## **MLP - Achieving sustainable growth**

Dr. Uwe Schroeder-Wildberg, CEO

WestLB Deutschland Conference 2007

Headwinds for corporate profitability

November 15, 2007



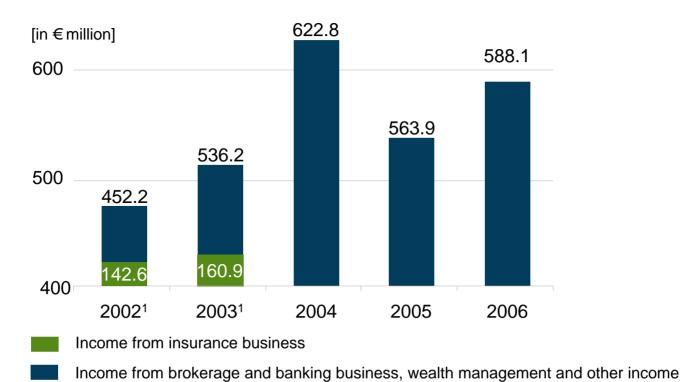
## **Overview**

- MLP's KPI 2002 2006
- Major trends in the German financial industry
- MLP's unique business model
- MLP's positioning in growth markets in Germany
  - Old-age pension provisions
  - Wealth management
- Focusing on growth drivers
- Summary: MLP's strategic and operational steps to achieve sustainable growth



## MLP's KPI - Total income

### **Continuing operations**

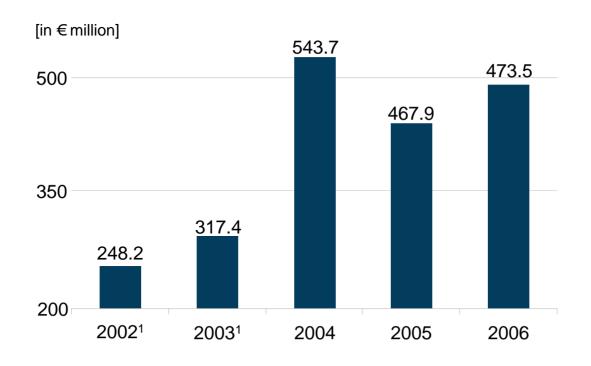


<sup>&</sup>lt;sup>1</sup> Before the sale of MLP Lebensversicherung AG and MLP Versicherung AG



# MLP's KPI – Income from brokerage business

### **Continuing operations**



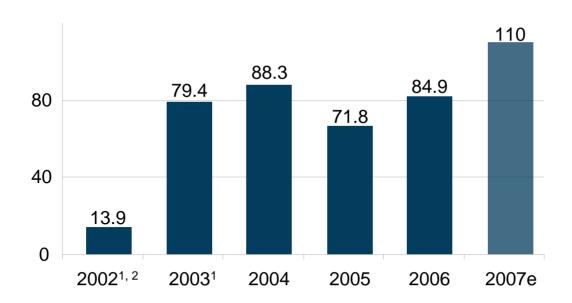


<sup>&</sup>lt;sup>1</sup> Before the sale of MLP Lebensversicherung AG and MLP Versicherung AG

## MLP's KPI - EBIT

## **Continuing operations**

#### [in € million]



<sup>&</sup>lt;sup>1</sup> Including one-time restructuring charges



<sup>&</sup>lt;sup>2</sup> Before the sale of MLP Lebensversicherung AG and MLP Versicherung AG

## Radical changes in the German financial industry

#### Major market trends for banks, insurance companies and IFAs

- Increasing competition and capital market requirements have led to the optimisation of cost structures and processes
- Increasing regulatory requirements will further change the market place dramatically:
  - Further optimisation of cost structure and processes
  - Consolidation
  - Professionalisation
  - Specialisation



# Extensive changes to legal requirements

### **Prevailing conditions**

Insurance Mediation Dir. Insurance brokerage	MiFID  Banks / Investment	Insurance Contract Law Insurer	
May 22, 2007	November 1, 2007	<b>Early 2008</b>	
<ul> <li>Raised standards for consultant qualifications and consulting quality</li> <li>Extensive documentation guidelines</li> <li>→ Market consolidation</li> </ul>	<ul> <li>Broadening of consultation, information and documentation regulations</li> <li>Higher transparency standards</li> </ul>	<ul> <li>Broadening of information obligations</li> <li>Greater cost transparency in life and health insurance</li> <li>Increase in cash surrender value / Distribution of acquisition</li> </ul>	

- Crucial factors for future success:
  - → High quality consulting and low cancellation rate

# MLP focuses on independent consulting

#### 3 phases to further differentiation

#### 2004/2005

# Strengthening of independent position

- Changes to organisational structure
- Sale of insurance subsidiaries
- Focus on core business segments

#### 2006

# Building up further unique selling points

- Licence as investment and acquisition agent
- Equity stake in Feri
- Strengthening the integral approach

#### 2007

# Differentiation from the market

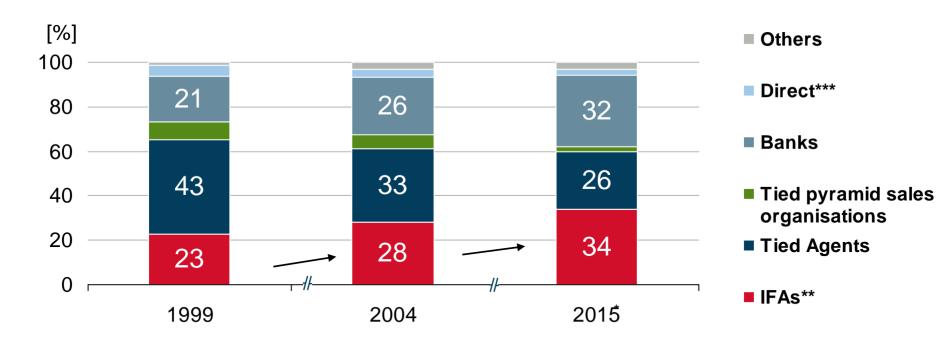
- Independence
- → Registration as broker
- Integral approach
- → Unique offering in all sectors
- Consultation quality
- → High standards in training and consulting

→ MLP has clear unique selling points



# IFA sales channel is expected to gain market share

Market share of different sales channels for life insurance products in Germany



Source: Tillinghast Sales Channel Survey Germany



<sup>\*</sup> Estimate, \*\* incl. IFAs and multi-tied agents, \*\*\* Direct incl. internet sales

# MLP Private Finance: Intelligent concepts for retirement provision, insurance coverage, investment and finance

**Business model** 





# One-stop for lifetime financial solutions

Added value for the client: financial planning

Retirement Setting up Inheritance University University **Property** 2nd **Employment** 1st Child Hobbies Child husiness children **Travelling** 31 35 40 45 65 28 34 37 52 25 **Planning Old-age provision management** 



**Solutions** 

**Insurance** coverage

**Retirement provision** 

Health

Consumption

Non-Life management

**Health management** 

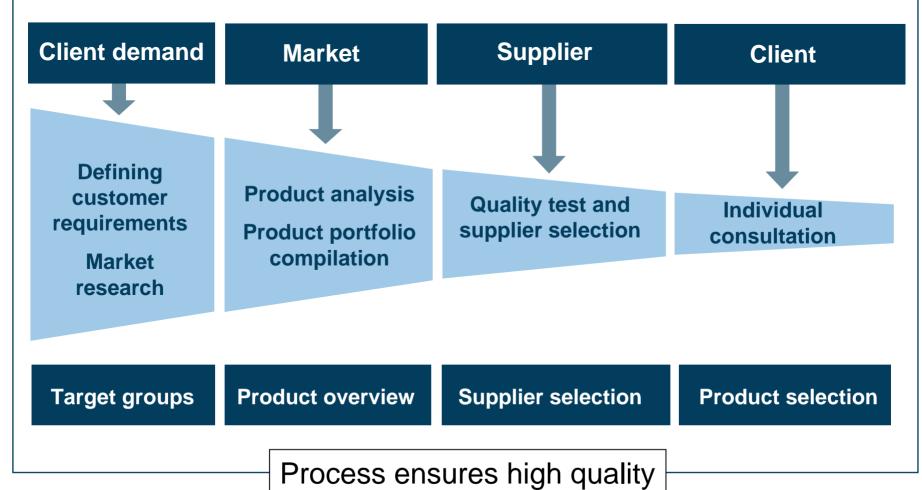
Loan and mortgage management

Wealth management

**Cash management** 

## Client orientation at all levels of the value chain

Competitive advantage: consultation quality



# Core competencies in growth markets

#### **Excellent growth potential**

	Estimated market growth*	MLP consulting	Medium-term development MLP
Old-age pension provision	5-10 % p.a.	Core competence	<i>†</i>
Private health care provision	Medium-term increasing demand	Core competence	<i>†</i>
Wealth management	5-7% p.a.	Future core competence	
Non-life insurances	Small decrease premium sums	Part of the integrated consulting approach	_
Financing	10% p.a.	Part of the integrated consulting approach	

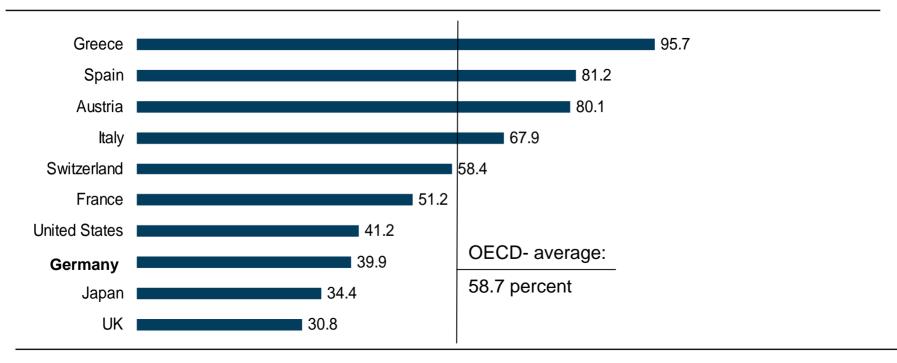
<sup>\*</sup>Source: Roland Berger, zeb, Allianz Global Investors, Datamonitor, KPMG, MLP.

 Target: Medium-term increase in proportion of revenue from wealth management from around 6 % up to 20 %



# Underestimated old-age provisions requirement

Future pension levels – as a percentage of gross income\*



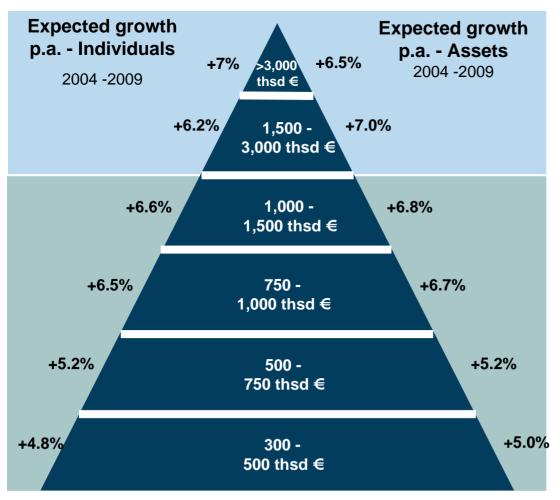
Source: OECD/ F.A.Z.



<sup>\*</sup>State pension levels according to current legal situation. Selected countries. Basis for estimation: Employee who begins full-time work at the age of 20 in 2004 and remains in employment until the state retirement age (average earner).

# Attractive market environment for wealth management

**Growth perspectives for wealth management in Germany** 



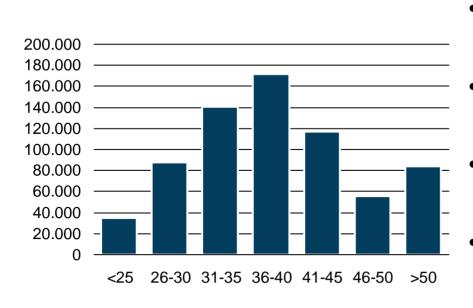
- The German private banking market offers high growth perspectives in Europe
- Growth drivers:
  - Inheritances
  - Increase in assets



# Low average age offers high potential

#### **Targeted expansion of MLP Wealth Management**

## Clients by age



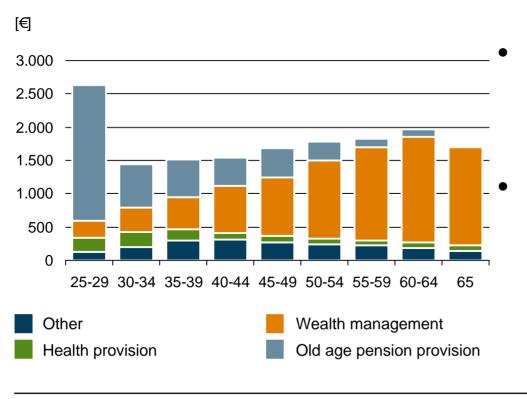
- MLP clients' income and savings quotas clearly exceed average levels
- The average age of an MLP client is 39
- Already 37 per cent of clients are older than 40
- The number of clients over 40 years of age will double within five years



# Increasing value creation potential

#### **MLP Wealth Management**

Potential sales revenue MLP Finanzdienstleistungen AG per year and client



Wealth management takes on greater importance with advancing age

Further increase and diversify assets through intelligent concepts



## Feri – The ideal partner for MLP

Core data and reasons for expanding wealth management segment

Wealth management segment expansion

- a logical step

- Enormous potential within existing MLP client base
- Wealth management offers **high revenue potential** especially among the over 40's
- MLP Bank as a service platform specialising in client needs

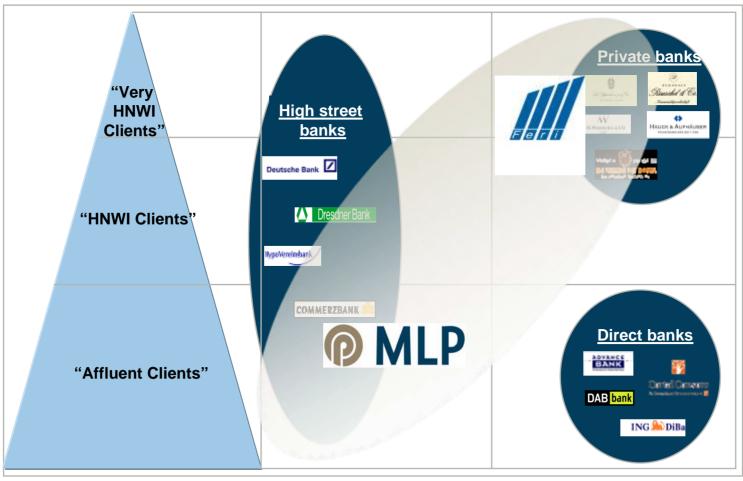
Feri – the ideal partner for MLP

- High competence and great expertise
- Strong brand awareness and reputation
- Joint assets under management / control of € 11.2 bn
- Continuation of successful business model
- Partners retain holding in company



## MLP and Feri cover the whole market

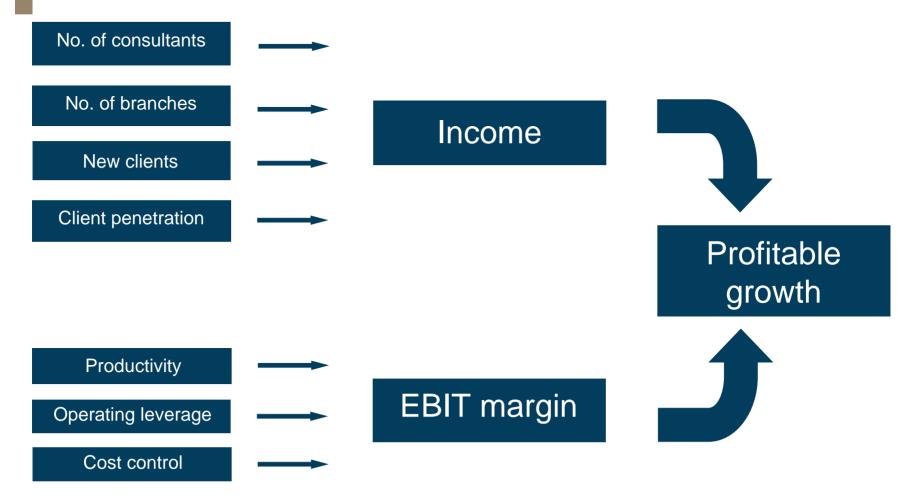
#### Higher client penetration through transfer of know how





## **Growth drivers**

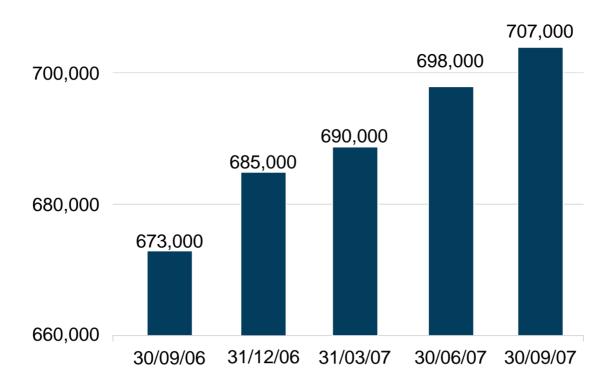
Different growth drivers for MLP's business model





## **Clients**

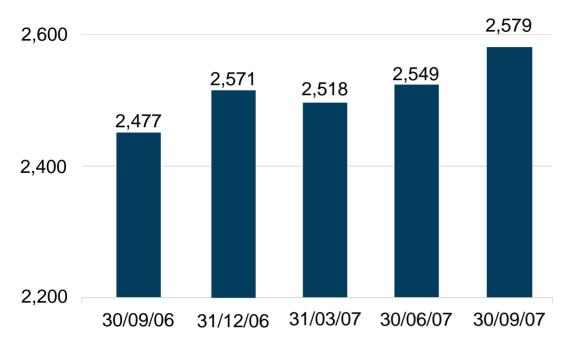
## **Continuing operations**





## **Consultants**

### **Continuing operations**



- Fixed salary in the first year
- Opening of new branches
- Enhancement of the customer service commissions for consultants



## How can sustainable growth be achieved?

MLP's strategic and operational steps to achieve sustainable growth

- Rapid adjustment to changing market environment and legal framework
- Focusing on independent consulting
- Focusing on growth markets
  - Old-age pension provision
  - Wealth management
- Focusing on growth drivers
  - Client penetration and growth
  - Consultants



# MLP - Achieving sustainable growth

Dr. Uwe Schroeder-Wildberg, CEO

WestLB Deutschland Conference 2007

Headwinds for corporate profitability

November 15, 2007

