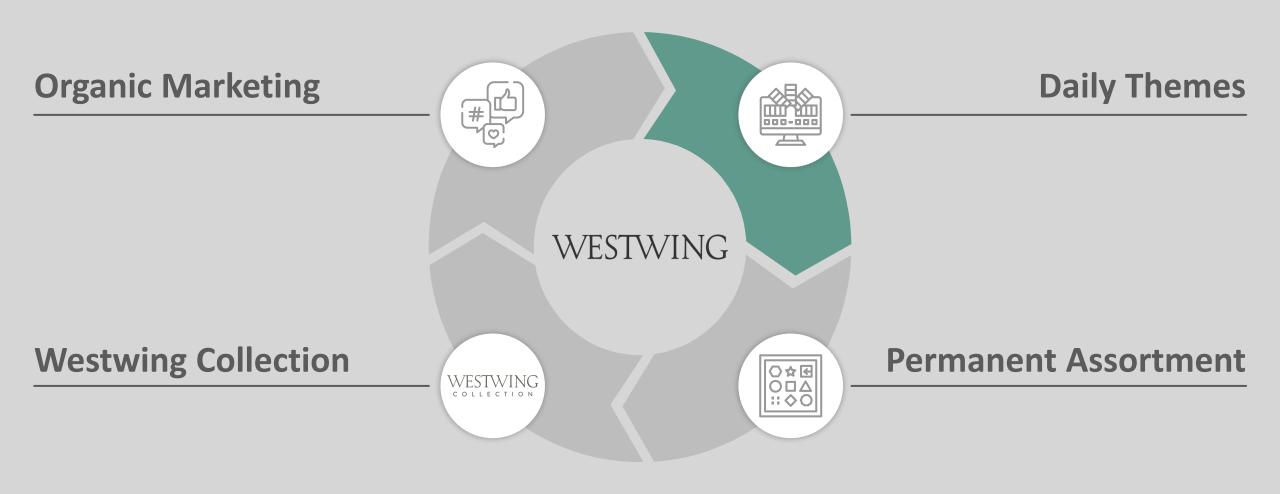


7 years and counting

Customer lifetime spend continues to increase and increase, it doesn't stop



Business model: We build our customers' loyalty through our unique Flywheel



Daily Themes are the start and end of our business model Flywheel – as a curated shoppable magazine, we combine daily inspiration, freshness and unique content





Broad Home & Living assortment



Storytelling presentation



Rich editorial content



Sichtschutzwände für draußen

Neugierige Nachbarn? Mit den Sichtschutzwänden haben Sie einfach mal Ruhe. Jede Garten-Party, das Sonnen oder Daydrinking auf Ihrer Terrasse bleiben so herrlich privat

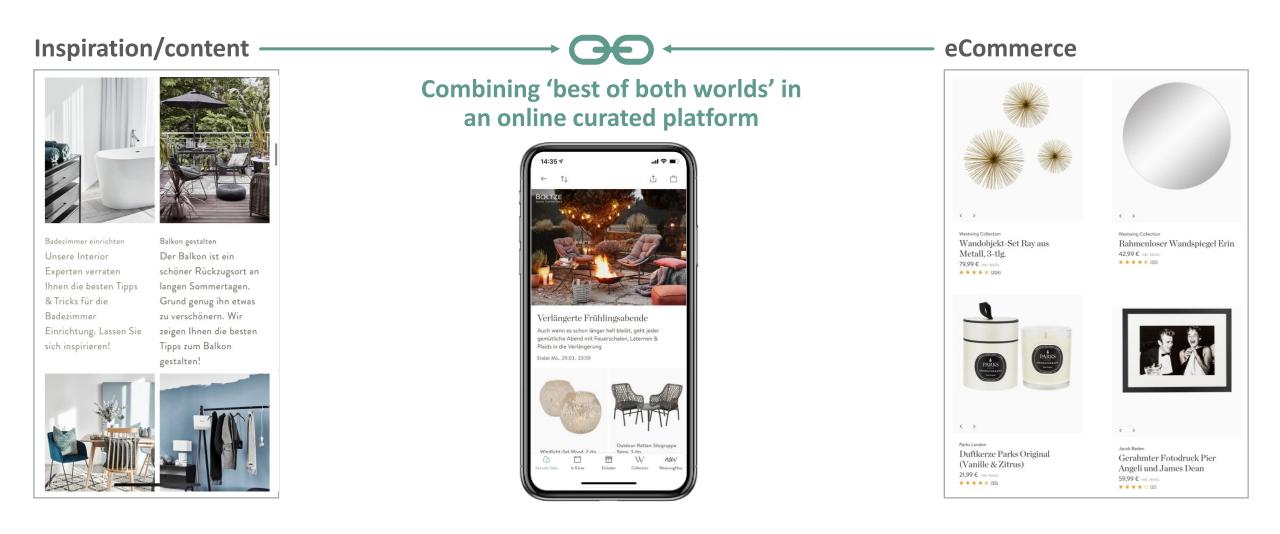
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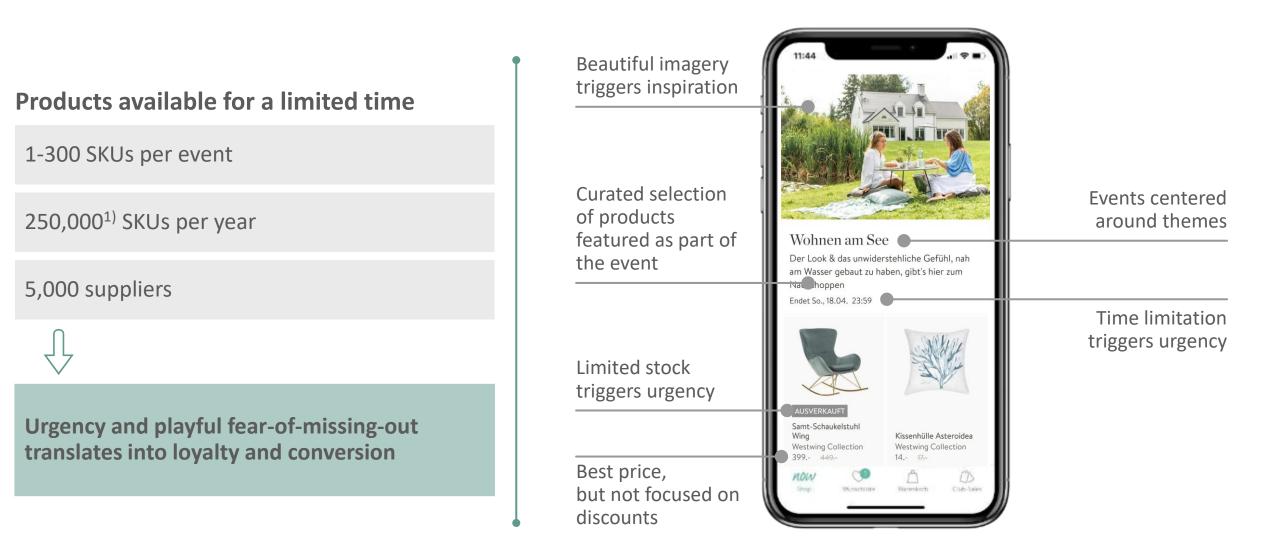
Attractive prices



We uniquely combine inspiration and shopping in a "curated shoppable magazine"



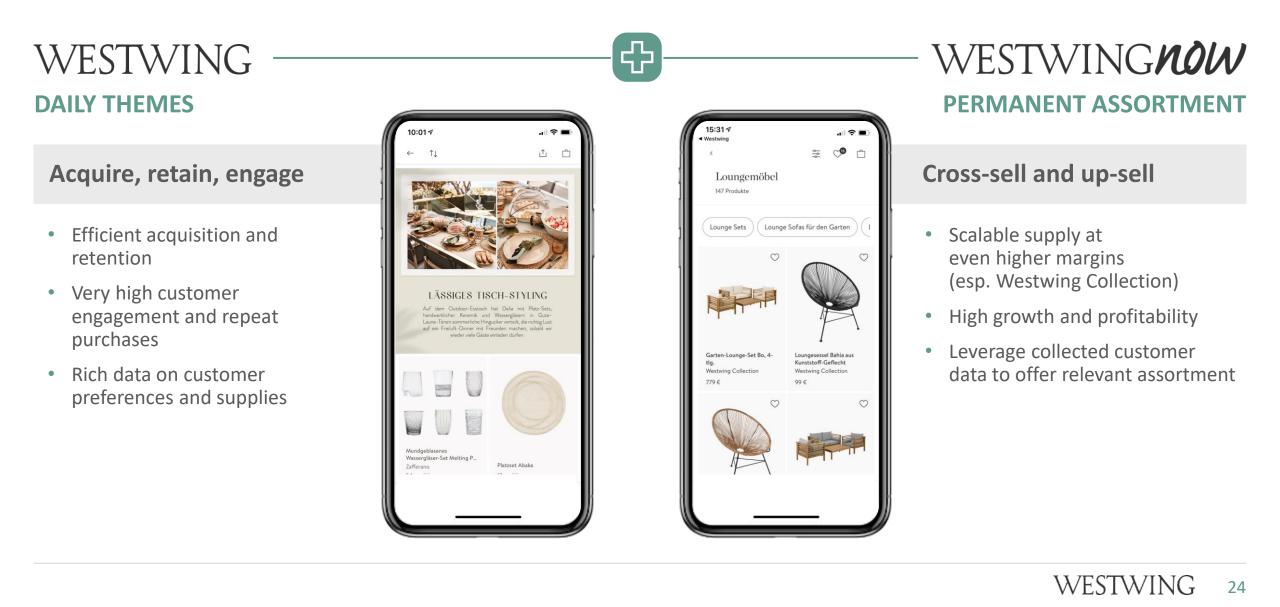
The Daily Themes model provides urgency and playful fear-of-missing-out to customers, which helps in building loyalty and conversion



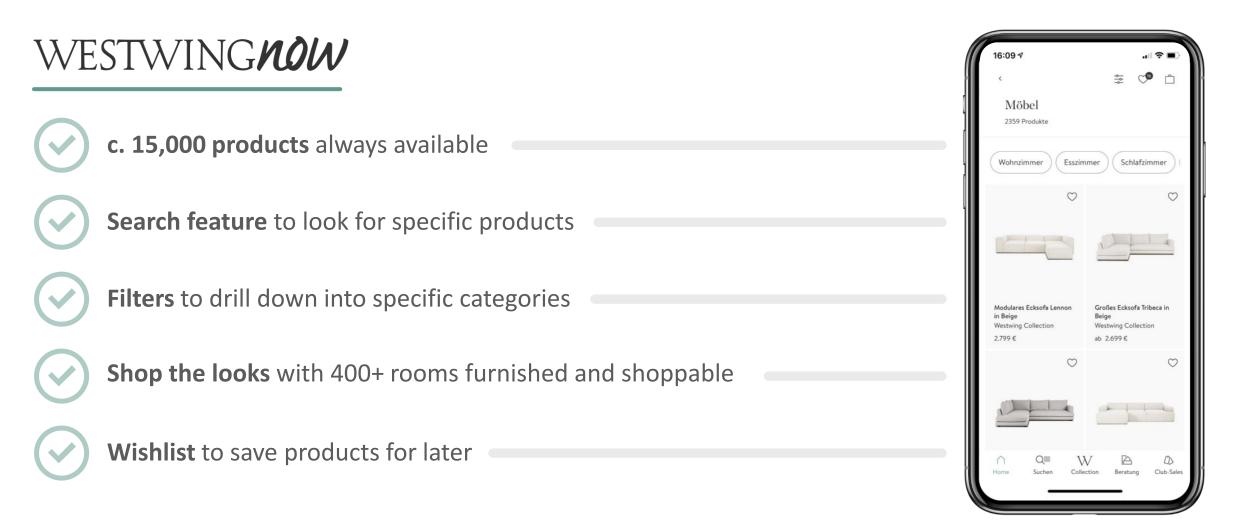
Business model: We build our customers' loyalty through our unique Flywheel



In our Permanent Assortment WestwingNow, we then monetize our loyal customers at very attractive margins through cross-selling and up-selling



Our Permanent Assortment serves our loyal Daily Themes customers for considered and planned purchasing decisions



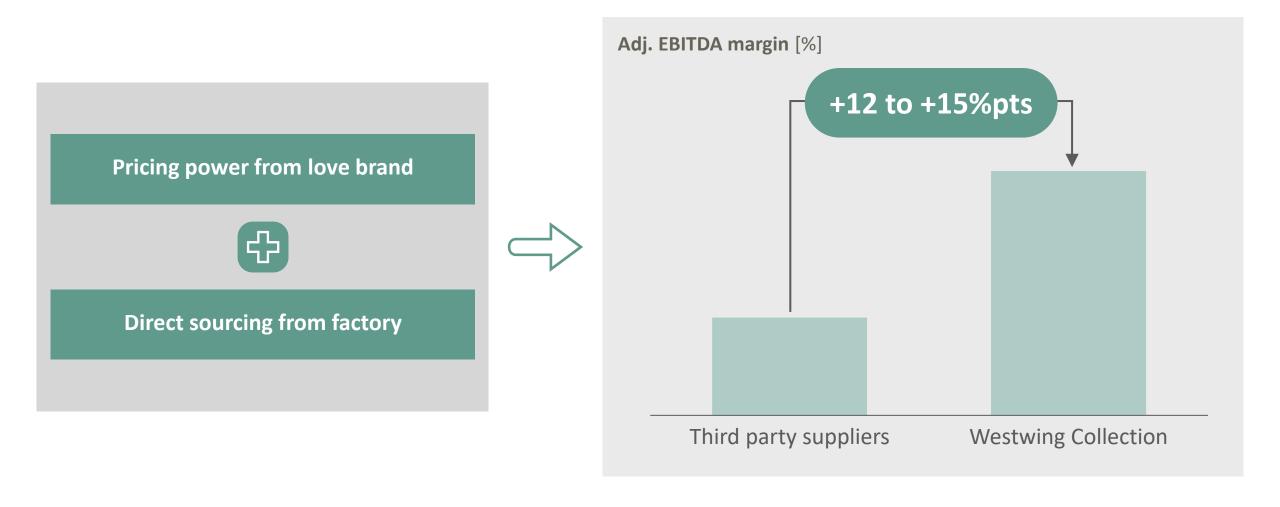
Business model: We build our customers' loyalty through our unique Flywheel



Our Westwing Collection leverages the loyalty to our love brand with bestsellers tailored to the taste of our customers at good prices, high quality, and very high margins



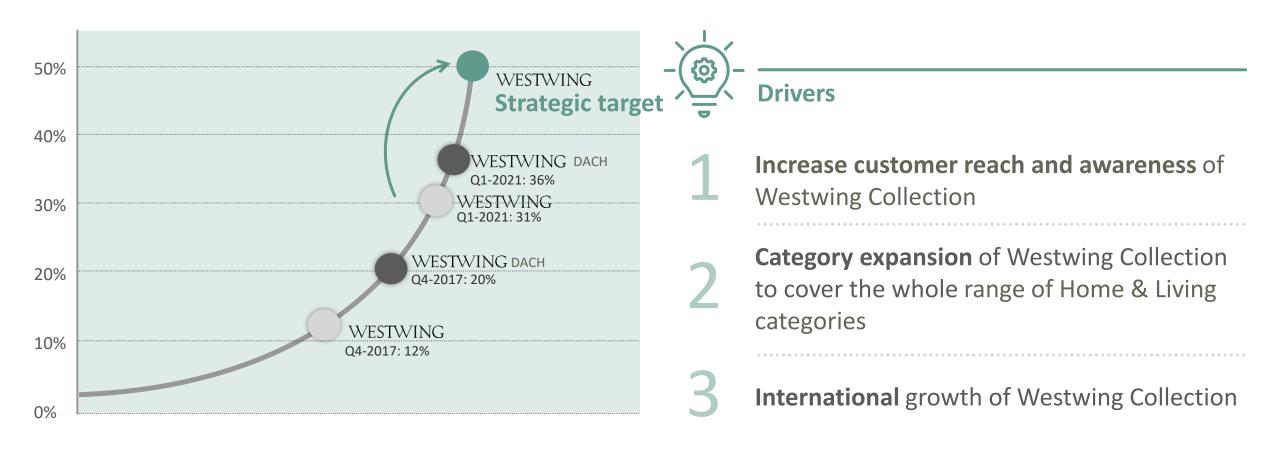
We generate extraordinary Westwing Collection margins because of our pricing and sourcing power: 12-15%pts higher Adj. EBITDA margin than from third party suppliers





Westwing Collection is our most powerful strategic initiative – we are growing our Westwing Collection share to 50% of GMV in the long term

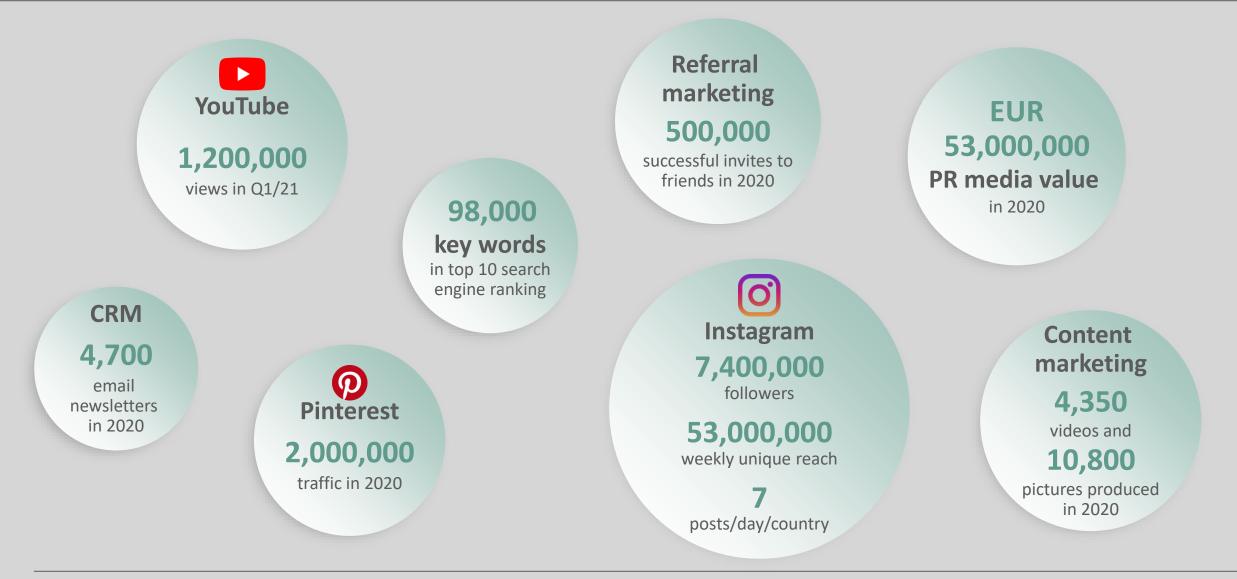
Westwing Collection share of total GMV [%]



Business model: We build our customers' loyalty through our unique Flywheel

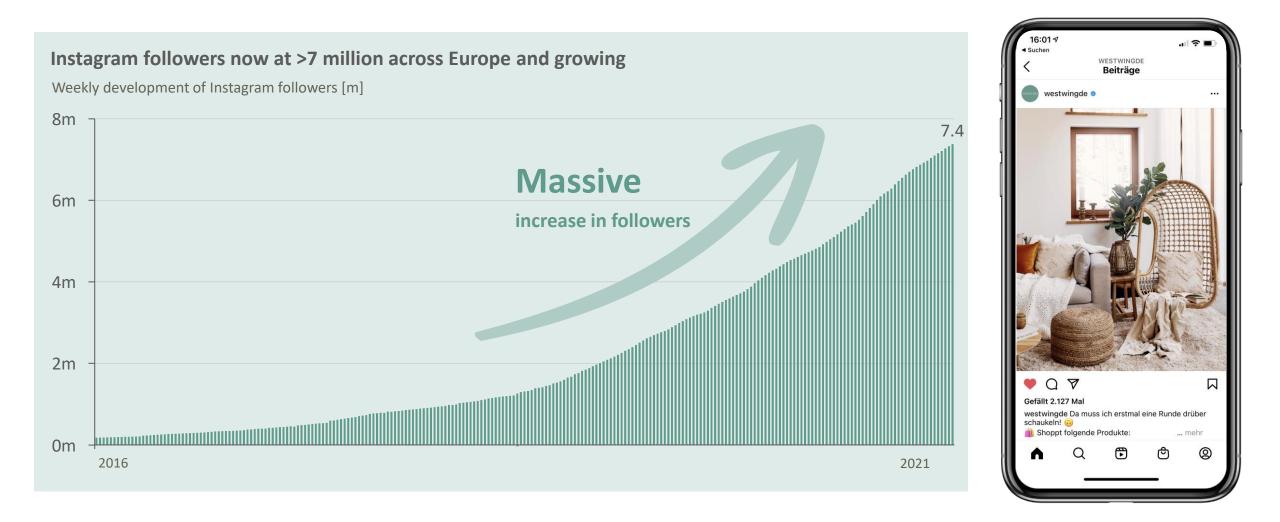


Our Organic Marketing model is the ultimate love brand builder – we provide inspiration and content to our target group through a magnitude of engaging channels



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Our biggest Organic Marketing channel is Instagram with massive increase in followers





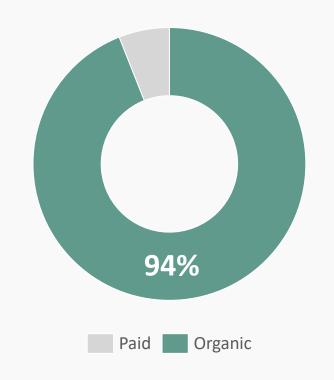
Our customers' engagement on social media is best-in-class

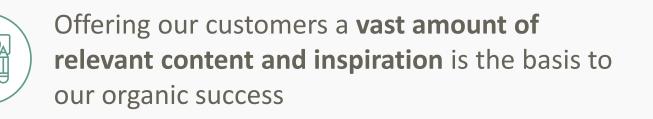


We trail only Mercedes-Benz in social media engagement in Germany

Brand analysis for December 2020		f 🖸 💙 🎯 d # of interactions	
1		Mercedes-Benz	2.5 m
2	WESTWING	Westwing DE	2.2 m
3	NETFLIX	Netflix	2.1m
4		Audi	1.2m
5	Disnep	Disney	0.9m

Traffic share Organic vs. Paid Marketing in 2020 [%]





Traffic focused on **engagement** not conversion



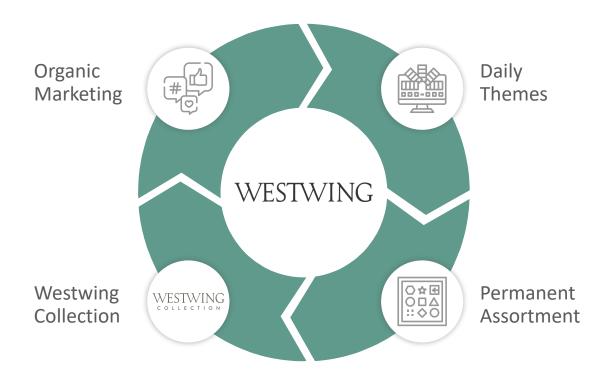
Strong organic visits driven by daily **newsletter** and **social media**

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Our Organic Marketing model is highly differentiated vs. typical Paid Marketing models

		Westwing Organic Marketing model	Typical Paid Marketing model
	Asset-building	High	Low
	Operating leverage	High	Low
	Inspiration and engagement	High	Low
	Entry barrier for competitors	High	Low
្តិ ដំ ក្នំ	Competitive advantage	Expertise Creative talent	Budget Algorithms

The Westwing Flywheel is the perfect business model to serve our customers



We attract and serve our customers through ...



Great content

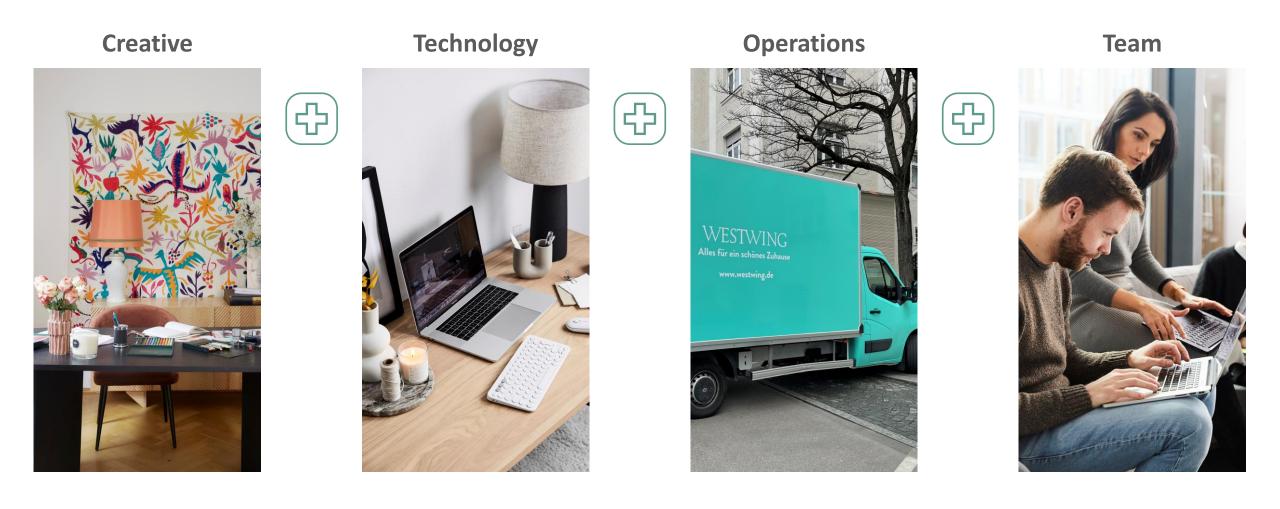


Bestsellers from Westwing Collection **Effective and efficient** communication



Garten & Pflanz

WESTWING 36 The Flywheel is supported by a state-of-the art platform of Creative experts, leading-edge inhouse Technology, scalable customized Operations, a passionate and diverse Team



200+ Creatives are the foundation of our love brand



Delia Lachance Founder & Chief Creative Officer



Sebastian Freitag Creative Director **Daily Themes Global**



Alexandra Tobler Creative Director Westwing Collection



Giorgia d'Amico Head of Content Production



Marta Suchodolska **Creative Director** Poland/CEE



Alice Etro Creative Director Italy



Ana de Olazábal **Creative Director** Spain



Sarah Bachmair Creative Director DACH

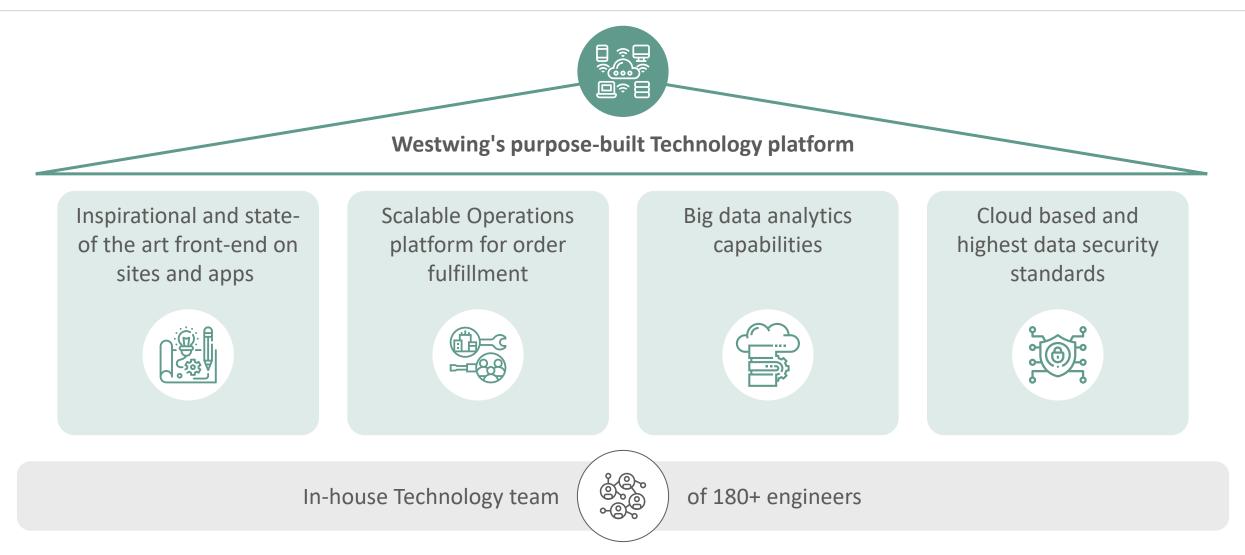
Creative Team 200+ world-class experts



- Creatives cover all business areas
- - Creatives scout and define new styles and trends
 - Creatives curate from a vast ocean of brands and products
 - Creatives take the final decision in product offering



We are a Technology company through and through



We are mobile-first



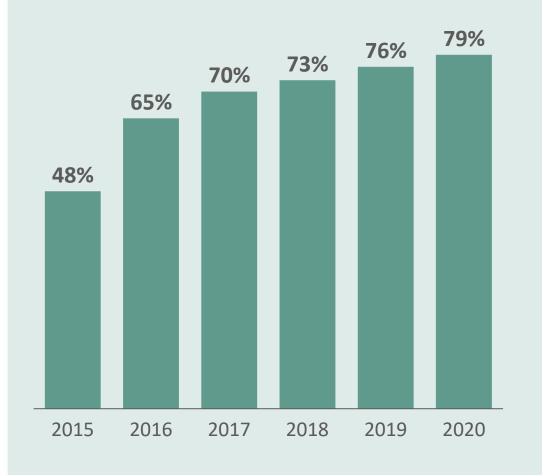


Focus on mobile leads to constantly **improving customer experience** and subsequent **conversion uplifts**

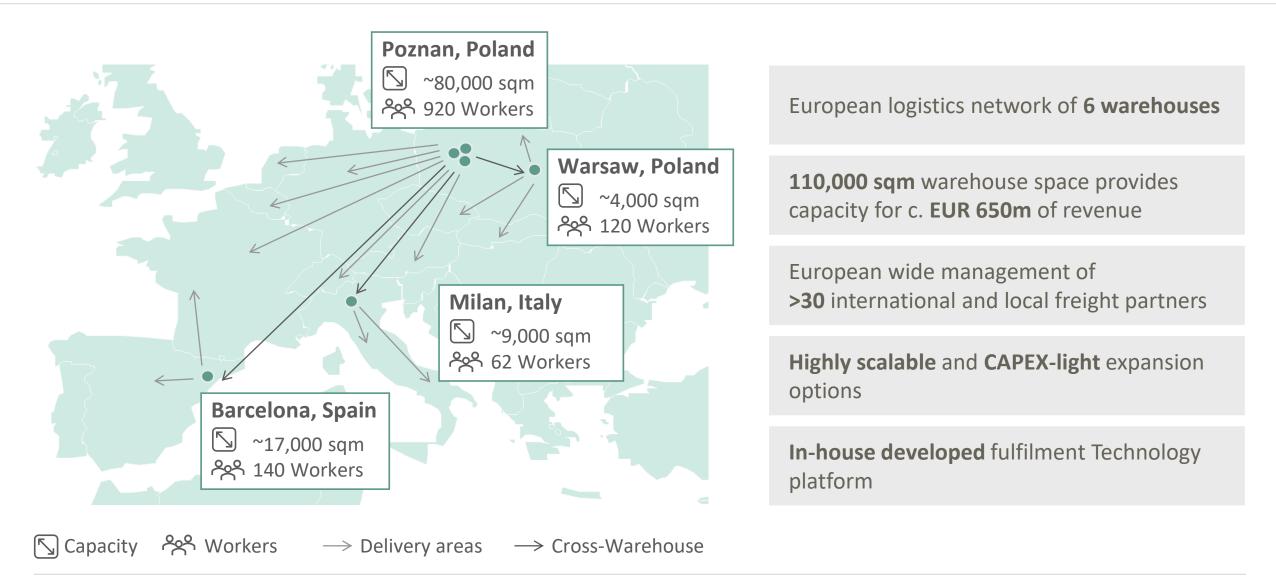


Based on c. 70,000 ratings

Mobile visit share of total visits [%]



We have built a European logistics and warehouse network that masters the complex logistics in the Home & Living market







Key to our success is our team and their passion

We are proud to have built a truly diverse team...

1,775 employees

60+ nationalities

Employees

62% female

Senior leaders

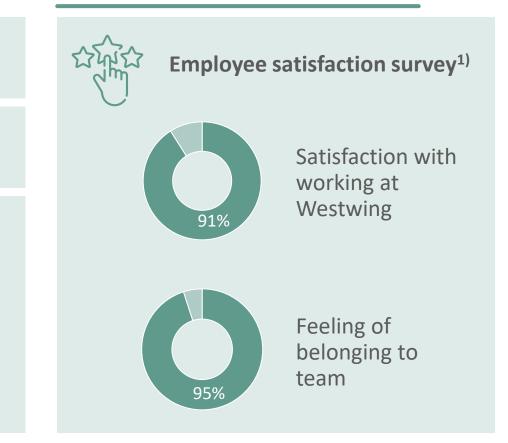
53% female

47% male

38% male

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...and our very own and positive culture at Westwing



Note: Group data per end of 2020, employees based on headcount, Senior leaders defined as executives and their direct reports 1) Employee satisfaction survey in March 2021 for HQ in Munich

Westwing is managed by our experienced Executive team



Stefan Smalla Founder & Chief Executive Officer 10 years at Westwing



Sebastian Säuberlich Chief Financial Officer 7 years at Westwing



Delia Lachance Founder & Chief Creative Officer 10 years at Westwing



Andreas Hoerning Managing Director Permanent Assortment & Westwing Collection 6 years at Westwing



Matthias Siepe Founder & Managing Director Daily Themes 10 years at Westwing



Steffani Busch Chief Operating Officer 5 years at Westwing



Tobias Seitz Chief Marketing Officer 8 years at Westwing



Miriam Rabung Director HR & Organization 5 years at Westwing



Adam Maschek Chief Technology Officer 10 years at Westwing



Sebastian Freitag Global Creative Director 9 years at Westwing

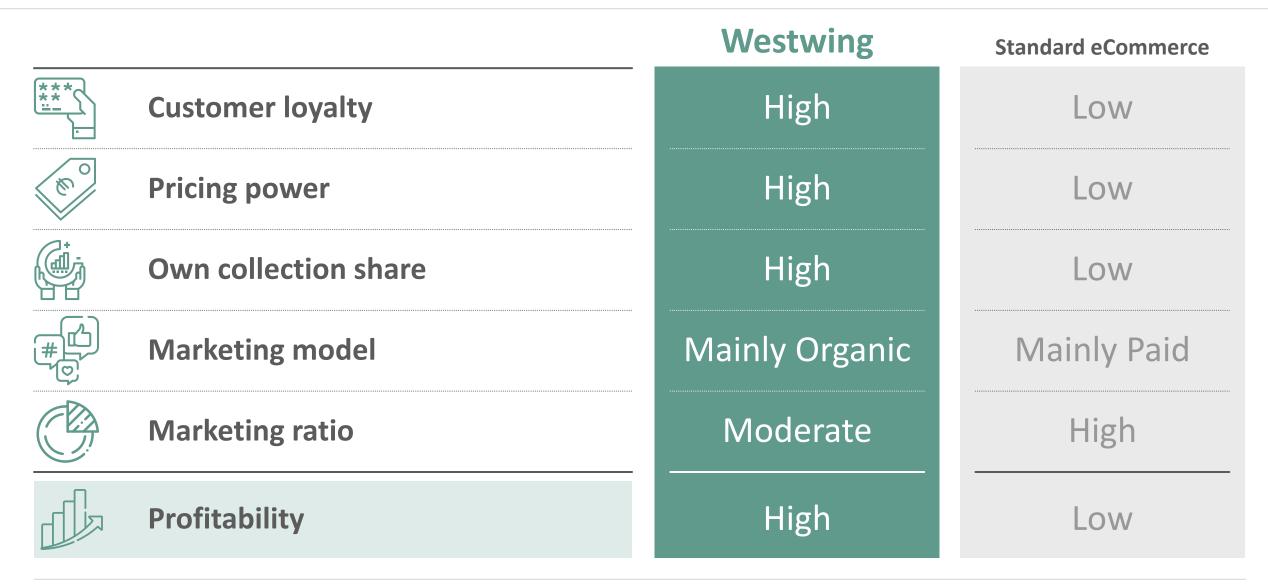


Alessa Vogler Interim Head of Corporate Development 2 years at Westwing



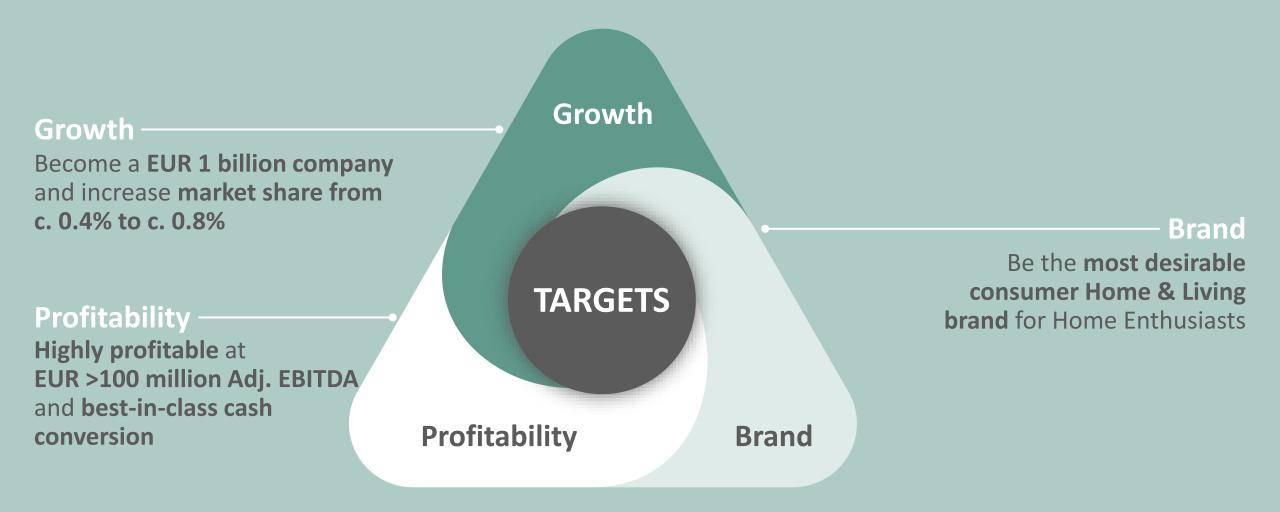
Jutta Rumpel Head of Corporate Development (on maternity leave) 0.5 years at Westwing

Based on the consumer love brand strategy and focus on inspirational eCommerce, the Westwing business model is superior to standard eCommerce retail models





Targets 2024/25: European Home & Living eCommerce consumer love brand at EUR 1 billion revenue





Westwing Customer Experience 2.0 will guide our path to 2024/25

Westwing Customer Experience 2.0

Double down on our Creative & inspirational core

- Westwing Collection
- Creative team
- Organic marketing
- Video & Live shopping
- AR/3D/CGI



Set the next level of Order & post-order experience

- Westwing Delivery Service
- Westwing Interior Design Service
- Personalization



Scale up Business model & platform

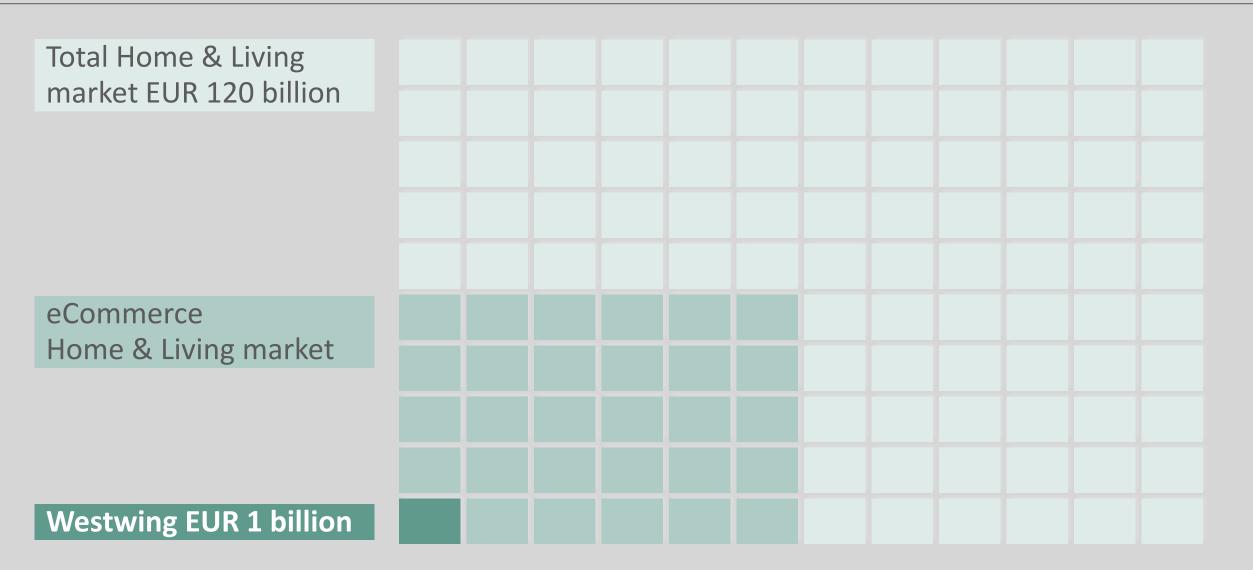
- Supplier partnerships
- Technology scale-up
- International profitability
- Warehouse capacity





Deeply embed **Sustainability** into our operating model

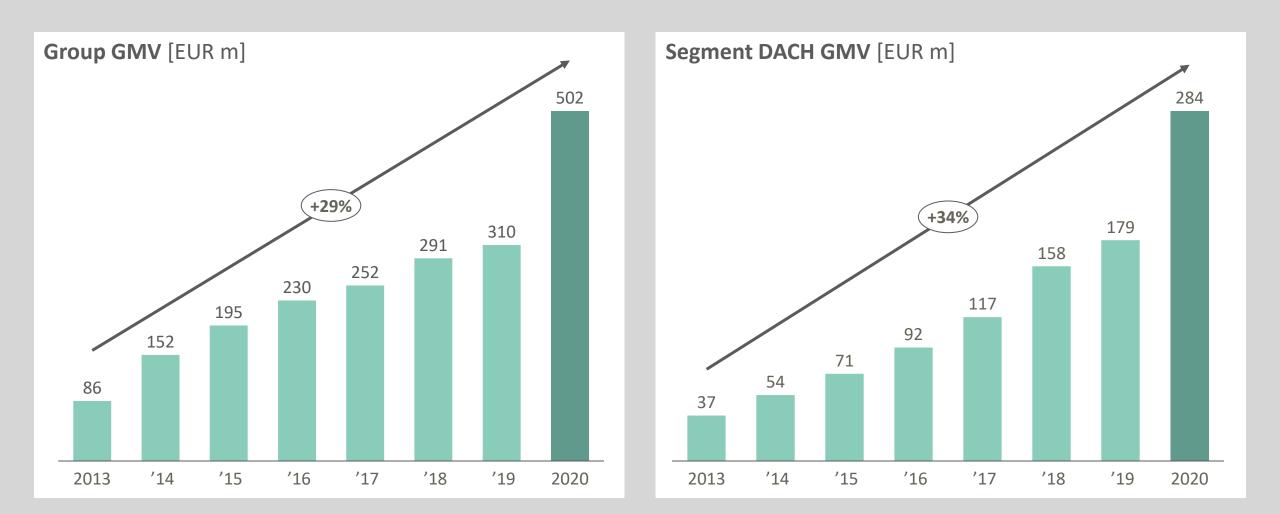
The long-term opportunity is massive in our EUR 120 billion market – at EUR 1 billion we will have a market share of less than 1%



Note: Total Home & Living market based on Euromonitor as of April 19, 2021. Illustrative eCommerce Home & Living market projection for 2024/25.



Westwing has a record of strong growth

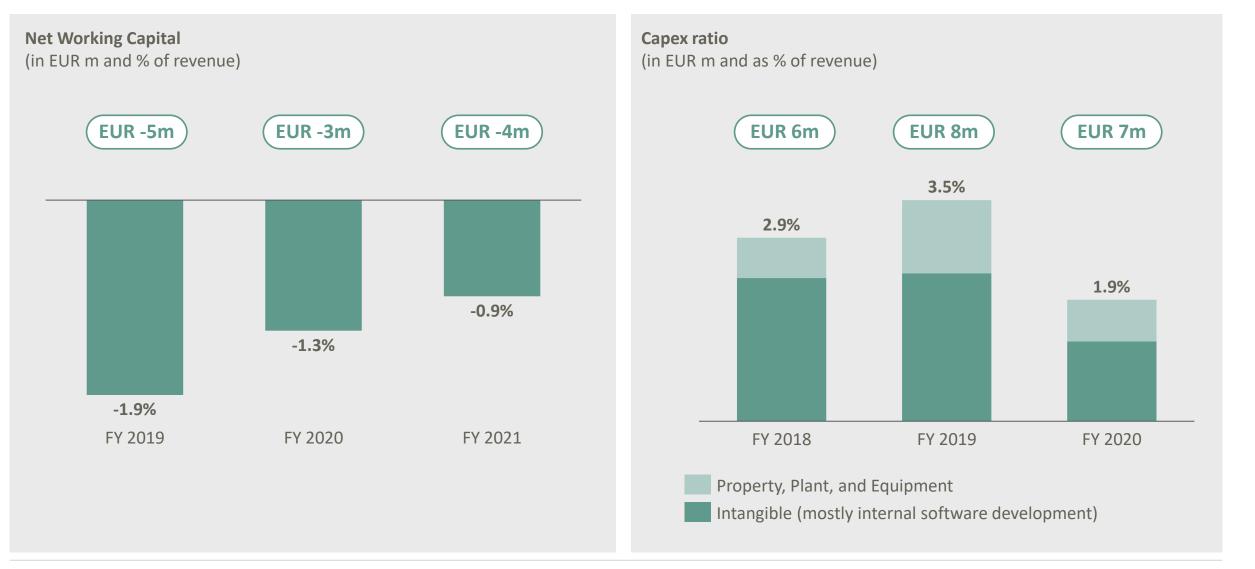


We are very profitable at an early stage, showing the power of our consumer love brand

[% of revenue]	FY 2019	FY 2020	Delta	
Contribution margin	21.4%	29.5%	+8.1%pts	Mostly structural improvements, driven by Westwing Collection combined with scale and efficiency gains in fulfillment
Marketing ratio	-8.6%	-7.1%	+1.5%pts	Consumer love brand results in attractive marketing ratio
G&A ratio ¹⁾	-20.0%	-13.3%	+6.7%pts	Operating leverage
D&A	3.4%	2.5%	-1.0%pts	
Ad: EDITDA	-3.8%	11.5%	+15.4%pts	
Adj. EBITDA	EUR -10m	EUR 50m	EUR +60m	
Free Cash Flow	-8.3%	9.1%	+17.4%pts	Strong cash conversion based on low CAPEX and negative NWC
Free Cash Flow	EUR -22m	EUR 40m	EUR +62m	

Note: 1) Including other income and expenses; Adj. EBITDA is excluding (i) share-based compensation expenses, (ii) expenses for the restructuring of the Italian and French business.

Westwing's business model provides a very strong cash conversion based on negative net working capital and low CAPEX ratios

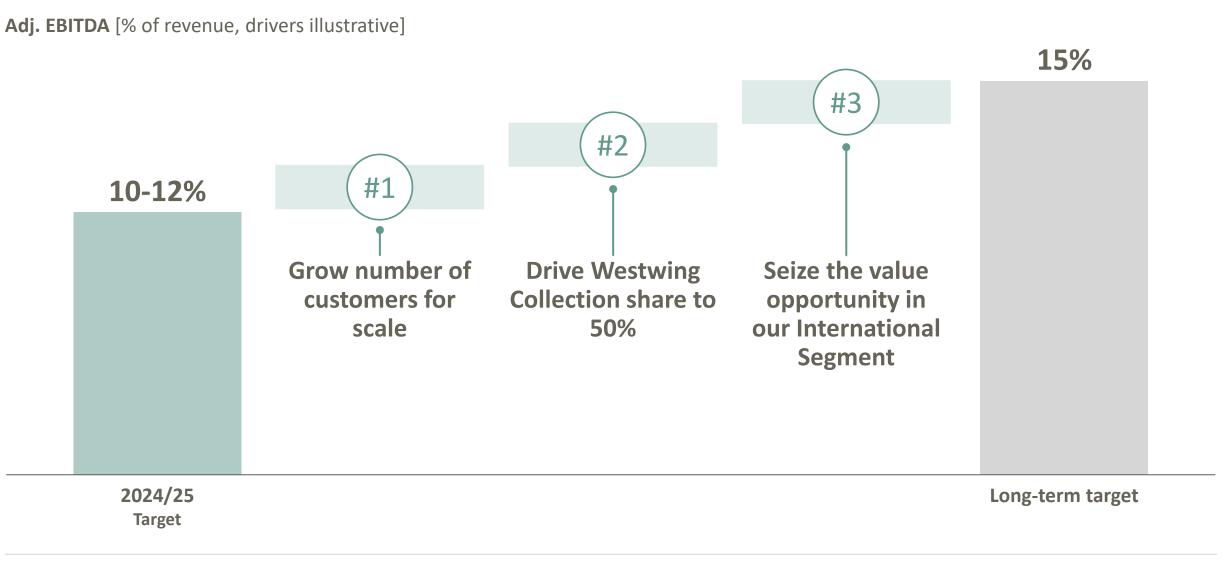


Note: All figures unaudited

	FY 2021 guidance As of March 29, 2021	Targets 2024/25		NEW long-term target
Revenue	EUR 510-550m	EUR 1bn	\Rightarrow	Outgrow eCommerce Home & Living market
Adj. EBITDA	8-10%	10-12%	\rightarrow	15%
CASH	NWC: Negative CAPEX: 2-3%	NWC: Negative CAPEX: 2-3%	\Rightarrow	NWC: Negative CAPEX: 2-3%



There are three strategic drivers to realize our long-term target P&L









KPI overview

Group KPIs	Unit	Q1 2018	Q2 2018	Q3 2018	Q4 2018	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Westwing Collection share	in % of GMV	13%	15%	18%	18%	21%	22%	27%	25%	25%	22%	26%	28%	31%
Active customers	in k	881	907	921	934	927	909	926	949	986	1,178	1,284	1,529	1,720
Number of orders	in k	611	555	507	726	591	492	539	805	675	1,051	874	1,474	1,268
Average basket size	in EUR	119	120	124	122	129	132	132	121	127	122	129	119	129
Average orders LTM per active customer	in #	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.6	2.5	2.6	2.7	2.7	2.7
Average GMV LTM per active customer	in EUR	302	305	307	312	318	322	326	327	324	325	330	328	337
GMV	in EUR m	72	67	63	89	76	65	71	98	85	128	113	175	164
Mobile visit share	in %	72%	73%	74%	74%	75%	76%	77%	76%	76%	79%	80%	79%	79%

KPI definitions

Westwing Collection share	GMV share of Westwing Collection (formerly "Own & Private Label"): GMV of Westwing Collection business as % of GMV Group in the same reporting period
Active customers	A customer who has made a valid order within the last 12 months
Number of orders	Total number of valid orders (excluding failed and cancelled orders) of a reporting period
Average basket size	Weighted average value of an order: GMV divided by total number of orders of the same reporting period
Average orders LTM per active customer	Total number of orders of the last 12 months divided by active customers of a reporting period
Average GMV LTM per active customer	GMV of the last 12 month divided by active customers
GMV	Gross Merchandise Volume: Value of all valid customer orders placed of a reporting period (i.e. excluding cancelation and VAT, but including returns).
Mobile visit share	Share of daily unique visits per platform via mobile devices (tablets and smartphones) as % of all daily unique visits per platform of a reporting period



Consolidated income statement

EUR m, in % of revenue, unaudited	FY 2019	FY 2020	Q1 2020	Q1 2021
Revenue	267	433	68	138
Cost of Sales	-148	-219	-36	-68
Gross profit	119	214	32	70
Fulfilment expenses	-63	-86	-15	-27
Marketing expenses	-23	-31	-6	-10
General and administrative expenses	-65	-65	-15	-19
Other operating expenses	-2	-4	-1	-0
Other operating income	1	3	1	0
Operating result	-33	31	-5	14
Financial result	-4	-4	-1	-1
Result before income tax	-37	28	-6	13
Income tax expense	-1	2	-0	-2
Result for the period	-38	30	-6	11
Reconciliation to Adj EBITDA				
Operating result (EBIT)	-33	31	-5	14
Share-based compensation expenses	11	8	2	3
Restructuring France and Italy	2	-0	-0	-0
D&A	9	11	2	3
Adj. EBITDA	-10	50	-1	20
Adj EBITDA margin (%)	-3.8%	11.5%	-1.8%	14.2%

Note: All figures unaudited. Adj EBITDA is excluding (i) share-based compensation expenses, (ii) expenses for the restructuring of the Italian and French business. Previous-year figures for share-based compensation restated according to IAS 8.



Adjusted income statement

EUR m, in % of revenue, unaudited	FY 2019	FY 2020	Q1 2020	Q1 2021
Revenue	267	433	68	138
Revenue Growth YoY	5.3%	62.0%	10.0%	104.9%
Cost of Sales	-148	-219	-36	-68
Gross Profit	119	214	32	70
Gross Margin	44.6%	49.4%	46.7%	50.6%
Fulfillment expenses	-62	-86	-15	-27
Contribution profit	57	128	16	43
Contribution margin	21.4%	29.5%	24.3%	31.2%
Marketing expenses	-23	-31	-6	-10
General and administrative expenses	-52	-57	-13	-17
Other operating expenses	-2	-4	-1	-0
Other operating income	1	3	1	0
Depreciation and Amortization	9	11	2	3
Adj EBITDA	-10	50	-1	20
Adj EBITDA Margin	-3.8%	11.5%	-1.8%	14.2%



Segment reporting

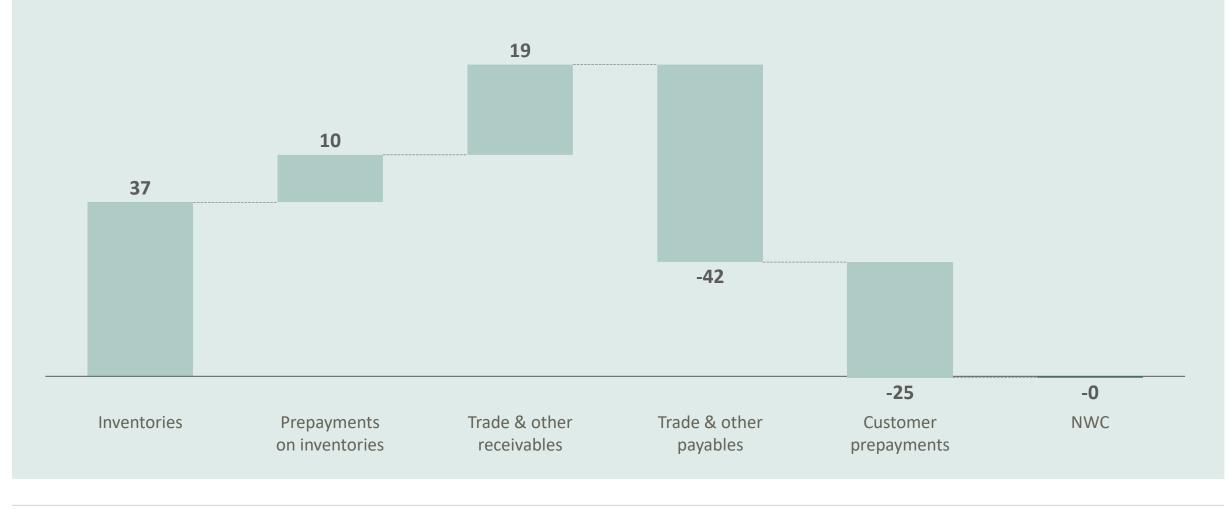
DACH in EUR m, unaudited	FY 2019	FY 2020	Q1 2020	Q1 2021
Revenue	151	243	38	79
YOY Growth (in %)	14%	60%	12%	110%
Adj. EBITDA	0	41	1	16
Adj. EBITDA Margin (in %)	-0.3%	16.9%	2.4%	19.9%

International in EUR m, unaudited	FY 2019	FY 2020	Q1 2020	Q1 2021
Revenue	116	190	30	59
YOY Growth (in %)	-4%	64%	7%	98%
Adj. EBITDA	-9	9	-2	4
Adj. EBITDA Margin (in %)	-8.1%	4.8%	-6.7%	6.7%



Net Working Capital Bridge

Net Working Capital (NWC) breakdown as of March 31, 2021 (EUR m)



Issued share capital

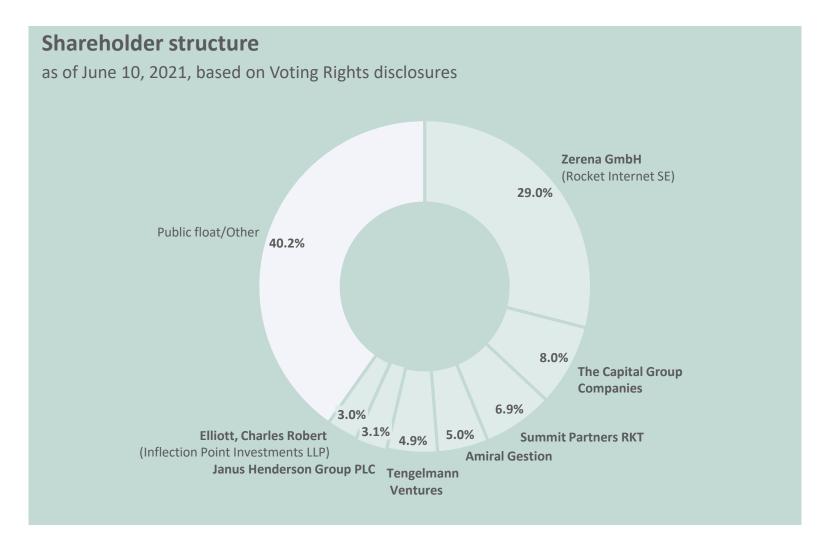
Share Information as of March 31, 2021

Type of Shares	Ordinary bearer shares with no-par value (Stückaktien)
Stock Exchange	Frankfurt Stock Exchange
Market Segment	Regulated Market (Prime Standard)
Number of Shares issued	20,903,968
Issued Share Capital	EUR 20,903,968
Treasury Shares	538,250

Stock Option Programs as of March 31, 2021

Program	# of options outstanding	Weighted average exercise price (EUR)
VSOP 2019 ⁽¹⁾	818,000	1.00 ⁽¹⁾
LTIP 2019 ⁽²⁾	1,948,200	19.30 ⁽²⁾
LTIP 2016	150,600	0.01
Other	950,500	9.38
Total	3,867,300	12.24

Westwing Shareholder structure



Upcoming Events

Date	Event
August 5, 2021	Annual General Meeting
August 12, 2021	Publication of Q2 2021 results
September 17, 2021	Citi: Mid-Cap & Growth Conference 2021
September 20, 2021	Berenberg: German Corporate Conference
September 22, 2021	Baader: Investment Conference Small Cap Day
November 11, 2021	Publication of Q3 2021 results



Our mission **Conspire and make every home a beautiful home.**⁹⁹

