# Second Quarter 2013 Results Release

Walldorf, Germany Thursday, July 18, 2013



#### Safe Harbor Statement

Any statements contained in this document that are not historical facts are forward-looking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as "anticipate," "believe," "estimate," "expect," "forecast," "intend," "may," "plan," "project," "predict," "should" and "will" and similar expressions as they relate to SAP are intended to identify such forward-looking statements. SAP undertakes no obligation to publicly update or revise any forward-looking statements. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. The factors that could affect SAP's future financial results are discussed more fully in SAP's filings with the U.S. Securities and Exchange Commission ("SEC"), including SAP's most recent Annual Report on Form 20-F filed with the Securities and Exchange Commission. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates.

## **Agenda**

**Income Statement** 

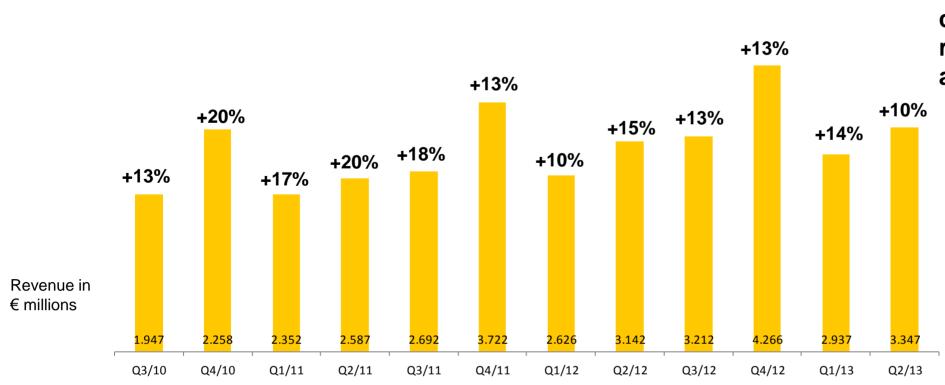
**Balance Sheet and Cash Flow Analysis** 

**Outlook and Additional Information** 

## Track record of 3 years of double-digit non-IFRS SSRS revenue growth

Non-IFRS SSRS revenue: +10% at cc

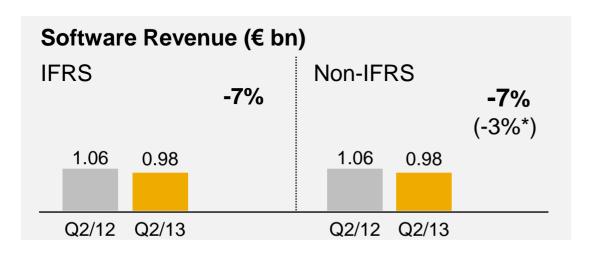
Year on year growth rates in % @cc

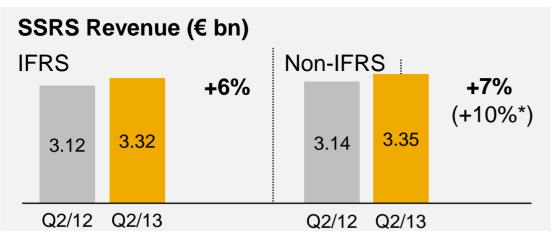


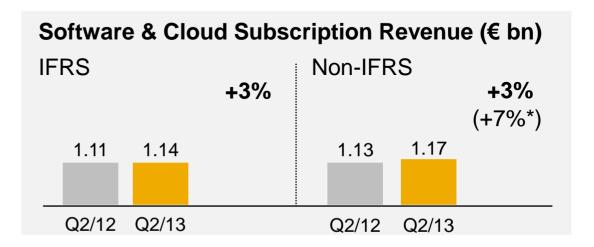
Non-IFRS Software and cloud subscription revenue reached €1.2 bn and grew 7% at cc

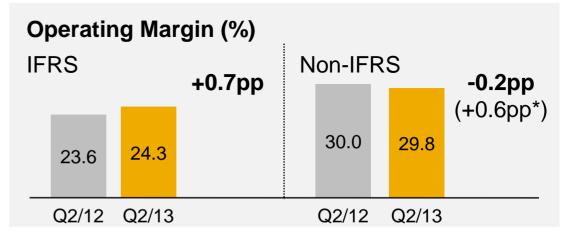
 SAP HANA software revenue achieved €102m (+21 % yoy)

### **Key performance metrics Q2 2013**



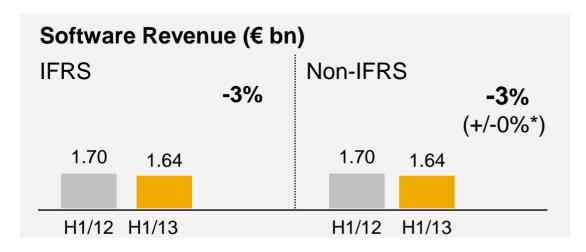


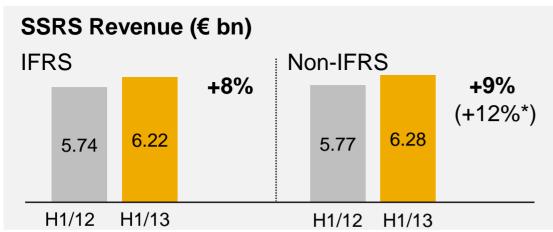


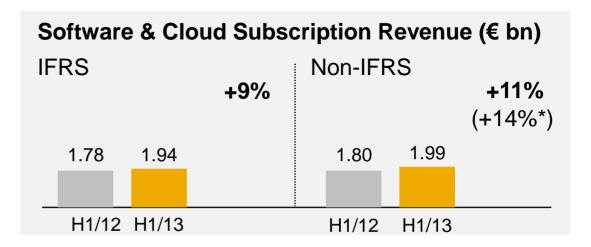


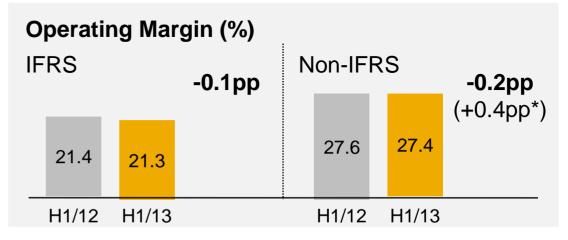
<sup>\*</sup> At constant currencies

### **Key performance metrics H1 2013**









<sup>\*</sup> At constant currencies

## Software & cloud subscription revenue increased 7% at constant currencies yoy in Q2 2013 (3% at actual currencies to €1.17 billion)

#### Regional performance<sup>1)</sup>

- Americas delivered strong Q2 with +18% yoy software & cloud subscription revenue growth
  - Driving the transition to the cloud in North America with cloud contributing more than 25% of our overall software and cloud subscription revenues this quarter
  - Driven by excellent growth in software and cloud in Latin America While many tech companies saw a slowdown in Brazil, we saw a great performance with triple-digit software revenue growth
- Solid performance in EMEA, with +3% yoy software & cloud subscription revenue growth
  - Impressive in light of continued market uncertainty in Europe and tough yoy comparison
  - High single-digit software revenue growth in our home market Germany
  - Growing strong double-digits in Africa and the Middle East
- Performance in Asia Pacific Japan (APJ) region was below expectations mainly due to continued macroeconomic challenges, trend consistent with what our competitors and partners experienced
  - In China, GDP slowdown has impacted state-owned enterprise IT spending; revenues were below expectations.
  - In Australia and Japan, we are impacted by the IT purchasing slowdown, two of our largest markets in APJ region
  - In India and Southeast Asia, leadership changes had a strong impact with strong software revenue growth.

<sup>1)</sup> Non-IFRS software and cloud subscription revenue on this page is calculated as the combination of software revenue based on location of negotiation and cloud subscription and support revenue based on customer location; growth rates at constant currencies.

## SAP driving the transition to the cloud and gaining market share – Annual cloud revenue run rate<sup>3)</sup> exceeded €930 million

- Total cloud revenue (Cloud division), Q2 2013: €233 million in Q2 2013
- Non-IFRS cloud subscription and support revenue, Q2 2013: €183 million, +166% yoy (+171% @cc)
- Deferred cloud subscription and support revenue<sup>1)</sup> (non-IFRS as of June 30): €361 million +68% yoy
- Cloud subscription and support backlog<sup>2</sup>): €800 million as of December 31, 2012
- Run rate: Annual Cloud revenue run rate<sup>3)</sup> exceeded €930 million
- Number total cloud users: > 30 million
- Ariba segment:
  - trailing 12 month network spend volume<sup>4)</sup>: ~\$465 billion (+27% yoy)
  - >1.1 million companies connected through the Ariba network, the world's largest web-based trading community

- 1) Beginning in Q1 2013, SAP discloses non-IFRS deferred cloud subscription and support revenue, which is a subset of the total non-IFRS deferred revenue number reported on the balance sheet.
- 2) Cloud subscription and support backlog represents expected future cloud subscription and support revenue that is contracted but not yet invoiced and thus not recorded in deferred revenue
- 3) The annual revenue run rate is the second quarter 2013 cloud division revenue of €233 million multiplied by 4.
- 4) Network spend volume is the total value of purchase orders transacted on the Ariba Network in the trailing 12 months

## **Segment reporting**

Q2 2013

€ millions	On Premise Division				Cloud Division					
				On						
	On	On	On	Premise			Cloud	Cloud		
	Premise	Premise	Premise	Division			Division	Division		
	Product	Services	Division	Total	Cloud		Total	Total	Total	Total
Q2 2013			Total 2013	2012	Applications	Ariba	2013	2012	2013	2012
Software	982	0	982	1.058	0	0	0	0	982	1.059
Cloud subscriptions & support	0	0	0	0	97	86	183	69	183	69
Software & cloud subscription	982	0	982	1.058	97	86	183	69	1.165	1.127
Support	2.172	0	2.172	2.012	3	8	11	3	2.182	2.014
SSRS	3.153	0	3.153	3.070	100	94	194	72	3.347	3.142
PSOS	0	705	705	754	18	21	39	20	744	774
Total revenue	3.153	705	3.858	3.824	118	115	233	92	4.091	3.916
Cost of revenue	-471	-549	-1.020	-1.052	-46	-42	-88	-49	-1.108	-1.101
Gross profit	2.683	156	2.838	2.772	72	73	145	43	2.984	2.815
Cost of sales & marketing	-894	0	-894	-854	-82	-39	-122	-62	-1.015	-916
Reportable Segment Profit/Loss	1.789	156	1.945	1.918	-11	34	23	-19	1.968	1.900

## Segment reporting

H1 2013

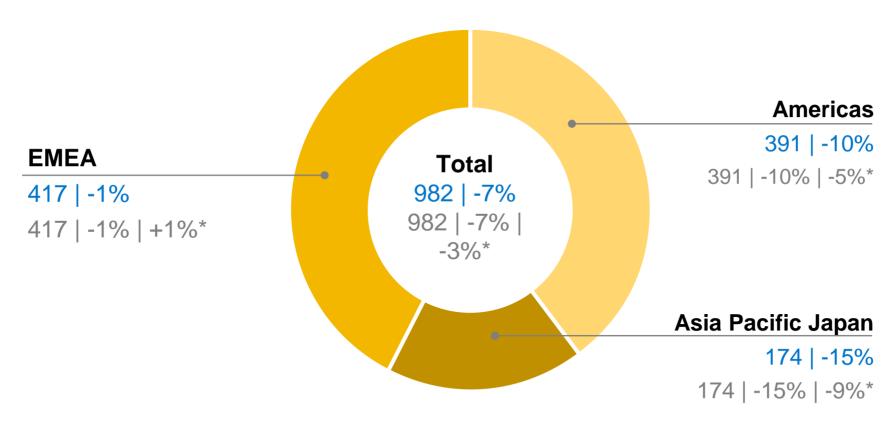
€ millions	On Premise Division				Cloud Division					
				On						
	On	On	On	Premise			Cloud	Cloud		
	Premise	Premise	Premise	Division			Division	Division		
	Product	Services	Division	Total	Cloud		Total	Total	Total	Total
H1 2013			Total 2013	2012	Applications	Ariba	2013	2012	2013	2012
Software	1.638	0	1.638	1.695	0	0	0	1	1.638	1.696
Cloud subscriptions & support	0	0	0	0	184	167	350	104	350	104
Software & cloud subscription	1.638	0	1.638	1.695	184	167	351	105	1.989	1.799
Support	4.271	0	4.271	3.964	9	15	24	4	4.295	3.968
SSRS	5.909	0	5.909	5.659	193	182	375	109	6.284	5.768
PSOS	0	1.360	1.360	1.474	40	42	82	31	1.443	1.505
Total revenue	5.909	1.360	7.270	7.133	233	224	457	140	7.727	7.273
Cost of revenue	-928	-1.088	-2.016	-2.076	-88	-88	-176	-85	-2.192	-2.162
Gross profit	4.982	273	5.254	5.057	144	136	281	55	5.535	5.111
Cost of sales & marketing	-1.709	0	-1.709	-1.594	-154	-76	-230	-98	-1.939	-1.692
Reportable Segment Profit/Loss	3.273	273	3.545	3.463	-9	60	51	-44	3.596	3.419

## Software revenue by region\*\*

Q2 2013

€ millions | yoy percent change





<sup>\*</sup> At constant currencies

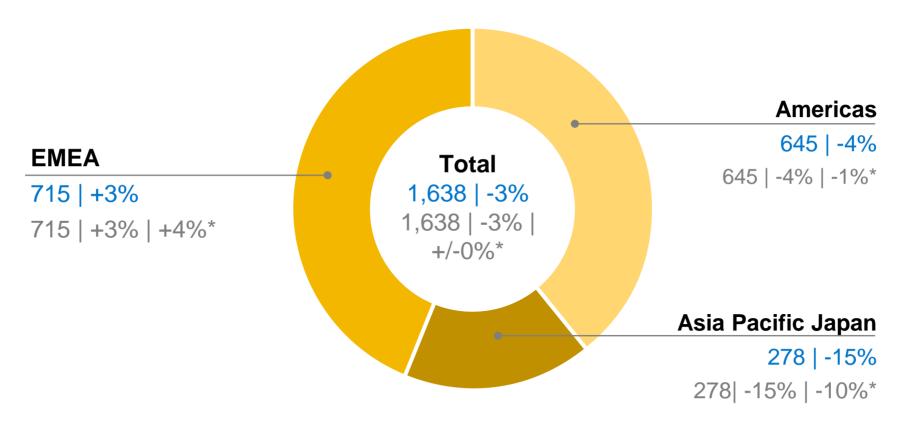
<sup>\*\*</sup> IFRS and non-IFRS revenue is presented by places where contracts were negotiated

### Software revenue by region\*\*

#### H1 2013

€ millions | yoy percent change

## IFRS Non-IFRS



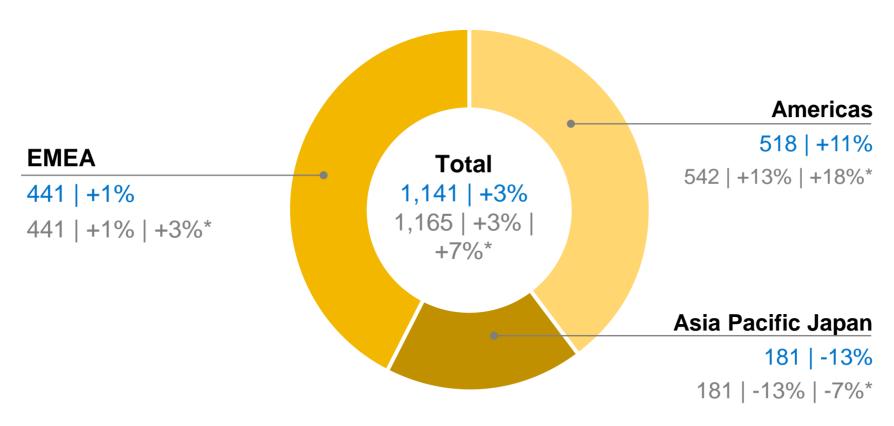
\* At constant currencies

<sup>\*\*</sup> IFRS and non-IFRS revenue is presented by places where contracts were negotiated

## Software and Cloud Subscription Revenue\*\* Q2 2013

€ millions | yoy percent change

#### IFRS Non-IFRS



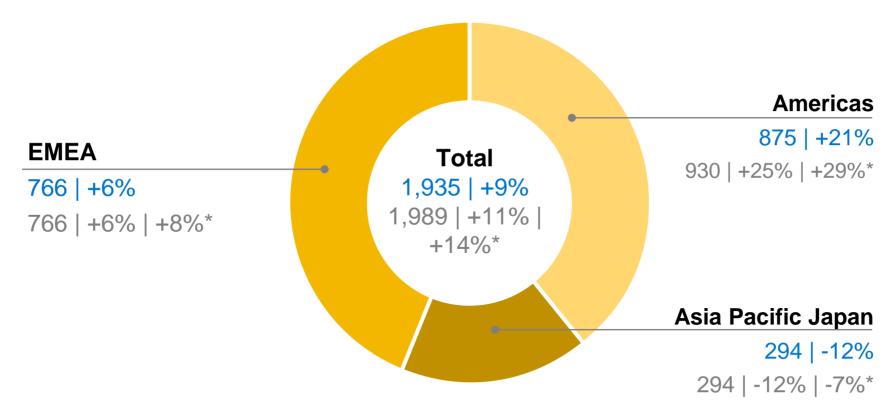
<sup>\*</sup> At constant currencies

<sup>\*\*</sup> IFRS and non-IFRS software and cloud subscription revenue is calculated as the combination of software revenue based on location of negotiation and cloud subscription & support revenue based on customer location

## Software and Cloud Subscription Revenue\*\* H1 2013

€ millions | yoy percent change





<sup>\*</sup> At constant currencies

<sup>\*\*</sup> Non-IFRS software and cloud subscription revenue on this page is calculated as the combination of software revenue based on location of negotiation and cloud subscription and support revenue based on customer location

### SSRS revenue by region\*\*

Q2 2013

€ millions | yoy percent change

#### **IFRS**

## 1,509 | +3%





1,290 | +14%

thereof United States: 953 | +13% thereof rest of Americas 337 | +16%

#### **Asia Pacific Japan**

519 | -2%

thereof Japan 128 | -25% thereof rest of APJ 390 | +10%

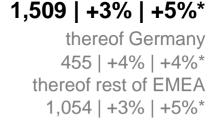
#### Non-IFRS

**Total** 

3,347 | +7% |

+10%\*

#### **EMEA**



#### **Americas**

#### 1,319 | +14% | +18%\*

thereof United States: 982 | +14% | +17%\* thereof rest of Americas 337 | +16% | +22%\*

#### Asia Pacific Japan

519 | -2% | +7%\*

thereof Japan 128 | -25% | -6%\* thereof rest of APJ 390 | +10% | +13%\*



\*\* IFRS and non-IFRS revenue is presented by region based on customer location

**Total** 

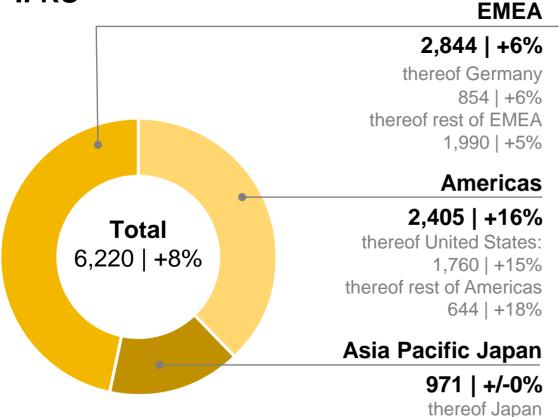
3,318 | +6%

### SSRS revenue by region\*\*

#### H<sub>1</sub> 2013

€ millions | yoy percent change





263 | -17%

709 | +9%

thereof rest of APJ

#### \* At constant currencies

#### Non-IFRS

#### **EMEA**



#### **Americas**

#### 2,469 | +17% | +20%\*

thereof United States: 1,824 | +17% | +19%\* thereof rest of Americas 645 | +18% | +24\*

#### **Asia Pacific Japan**

971 | +/-0% | +7%\*

thereof Japan 263 | -17% | +1%\* thereof rest of APJ 709 | +9% | +11%\*



**Total** 

6,284 | +9% |

+12%\*

<sup>\*\*</sup> IFRS and non-IFRS revenue is presented by region based on customer location

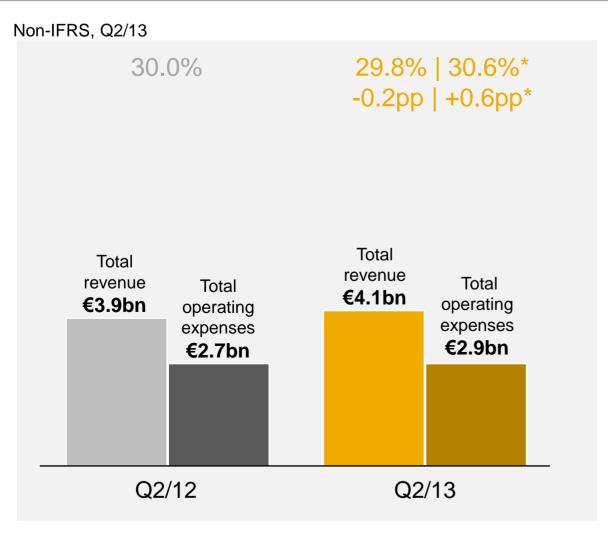
## Q2 2013: SAP maintained operating discipline and increased its operating profit despite strong currency headwinds

€ millions, unless otherwise stated		IFRS			Non-IF	RS	
Revenue Numbers	Q2/13	Q2/12	Δ%	Q2/13	Q2/12	$\Delta\%$	∆% at cc
Software	982	1.059	-7	982	1.059	-7	-3
Cloud subscriptions and support	159	52	206	183	69	166	171
Software & Cloud subscriptions	1.141	1.110	3	1.165	1.127	3	7
Support	2.177	2.013	8	2.182	2.014	8	11
SSRS revenue	3.318	3.124	6	3.347	3.142	7	10
PSOS revenue	744	774	-4	744	774	-4	-1
Total revenue	4.062	3.898	4	4.091	3.916	4	8
Operating Expense Numbers							
Total operating expenses	-3.074	-2.977	3	-2.873	-2.743	5	7
Profit Numbers							
Operating profit	988	921	7	1.219	1.173	4	10
Finance income, net	-23	-11	<-100	-23	-11	<-100	
Profit before tax	963	865	11	1.194	1.117	7	
Income tax expense	-239	-204	17	-320	-286	12	
Profit after tax	724	661	10	874	831	5	
Operating margin in %	24,3	23,6	+0,7pp	29,8	30,0	-0,2pp	+0,6pp
Basic earnings per share, in €	0,61	0,55	11	0,73	0,7	4	

## H1 2013: Solid top and bottom line growth

€ millions, unless otherwise stated		IFRS			Non-IF	RS		
Revenue Numbers	H1/13	H1/12	$\Delta$ %	H1/13	H1/12	$\Delta$ %	∆% at cc	
Software	1.638	1.696	-3	1.638	1.696	-3	0	
Cloud subscriptions and support	296	81	266	350	104	238	243	
Software & Cloud subscriptions	1.935	1.777	9	1.989	1.799	11	14	
Support	4.286	3.966	8	4.295	3.968	8	11	
SSRS revenue	6.220	5.743	8	6.284	5.768	9	12	
PSOS revenue	1.443	1.505	-4	1.443	1.505	-4	-2	
Total revenue	7.663	7.248	6	7.727	7.273	6	9	
Operating Expense Numbers								
Total operating expenses	-6.029	-5.696	6	-5.607	-5.266	6	8	
Profit Numbers								
Operating profit	1.634	1.551	5	2.120	2.007	6	11	
Finance income, net	-37	-26	41	-37	-25	48		
Profit before tax	1.584	1.472	8	2.070	1.929	7		
Income tax expense	-340	-368	-8	-507	-515	-2		
Profit after tax	1.244	1.104	13	1.563	1.414	11		
Operating margin in %	21,3	21,4	-0,1pp	27,4	27,6	-0,2pp	+0,4pp	
Basic earnings per share, in €	1,04	0,93	12	1,31	1,19	10		

## Non-IFRS operating margin increased by 0.6pp at constant currency in the second quarter



#### Non-IFRS operating profit:

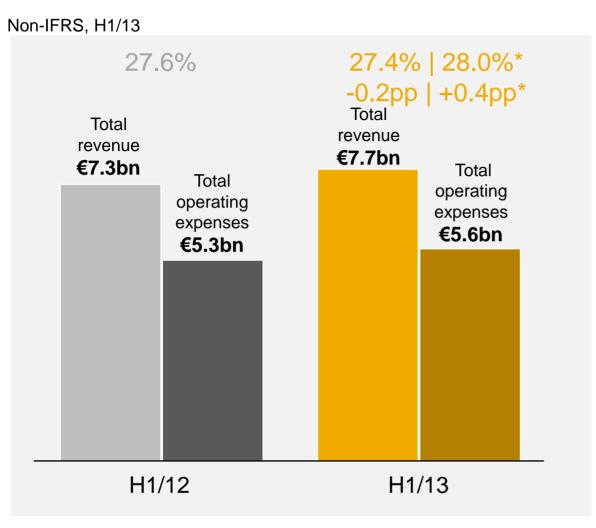
- +4% to €1.22bn
- +10% to €1.29bn at cc

#### Non-IFRS operating margin:

- -0.2pp to 29.8% (Q2/12: 30.0%)
- Solid increase of 60 basis points to 30.6% in non-IFRS operating margin at cc despite the impact from Ariba of approx. 40 basis points
- Demonstrating that efficiency in our core business has further improved and cloud business is on its way to being profitable

<sup>\*</sup> At constant currencies

## Non-IFRS operating margin increased by 0.4pp at constant currency in the first half



#### Non-IFRS operating profit:

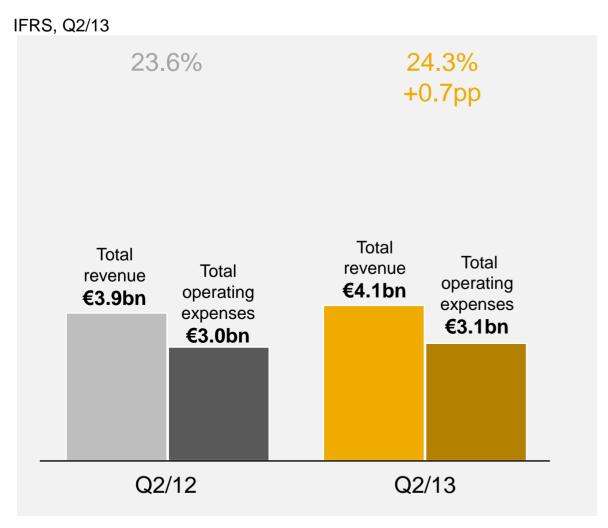
- +6% to €2.12bn
- +11% to €2.22bn at cc

#### Non-IFRS operating margin:

- -0.2pp (+0.4pp at cc) to 27.4% (H1/12: 27.6%)
- Non-IFRS operating profit and operating margin were affected by the acquisitions of SuccessFactors and Ariba to the same extend. The operating margin was impacted in total by approximately 60 basis points.

<sup>\*</sup> At constant currencies

### IFRS operating profit increased by 7% in Q2 2013



#### **IFRS** operating profit:

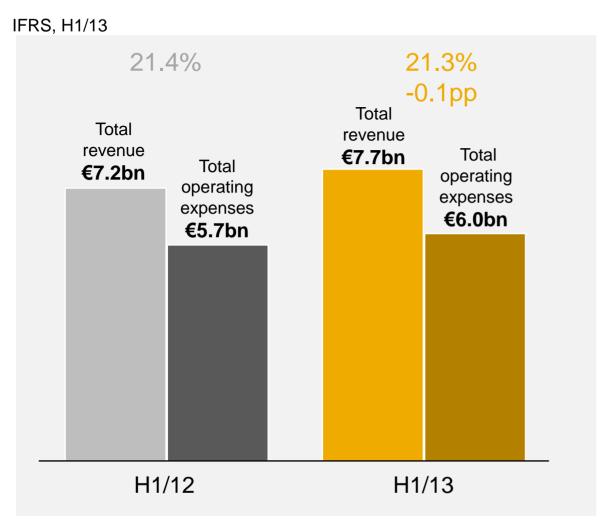
• +7% to €988m (Q2/12: €921m)

#### **IFRS** operating margin:

 Operating margin increased by 0.7 percentage points to 24.3% (Q2 2012: 23.6%)

<sup>\*</sup> At constant currencies

### IFRS operating profit increased by 5% in H1 2013



#### **IFRS** operating profit:

• +5% to €1.63bn (Q2/12: €1.55bn)

#### **IFRS** operating margin:

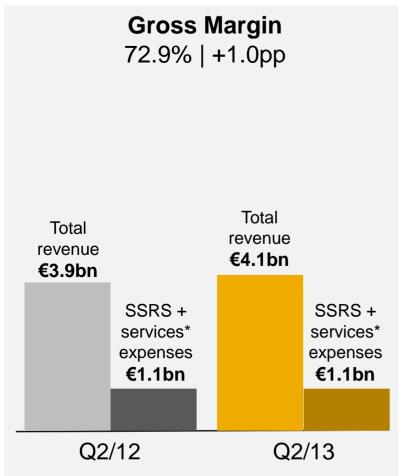
 Operating margin decreased slightly by 0.1 percentage points to 21.3% (H1 2012: 21.4%)

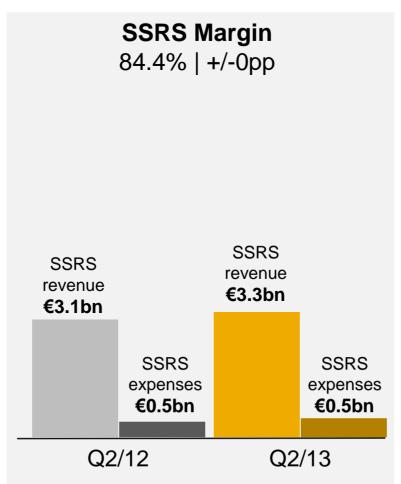
<sup>\*</sup> At constant currencies

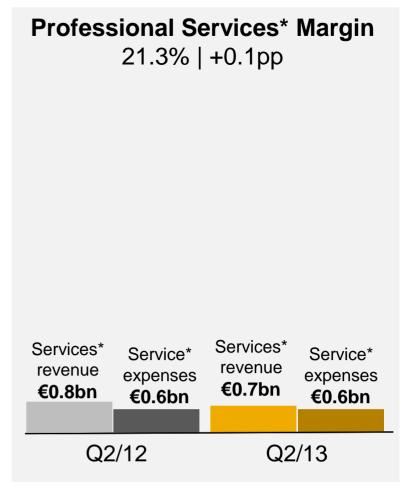
### Gross margin improved by 100 bps

Q2 2013

Non-IFRS, Q2/13





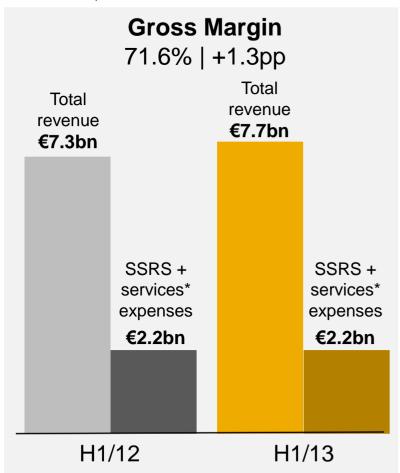


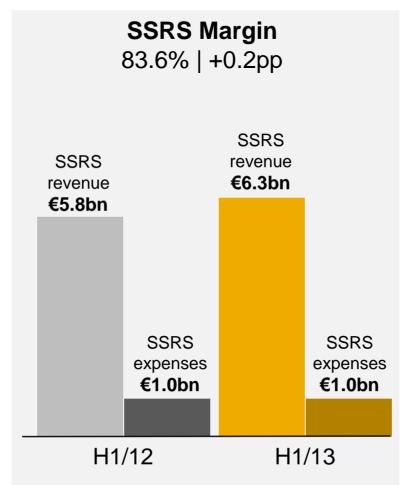
<sup>\*</sup> Professional services and other services

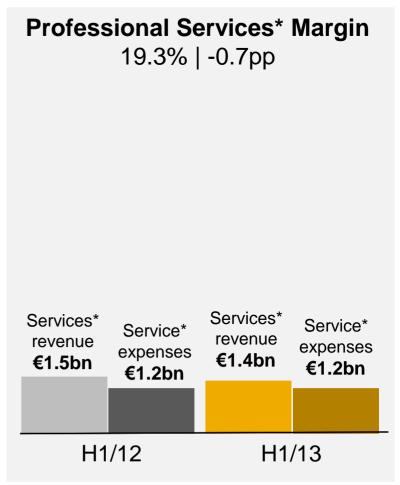
### Gross margin improved by 130 bps

#### H1 2013

Non-IFRS, H1/13



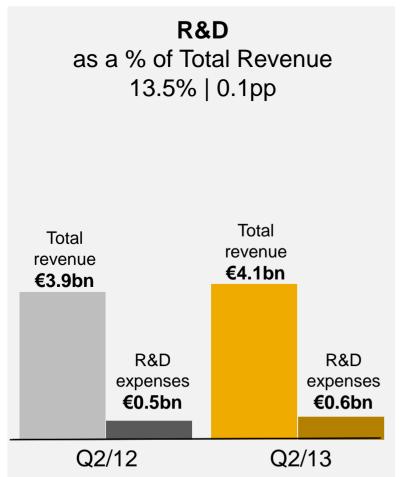


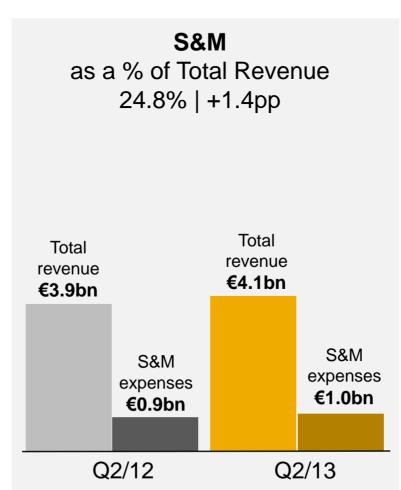


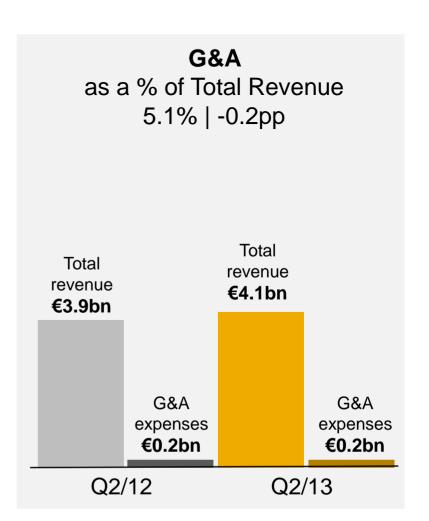
<sup>\*</sup> Professional services and other services

## S&M to total revenue ratio increased 140 bps but down sequentially by 60bps showing results of efforts taking advantage of investments

Non-IFRS, Q2/13

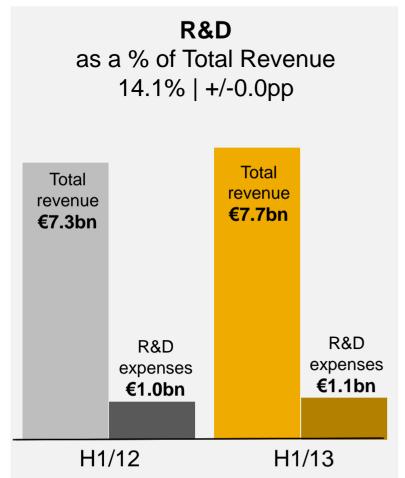


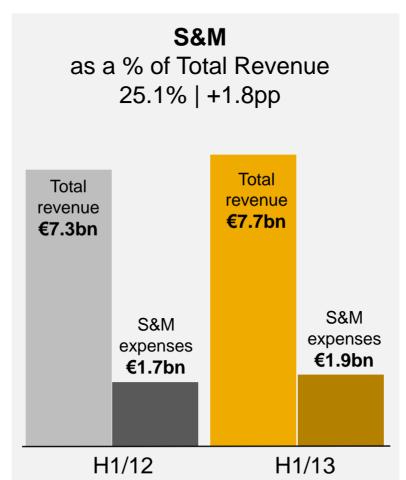


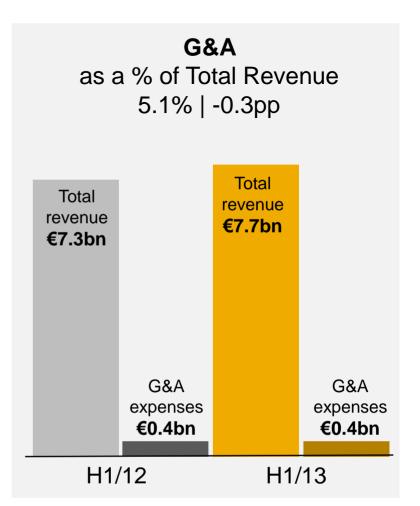


## S&M to total revenue ratio increased mainly due to additional sales headcount in H1 to capture growth opportunities

Non-IFRS, H1/13







### Agenda

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## Balance sheet, condensed June 30, 2013, IFRS

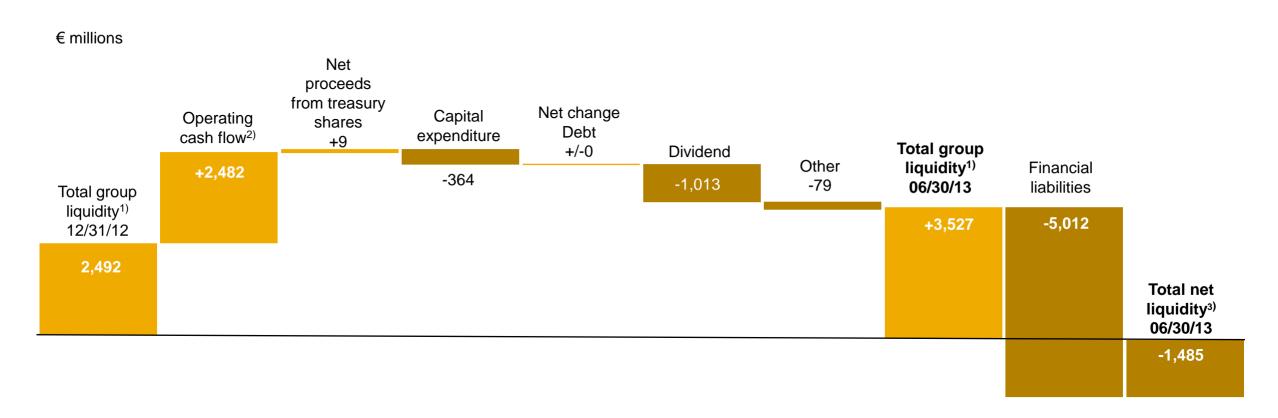
<b>Assets</b> € millions	06/30/13	12/31/12
Cash, cash equivalents and other financial assets	3,681	2,631
Trade and other receivables	3,379	3,917
Other non-financial assets and tax assets	716	450
Total current assets	7,776	6,998
Goodwill	13,333	13,227
Intangible assets	2,996	3,234
Property, plant, and equipment	1,751	1,708
Other non-current assets	1,637	1,543
Total non-current assets	19,717	19,711
Total assets	27,494	26,710

Equity and liabilities € millions	06/30/13	12/31/12
Financial liabilities	883	870
Deferred income	3,125	1,386
Provisions	624	843
Other liabilities	3,164	3,449
Current liabilities	7,797	6,547
Financial liabilities	3,859	4,446
Provisions	330	361
Deferred income	62	62
Other non-current liabilities	1,068	1,123
Non current liabilities	5,319	5,991
Total liabilities	13,116	12,538
Total equity	14,378	14,171
Equity and liabilities	27,494	26,710

## Operating cash flow in H1 2013 exceeded €2.4 billion – Highest number ever achieved in a first half

€ millions, unless otherwise stated	01/01/13 - 06/30/13	01/01/12 - 06/30/12	Δ
Operating cash flow	2,482	2,400	+3%
- Capital expenditure	-265	-275	-4%
Free cash flow	2,217	2,125	+4%
Free cash flow as a percentage of total revenue	29%	29%	+/-0pp
Cash conversion rate	2.00	2.17	-8%
Days sales outstanding (DSO)	62	61	+1 day

## Total group liquidity increased up to €3.5 billion due to high operating cash flow and despite of dividend payment



- 1) Cash and cash equivalents + restricted cash + current investments
- 2) Business combinations, net of cash and cash equivalents acquired amounted to -€99m
- 3) Total Group Liquidity less financial liabilities (=bank loans, private placement transactions and bonds); corresponds with net liquidity 2 for more details see second quarter and half year Interim Report

### **Agenda**

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## SAP updated its outlook for the full year 2013

- SAP reaffirms its full year 2013 non-IFRS operating profit outlook to be in a range of €5.85 billion €5.95 billion at constant currencies (2012: €5.21 billion).
- Although the difficult macroeconomic environment in particular in Asia Pacific Japan and the rapid transition to the cloud have resulted in lower software revenue expectations, SAP remains committed to be a double-digit growth company with at least 10% growth in non-IFRS software and software-related service revenue at constant currencies in full year 2013 (2012: €13.25 billion). This replaces the previous growth outlook for non-IFRS software and software-related service revenue of 11% 13% at constant currencies and the underlying guidance for software and cloud subscription revenue.
- In addition, SAP reaffirms its outlook for the fast-growing innovation categories cloud and in-memory.
  - SAP continues to expect full year 2013 non-IFRS cloud subscription and support revenue of around €750 million at constant currencies (2012: €343 million) and
  - full year 2013 SAP HANA software revenue in a range of €650 €700 million (2012: €392 million).
- SAP now projects a full-year 2013 IFRS effective tax rate of 24.0% 25.0% (previously 25.5% 26.5%) (2012: 26.2%) and a non-IFRS effective tax rate of 25.5% 26.5% (previously 27.0% 28.0%) (2012: 27.5%).

## **Non-IFRS** adjustments

IFRS Profit Measure	Actual Amounts H1/2013	Actual Amounts H1/2012	Estimated Amounts for FY/2013
Deferred revenue write-down	€64m	€25m	€65m to €75m
Discontinued activities	€0m	€-5m	< €10m
Share-based compensation expenses	€109m	€181m	€350m to €390m
Acquisition-related charges	€283m	€250m	€560m to €600m
Restructuring charges	€31m	€4m	€50m to €70m

### **Explanation of non-IFRS measures**

SAP has provided its non-IFRS estimates for the full-year 2013. For a more detailed description of all of SAP's non-IFRS measures and their limitations as well as our constant currency and free cash flow figures see Non-IFRS Measures and Estimates online.

Constant currency revenue figures are calculated by translating revenue of the current period using the average exchange rates from the previous year's respective period instead of the current period. Constant currency period-over-period changes are calculated by comparing the current year's non-IFRS constant currency numbers with the non-IFRS number of the previous year's respective period.

For a more detailed description of all of SAP's non-IFRS adjustments and their limitations as well as our constant currency and free cash flow figures see Non-IFRS Measures and Estimates online.