

# expect the next

Preliminary Results for 2023 & Outlook for 2024 –
 Analysts and Investors Conference | 11 March 2024

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# 2025 Strategy: IT'S WORKING!



#### **Successes** of the 2025 Strategy

Financial strength rises

Earnings strength set to follow

#### 2023

Restructuring completed

Positive free cash flow one year earlier than planned

Revenues grow by 9% to € 189.3 million

#### 2024

Increase in EBITDA to € 8-10 million (2023: € 5.7 million)



## **Priorities** of the 2025 Strategy

| 1 | Focused business model | >           | More profitable revenues |
|---|------------------------|-------------|--------------------------|
| 2 | Effective go-to-market | >           | Revenue growth           |
| 3 | One q.beyond           | <b>&gt;</b> | Enhanced efficiency      |



# 2023: Financial strength rises.



#### 2023 forecast: all targets met!

189.3 REVENUES 5.7 EBITDA +1.7 FCF

2023 target: 185-191

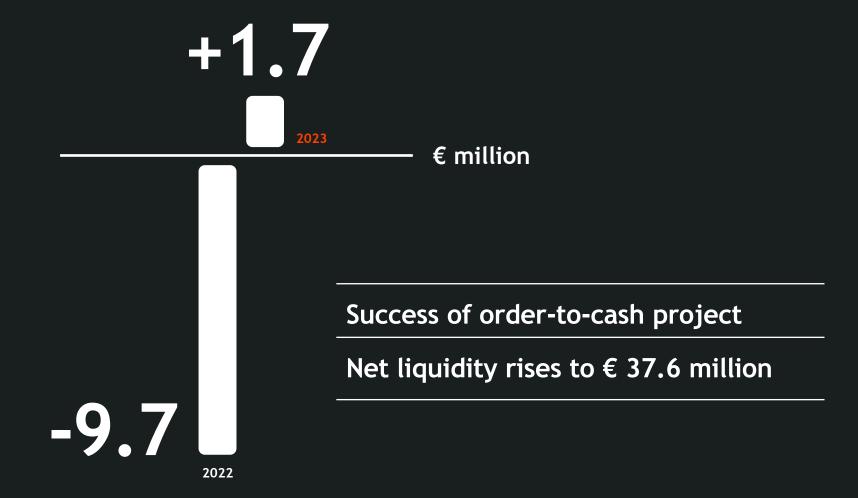
2023 target: 5-7

2023 target: ≥-4





#### Rise in free cash flow: € +11.4 million





## Rising revenues: +9% growth

189.3

2022

173.0

€ million

High share of recurring revenues (73%)

Concentration on five focus sectors (70%)

Successful turnaround for SAP (revenues +13%)

Consolidation of q.beyond Data Solutions



#### Cloud business: revenues of € +12.0 million

151.2

2022

139.2

€ million

Segment contribution:

2023: € 10.3 million

2022: € 11.7 million

#### **Effects:**

- + Growth in logistics focus sector
- + Consolidation of q.beyond Data Solutions
- + Contract extensions
- Higher costs (personnel, energy, licences)
- One-off restructuring costs



#### SAP business: revenues of € +4.3 million

38.1

2022

33.8
€ million

#### Segment contribution:

2023: € 2.7 million

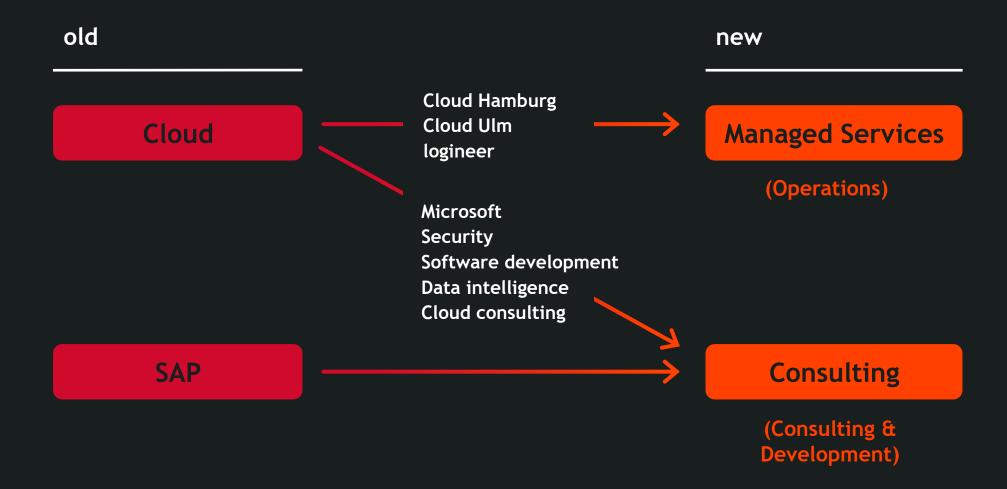
2022: € 3.1 million

#### **Effects:**

- + Sales campaign takes effect
- + S/4HANA transformation
- Higher personnel expenses
- External specialists for individual projects

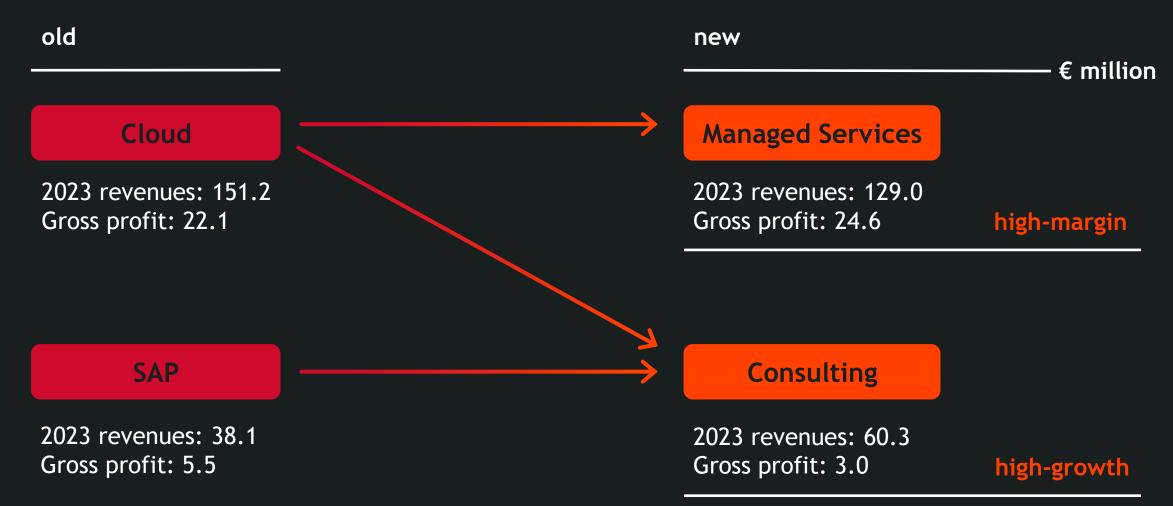


### New business model: new segmentation





### Managed Services: gross margin of 19%





### Lower depreciation/amortisation: better earnings

| € million 2022                             | 2023    |
|--|---------|
| Revenues 173.0                             | 189.3   |
| Cost of revenues (145.6)                   | (161.7) |
| Gross profit 27.4                          | 27.6    |
| Sales and marketing expenses (12.6)        | (14.6)  |
| Segment contribution 14.8                  | 13.0    |
| General and administrative expenses (14.9) | (16.4)  |
| Other operating income 6.0                 | 9.4     |
| Other operating expenses (0.5)             | (0.2)   |
| EBITDA 5.4                                 | 5.7     |
| Depreciation and amortisation (16.8)       | (13.8)  |
| Impairment losses (20.9)                   | (2.9)   |
| EBIT (32.3)                                | (10.9)  |
| Financial result (1.0)                     | (0.3)   |
| Taxes 0.2                                  | (5.2)   |
| Consolidated net income (33.1)             |         |

< Restructuring costs limit gross profit

< Decision by tax authorities on Plusnet sale

< Lower volume of impairment losses

< One-off tax payment for Plusnet sale



### Solid balance sheet: equity ratio of 64%





# 2024: Earnings strength set to rise.



#### Starting in 2024: profitability set to rise sustainably!

## 5.7 EBITDA

## 8-10 EBITDA

**€** million

2023

2024 forecast

Revenues of € 192-198 million

Sustainably positive free cash flow



## Profitability levers in 2025 Strategy

1 Focused business model

Sales activities focus on consulting and development orders



5% higher share of consulting & development boosts gross margin by up to 2%



### Profitability levers in 2025 Strategy

2 Nearshoring and offshoring

Doubling in share of employees in this area to at least 20% (2023: 11%)



5% rise in share of nearshoring/ offshoring activities increases gross margin by at least 1%



## Profitability levers in 2025 Strategy

3 Artificial intelligence

Deployment in all areas of company: 1st-level service, software development, and resource planning



Al reduces manual input and eases burden on teams for routine tasks



#### EBITDA margin: more than doubles

2023 7-8% 3% 2023 2024 2025 Effective profitability levers: Restructuring completed: Targets set: Focused business model Consulting & development EBITDA margin of 7-8% Two-track sales activities Nearshoring and offshoring Sustainably positive consolidated net income Artificial intelligence



## Questions & Answers



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