# **QSC AG**

Company Presentation
Close Brothers Seydler Bank AG
Small & Mid Cap Conference

Frankfurt, February 3, 2011



### **AGENDA**

- 1. Strategic overview
- 2. Latest developments
- 3. Financial results Q3 2010
- 4. Outlook 2010
- 5. Questions & Answers



### **OUR MISSION STATEMENT**

QSC is the leading medium-sized provider in the telecommunications market who creates sustainable value for medium-sized companies, cooperation partners and employees through highest quality and customer focus.



# QSC IS THE LEADING MEDIUM-SIZED PROVIDER IN THE TELECOMMUNICATIONS MARKET ...

- Unique positioning: QSC is a telecommunications provider for enterprise customers with a focus on medium-sized customers
- Next generation pioneer: As the first telco company in Germany, QSC has built a Next Generation Network and therefore enjoys long years of experience in connection with IP-based telephony solutions
- Attractive EBITDA margin: In 2009, QSC generated revenues of € 420.5 million and earned an EBITDA of € 76.9 million
- Solid financing: QSC is net-debt free and has an equity ratio of 58% as of September 30, 2010
- Committed workforce: 700 employees, roughly 500 are based in the Cologne headquarters



# ... FOR MEDIUM-SIZED COMPANIES

Larger Accounts	SMEs	ISPs/Carriers/Wholesaler
Approx. 8,300 enterprises with revenues > € 50 million	Approx. 900,000 SMEs with revenues < € 50 million	Resellers with a focus on: - business customers (112 ISPs, 35 national and international carriers)  - residential customers (6 wholesale partner)
<ul> <li>Tailor-made solutions for the entire voice and data communications</li> <li>Full service</li> <li>Individual service level agreements</li> </ul>	<ul> <li>Modular portfolio of solutions and products for voice and data communications</li> <li>Customizable to suit every need</li> <li>Tremendous experience in connection with IP-based telephony solutions</li> </ul>	<ul><li>Sophisticated portfolio of pre-products</li><li>Automated interfaces</li></ul>



# QSC UNDERSTANDS THE NEEDS OF MEDIUM-SIZED COMPANIES

Needs	Investment – secure & sustainable	Improve productivity & adaptive to business	"Peace of mind"
	Transparent cost structure	Solution driven consulting	24 x 7 customer service
	Pay as you grow	Tailormade solution	Meaningful (customer driven) SLAs
Action	Open source technology	Infrastructure independent solution	Dedication & focus on enterprise needs
	Open access infrastructure	Precise planning & reliable roll out	Reliable service
	Financial flexibility: customized financial solutions	Easy usability	Easy to do business with

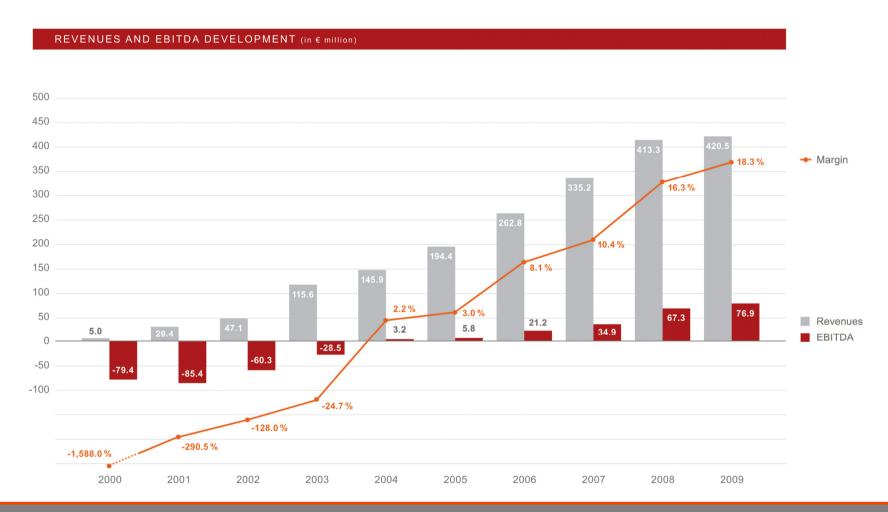


# A LONG TRADITION OF CUSTOMER FOCUS AND INNOVATIVE SERVICES

Needs	Alternative to Deutsche Telekom	One-stop-shopping for voice and data for business customers	Alternative to DTAG's local loops	Nationwide ADSL2+ wholesale product	Innovative voice- and data services based on NGN	Scalable telephone system without front-end investment
	Setup of the first	Acquisition of	QSC offers VoIP over	QSC accelerates	Expansion of	Launch of
Action	alternative DSL network in Germany	Ventelo and offering of integrated voice and data products	DSL and builds NGN	network expansion with TELE2	IPfonie and Solution offerings	IPfonie centraflex

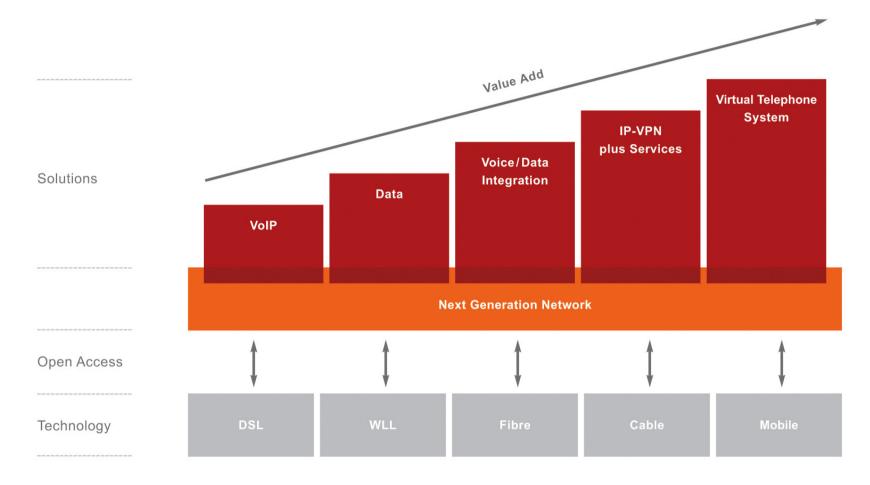


# CUSTOMER-FOCUSED STRATEGY LED TO PROFITABLE GROWTH



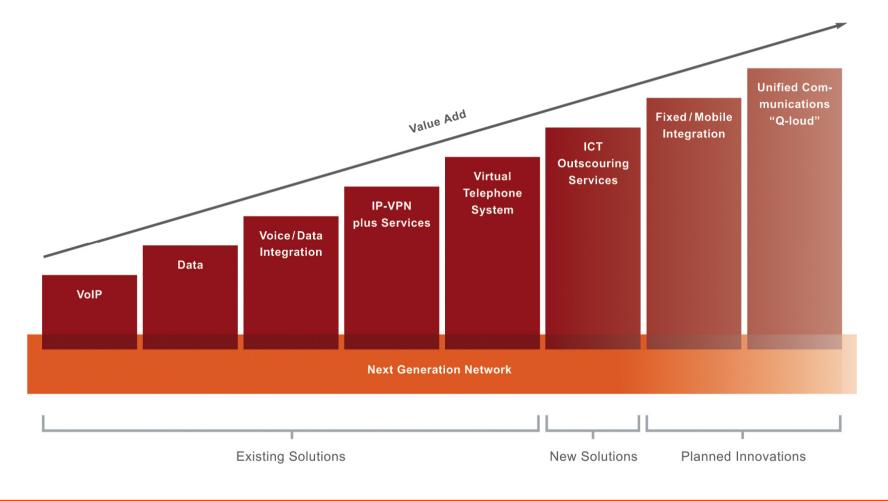


# QSC'S BUSINESS MODEL: FOCUS ON SERVICES BASED ON OUR NEXT GENERATION NETWORK



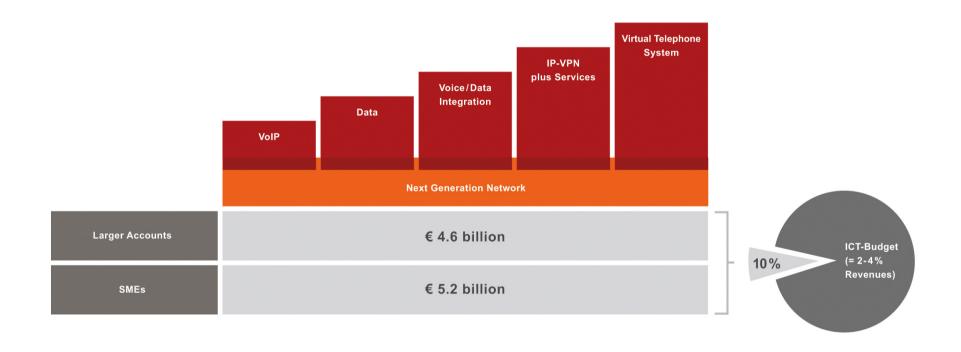


# NGN – THE PERFECT TOOLBOX FOR NEXT GENERATION TELCO SERVICES



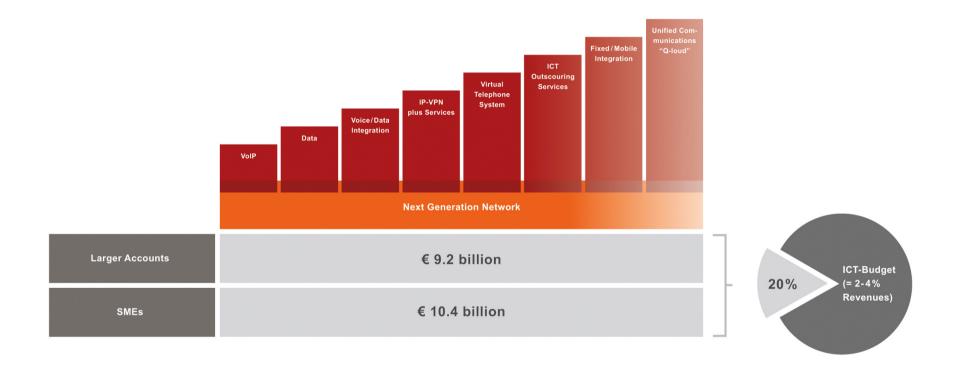


# QSC IS TARGETING AN ATTRACTIVE MARKET TODAY ...





# ... AND HAS THE CHANCE TO DOUBLE ITS MARKET SHARE IN THE COMING YEARS





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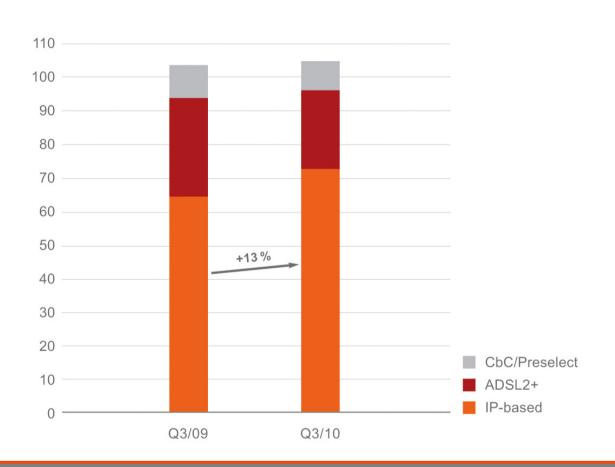
### MAJOR ACHIEVEMENTS DURING H2 2010

- Ongoing successful transformation
- Double-digit growth in IP-based products and services
- Launch of the first nationwide Open Access platform
- New agreements with former Plusnet partner TELE2
- Acquisition of fast-growing Hosting and IT-Outsourcing provider
   IP Partner



## DOUBLE-DIGIT GROWTH OF IP-BASED REVENUES

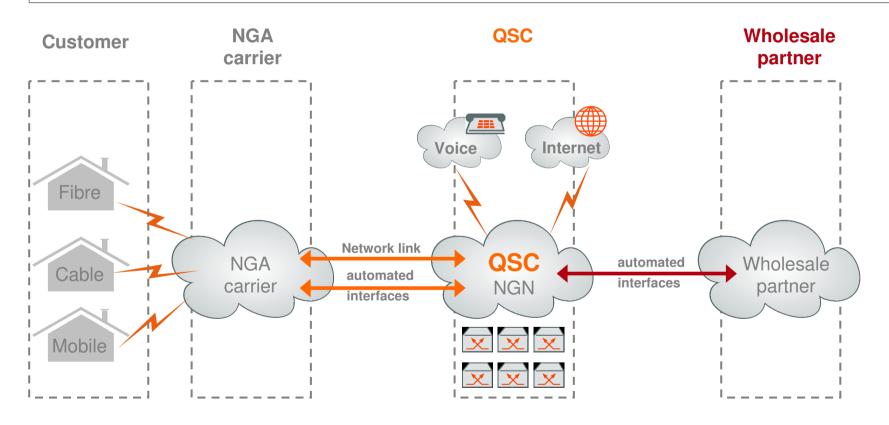
#### REVENUE MIX (in € million)





# NGN ENABLES QSC TO INTEGRATE NEXT GENERATION ACCESSES (NGA) WITH A UNIQUE PLATFORM

QSC has launched the first nationwide Open Access 'Integrator' platform in Germany





### OPEN ACCESS IS OPENING UP NEW OPPORTUNITIES

- The new platform will enable regional carriers to market their NGAs, mostly based on fibre optic networks, beyond regional borders and to increase utilization
- QSC has already won two partners
  - Leipzig-based HL komm is the first infrastructure provider
  - 1&1 Internet AG is the first user of the Open Access platform and will add NGA connections of up to 100 Mbit/s to its product range in 2011
- QSC is entering an attractive market
  - More than 50 further regional players are working on NGA infrastructures
  - Already 650,000 households are connected to FTTX lines (2007: 110,000)



### NEW AGREEMENTS WITH TELE2

#### Premature termination of the collaboration agreement:

TELE2 is paying € 66.2 million for the premature termination of the collaboration agreement, which would otherwise have run through December 31, 2013

#### QSC acquires 32.5% of Plusnet:

QSC is paying € 36.7 million to acquire the 32.5%-stake of TELE2 in Plusnet, equivalent to the current book value of the stake

#### 10-year Managed Outsourcing contract:

Following freenet, TELE2 is the second customer of QSC for its new Managed Outsourcing business

#### 10-year DSL wholesale partnership:

With TELE2, QSC is gaining another branded DSL wholesale partner (current partners include 1&1, Congstar, HanseNet)

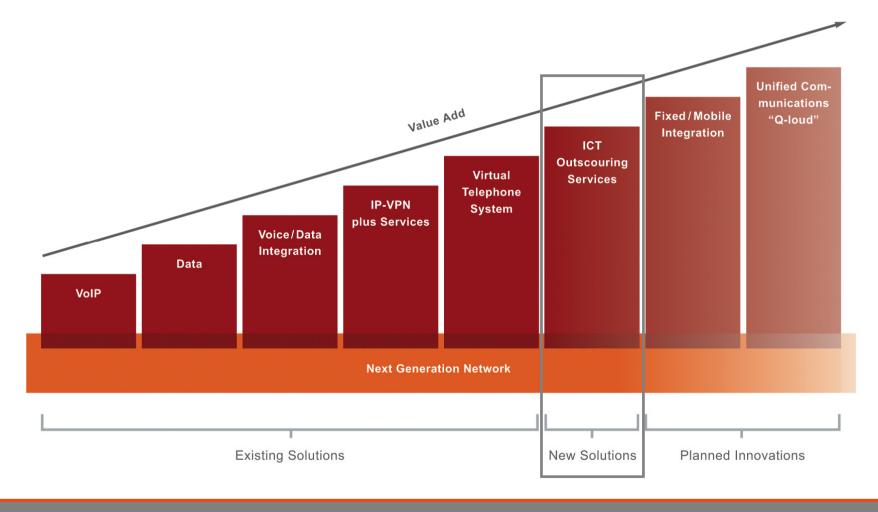


# ACQUISITION OF IP PARTNER WILL ACCELERATE TRANSFORMATION PROCESS

- On December 21, 2010, QSC acquired all shares of IP Partner, Nuremberg
- IP Partner is a fast-growing provider of hosting and IT outsourcing services
- The company operates two data centers with more than 10,000 servers for over 1,000 business customers
- The purchase price involves two components: € 15 million in cash and
   € 10 million by April 2012 latest, contingent upon various prerequisites
- → Acquisition strengthens IT competence of QSC
- → Acquisition accelerates transformation to an ICT service provider



# WITH IP PARTNER, QSC NOW REALIZES ICT OUTSOURCING SERVICES





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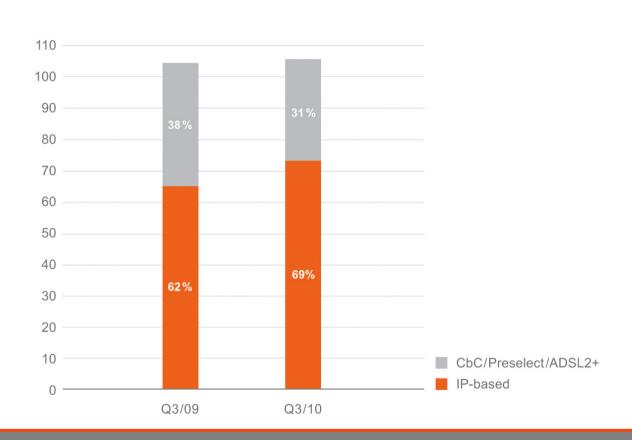
# Q3 2010: FURTHER IMPROVEMENT IN PROFITABILITY AND FINANCIAL STRENGTH





# AT YEAR-END, QSC WILL BE GENERATING > 70% OF ITS REVENUES WITH IP-BASED PRODUCTS AND SERVICES

#### REVENUE SPLIT (in € million)





# Q3 2010: CHARACTERIZED BY A SHARP RISE IN PROFITABILITY

In € millions	Q3 2009	Q3 2010	$\triangle$
<ul> <li>Revenues</li> </ul>	104.4	105.6	+1.1%
<ul> <li>Network expenses (1)</li> </ul>	69.1	69.3	+0.3%
Gross profit	+35.3	+36.3	+2.8%
Other operating expenses (1)	16.1	16.0	-0.6%
• EBITDA	+19.2	+20.3	+5.7%
Depreciation	16.1	13.8	-14.3%
• EBIT	+3.1	+6.5	+109.7%
Financial results	-0.6	-0.4	+33.3%
<ul> <li>Income taxes</li> </ul>	-0.4	-0.3	-25.0%
Net profit	+2.1	+5.8	+176.2%

(1) Excluding depreciation and non-cash share-based payments



## FOCUS ON PROFITABILITY IS PAYING OFF

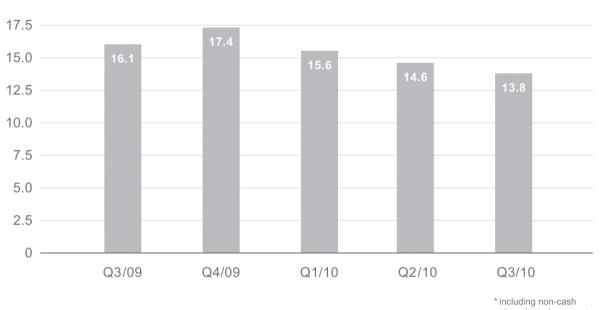
#### YEAR-ON-YEAR COMPARISON (in € million)





# PROFITABILITY IS POSITIVELY IMPACTED BY **DECREASING DEPRECIATION**

#### DEPRECIATION\* (in € million)

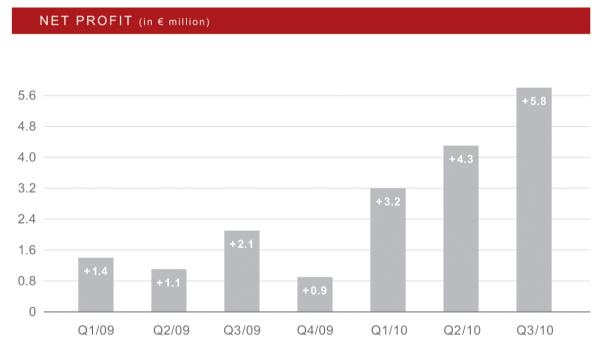


- In 2010, depreciation will decline to approx. € 57 million
- Further decline expected in 2011

share-based payments



# NET PROFIT IN Q3 2010 IS HIGHER THAN IN THE ENTIRE 2009 FISCAL YEAR



#### **Drivers**

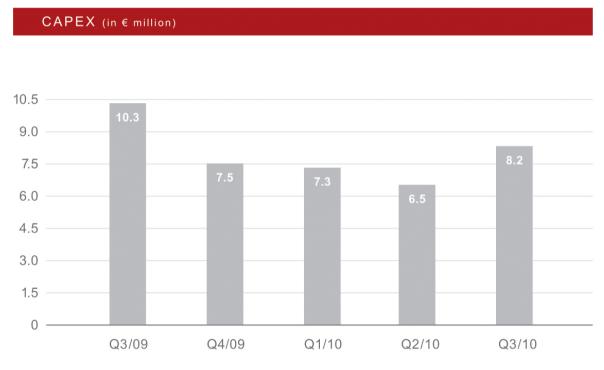
- High-margin IP-based growth
- Strict cost discipline
- Declining depreciation

#### Consequences

- Earnings per share grew to
   € 0.10 per share in the first
   nine months of 2010
- Further rise in net profit expected
- QSC will start capitalizing its tax-loss carry forward



# LOW CAPEX LEVEL, CONNECTED WITH CUSTOMER-DRIVEN INVESTMENTS

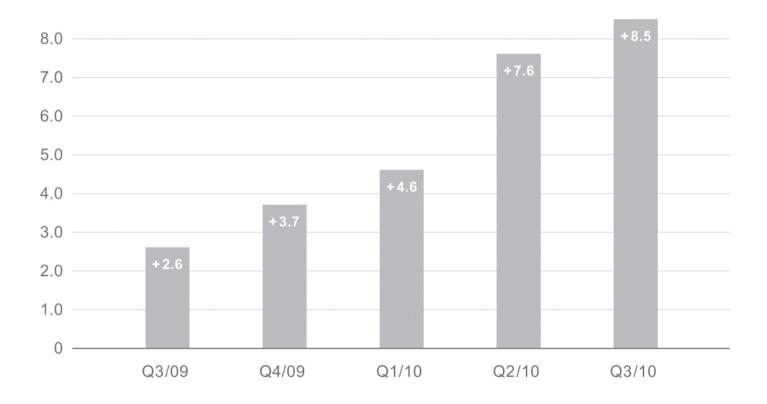


- QSC will invest approx.
   7-8% of its revenues in 2010
- From 2011 onwards, CAPEX will be
  - less than 10% of revenues
  - at least 50% customerdriven



## QSC IS GENERATING A RISING FREE CASH FLOW

#### FREE CASH FLOW (in € million)





## QSC IS BUILDING UP A NET CASH POSITION

In € millions	Dec. 31, 2009	Sep. 30, 2010	$\triangle$
+ Cash and short-term deposits	+41.0	+48.1	+7.1
+ Available-for-sale financial assets	+0.3	+0.3	-
+ Liquidity	+41.3	+48.4	+7.1
- Finance lease obligations	-22.8	-10.9	+11.9
- Other short-term liabilities	-2.8	-1.1	+1.7
- Liabilities due to banks	-15.0	-15.0	-
- Financial debt	-40.6	-27.0	+13.6
= Net liquidity	+0.7	+21.4	+20.7



# NET CASH IS BACKING FUTURE GROWTH OPPORTUNITIES

### QSC will be using its growing net cash to

- Pay an attractive dividend for the 2011 fiscal year
- Potentially initiate a share buy-back program
- Invest in the development of new services like Q-loud
- Optionally: acquire further solution providers, especially in the field of ICT software-as-a-service business

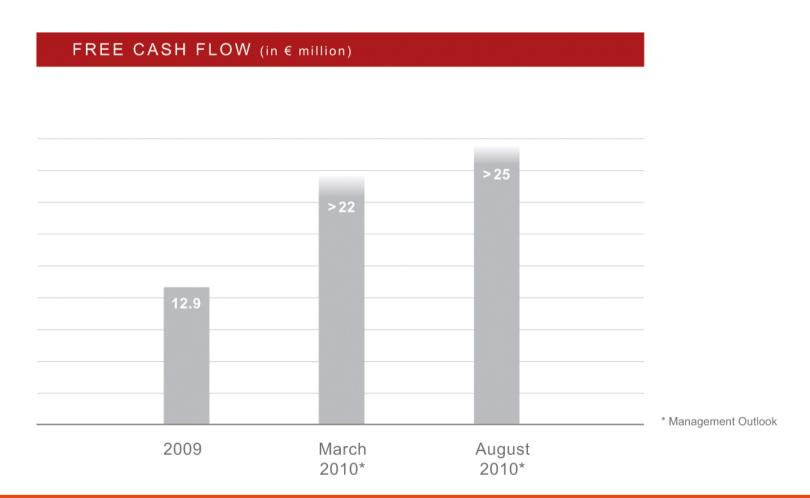


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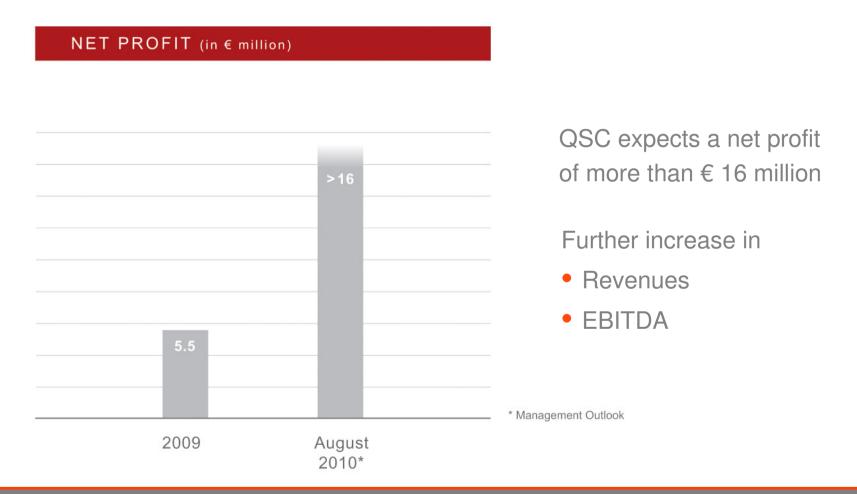


# OUTLOOK 2010 QSC PLANS TO DOUBLE ITS FREE CASH FLOW





# OUTLOOK 2010 QSC PLANS TO TRIPLE ITS NET PROFIT





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### FINANCIAL CALENDAR

February 28, 2011 Publication of preliminary results for FY 2010

Publication of outlook for FY 2011

**Analyst Conference** 

March 31, 2011 Publication of Annual Report 2010

May 9, 2011 Publication of Quarterly Report I/2011

May 19, 2011 Annual Shareholders Meeting

August 8, 2011 Publication of Quarterly Report II/2011

November 7, 2011 Publication of Quarterly Report III/2011



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A complete list of the risks, uncertainties and other factors facing us can be found in our public reports and filings with the U.S. Securities and Exchange Commission.



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# GROWING PROFITABILITY OF MANAGED SERVICES

In € millions	Q3 2009	Q3 2010	$\triangle$
• Revenues	18.8	19.0	+1.1%
<ul> <li>Network expenses (1)</li> </ul>	11.4	9.3	-18.4%
Gross profit	+7.4	+9.7	+31.1%
Other operating expenses (1)	4.9	5.0	+2.0%
• EBITDA	+2.5	+4.7	+88.0%
Depreciation	2.6	2.6	-
• EBIT	-0.1	+2.1	nm

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## FOCUS ON HIGH-MARGIN PRODUCTS IS PAYING OFF

In € millions	Q3 2009	Q3 2010	Δ
• Revenues	22.8	21.4	-6.1%
<ul> <li>Network expenses (1)</li> </ul>	12.2	11.2	-8.2%
Gross profit	+10.6	+10.2	-3.8%
Other operating expenses (1)	5.9	4.8	-18.6%
• EBITDA	+4.7	+5.4	+14.9%
Depreciation	2.9	2.6	-10.3%
• EBIT	+1.8	+2.8	+55.6%





## VOICE WHOLESALE IS DRIVING WS/RS SEGMENT

In € millions	Q3 2009	Q3 2010	$\triangle$
• Revenues	62.8	65.2	+3.8%
<ul> <li>Network expenses (1)</li> </ul>	45.5	48.8	+7.3%
Gross profit	+17.3	+16.4	-5.2%
Other operating expenses (1)	5.2	6.2	+19.2%
• EBITDA	+12.1	+10.2	-15.7%
Depreciation	10.6	8.5	-19.8%
• EBIT	+1.4	+1.7	+21.4%







## **QSC IMPLEMENTS THE** FIRST OPEN ACCESS PLATFORM IN GERMANY

#### Telekomanbieter QSC schafft erste offene Plattform für Glasfasernetze

Der Bau von superschnellen Internetanschlüssen ist extrem teuer. Damit er sich lohnt, will das kleine Unternehmen Anbieter und Nachfrager zusammenbringen.

er Telekomanbieter QSC will die erste offene Plattform für Glasfasernetze schaffen, Damit könnten die zahlreichen kleinen Netzbetreiber ihre Dienste bundesweit anbieten und die großen Spieler die schnellen Glasfaserleitungen der Kleinen in den Gegenden nutzen, wo ein eigener Ausbau sich nicht rechnet. "Wir schaffen eine Drehscheibe für regionale Anbieter von Glasfasernetzen und die Nachfrager nach Kapazitäten dort", Bernd Schlobohm: Der QSC-Chef sagte QSC-Chef Bernd Schlobohm verhandelt bereits mit mehreren dem Handelsblatt. Als erste Koope- potenziellen Partnern. rationspartner hat er den Leipziger Anbieter HLkomm und United Internet gewonnen. "Wir führen Ge- Bank. spräche mit einem Dutzend weiteren Infrastrukturanbietern", sagte einzigartigen Vorstoßes einer offe- vestitionen in Infrastruktur erleich-Schlobohm

420 Mio. Euro und rund 700 Mitar-schnelle Glasfaserleitungen, die bis Glasfaser zu verlegen und OSC den beitern einer der kleineren Anbie- in die Häuser reichen, im Fachiar- Betrieb der Leitungen überlassen. ter in Deutschland mit weniger als gon "Fibre to the Home" genannt. fünf Prozent Marktanteil im Ge- Bei den herkömmlichen DSL-Net- dung ist zum wichtigen Standortschäftskundenmarkt. Die Kölner zen enden die Glasfaserkabel an ei- Faktor geworden. Die großen Netzbauen für mittelständische Unter- ner zentralen Stelle in den Wohnge- betreiber zieren sich aber mit dem netze und bieten Dienste wie Spei- Wohnzimmer der Kunden laufen scheuen. In abgelegeneren Regiocherkapazitäten im Internet an.

ler-Rolle zwischen Netzanbietern den Haushalt gelegt hat. Kupfer vergegen zahlreiche Anbieter in die und Nachfragern, weil sie selbst langsamt aber die Übertragungsge- schnellen Kabel investiert. "Alleine keine Privatkunden bedienen und schwindigkeit. Neue Anwendungen würde es ihnen nicht gelingen, ausdamit kein Konkurrent für die ande- wie Online-Spiele oder Film- reichend Kunden für ihr Netz zu ge-



lekomexperte bei der Berenberg

Telekommunikations- bieten. Die letzten Meter bis in die Ausbau, weil sie die Kosten über Kupferkabel, die die Deutsche nen, die bislang zum Teil gar keinen "QSC ist prädestiniert für die Mak- Telekom in Monopolzeiten bis in je- Internetanschluss hatten, haben daren sind", sagt Frank Rothauge, Te- Downloads aus dem Internet sind winnen", sagt Schlobohm.

deshalb mit den gängigen Bandbreiten oft mühsam.

Für die Anbieter rechnen sich die Glasfaserprojekte nur, wenn sie die Netze möglichst schnell mit vielen Kunden füllen können. Deshalb wird es zumindest außerhalb der Metropolen nur einen Anbieter geben, der das Kabel bis ins Haus legt.

Diesen einen Anbieter verbindet OSC über seine neue Plattform mit dem Rest der Bundesrepublik. Die Deutsche Telekom etwa könnte ihren Kunden in Leipzig schnelle Leitungen anbieten, ohne selbst vor Ort zu bauen oder sich mit HLkomm einigen zu müssen.

#### Investitionen werden erleichtert

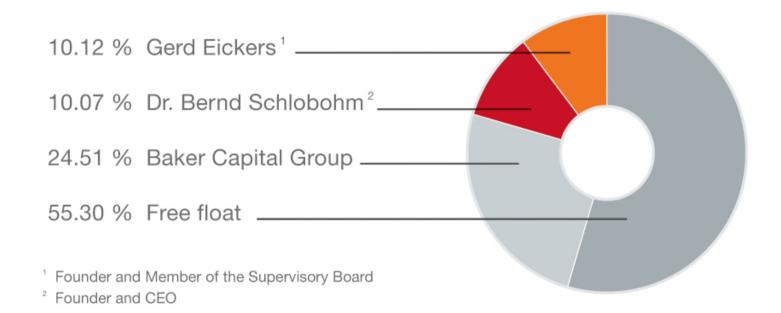
Branchenkenner begrüßen die Initia-Hintergrund des in der Branche tive von QSC. "Dadurch werden Innen Netze-Plattform sind die ex- tert", sagte Rothauge. So könnten QSC ist mit einem Umsatz von trem hohen Investitionen in etwa Kommunen sich entscheiden,

Eine schnelle Internet-Anbin-



### STABLE SHAREHOLDER STRUCTURE SINCE IPO

#### SHAREHOLDER STRUCTURE



Status quo: 31/01/2011

