# DAIMLERCHRYSLER

Commercial Vehicle Division

16th Annual Global Industrial Manufacturing Conference Citigroup - March 12, 2003

### **AGENDA**

Commercial Vehicle Division & Market Environment

Key Strategies for Profitable Growth

Turning Scale Into Profit

Summary

### **COMMERCIAL VEHICLE DIVISION 2002**

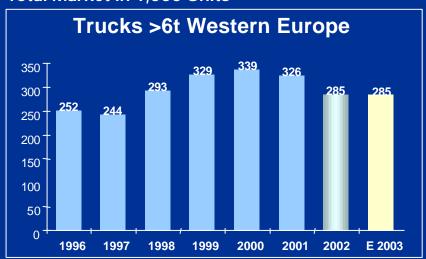
Sales 485,000 units Revenues €28.4 billion

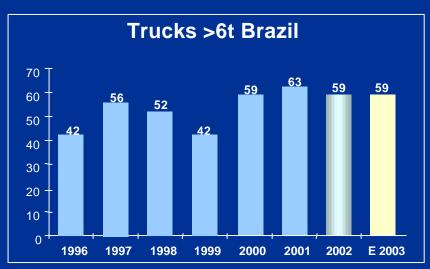
Operating Profit\*

€176 million

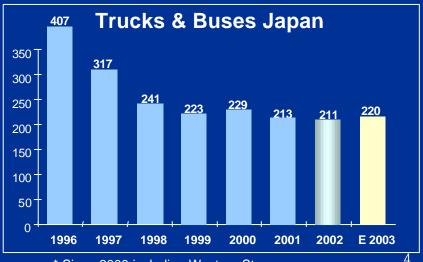
### MARKETS CURRENTLY WEAK

**Total Market in 1,000 Units** 







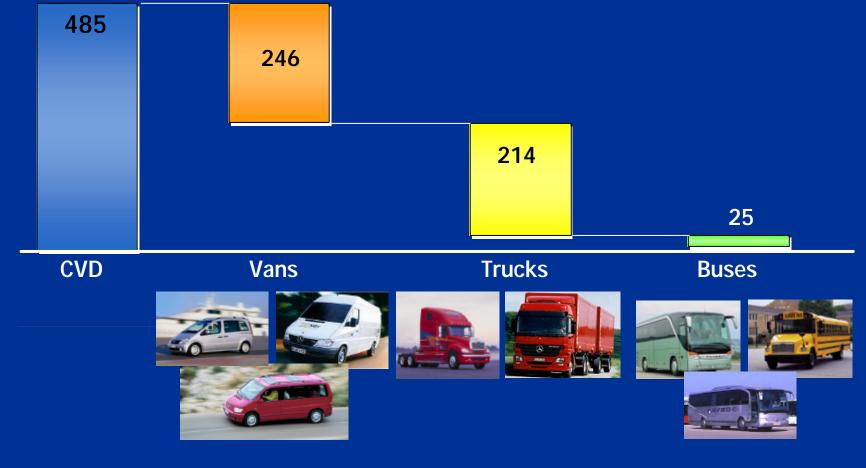


### **EARNINGS HIGHER DESPITE DIFFICULT MARKETS**



# DAIMLERCHRYSLER COMMERCIAL VEHICLE OPERATING IN 3 BUSINESSES: VANS, TRUCKS, BUSES

Unit Sales 2002 [in thousand units]



# **EXCELLENT PRODUCT PORTFOLIO COVERING ALL MAJOR SEGMENTS**





Trucks













Buses







Components







### 11 STRONG VEHICLE AND COMPONENT BRANDS

**8 Automotive Brands** 

Mercedes-Benz Freightliner Sterling Setra

Thomas Built Buses

Western Star

Orion

American LaFrance

















**3 Component Brands** 

**Detroit Diesel** Mercedes-Benz MTU







### POSITION EXPANDED IN ASIA IN 2003 WITH STRONG PARTNERS





Truck and Bus JV
 with Hyundai Motor
 (DHTC) being
 realized
 (50% stake)

54,400

1.20

#1



### TOGETHER WITH ALLIANCE PARTNERS DC-CV IS MARKET LEADER

#### **NAFTA**

Sales: 118,000 Market position: #1

#### **South America**

Sales: 37,000 Market position: #1

#### **Western Europe**

Sales: 265,200 Market position: #1

#### Japan

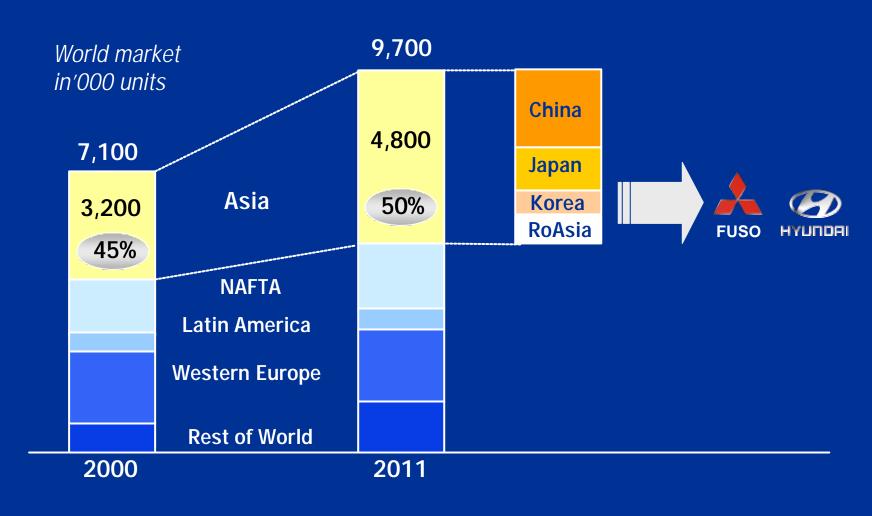
Sales: 65,000\*
Market position: #1

#### Korea

Sales: 46,000\* Market position: #1

FY 2001

# WITH NEW PARTNERS, EXCELLENT POSITION IN INCREASINGLY IMPORTANT ASIAN MARKETS



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## FREIGHTLINER: COMPREHENSIVE SUCCESSFUL PROGRAM TO RETURN TO OPERATIONAL AND MARKET EXCELLENCE



#### **Status**

On track: Returned to profit in Q2 2002



- Market leader, dependent on large fleet sales
- Huge losses in 2001, following severe market downturn
- Problem of very high inventory level of used trucks resolved

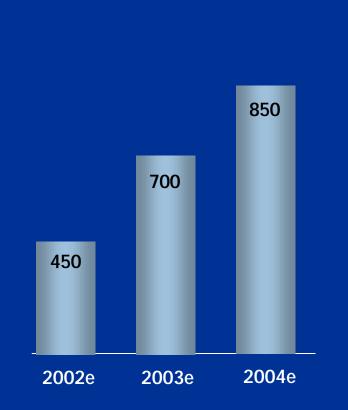
#### Targets 2002/2003

- Manage turnaround program FLITE successfully
- Sharpen brand images (brand strategy) and customer focus
- Establish new business approach (e.g. no buy backs, reduce dependency on large fleets)
- Optimize structure of dealer network
- Reduce remaining used truck stocks

# FLITE PROGRAM AHEAD OF PLAN; ON TRACK TO TOTAL BENEFITS OF US\$ 850 MILLION BY 2004

In US\$ m

FLITE Turnaround improvement plan in US\$ m



	2002	2003	2004
<ul> <li>Material cost improvement</li> </ul>	180	320	370
<ul> <li>Production cost improvement</li> </ul>	60	100	120
<ul> <li>Overhead reductions</li> </ul>	120	150	170
Business model improvement	90	130	190
Total Improvements	450	700	850
Achieved 580			

### **AGENDA**

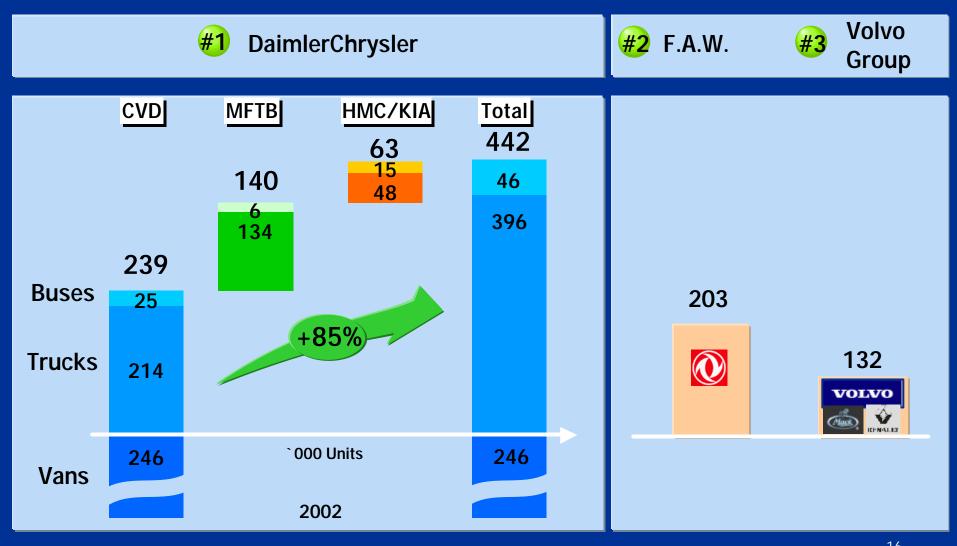
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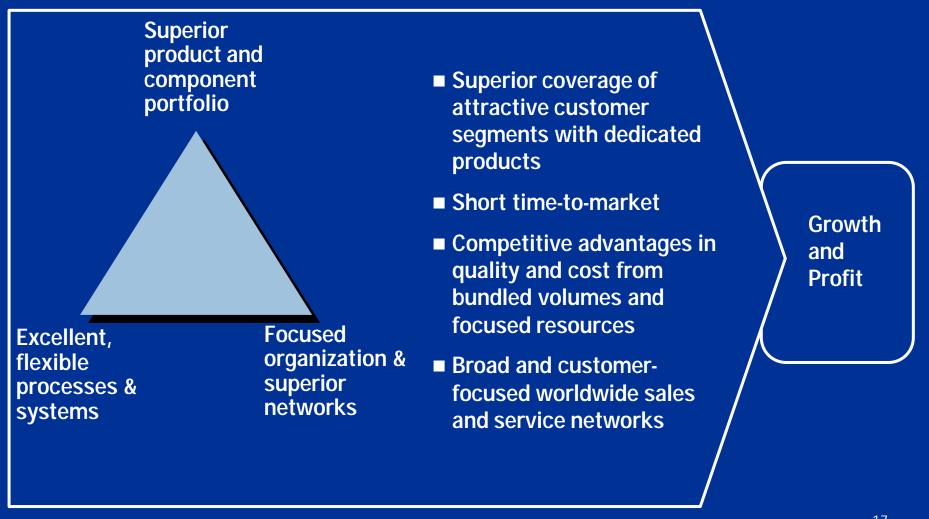
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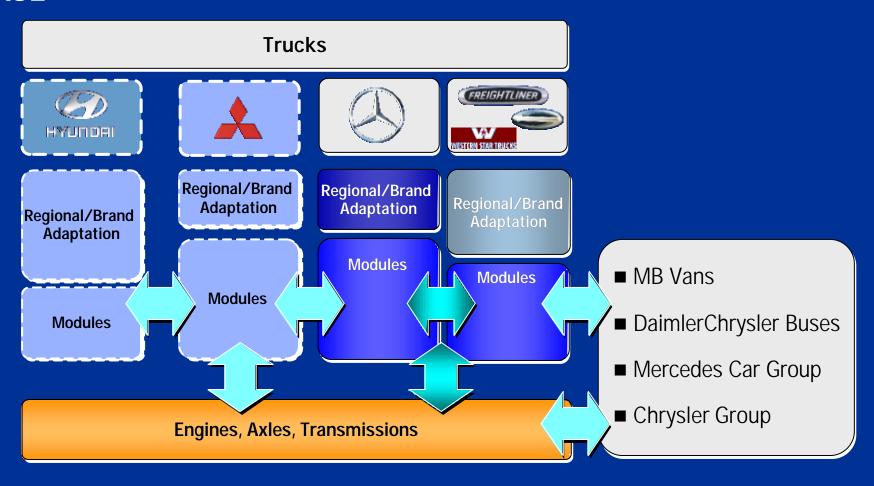
### CVD IS THE WORLD'S LARGEST COMMERCIAL VEHICLE **MANUFACTURER**



# CVD PULLING ALL REQUIRED LEVERS TO LEVERAGE ITS SUPERIOR SCALE, SCOPE AND BRANDS FOR GROWTH AND PROFIT



## KEY PRODUCT LEVER IS A COMMON COMPONENT/MODULE BASE



### FIRST EXAMPLES OF PRODUCT COMMONALITY WITH EXCELLENT MARKET RESPONSE

#### **Axor Truck Europe**

- Dedicated product for specific market segment
- IL 6 world engine OM 457
- Cabin Atego derived
- Chassis Actros based



Market launch: 2001 Sales 2002: 4,300 units

#### **M2 Truck**

- Engine OM 900 series
- Alu cab know-how transfer
- Selected parts from passenger cars



Market launch: 2002 Sales 2002: 2,000 units

#### Other examples

- 900 Series engine for DHTC (launch 2004)
- Axor / Atego Trucks for Brazil & Turkey with local adaptations
- Common EE architecture for new HD truck line of Freightliner/MB Trucks





# LEVERAGING BEST PRACTICE PROCESS & SYSTEMS KNOW HOW TO ESTABLISH TARGETS AND WORLDWIDE BENCHMARKS

**Example: Supply Chain Management** 

Establish process model



Group-wide internal benchmark incl. also external partners

Crystallize best processes for specific application / environment

#### **Achievements 2002**

- Measures identified for approx. 20% cost reduction in 3 years while improving quality and performance
- Move towards
   harmonized/standardized
   processes to optimize world
   wide cooperation
- CVD-wide key performance indicator system to drive performance further

# BROAD AND CUSTOMER-FOCUSED SALES NETWORKS LEVERAGED - FIRST EXAMPLES SEEN IN MARKET



# MARKET FOCUSED ORGANIZATION WITH EFFECTIVE INTEGRATION ELEMENT TRUCK PDC

Head of CVD
Member of DCX Board



**Dr. Eckhard Cordes** 

Strategy & Controlling CV

Wendelin Wolbert

Product & Process Strategy CVD

> Dr. Martin Zimmermann

DC Buses& Coaches

Wolfgang Diez



**MB Trucks** 

Dr. Klaus Maier



FL/Sterl./TBB



DC Powersystems

Dr. Gerald Weber **MB Vans** 

Dr. Rolf Bartke



+ Respective Heads of Sales/Marketing and R&D

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#### **SUMMARY**

- Markets currently weak
- 2002 profit higher despite difficult markets
- Work done to restructure and reposition business for the future
- Excellent product portfolio covering all major segments
- Position expanded in Asia in 2003 with strong partners
- Clear strategy and program in place for sustainable increase in profitability
- CVD is by far the largest commercial truck and bus manufacturer worldwide
- CVD pulling all required levers to leverage its superior scale, scope and brands for growth and profit
- Key product lever is a common component/module base

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