### **SAP Financial Analyst Conference**

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SAPPHIRE NOW Orlando, May 18, 2016

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#### Agenda

01:05 – 01:10 pm	<b>Opening Remarks</b> Stefan Gruber, Head of Investor Relations
01:10 – 01:25 pm	Strategy & Financial Update Luka Mucic, CFO
01:25 – 02:00 pm	<b>Cloud Panel</b> Alex Atzberger, Rob Brimm, Elena Donio, Mike Ettling Host: Todd Friedman <b>Q&amp;A</b>
02:00 – 02:20 pm	<b>Digital as the New Normal</b> Steve Lucas, President Digital Enterprise Platform <b>Q&amp;A</b>
02:20 – 02:30 pm	Break
02:30 – 3:00 pm	<b>Executive Q&amp;A Session</b> Bill McDermott, Luka Mucic, Rob Enslin, Bernd Leukert, Steve Singh

#### Safe Harbor Statement

Any statements contained in this document that are not historical facts are forward-looking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as "anticipate," "believe," "estimate," "expect," "forecast," "intend," "may," "plan," "project," "predict," "should" and "will" and similar expressions as they relate to SAP are intended to identify such forward-looking statements. SAP undertakes no obligation to publicly update or revise any forward-looking statements. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. The factors that could affect SAP's future financial results are discussed more fully in SAP's filings with the U.S. Securities and Exchange Commission ("SEC"), including SAP's most recent Annual Report on Form 20-F filed with the Securities and Exchange Commission. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates.

# **Strategy & Financial Update**

10.00

#### Luka Mucic, CFO

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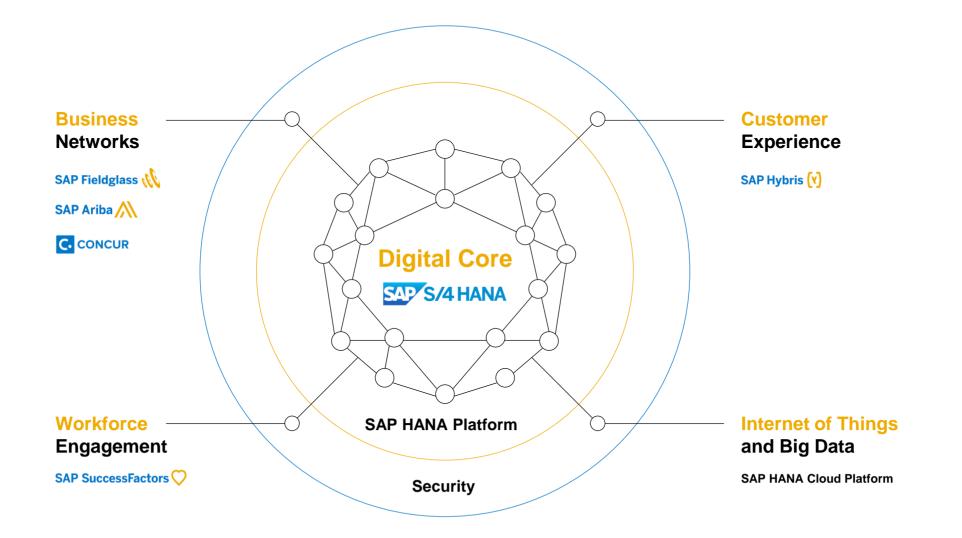
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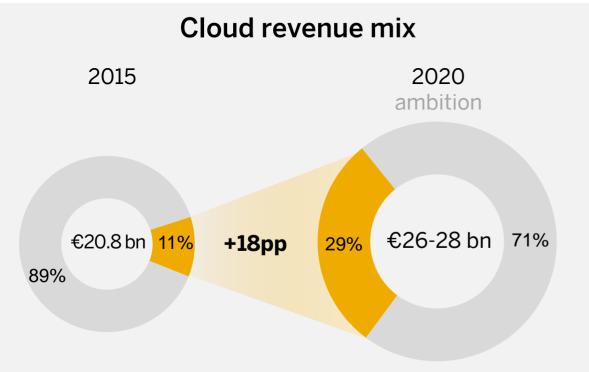
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#### SAP's digital framework to run simple and run live

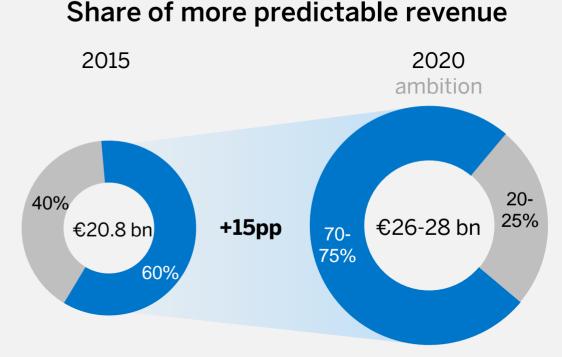


# Pushing relentlessly towards a larger, stickier, more predictable business



Much larger cloud business in 2020 relative to core business – change in revenue mix weighs on blended operating margin for the group in short/medium term

Cloud subscription and support revenueAll other revenue

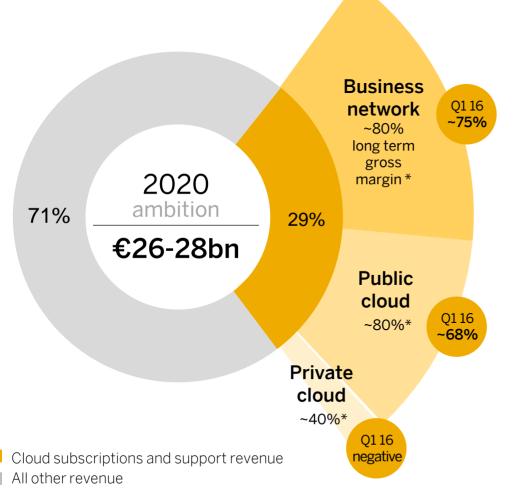


Share of more predictable revenue is expected to increase to 70-75% by 2020

Support + Cloud subs – share of revenueAll other revenue

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#### Cloud gross margins on track towards long term ambition



- Business network gross margin\*\* ~75% Q1 2016
- Public cloud SaaS gross margins ~68% Q1 2016
- Private cloud gross margins still negative in Q1 2016 but expected to break even in FY 2016
- Speeding up investments in cloud infrastructure to deliver on the massive cloud bookings and backlog
- Migrating acquired cloud offerings onto HANA massive benefits for customers – significant long term savings
- Expects stable to slightly improving cloud gross margin in 2016

- \* Long term cloud subscriptions and support gross margin potential in mature state (excluding cloud-related professional services)
- \*\* Cloud gross margin of business network segment

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# Expanding absolute operating profit which drives operating cash flow

- SAP is improving effectiveness and efficiency in each and every business → all contribute to absolute operating profit growth
- Private cloud will contribute to our operating profit in the long term albeit at a lower gross margin
- Continued transformation of our services business shift towards a stronger focus on customer outcome which drives higher adoption and renewals
- Operating cash flow expected to show a positive trend in 2016 – following operating profit evolution and helped by lower restructuring related cash outflows



#### Targeting accelerated operating profit expansion in 2018 and beyond

#### **Outlook for the FY 2016**

	Actual Performance Q1/16	SAP's Outlook FY 2016	Basis for Comparison 2015
Cloud subscription and support revenue (Non-IFRS at cc)	€676m (+33%)	€2.95bn to €3.05bn (upper end +33%)	€2.30bn
Cloud and software revenue (Non-IFRS at cc)	+ 6%	+ 6% to 8%	€17.23bn
Operating profit (Non-IFRS at cc)	€1.1bn	€6.4bn to €6.7bn	€6.35bn

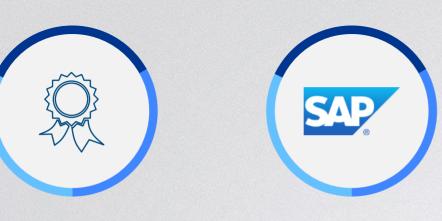
While the Company's full-year 2016 business outlook is at constant currencies, actual currency reported figures are expected to continue to be impacted by exchange rate fluctuations. If exchange rates remain at the April 2016 average level for the rest of the year, the Company expects its non-IFRS cloud and software revenue growth rate as well as its non-IFRS operating profit growth rate to experience a negative currency effect in a range of -2 to -4 percentage points for the second quarter 2016 (0 to -2 percentage points for full year 2016).

This currency impact estimate supersedes the estimate we provided on April 20th, 2016 which was based on the March 2016 exchange rates. The estimated impact was a currency headwind rather than a currency benefit as originally stated in the April 20th, 2016 release.

## **Cloud Panel**

Todd Friedman, Head of Ecosystem Strategy









#### **BEST-IN-CLASS**

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## **Cloud Panel**

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Alex Atzberger, President SAP Ariba Rob Brimm, President SAP Fieldglass Elena Donio, President Concur Mike Ettling, President SAP SuccessFactors Host: Todd Friedman, Head of Ecosystem Strategy

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## Digital as the New Normal

Steve Lucas, President Digital Enterprise Platform



# TRANSFORMATION, INNOVATION, AND EXTENSION



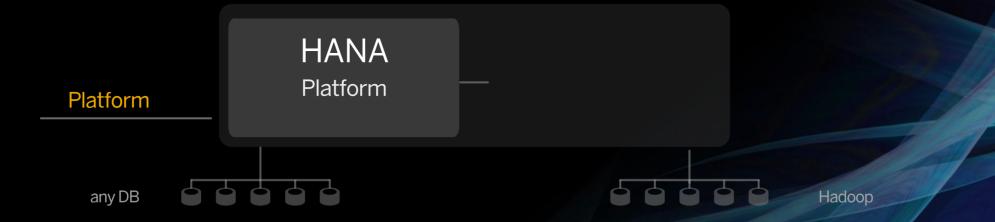


# **MAJOR ANNOUNCEMENTS**

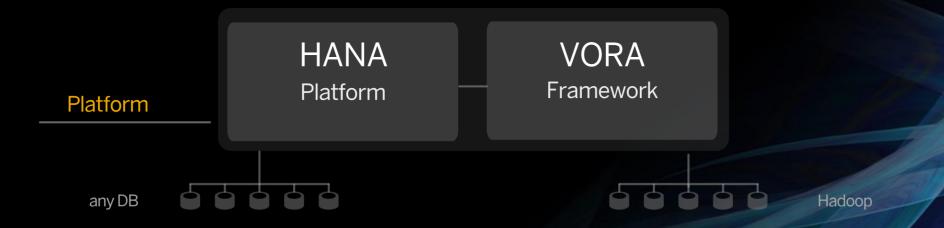


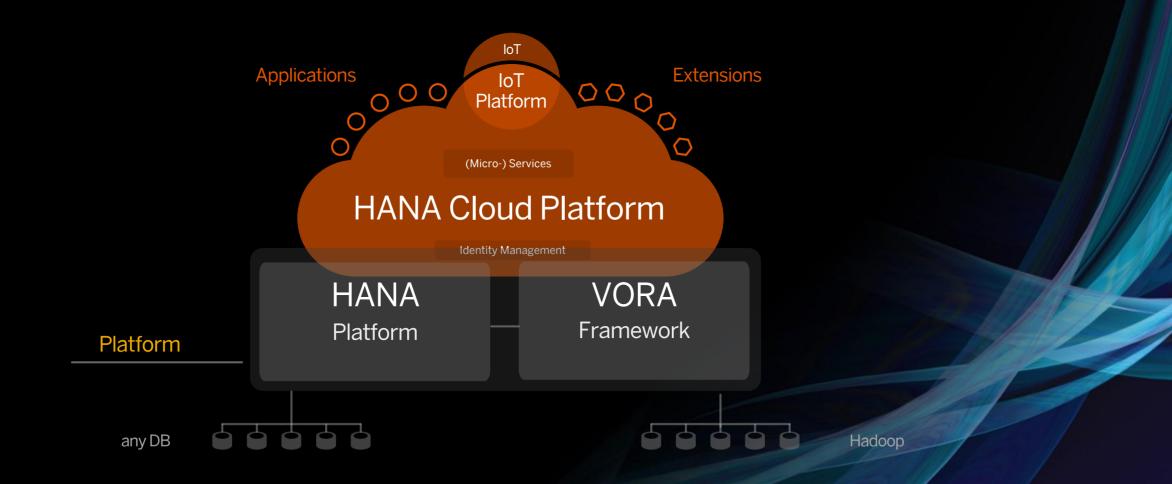


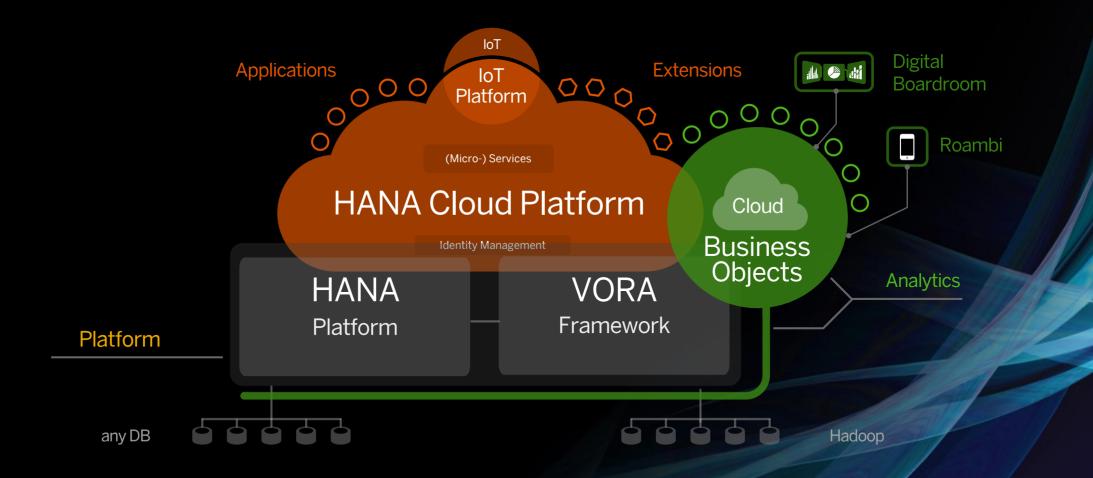
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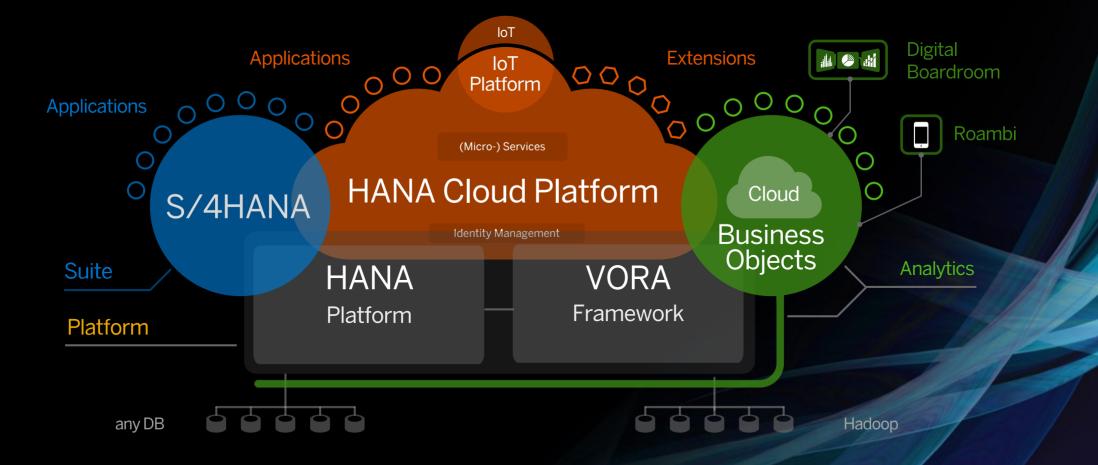


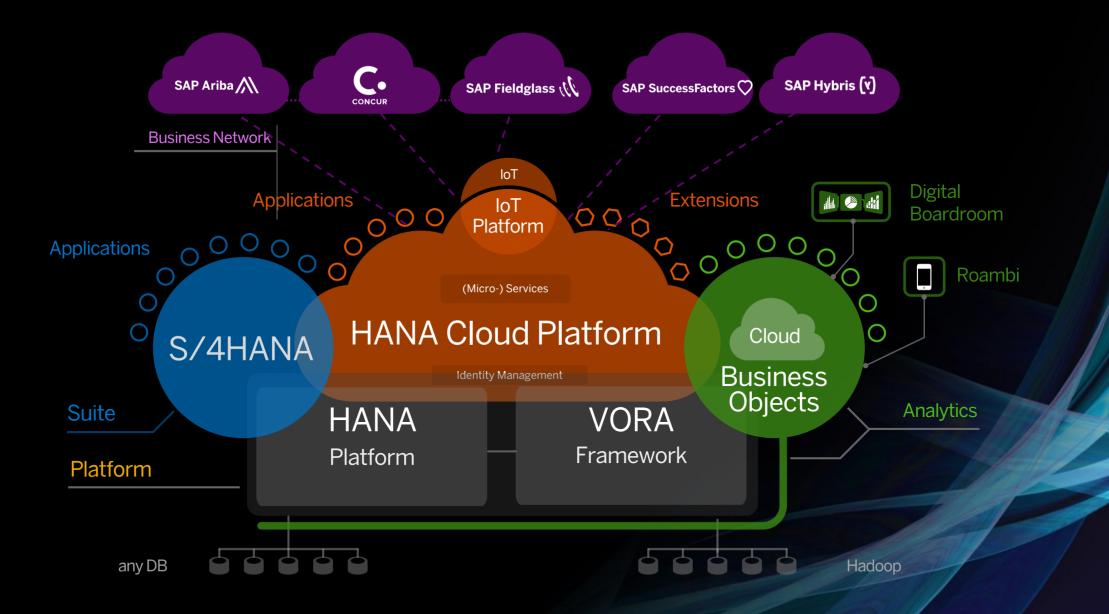
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# Q & A



## **Executive Q&A Session**

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Bill McDermott, CEO Luka Mucic, CFO Rob Enslin, Executive Board Member, Global Customer Operations Bernd Leukert, Executive Board Member, Products & Innovation Steve Singh, Executive Board Member, Business Networks and Applications

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