

Credit Suisse Technology Conference

Bill McDermott, Co-CEO, SAP AG
Scottsdale, AZ – November 29, 2011



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Our Purpose

VISION

MAKE THE WORLD RUN BETTER

MISSION

MAKE EVERY CUSTOMER A
BEST-RUN BUSINESS

BY MID OF THE DECADE

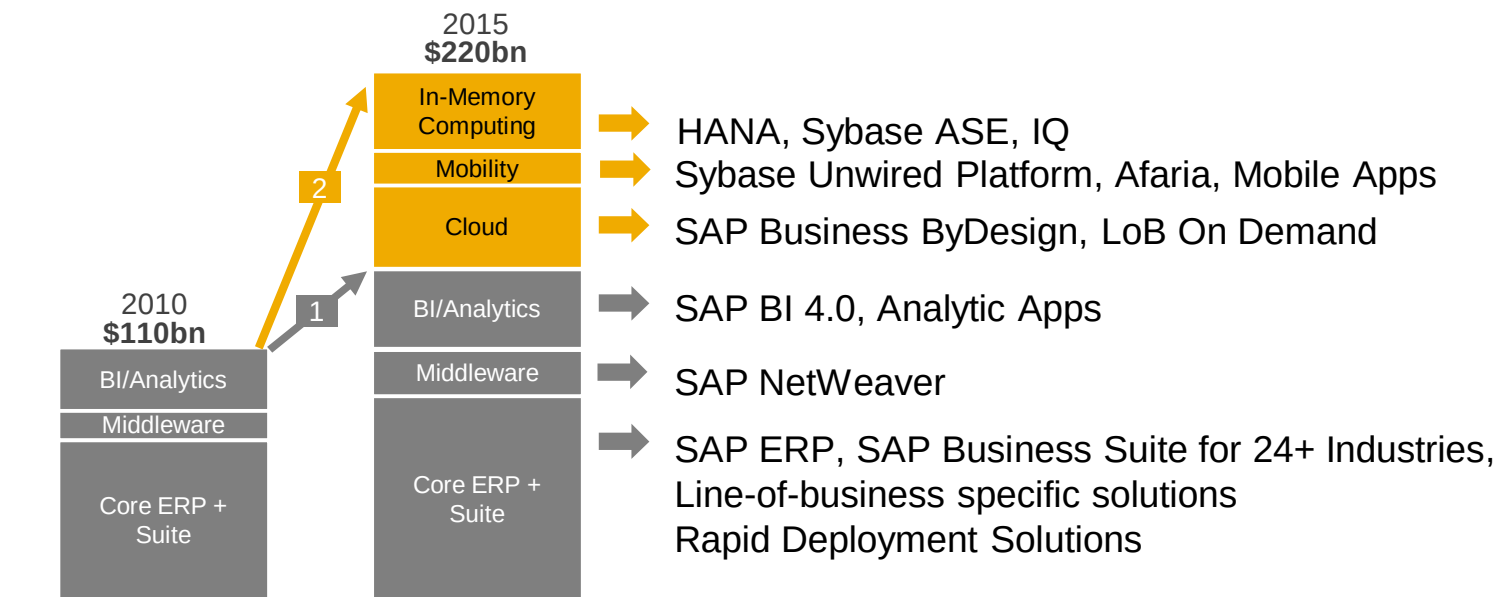
€20bn

35% MARGIN

1 BILLION PEOPLE



SAP's Product Strategy – Accelerates the Expansion of its Addressable Market

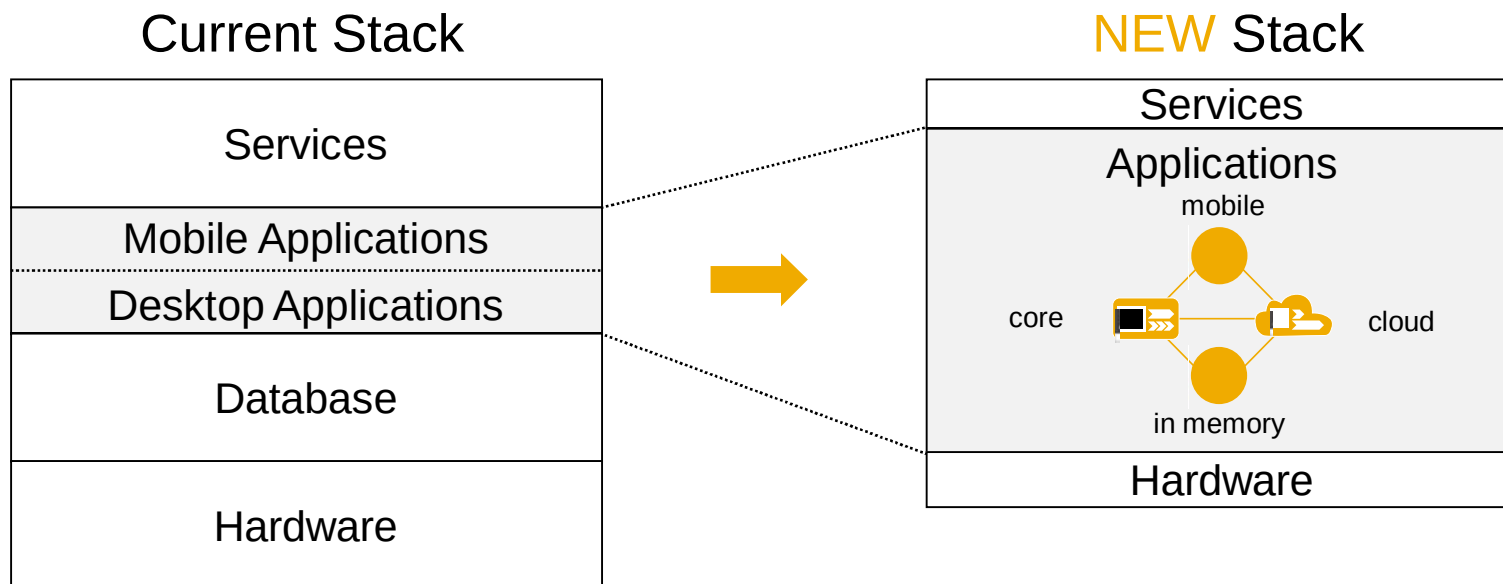


Expansion of SAP's addressable market due to:

- 1** market growth within established solution categories
- 2** addition of new solution categories

Overall IT Trends – Structural Shift in IT Spending Towards the Value Drivers in Applications Software

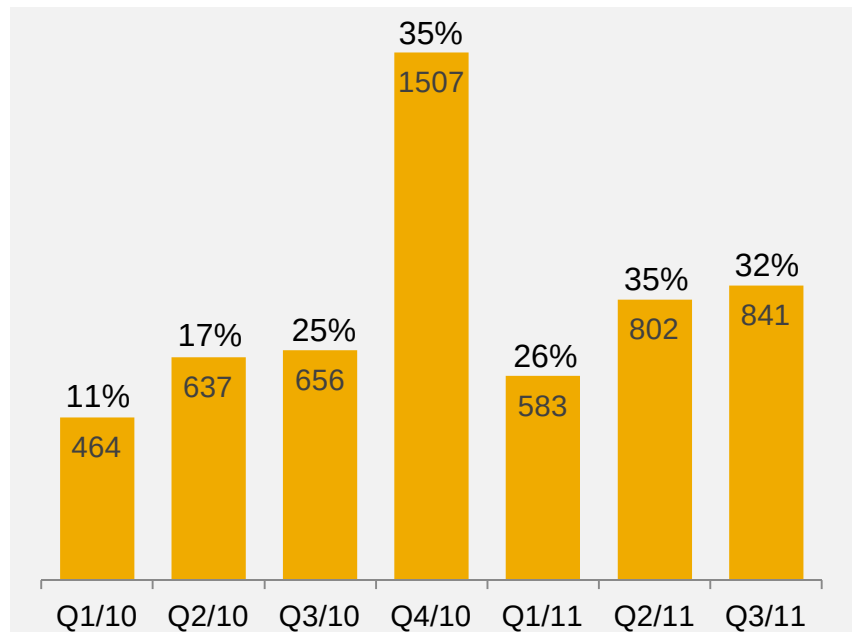
Transformation of the IT stack



Strongest Third Quarter in a Decade

Software Revenue

YOY Growth Rates (€ millions)



Q3 / 2011

- 7th quarter of double-digit growth
- ~1/3 order entry from SME
- Diversified revenue stream by region and industry
- Record operating cash flow of €3.0 billion in first 9M 2011

Summary: SAP's Strategy for Continued Profitable Growth



- SAP strives to significantly expand its addressable market by the middle of the decade and achieve
 - at least €20bn in total revenue
 - an operating margin of 35%
 - New innovative product categories
 - In-Memory Technology
 - Mobility
 - On-Demand Solutions
- stimulate additional growth and trigger pull through demand for SAP's stable core business



Q & A: Bill McDermott, Co-CEO, SAP AG

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