# SAP The Market Leader in Business Applications



Léo Apotheker Co-CEO

Morgan Stanley 8th Annual TMT Conference Barcelona – November 19th 2008



#### **Safe Harbor Statement**

Any statements contained in this document that are not historical facts are forwardlooking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as "believe," "estimate," "intend," "may," "will," "expect," and "project" and similar expressions as they relate to the Company are intended to identify such forward-looking statements. The Company undertakes no obligation to publicly update or revise any forward-looking statements. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. The factors that could affect the Company's future financial results are discussed more fully in the Company's filings with the U.S. Securities and Exchange Commission (the "SEC"), including SAP's most recent Annual Report on Form 20-F filed with the Securities and Exchange Commission. Readers are cautioned not to place undue reliance on these forwardlooking statements, which speak only as of their dates.





## SAP - The World's Leading Provider of Business Application Software





## The world's leading provider of business application software

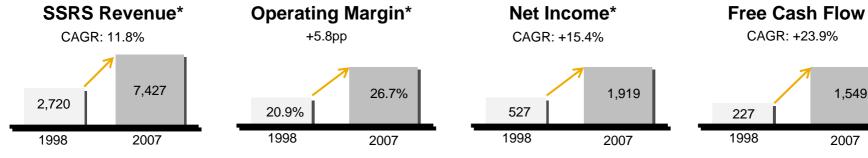
- ~76,000 customers in 120 countries
- Broad global reach provides regional balance and a greater addressable market
- Undisputed market leader
- Recognized global brand

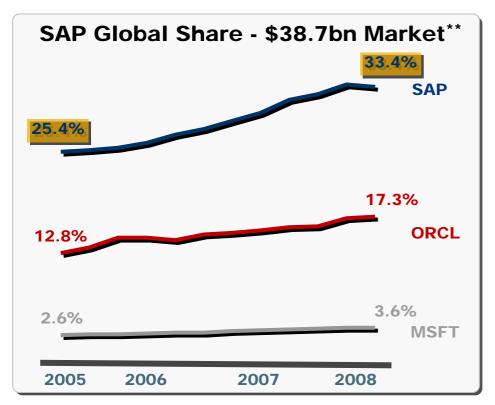
### Strongest product portfolio based on an open technology platform

- Leading product and technology innovation with ~15,000 developers
- First to market with next generation enterprise SOA architecture
- Deepest industry functionality with 24 industry solutions

## SAP - The World's Leading Provider of Business Application Software







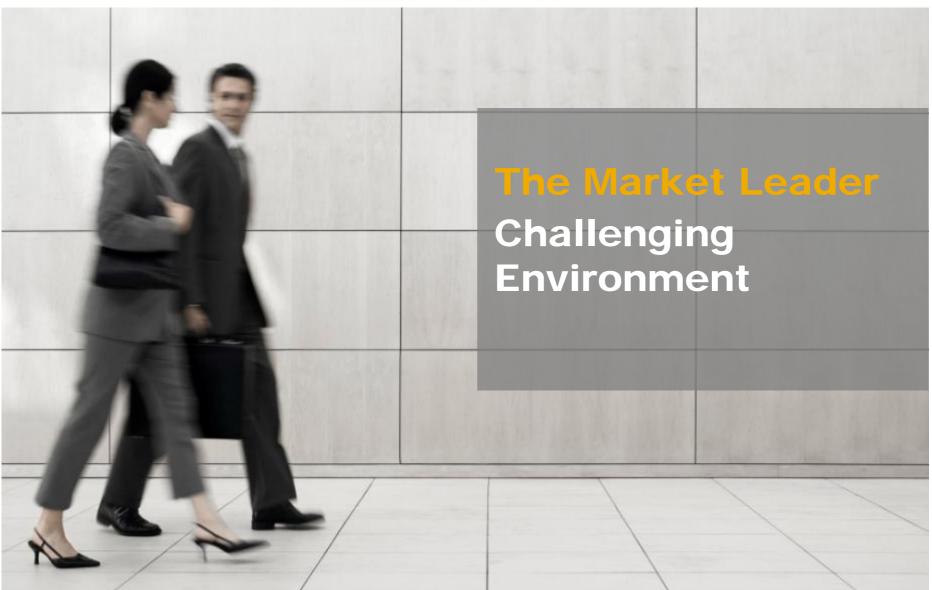
### Strong financial performance and market leadership

- Long-term revenue growth, margin expansion and strong cash flow generation
- Steadily increasing market share increase of 6.5pp year on year
  - +3.3pp from organic growth
  - +3.2pp from acquisition of Business Objects

<sup>\*</sup> Based on US-GAAP; in EUR million, unless stated otherwise

<sup>\*\*</sup> Relevant Core Enterprise Application Software & Software Related Services Market © SAP 2008 / Page 5

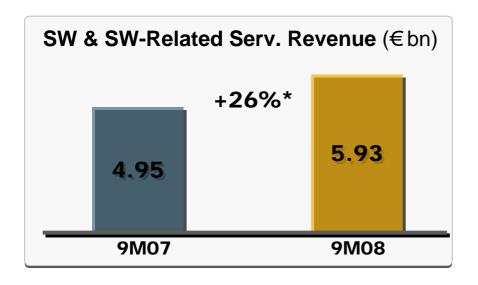


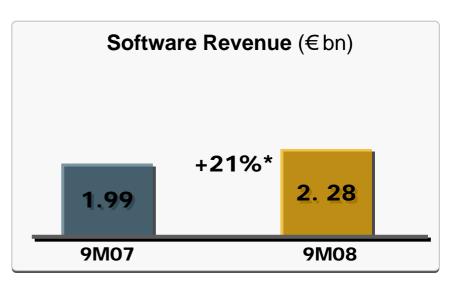


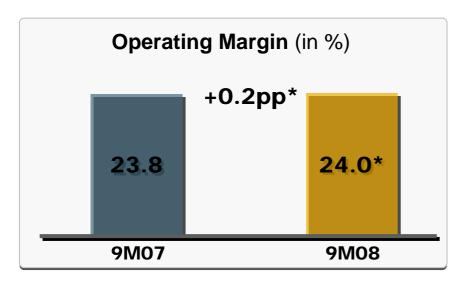
### Financial Highlights

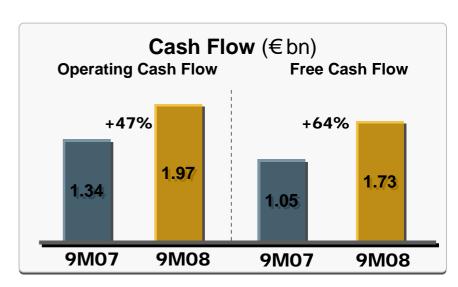
#### Nine Months 2008 - Non-GAAP









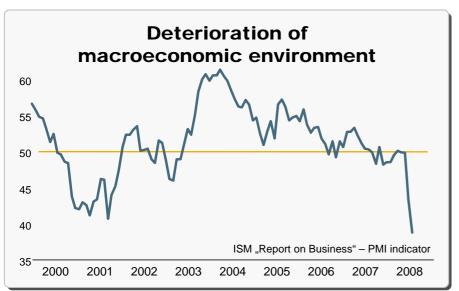


© SAP 2008 / Page 7 \*at constant currencies

#### A Challenging Global Macroeconomic Environment







- Acceleration of the financial crisis in the 2nd half of September resulted in rapid deterioration of the macroeconomic environment
  - SME business affected most
- Significant number of deals did not close at the end of Q3
- SAP delivered its 19th consecutive quarter of double digit growth in SSRS revenues\*
  - Strong contribution from Business Objects solutions
- Sales pipeline remains strong, but closure rates are very hard to predict in this environment
- SAP updated its 2008 outlook to reflect its focus on protecting margin and earnings in an uncertain economic environment

#### Regional Performance Q3 2008



#### **Americas (+26%)\***

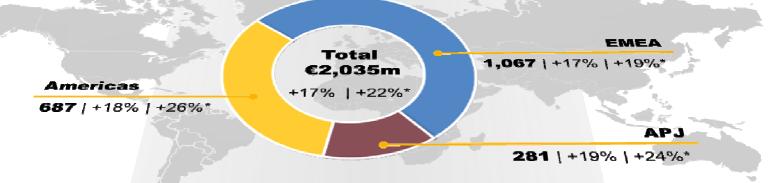
- U.S.: +23%\*
- Good demand from new customers
- High win rates
- Strong sales of Business Objects products
- Continued strength in Latin America and Canada,
   Brazil performed well
- Crisis felt most in the U.S.

#### **EMEA** (+19%)\*

- Germany: +20%\*
- High win rates
- Business Objects performed well
- Pockets of strength –
   Germany, southern
   Europe, Nordics
- Softness in Russia, UK and France

#### **APJ** (+24%)\*

- Japan: +11%\*
- Customers still spending
- Quarter driven by large enterprise deals
- Drop in growth rates for SME due to financial crisis
- China and India continued to perform well
- Softness in SME business



<sup>\*</sup> Year-over-year software and software-related service (SSRS) revenue growth, non-GAAP, at constant currencies

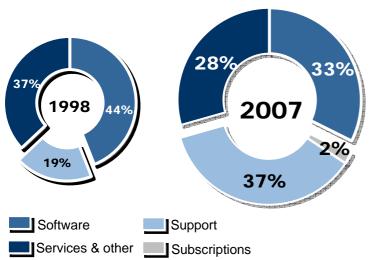




## Strong Recurring Revenue Streams and Careful Expense Management



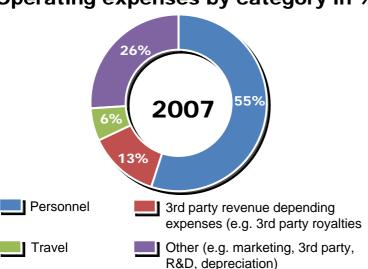




#### SAP has a stable revenue base

- Share of recurring support and subscription revenues around 40% in 2007
- Steadily increasing share of recurring revenues provides stability
- Diversified revenue streams across geographies and industries
- SAP expects to take market share in a tough environment

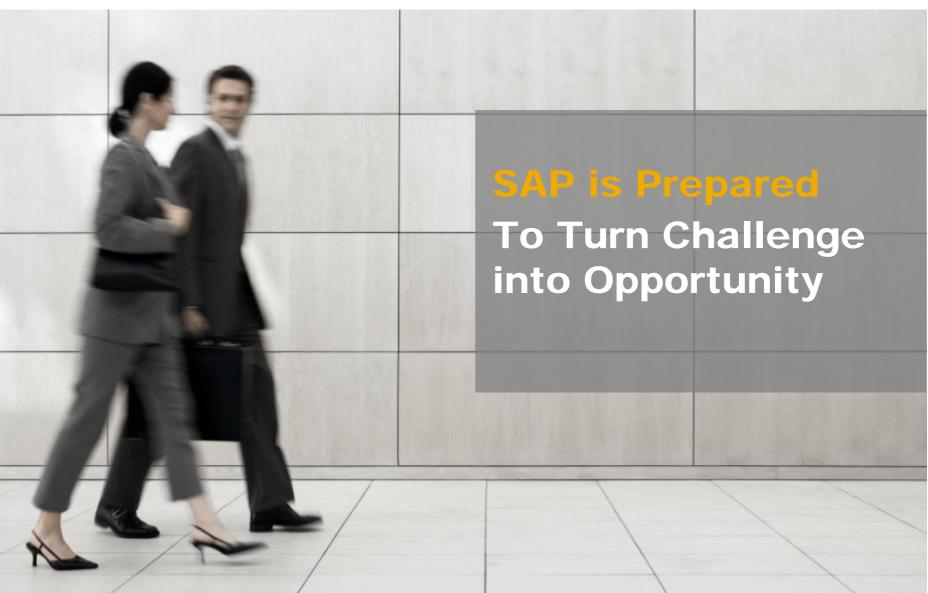
#### Operating expenses by category in %



## SAP will manage its cost base carefully to protect profitability

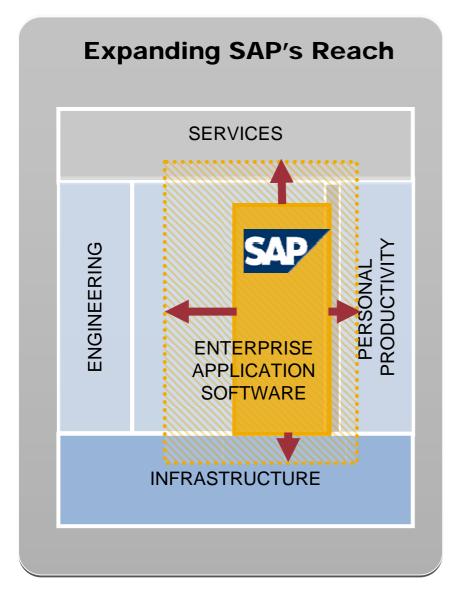
- SAP will seek the best possible balance between profitability and innovation
- Updated 2008 outlook reflects focus on protecting margins
- In Q4 2008 SAP expects to reduce its expenses by ~€200 million relative to the original planning

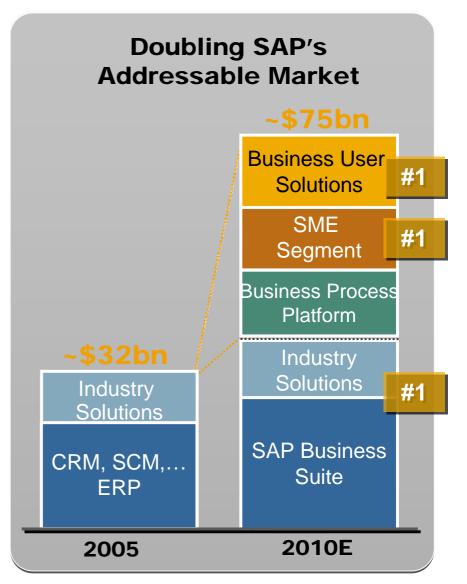




#### **Executing on SAP's Strategy**







#### Significant Momentum in Strategic Areas



### **Business User Solutions**

- → Business Objects was a key contributor to overall Q3 performance
- Cross-selling works even better than expected
- Organizational integration is on track

#### SME Segment

- → 21,000+ SAP Business One Customers (+33% yoy)
- → 12,700+ SAP Business All-in-One Customers (+21% yoy)
- Feature Pack 1.2 available for SAP Business ByDesign

### **Business Process Platform**

- → €1b+ SAP NetWeaver software revenue, thereof €395m standalone (+26% yoy)\*
- 46,700+ productive SAP NetWeaver systems (+56% yoy)
- Introduction of the EcoHub solution marketplace

### Industry Solutions

- Strong Q3 performance in consumer products, public sector, life-sciences/chemicals and banking
- → GEA\*\* in consumer products closed with Procter & Gamble

#### SAP Business Suite

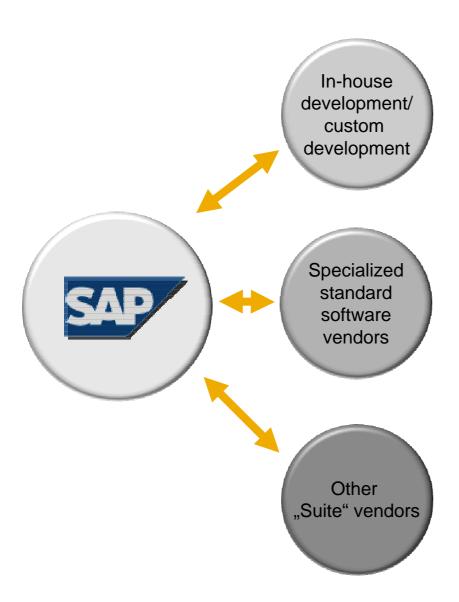
- → ERP6.0 migration continues at high momentum: 12,800+ ERP 6.0 customers, thereof 8,200+ productive (+120%)
- "Best-Run Now" solution offerings and 4<sup>th</sup> Enhancement Package available

<sup>\*</sup> On a rolling 4 quarters basis

<sup>\*\*</sup> Global Enterprise Agreement

## SAP can Emerge from the Downturn with an even Stronger Competitive Position





- Low total cost of ownership
- Short **time-to-value** & value engineering
- Low-risk implementations
- High vendor reliability and financial stability
- Tight out-of-the-box integration, within and between companies
- Highest support quality and most comprehensive support concept
- Excellent customer access and relationship of trust / strategic vendor
- Unmatched industry expertise and multiindustry capability
- Broadest and deepest solution portfolio of the industry
- Leading SOA architecture and high solution flexibility, unique enhancement package technology
- Open business process platform with consistent technology and semantics
- Broadest ecosystem of partners





#### **Summary**





- SAP expects 2009 to be a challenging year for the world economy
- SAP will seek the best possible balance between profitability and innovation
  - Top priority will be protecting the margin
  - SAP will continue to deliver innovation to support customers in the current environment and to be prepared for further growth opportunities
- SAP's solution portfolio is more competitive than ever
  - SAP's service-oriented architecture solution portfolio has reached an unmatched level of functional comprehensiveness, integration and quality
  - SAP can help its customers streamline operations and find innovative ways of doing business
- SAP can emerge from the downturn stronger than before
  - SAP has significant competitive advantages which will become even more evident in times of economic uncertainty



#### **APPENDIX**



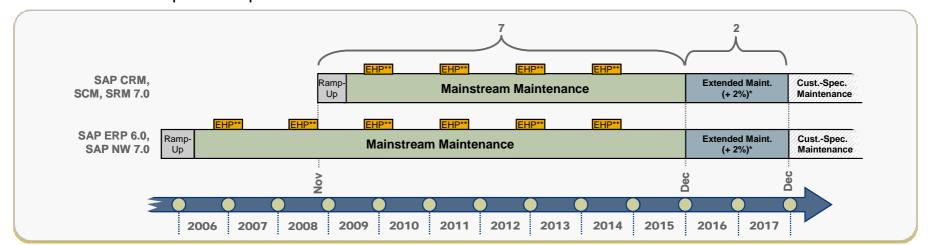
#### 1. Enterprise Support

2. Q3 & 9M 2008 Financials

## SAP Enterprise Support takes IT support to the next level



- Next-generation support offering "Enterprise Support" sets new industry benchmark in customer support
- SAP is committed to deliver value to its existing and new customers and further reduce their total cost of ownership
  - SAP collaborates closely with SUGEN (SAP User Group Executive Network) to optimize value delivered to customers through Enterprise Support
  - SAP Enterprise Support includes support for solution configuration and operation content
  - Enhancement Package technology enables customers to deploy new functionality without disruption to operations and at a minimum cost



<sup>\* 7-2</sup> strategy applies to new releases of the core applications of SAP Business Suite, starting with SAP CRM 7.0, SAP SRM 7.0, SAP SCM 7.0, SAP PLM 7.0; plus SAP ERP 6.0 (EHP4) and SAP NetWeaver 7.0. Industry-specific add-on applications and SAP enhancement packages based on these core application releases will offer mainstream and extended maintenance in line with these releases.

<sup>\*\*</sup> Enhancement Packages: Illustrative only; does not reflect exact shipment times and frequency.

#### **APPENDIX**



- 1. Enterprise Support
- 2. Q3 & 9M 2008 Financials

#### **Income Statement Overview**

#### Third Quarter 2008 (Non-GAAP)



	Q3 2008 € millions	Q3 2008* €millions	Q3 2007 € millions	Δ%	△% constant currency
Software revenue Software and software-related service revenue Total revenue	763 2,035 2,802	791 2,113 2,913	714 1,735 2,419	7 17 16	11 22 20
Total operating expenses Operating income Operating margin (in %)	-2,071 731 26.1	-2,147 766 26.3	-1,795 624 25.8	15 17 0.3pp	20 23 0.5 pp
Financial income/expense, net Income from continuing operations before income taxes Income taxes Income from continuing operations Net income	-19 719 -222 496 475		33 656 -230 425 419	-158 10 -3 17 13	
EPS from continuing operations (basic, in €) EPS from net income (basic, in €)	0.41 0.40		0.36 0.35	14 14	

<sup>\* %</sup> currency adjusted – actuals 2008 converted with the exchange rates of 2007

#### **Income Statement Overview**

Nine Months 2008 (Non-GAAP)



	9M 2008 € millions	9M 2008* €millions	<b>9M 2007</b> € millions	Δ%	△% constant currency
Software revenue Software and software-related service revenue Total revenue	2,283 5,931 8,219	2,417 6,241 8,652	1,992 4,954 7,002	15 20 17	21 26 24
Total operating expenses Operating income Operating margin (in %)	-6,288 1,931 23.5	-6,577 2,075 24.0	-5,337 1,665 23.8	18 16 -0.3pp	23 25 0.2pp
Financial income/expense, net Income from continuing operations before income taxes Income taxes Income from continuing operations Net income	-34 1,922 -583 1,338 1,309		103 1,760 -552 1,205 1,193	-133 9 6 11 10	
EPS from continuing operations (basic, in €) EPS from net income (basic, in €)	1.12 1.10		1.00 0.99	12 11	

<sup>\* %</sup> currency adjusted – actuals 2008 converted with the exchange rates of 2007

#### **Group Sales by Revenue Type**

Third Quarter 2008 (Non-GAAP)



	Q3 2008 € millions	Q3 2008* €millions	<b>Q3 2007</b> € millions	Δ%	△% constant currency
Software revenue	763	791	714	7	11
Support revenue	1,208	1,257	975	24	29
Subscriptions and other software-rel. serv.	64	65	46	39	41
SW & SW-related service revenue	2,035	2,113	1,735	17	22
Consulting revenue	617	645	544	13	19
Training revenue	105	109	102	3	7
Other services revenue	26	27	28	-7	-4
Professional services revenue	748	781	674	11	16
Other revenue	19	19	10	90	90
Total revenue	2,802	2,913	2,419	16	20

<sup>\* %</sup> currency adjusted – actuals 2008 converted with the exchange rates of 2007

#### **Group Sales by Revenue Type**

Nine Months 2008 (Non-GAAP)



	9M 2008 € millions	9M 2008* €millions	<b>9M 2007</b> € millions	Δ%	△% constant currency
Software revenue Support revenue Subscriptions and other software-rel. serv. SW & SW-related service revenue	2,283 3,464 184 5,931	2,417 3,636 188 6,241	1,992 2,833 129 4,954	15 22 43 20	21 28 46 26
Consulting revenue Training revenue Other services revenue Professional services revenue	1,832 323 77 2,232	1,931 340 82 2,353	1,618 300 84 2,002	13 8 -8 11	19 13 -2 18
Other revenue	56	58	46	22	26
Total revenue	8,219	8,652	7,002	17	24

<sup>\* %</sup> currency adjusted – actuals 2008 converted with the exchange rates of 2007

#### **Gross Margin Analysis**

#### Third Quarter 2008 (U.S. GAAP and Non-GAAP)



l	J.S. GAAI	>	r			
	Q3 2008 € millions	Q3 2007 € millions	Δ%	Q3 2008 € millions	Q3 2007 € millions	Δ%
SW & SW-related service revenue SW & SW-related service cost - SW & SW-related serv. margin in %	1,994 -381 80.9	1,735 -327 81.2	15 17 -0.3pp	2,035 -332 83.7	1,735 -311 82.1	17 7 1.6pp
Professional service and other service revenue Professional serv. and other serv. cost - Professional serv. gross margin in %	748 -583 22.1	674 -502 25.5	11 16 -3.4pp	748 -583 22.1	674 -501 25.7	11 16 -3.6pp
SW & SW-related service, professional serv. and other serv. revenue SW & SW-related service, professional serv. and other serv. costs	2,742 -964	2,409	14	2,783 -915	2,409 -812	16
- Gross margin in %	64.8	65.6	-0.8pp	67.1	66.3	0.8pp

#### **Gross Margin Analysis**

#### Nine Months 2008 (U.S. GAAP and Non-GAAP)



l	U.S. GAAI	•	7	Non-GAAP		
	9M 2008 € millions	<b>9M 2007</b> € millions	Δ%	9M 2008 € millions	9M 2007 € millions	Δ%
SW & SW-related service revenue	5,791	4,954	17	5,931	4,954	20
SW & SW-related service cost	-1,166	-919	27	-1,024	-882	16
- SW & SW-related serv. margin in %	79.9	81.4	-1.5pp	82.7	82.2	0.5pp
Professional service and other service revenue Professional serv. and other serv. cost - Professional serv. gross margin in %	2,232	2,002	11	2,232	2,002	11
	-1,731	-1,531	13	-1,731	-1,530	13
	22.4	23.5	-1.1pp	22.4	23.6	-1.2pp
SW & SW-related service, professional serv. and other serv. revenue SW & SW-related service, professional serv. and other serv. costs	8,023	6,956	15	8,163	6,956	17
	-2,897	-2,450	18	-2,755	-2,412	14
- Gross margin in %	63.9	64.8	-0.9pp	66.3	65.3	1.0pp

#### **Cost Analysis**

#### Third Quarter 2008 (U.S. GAAP and Non-GAAP)



	U.S. GAA	Р	Non-GAAP			
	Q3 2008 € millions	Q3 2007 € millions	Δ%	Q3 2008 € millions	Q3 2007 € millions	Δ%
Research and development - as % of total revenue	-398 14.4	-357 14.8	11 -0.4pp	-395 14.1	-357 14.8	11 -0.7pp
Sales and marketing - as % of total revenue	-634 23.0	-510 21.1	24 1.9pp	-611 21.8	-509 21.0	20 0.8pp
General and administration - as % of total revenue	-156 5.7	-121 5.0	29 0.7pp	-155 5.5	-121 5.0	28 0.5pp
Other operating income/expenses	5	4	25	5	4	25
Total operating expenses	-2,147	-1,813	18	-2,071	-1,795	15

#### **Cost Analysis**

#### Nine Months 2008 (U.S. GAAP and Non-GAAP)



	U.S. GAA	P	Non-GAAP			
	9M 2008 € millions	<b>9M 2007</b> € millions	Δ%	9M 2008 € millions	9M 2007 € millions	Δ%
Research and development - as % of total revenue	-1,236 15.3	-1,049 15.0	18 0.3pp	-1,218 14.8	-1,048 15.0	16 -0.2pp
Sales and marketing - as % of total revenue	-1,912 23.7	-1,523 21.8	26 1.9pp	-1,848 22.5	-1,520 21.7	22 0.8pp
General and administration - as % of total revenue	-477 5.9	-367 5.2	30 0.7pp	-476 5.8	-367 5.2	30 0.6pp
Other operating income/expenses	9	10	-10	9	10	-10
Total operating expenses	-6,513	-5,379	21	-6,288	-5,337	18

#### **Non-GAAP Operating Cost Analysis**

Third Quarter & Nine Months 2008



	<b>2008</b> € millions	∠ volume	△ currency	<b>2007</b> € millions
Q1 Total operating expenses	2,018	+395	-92	1,715
Q2 Total operating expenses	2,199	+493	-121	1,827
Q3 Total operating expenses	2,071	+352	-76	1,795
Total operating expenses	6,288	+1,240	-289	5,337

**Personnel** 

1

Hiring (9,262 FTEs\*, net since Q3 2007)

3rd Party

1

Usage of third party services

**Travel** 

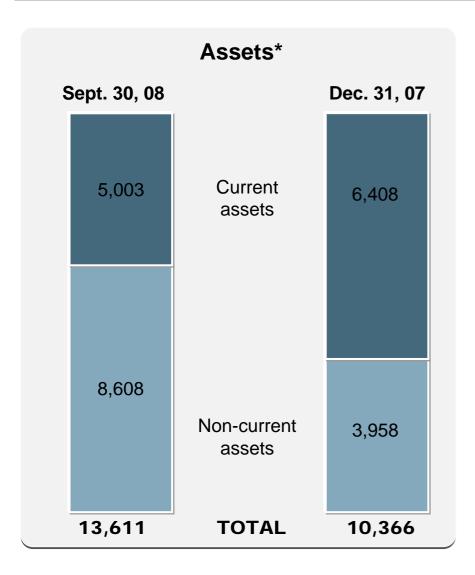
Increased business activity

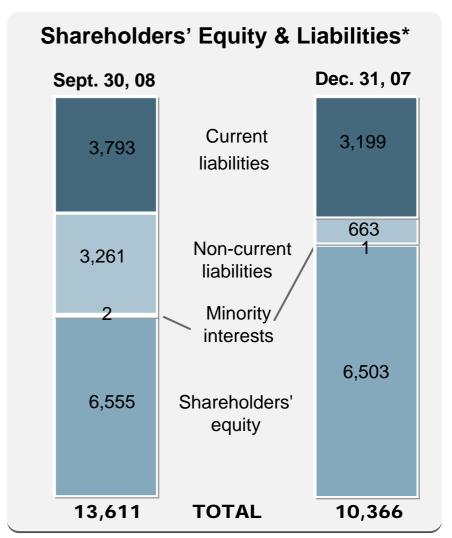
<sup>\*</sup> FTE = Full-time equivalents

#### **Balance Sheet Summary**

Third Quarter 2008 (U.S. GAAP)







#### **Balance Sheet & Cash Flow Analysis**

Third Quarter & Nine Months 2008 (U.S. GAAP)



	9/30/08	12/31/07	Δ%
Days sales outstanding (DSO)	69 days	66 days	+3 days
Equity ratio	48%	63%	-15pp

	<b>9M 2008</b> € millions	<b>9M 2007</b> € millions	Δ%
Operating cash flow  - Capital expenditure	1,970 -244	1,344 -294	47 -17
Free cash flow	1,726	1,050	64
Free cash flow as a % of total revenue	21	15	6рр

#### Headcount\* as of September 30, 2008

#### Continuing Operations Only – Nine Months 2008



				$\triangle$	9M		_9м
	9/2008	12/2007	9/2007	Total	Thereof acqns.	% Total	% Excl. acqns.
Headcount by Region							
– EMEA	26,764	23,654	23,229	3,110	2,262	13	4
<ul><li>Americas</li></ul>	13,793	10,629	10,396	3,164	3,329	30	-2
<ul> <li>Asia Pacific Japan</li> </ul>	11,306	9,578	8,976	1,728	900	18	9
Headcount by Functional Area							
<ul> <li>SW and SW-rel. services</li> </ul>	6,457	5,831	5,716	626	604	11	0
<ul><li>Prof. svs. and other svs.</li></ul>	14,193	12,785	12,470	1,408	1,035	11	3
<ul> <li>Research and development</li> </ul>	15,458	12,951	12,532	2,507	1,851	19	5
<ul> <li>Sales and marketing</li> </ul>	10,909	8,282	8,035	2,627	2,184	32	5
<ul> <li>General and administration</li> </ul>	3,303	2,797	2,674	506	540	18	-1
<ul><li>Infrastructure</li></ul>	1,543	1,215	1,174	328	276	27	4
Group	51,863	43,861	42,601	8,002	6,491	18	3
Net growth	8,002						
Net growth (excluding acquisitions)	1,511						

<sup>\*</sup> in full-time equivalents

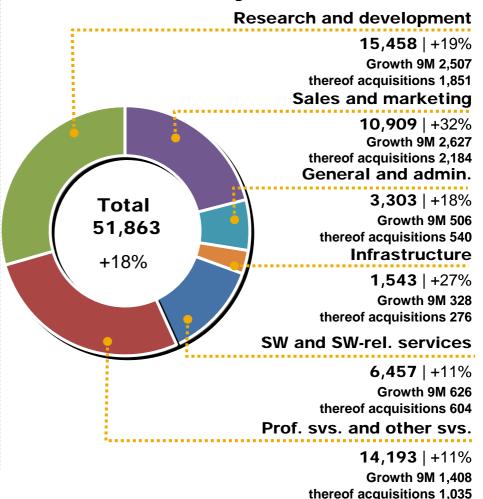
## Headcount\* as of September 30, 2008 - Cont'd Continuing Operations Only - Nine Months 2008



#### in full-time equivalents | % 9M

#### **Headcount by Region EMEA 26,764** | +13% **Growth 9M** 3,110 thereof acquisitions 2,262 **Americas Total 13,793** | +30% 51,863 **Growth 9M** +18% 3,164 thereof acquisitions 3,329 **APJ 11,306** | +18% **Growth 9M** 1,728 thereof acquisitions 900

#### **Headcount by Functional Area**



<sup>\*</sup> in full-time equivalents