

## Deutsche Wohnen SE

Full Year Results 2020

Conference Call 25 March 2021

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### **Agenda**

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### **Highlights**

### **Operating Business**



- Operating business proves resilient during pandemic; full year guidance achieved with all segments contributing according to plan
- Adj. EBITDA growth to above EUR 1bn driven by successful disposal business (+12% yoy)
- Strong capital growth leading to further uplift of EPRA NAV/NTA (+12% yoy)
- Suggested dividend per share increased to EUR 1.03 thanks to resumption of 65% FFO I pay-out ratio and positive impact of share buy-back
- Conservative capital structure with 37% LTV and average tenure of almost 7 years at average interest cost of 1.2% p. a.

## **Growth Opportunities**



- EUR 7bn new development pipeline with c. 18k residential units focused on top 8 cities in Germany, thereof c. 9k units as "build-to-hold" on Deutsche Wohnen's balance sheet
- Long-term aim to grow the share of "build-to-hold" portfolio to around 30% of current fair value of property stock
- Bundling of development platforms under the leadership of QUARTERBACK to streamline process and maximize efficiency

#### **ESG**



- Clearly defined path to become climate neutral by 2040
- Deutsche Wohnen's social engagement goes far beyond legal requirements (e. g. implementation of EUR 30m Corona relief fund, no rental increases during Corona pandemic, adherence to our "promise to tenants")
- Tenant satisfaction further improved to 82% based on latest survey; also employee satisfaction remains high with 84%
- ESG increasingly anchored in remuneration system for management board

## Portfolio transformation

- Strategic transformation of property portfolio is aimed to cater for incremental growth in qualitative and quantitative terms: disposal of non-strategic
  assets at valuation premiums combined with focus on ESG-aligned investments into the existing Core+ portfolio as well as the "build-to-hold"
  development pipeline
- In the short-term, value creation is generated by way of FFO II contribution from disposals
- In the mid to long-term, the defined transformation process is expected to provide significant organic growth resulting in EBITDA accretion



## Key strategic challenges for the German residential real estate industry for the next decades

1

Reduction of environmental impact and CO<sub>2</sub> footprint

30% of Germany's CO<sub>2</sub> emissions are related to the building sector<sup>1</sup>



- Reduce energy consumption of existing building stock
- Increase renewable energy supply and on-site power generation



Creating sufficient housing supply in key demand regions

Key driver of increasing rents in Germany is prevailing supply/ demand imbalance

- Build significant number of residential apartments in key demand areas
- Create efficient development platform serving all stakeholders

Solutions for both challenges require significant amounts of time and capital

Deutsche Wohnen's Core+ portfolio enables good economic returns on these sizeable investments



### Mission climate neutrality

The two key fields of action

2040
Climate neutrality
Deutsche Wohnen

Impact on the

goal of climate neutrality

1. Reducing energy consumption

2. Increasing renewable energies & on-site power generation

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**Energetic** refurbishments

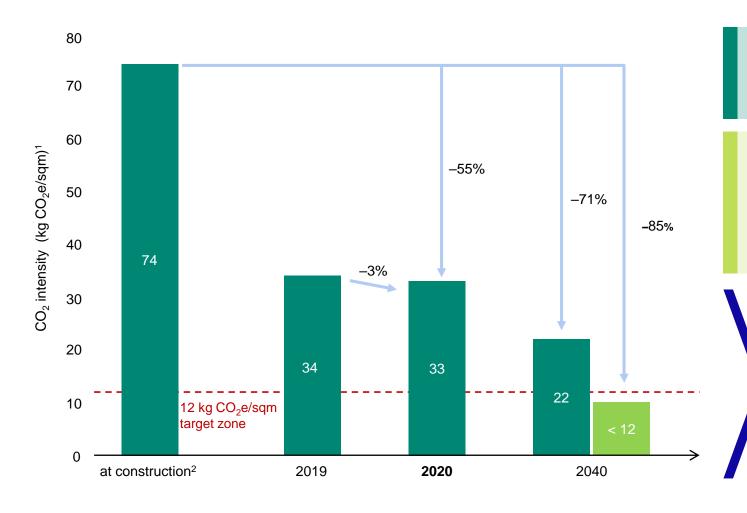
**Green power** 

Climate-friendly new construction

**Building automation** 



### CO<sub>2</sub> target path until 2040



#### 1. Focus on energetic refurbishments

 Economically sensible investments in energy-efficient building refurbishment will reduce the CO<sub>2</sub> intensity to 22 kg CO<sub>2</sub> e/sqm by 2040

#### 2. Cross-sector approach

- Expansion of low-CO<sub>2</sub> heat and power generation
- Use of self-generated green power
- Further savings possible through building automation to promote climate-friendly user behavior
- Climate-friendly new construction (certified by renowned sustainability agency)

#### Supporting regulatory framework required

- Resolving the tenant-landlord dilemma and increasing the rate of refurbishment (see our proposal "Concept for socially responsible climate protection in the property sector")
- Strong user involvement required. First projects show that savings of up to 10% of energy consumption are possible (see our MIA pilot project)
- Further adjustments to the modernization charge or in the regulatory landscape can have a negative impact on the achievement of targets

<sup>1)</sup> The climate path shown is calculated on the basis of the CO<sub>2</sub> technology tool provided by the Housing Initiative 2050 (IW.2050), it is excl. nursing homes. This is used industry-wide as the basis for setting a climate target path for housing companies. The target corridor of < 12 kg CO<sub>2</sub>e/sqm is derived from the available CO<sub>2</sub> budget for the sector and industry-wide accepted as the level of CO<sub>2</sub> emissions sufficient to achieve climate neutrality in the building sector. 2) This metric represents the theoretical CO<sub>2</sub> intensity per sqm for a given product cluster of a standard house with construction-period standards.



# EUR 1.5 bn investments in energetic refurbishment of existing buildings until 2040

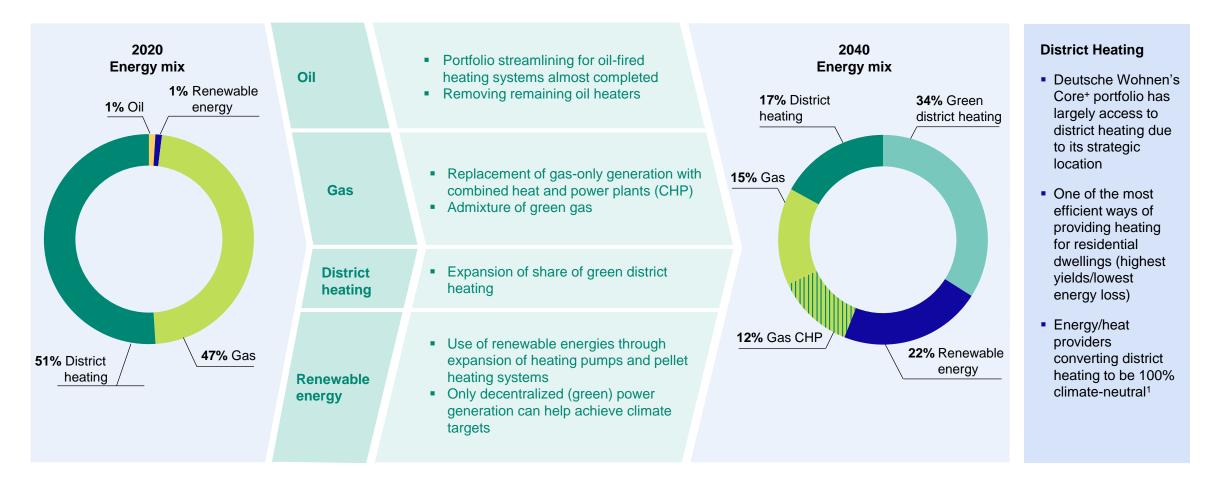
Investment Criteria	Portfolio	Action	
Tenant affordability		<ul> <li>Basement ceiling insulation</li> </ul>	Increasing share of energetic investments in complex refurbishments <sup>1</sup>
Legislative requirements	■ ~158,000 units	<ul><li>Attic insulation</li></ul>	~30% to >50%
Subaidy ragimas	■ ~9.7m sqm	<ul> <li>Facade insulation</li> </ul>	5 000ita/
Subsidy regimes		<ul> <li>Insulating glass windows</li> </ul>	~5,000 units/year
Adequate proportion of investments to benefits		<ul> <li>Heating replacement and network optimization</li> </ul>	
	CO <sub>2</sub> intensity 2020: 33 kg CO <sub>2</sub> e/sqm	Target: >30% CO <sub>2</sub> reduction	CO <sub>2</sub> intensity 2040: 22 kg CO <sub>2</sub> e/sqm

Deutsche Wohnen will increase share of energetic refurbishments to EUR 1.5 bn to achieve >30% CO<sub>2</sub> reduction by 2040. Given the good condition of the building stock, this will be achievable at good returns

<sup>1)</sup> This relates purely to investments in building modernization. Measures relating to re-lettings and capitalized maintenance are not included.



## EUR 0.5 bn investments to expand heat and power generation with low CO<sub>2</sub> footprint





## Extensive project pipeline focused on sustainable new construction



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- Creating a center-of-competence for new construction in Germany while focusing on sustainable building
- Ensuring sustainable approach through membership in the German Sustainable
   Building Council (DGNB) and the aspiration to strive for at least the Gold Standard
- Focusing on wood hybrid construction: Depending on the type of building wood hybrid construction for example releases 50–70<sup>1</sup> kg less CO<sub>2</sub> per sqm of floor area compared to conventional construction

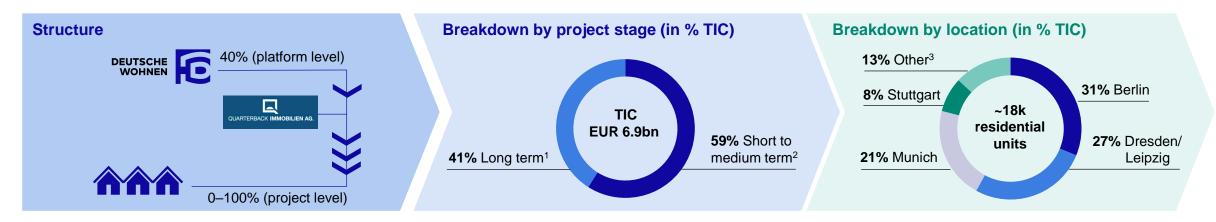
**Daumstraße–Berlin** Deutsche Wohnen is planning a unique neighbourhood development with timber hybrid construction

- 287 apartments
- Smartliving applications
- eMobility with own mobility hub
- DGNB Gold Standard
- KfW 55 standard
- Cradle2Cradle approach
- Holistic energy concept
- Home office workstations for tenants

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### Strategic platform for residential project development



QUARTERBACK "highlights"



- "Centre-of-competence" development platform with Isaria platform integrated to streamline processes and maximize efficiency
- Total Investment Cost (TIC) of EUR 6.9bn primarily located in the "top 8" German cities
- Branch network of regional presence in all major German metropolitan areas
- 20+ years of track record comprising of c. 400 successfully completed projects with c. 13,000 residential units

Strategic partnership between Deutsche Wohnen and QUARTERBACK



- QUARTERBACK as integrated platform to execute Deutsche Wohnen's "build-to-hold" strategy
- Superb sourcing capabilities, also benefitting from significant financing costs advantages compared to pure-play developers
- Acquisition focus synchronized with geographic strategy of Deutsche Wohnen
- Long-term commitment anchored by a 40% equity stake of Deutsche Wohnen in QUARTERBACK
- Long-term Deutsche Wohnen aims to grow the share of its "build-to-hold" assets to account for around 30% to its Fair Value

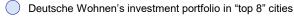


### Investment case built on quality locations

Focus on "top 8" cities in line with Deutsche Wohnen's enhanced investment strategy



	Overview of locations and macro data												
	City level											Relative	
Key metrics Ci	City region level	Berlin	Cologne	Dusseldorf	Frankfurt am Main	Hamburg	Munich	Stuttgart	Dresden/ Leipzig	Total Top- 8 cities	development vs. Germany (avgerage)	Germany	
Total po	pulation and	3.7m #1	1.1m #4	0.6m #7	0.8m #6	1.8m #2	1.5m #3	0.6m #7	∑1.1m #5	11.2m 13.5%	<b></b>	83.1m	
2019 rar	nk	6.2m #1	3.4m #7	3.6m #4	3.7m #3	3.5m #5	4.4m #2	3.4m #6	∑3.2m #8	31.4m 37.8%		63.1111	
Populati	ion growth	5.8%	3.9%	2.9%	6.4%	4.8%	3.8%	3.8%	6.4%	4.9%	<b>1</b>	0.40/	
(last 5y)	1	4.4%	3.1 %	2.3%	4.6%	4.2%	4.2 %	3.8%	4.4%	3.9%		2.4%	
GDP (EU	JR bn)²	145.5 4.4%	64.5 1.9%	50.4 1.5%	70.6 2.1%	118.9 3.6%	116.6 3.5%	57.4 1.7%	43.9 1.3%	670 20.0%	<b>1</b>		
% of German GDP	rman GDP	217.5 6.5%	171.3 5.6%	186.8 5.6%	232.2 6.9%	167.2 5.0%	310.2 9.3%	213.0 6.5%	112.6 3.4%	1,611 48.2%		3,344m	
Employment development (last 5y) <sup>3</sup>		17.4%	11.0%	10.5%	11.2%	9.3%	12.6%	8.6%	9.9%	11.2%	<b></b>	9 20/	
	12.8%	10.1%	9.5%	10.4%	9.9%	12.7%	8.4%	8.7%	10.1%		8.3%		



Deutsche Wohnen dedicated development portfolio

Existing branch locations

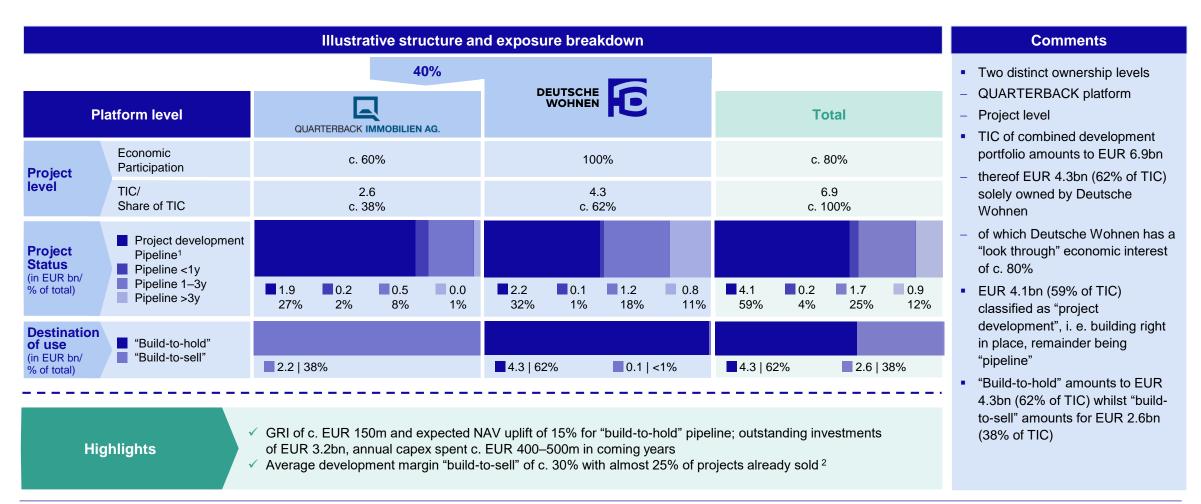


With a share of 38% of total population, the "top 8" city regions represent c. 48% of total German GDP, outpacing the German average by all relevant fundamental metrics



### Breakdown of Deutsche Wohnen's development exposure

Total economic share of c. 80% - substantially de-risked in view of zoning, exit and funding status



Notes: Differences due to rounding; 1) Pipeline classified according to expected time until obtaining building right; 2) Inlouding 7 projects that have been sold to Deutsche Wohnen



### Significant value creation potential of pipeline

#### **Total development pipeline**

	TIC	NCR (per month)	Yield-on-TIC		
Berlin	EUR 4,300/sqm	EUR 12.0/sqm	3.3%		
(c. 5,700 units)	EUR 280k/unit	EUR 780/unit			
<b>Dresden/Leipzig</b> (c. 6,000 units)	EUR 3,100/sqm EUR 200k/unit	EUR 11.0/sqm EUR 720/unit	4.3%		
Munich	EUR 5,600/sqm	EUR 18.0/sqm	3.8%		
(c. 1,900 units)	EUR 360k/unit	EUR 1,170/unit			
Stuttgart	EUR 6,000/sqm	EUR 20.0/sqm	4.0%		
(c. 850 units)	EUR 300k/unit	EUR 1,300/unit			

### Market prices for newly constructed apartments

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FV	NCR (per month)	Yield
:. EUR 6,200/sqm	EUR 15.0/sqm	2.9%
c. EUR 4,300/sqm	EUR 11.0/sqm	3.1%
c. EUR 9,700/sqm	EUR 20.0/sqm	2.5%
. EUR 7,700/sqm	EUR 17.0/sqm	2.5%

Quality of pipeline locations driving substantial upside through market development of rents and yields



# Selection of various projects from QUARTERBACK pipeline with sustainable neighbourhood concepts and ambitious architecture









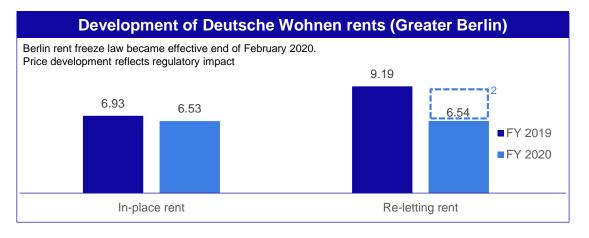






### Portfolio focused on Germany's top 8 cities

Strategic cluster	Residential units (#)	% of total (measured by	In-place rent (EUR/sgm/month)	Fair value (EUR/sqm)	Multiple in-place rent	Multiple re-letting rent	Vacancy (in %)
31/12/2020	()	fair value)	(======================================	(======================================	(x)	(x)	( /2)
Core+	144,812	96%	6.75	2,774	34.0/31.5 <sup>3</sup>	29.2 <sup>4</sup>	1.7%
Core	10,378	4%	6.19	1,519	20.5	17.5	1.9%
Non-core	218	<0.1%	5.93	1,059	14.9	11.7	2.3%
Total	155,408	100%	6.71	2,683	33.1	<b>28.4</b> <sup>4</sup>	1.7%
Thereof Greater Berlin	114,191	76%	6.53	2,853	36.0/32.9 <sup>3</sup>	<b>31.5</b> <sup>4</sup>	1.3%



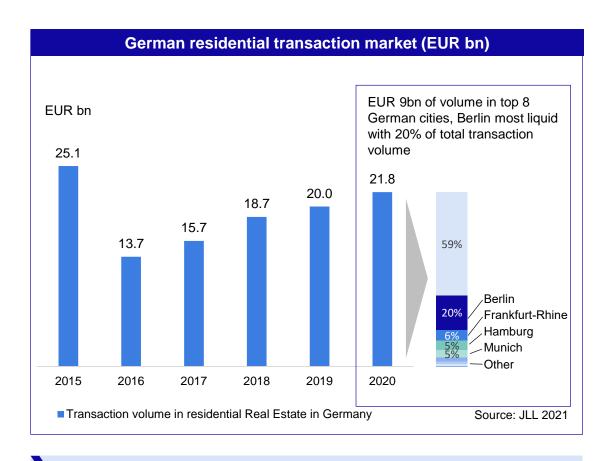


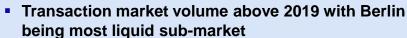
<sup>1)</sup> Based on CBRE asking prices for multi-family homes vs Deutsche Wohnen Fair Values for Greater Berlin; 2) Rental gap between Berlin rent freeze and German Civil Code (BGB)

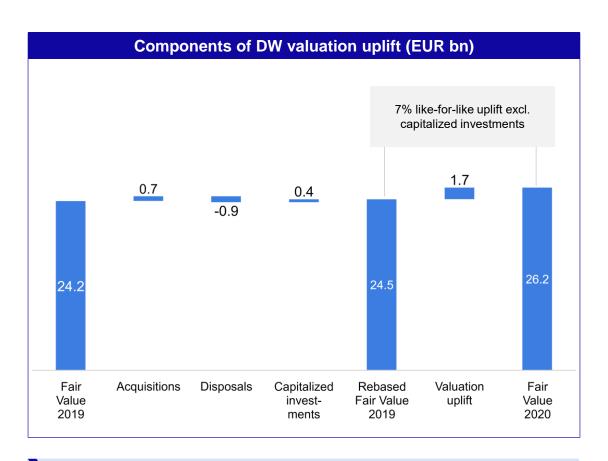
<sup>3)</sup> Based on civil code rent; 4) Distorted by Berlin rent freeze law; 5) Calculation based on market cap plus net debt weighted by FV in Berlin and based on Deutsche Wohnen share price of EUR 39



### Total value uplift of EUR 1.7bn



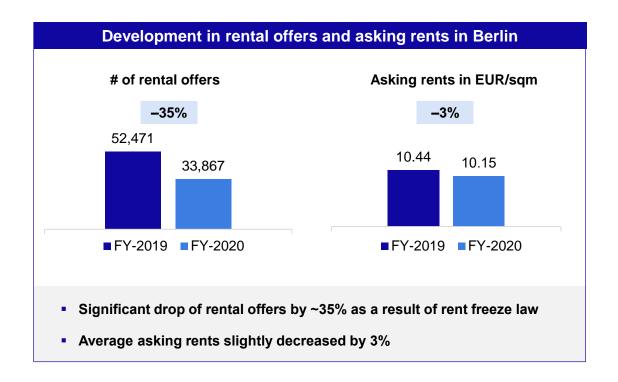


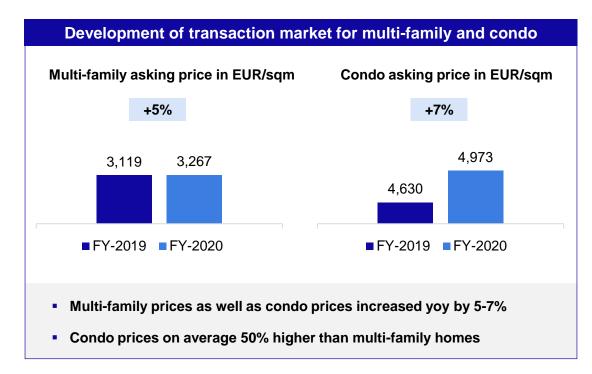


 7% capital growth on a I-f-I basis, including capitalized investments even >8%



### Berlin residential market update





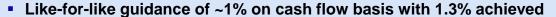


 In Q2 2021 decision of the federal constitutional court regarding rent freeze law expected, providing positive stimulus in case law is deemed unconstitutional



### Total like-for-like development 1.3% on a cash flow basis

Like-for-like 31/12/2020	Residential units (#)	In-place rent 31/12/2020 (EUR/sqm/month)	In-place rent 31/12/2019 (EUR/sqm/month)	Change (y-o-y)	Vacancy 31/12/2020 (in%)	Vacancy 31/12/2019 (in%)	Change (y-o-y)
Core <sup>+</sup>	142,540	6.74	7.05	-4.4%	1.7%	1.7%	0.0 pp
Core	9,736	6.18	6.08	1.8%	1.8%	2.1%	–0.3 pp
Total	152,494	6.70	6.99	<b>-4.1%</b>	1.7%	1.7%	0.0 pp
Thereof Greater Berlin	113,571	6.52	6.95	-6.1%	1.3%	1.4%	−0.1 pp

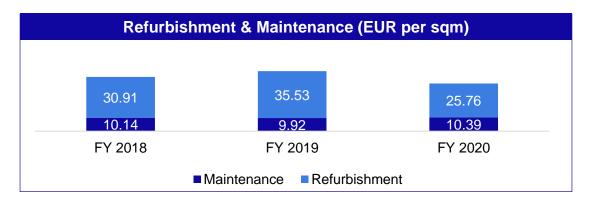


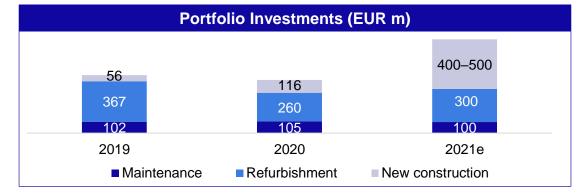
- Tenant churn at ~7.5% in Germany and ~6% in Berlin
- Like-for-like rental growth excluding rent freeze impact would have been 1.6% of total portfolio



### Ongoing investments into the portfolio

	FY-2	2020	FY-2019	
	EUR m	EUR/ sqm¹	EUR m	EUR/ sqm¹
Maintenance (expensed through p&I)	105.0	10.39	102.4	9.92
Refurbishment (capitalized on balance sheet)	260.4	25.76	366.7	35.53
Subtotal	365.4	36.15	469.1	45.45
New construction <sup>2</sup>	116.4		56.0	
Total	481.8		525.1	







- Capitalized investments (refurbishment) decreased due to Berlin rent freeze law and COVID-19 related impacts (delays and lower churn)
- Total investments of EUR 800–900m expected for 2021 including new construction

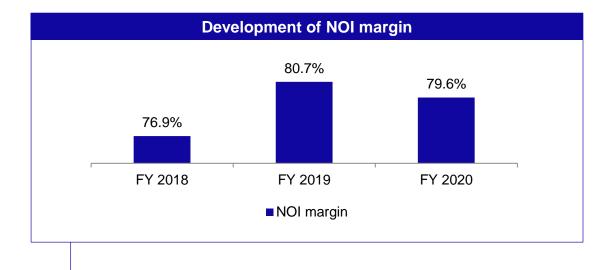
<sup>1)</sup> Annualized figure, based on quarterly average area; 2) IAS 40 only excluding capitalized interest





### **Stable letting business**

in EUR m	FY 2020	FY 2019
Income from rents (rental income)	837.6	837.3
Income relating to utility/ancillary costs	365.4	359.4
Income from rental business	1,203.0	1,196.7
Expenses relating to utility/ancillary costs	(356.2)	(350.7)
Rental loss	(11.5)	(7.1)
Maintenance	(105.0)	(102.4)
Others	(9.9)	(6.7)
Earnings from Residential Property Management	720.4	729.8
Personnel, general and administrative expenses	(54.0)	(54.5)
Net Operating Income (NOI)	666.4	675.3
NOI margin in%	79.6	80.7
NOI in EUR/sqm/month	5.49	5.45



• NOI margin slightly decreased as a result of rent freeze law in Berlin and less stringent receivables management in COVID-19 pandemic



### Disposal business delivering double digit gross margins

Disposals	Priv	atization	Institut	tional sales <sup>3</sup>		Total
with closing in	FY 2020	FY 2019	FY 2020	FY 2019	FY 2020	FY 2019
No. of units	233	314	8,623	6,867	8,856	7,181
Proceeds (EUR m)	51.2	90.0	1,200.4	677.3	1,251.6	767.3
Book value (EUR m) <sup>1</sup>	38.2	56.3	894.5	513.3	932.7	569.6
Price in EUR per sqm (residential)	2,955	3,4352	1,743	1,614	n/a	n/a
Earnings (EUR m) <sup>1</sup>	8.1	25.6 <sup>2</sup>	300.6	160.5	308.7	186.1
Gross margin	34%	60%	34%	32%	34%	35%
Cash flow impact (EUR m)	44.8	78.6	1,063.6	672.0	1,108.4	750.6



- Average privatization price in Berlin continues to increase to c. EUR 3,400 per sqm (2019 at EUR 3,200 per sqm)
- Institutional disposals at 34% gross margins in 2020 contributing to improve portfolio quality through capital recycling<sup>3</sup>

2) 2019 privatization prices elevated due to a mixed use (commercial/ residential) disposal in Berlin at a price of c. EUR 7,100 per sqm; 3) Institutional disposals also include disposal of 13 nursing facilities at book value in 2020.



### **Nursing business proves resilient**

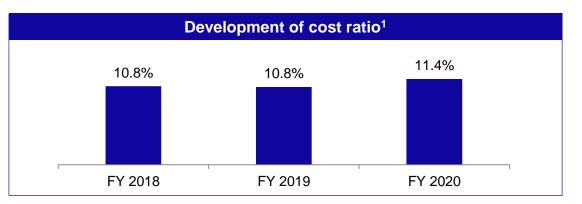
perations (in EUR m)	FY-2020	FY-2019
Total income	238.1	225.2
Total expenses	(218.1)	(206.7)
EBITDA operations	20.0	18.5
EBITDA margin	8.4%	8.2%
Lease expenses	26.9	26.8
EBITDAR	46.9	45.3
EBITDAR margin	19.7%	20.1%
Assets (in EUR m)	FY-2020	FY-2019
Lease income	65.2	72.2
Total expenses	(3.2)	(2.4)
EBITDA assets	62.0	69.8
Operations & Assets (in EUR m)	FY-2020	FY-2019
Total EBITDA	82.0	88.3

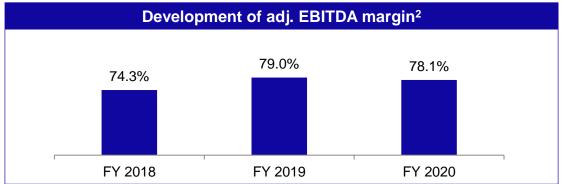
Despite disposal of 13 nursing facilities in 2020 Nursing & Assisted Living is expected to contribute around EUR 70m to group EBITDA in 2021 translating into RoCE of ~6%



### Adjusted EBITDA growth driven by successful disposal business

in EUR m	FY-2020	FY-2019
Earnings from Residential Property Management	720.4	729.8
Earnings from Disposals	20.4 <sup>3</sup>	186.1 <sup>3</sup>
Earnings from Nursing and Assisted Living	82.0	88.3
Corporate expenses	(105.9)	(101.4)
Other operating expenses/income	(30.2)	(29.7)
EBITDA	686.7	873.1
One-offs	35.1	28.1
Valuation gains due to disposals	288.3	0.0
Adj. EBITDA (incl. Disposals)	1,010.1	901.2
Earnings from Disposals	(20.4) <sup>3</sup>	(186.1) <sup>3</sup>
Valuation gains due to Disposals	(288.3) <sup>3</sup>	0.0 <sup>3</sup>
Corporate expenses for Disposals	3.4	3.5
Adj. EBITDA (excl. Disposals)	704.8	718.6





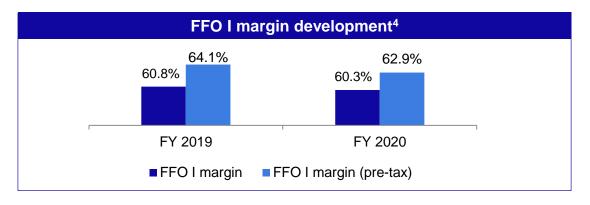


<sup>1)</sup> Cost ratio defined as corporate expenses divided by gross rental income and lease revenues, whereas corporate expenses are excluding corporate expenses for disposals; 2) Defined as EBITDA excluding disposals divided by rental and lease income; 3) Change in calculation method: Earnings from Disposals no longer reflect valuation gains, these are considered in "Valuation gains due to Disposals"

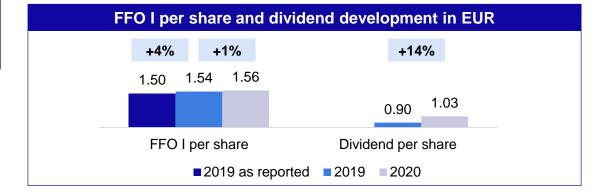


### FFO I per share flat at EUR 1.56, dividend to increase by 14% yoy

in EUR m	FY-2020	FY-2019
EBITDA (adjusted)	1,010.1	901.2
Earnings from Disposals (incl. valuation gains)	(308.7)	(186.1)
Corporate Expenses for Disposals	3.4	3.5
Finance lease broadband cable network	3.1	2.9
At equity valuation	2.4	2.8
Interest expense/income (recurring) <sup>1</sup>	(132.4)	(130.9)
Income taxes <sup>2</sup>	(24.0)	(30.3)
Minorities	(9.7)	(10.0)
FFO I	544.1	553.1
Earnings from Disposals (incl. valuation gains)	308.7	186.1
Corporate expenses for Disposals	(3.4)	(3.5)
Income taxes related to Disposals <sup>2</sup>	(43.4)	(9.4)
FFO II	806.0	726.3
Weighted avg. number of shares outstanding <sup>3</sup> in m	347.9	358.1
FFO I per share in EUR	1.56	1.54
FFO II per share in EUR	2.32	2.03



FFO I 2019 adjusted by EUR 9.4m income taxes related to Disposals as well as EUR 5.6m interest expenses related to development business (IAS 23)

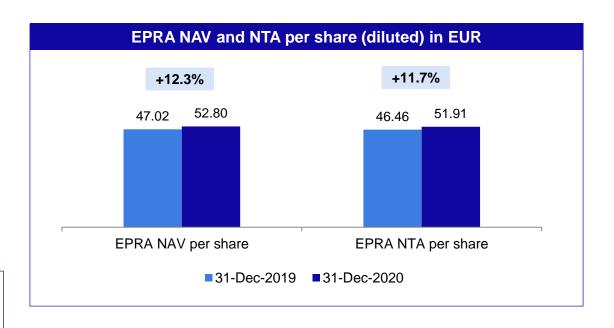


Note: Management long-term remuneration due to limited size and relevance with EUR 0.1m not shown; 1) Prior year figures changed according to IAS 23 policy change / 2019 (136.5m); 2) Change in calculation: Income taxes related to Disposals are no longer included in FFO I. Prior year figures were changed from (39.7m) accordingly; 3) Excluding own shares; 4) FFO I margin defined as FFO I divided by rental and lease income



### EPRA NAV replaced by EPRA NTA starting from FY 2020

in EUR m	31-Dec-2020 EPRA NAV	31-Dec-2020 EPRA NTA
Equity (before non-controlling interests)	13,391.7	13,391.7
Hybrid Instruments	0.0	0.0
Diluted NAV	13,391.7	13,391.7
Revaluation of trading properties	0.0	43.9
Diluted NAV at Fair Value	13,391.7	13,435.6
Deferred taxes (net)	4,704.6	4,711.8
Fair values of derivative financial instruments	54.7	54.7
Goodwill as per the IFRS balance sheet	-	(319.7)
Intangibles as per the IFRS balance sheet	-	(38.0)
NAV	18,151.0	17,844.4
Fully diluted number of shares	343.77	343.77
NAV per share in EUR (diluted)	52.80	51.91



Main difference to former EPRA NAV is the deduction of goodwill and intangibles

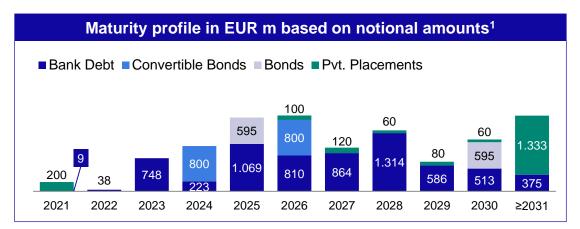


- EPRA NTA to replace EPRA NAV as the most relevant metric to reflect the value of the underlying business model
- Deutsche Wohnen makes no use of the option to add back any purchasers cost



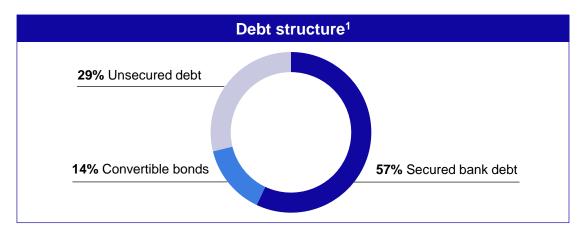
### Diversified and robust capital structure

Rating	<ul><li>A– (negative outlook)/</li><li>A3 (negative outlook)</li></ul>
Ø maturity	■ ~ 6.8 years
% secured bank debt	• 57%
% unsecured debt	<b>43</b> %
Ø interest cost	• ~ 1.2% (~ 89% hedged)
LTV target range	■ 35–40%



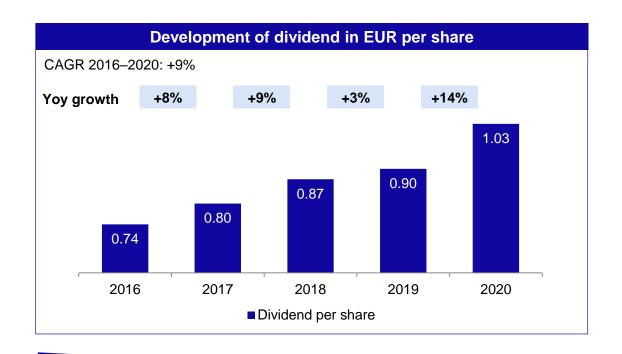
- Share buyback terminated in September 2020. Utilization of 79.5% with total volume of c. EUR 597m repurchased corresponding to c. 16.07m shares
- LTV at 37.0%
- ICR (adjusted EBITDA excl. disposals/net cash interest) ~5.1x

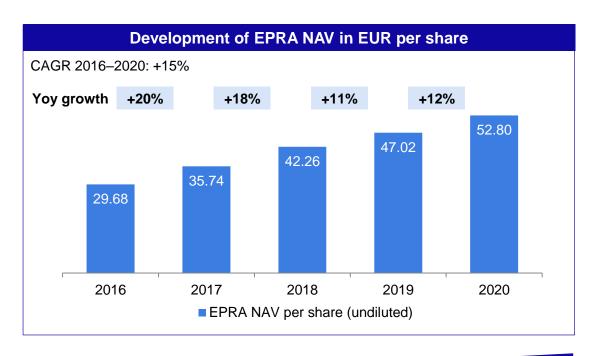
Key ratios' evolution			
	2018	2019	2020
Net debt/total assets	34.9%	33.5%	35.2%
Net debt/adj. EBITDA	13.2x	10.4x	10.7x
Loan-to-value	36.0%	35.4%	37.0%
ICR	6.0x	5.7x	5.1x





### Strong generation of total shareholder return





- Deutsche Wohnen consistently generated high shareholder return based on capital growth and dividend payments
- Considering suggested dividend of EUR 1.03 per share, Deutsche Wohnen delivers a shareholder return for 2020 of EUR 6.81 or c. 14.5% of 2019 EPRA NAV



### **Guidance 2021**

New Guidance 2021

Disposals	<ul> <li>8,623 units disposed via institutional sales with margin of 34% on average</li> </ul>	<ul> <li>Disposals of at least EUR 300m with additional disposals on an opportunistic basis envisaged</li> <li>Double digit gross margin expected</li> </ul>
Investments into the portfolio	<ul> <li>margin of 34% on average</li> <li>EUR 356.4m in the Portfolio</li> <li>EUR 116.4m¹ New construction</li> </ul>	<ul> <li>Double digit gross margin expected</li> <li>EUR 400m in the existing portfolio (thereof c. 25% maintenance)</li> <li>EUR 400–500m new construction</li> </ul>
Suggested dividend	<ul> <li>Dividend per share of EUR 1.03<sup>2</sup> (+14% yoy)</li> </ul>	<ul> <li>Constant pay-out ratio of 65% of FFO I</li> </ul>



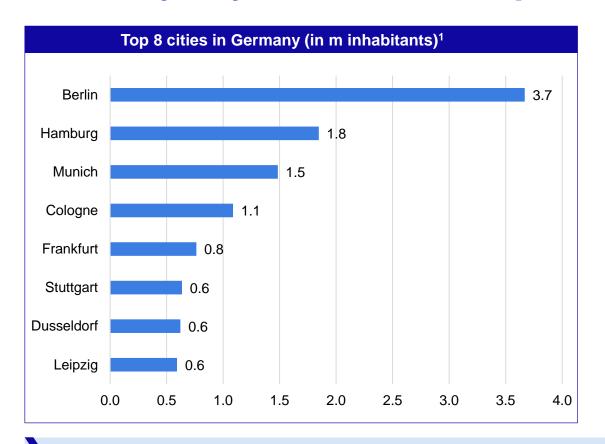
Guidance assumes rent freeze law is ruled unconstitutional by highest court in 2021

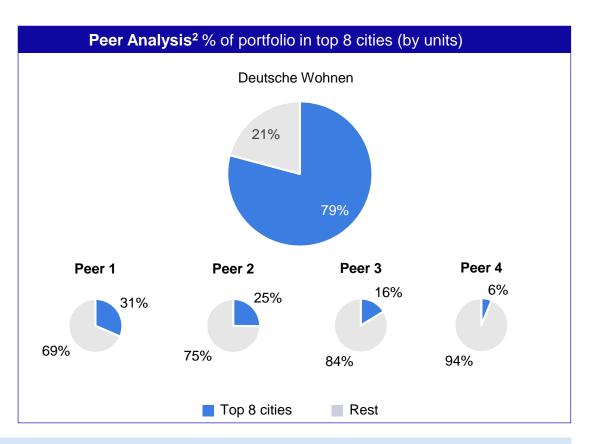






# Deutsche Wohnen, the only residential company with majority of assets in top 8 cities





Deutsche Wohnen portfolio is "best in class", characterized by a high value upside potential driven by the attractive macro fundamentals of Germany's top cities

<sup>1)</sup> Source. Federal Statistical Office Germany; 2) Peers include top four stock exchange listed peers by market capitalization



### Recent residential portfolio disposals

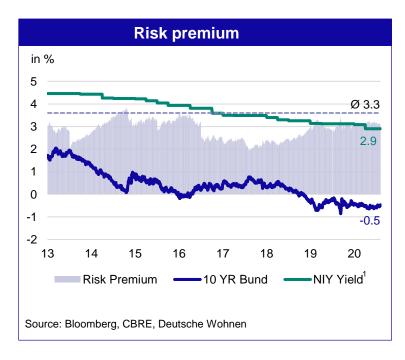
#### Signed in 2019 Signed in 2020

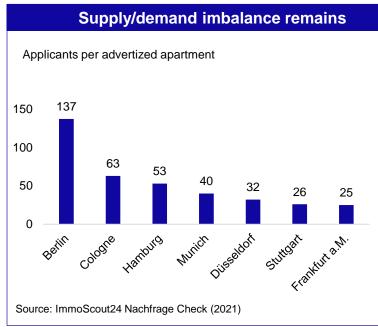
Region	Kiel, Lübeck, Chemnitz	Berlin	Across Germany (34 locations)
No. of units	6,350	2,175	6,380 residential, 38 commercial
Signing	Aug 19	Dec 19	Jun 20
Disposal price	EUR 615m	EUR 358m	EUR 658m
Disposal price per unit	c. EUR 1,600 per sqm	c. EUR 2,280 per sqm	c. EUR 1,540 per sqm
Gross margin	34%	30%	37%
Rental impact 2020/p. a.	-EUR 28m/-EUR 28m p. a.	-EUR 2.9m/-EUR 12.5m p. a.	-EUR 5m/-EUR 30m p. a.
Transfer of titles	Dec 2019	Q4 2020/Q1 2021	Nov 2020

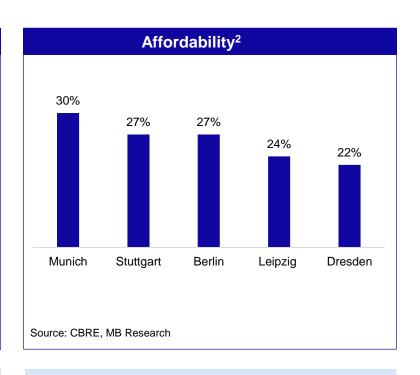




### Continued attractive market fundamentals







- Interest rates remain low for longer
- Despite compressing residential yields, risk premium remains stable

Supply demand gap continues to persist

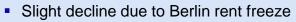
 Based on average 65sqm apartment size housing cost ratio across Deutsche Wohnen's metropolitan regions mostly below 30%

<sup>1)</sup> Average NIY for multi-family homes for top 7 German cities (let at market, incl. vacancy at market) according to CBRE; 2) Affordability based on average household income in coresponding cities according to Michael Bauer 2020, assumption average apartement size of 65sqm and average market rent according to CBRE in 2020 assumed EUR 3.00 per sqm ancillary costs



### **Update on Berlin residential market**







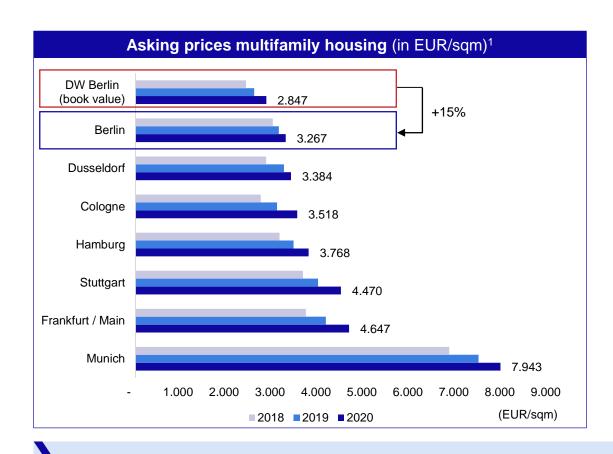
 Price growth for multi family remains stable at a low level

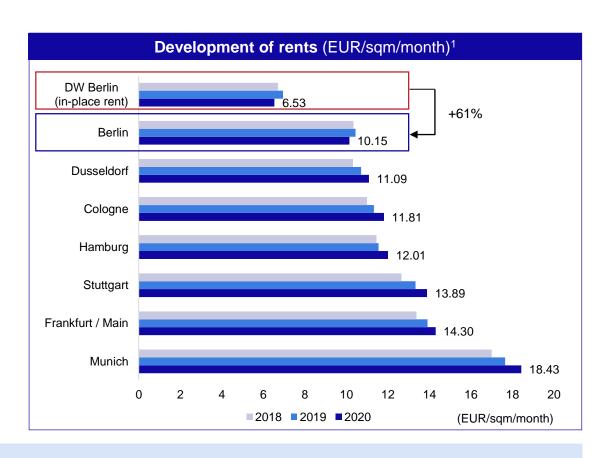


Price growth for condominiums continues



### **Current level of rents and prices in top German cities**





Relative to other German cities Berlin continues to screen attractive



### Like-for-like development by regions

Like-for-like 31/12/2020	Residential units (#)	In-place rent <sup>1</sup> 31/12/2020 (EUR/sqm)	In-place rent <sup>1</sup> 31/12/2019 (EUR/sqm)	Change (y-o-y)	Vacancy 31/12/2020 (in %)	Vacancy 31/12/2019 (in %)	Change (y-o-y)
Core+	142,540	6.74	7.05	-4.4%	1.7%	1.7%	0.0pp
Greater Berlin	113,571	6.52	6.95	-6.1%	1.3%	1.4%	–0.1pp
Dresden/Leipzig	9,170	6.31	6.12	3.0%	3.1%	3.9%	-0.8pp
Frankfurt	9,599	8.88	8.76	1.3%	2.8%	1.7%	1.1pp
Hanover/Brunswick	5,914	6.47	6.35	1.8%	2.8%	2.8%	0.0pp
Cologne/Düsseldorf	2,662	9.25	9.18	0.8%	3.5%	5.2%	–1.6pp
Other Core+	1,624	9.14	9.05	1.0%	1.5%	0.9%	0.6рр
Core	9,736	6.18	6.08	1.8%	1.8%	2.1%	-0.3pp
Non-Core	218	5.93	5.86	1.2%	2.3%	2.3%	–0.1pp
Total	152,494	6.70	6.99	-4.1%	1.7%	1.7%	0.0pp

<sup>1)</sup> Contractually owed rent from rented apartments divided by rented area



### Fair Values across regions

Regions	Residential units (#)	<b>FV</b> <b>31/12/2020</b> (EUR m)	<b>FV</b> <b>31/12/2020</b> (EUR/sqm)	Multiple in-place rent 31/12/2020	Multiple re-letting rent 31/12/2020	Multiple spread
Core⁺	144,812	25,114	2,774	34.0	<b>29.2</b> <sup>1</sup>	4.8x
Greater Berlin	114,191	19,999	2,853	36.0	31.5 <sup>1</sup>	4.4x
Dresden/Leipzig	10,585	1,808	2,343	31.0	25.0	5.9x
Frankfurt	9,604	1,798	2,979	28.3	22.2	6.1x
Hanover/Brunswick	5,915	684	1,720	21.8	18.2	3.6x
Cologne/Düsseldorf	2,893	573	3,302	30.8	25.1	5.7x
Other Core+	1,624	254	2,545	23.3	19.6	3.7x
Core	10,378	1,039	1,519	20.5	17.5	3.0x
Non-Core	218	15	1,059	14.9	11.7	3.2x
Total	155,408	26,168	2,683	33.1	<b>28.4</b> <sup>1</sup>	4.7x



### Deutsche Wohnen's residential portfolio is best-in-class

















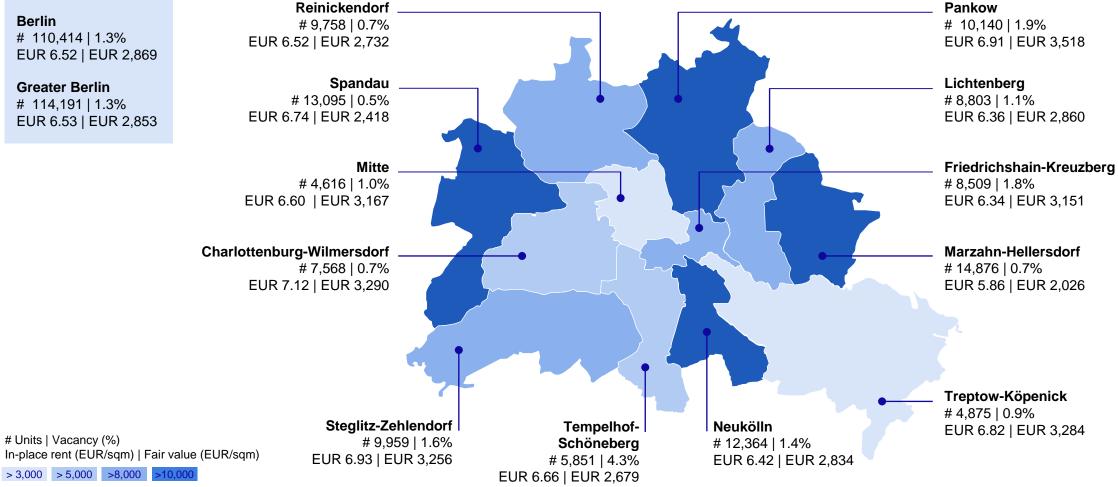


### The Berlin portfolio at a glance

**Berlin** 

# 110,414 | 1.3% EUR 6.52 | EUR 2,869

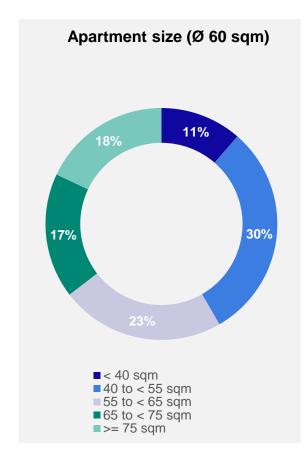
**Greater Berlin** # 114,191 | 1.3% EUR 6.53 | EUR 2,853

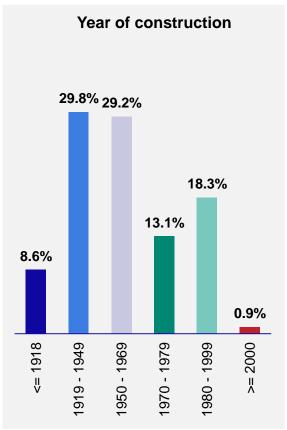


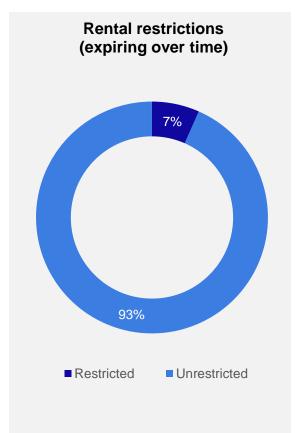
# Units | Vacancy (%)

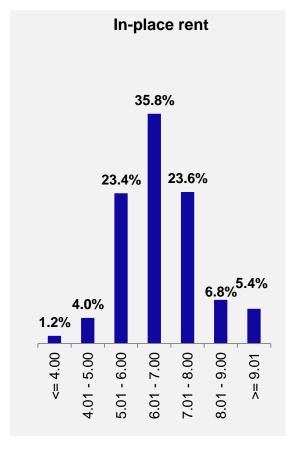


### Portfolio structure – characteristics meeting strong demand



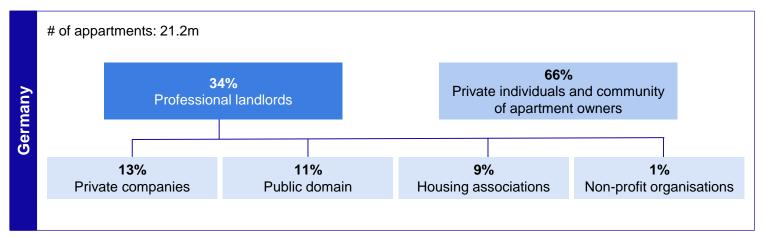


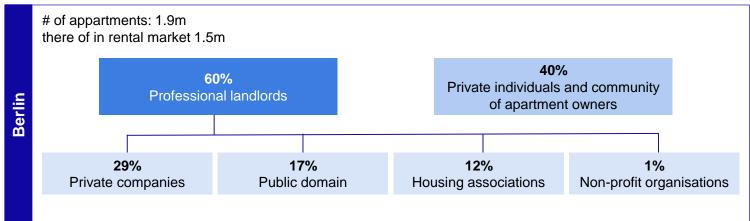






## Ownership structure of residential real estate in Germany and Berlin

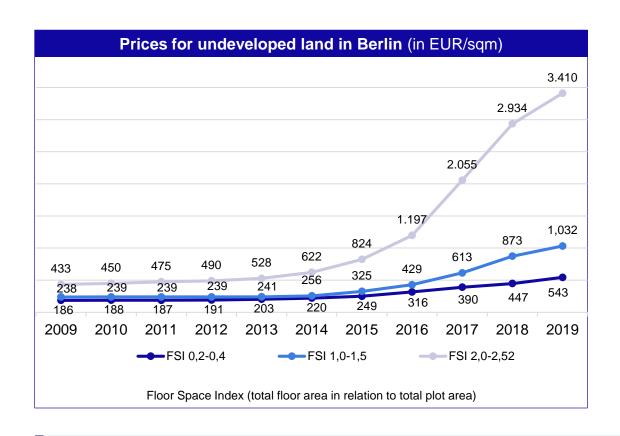


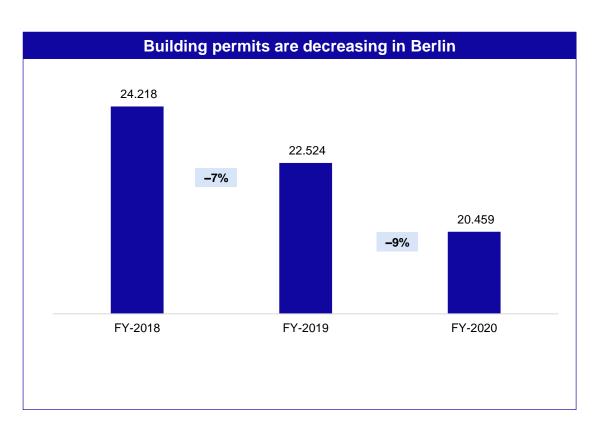


- Ownership structure of residential real estate in Berlin different to German average
- Market share of professional landlords in Berlin almost twice as high as in Germany
- Private landlords dominate the market
- Biggest portion of professional landlords in Germany and Berlin are private companies (private residential companies as well as insurance companies, banks, funds, etc.)
- Berlin more institutionalized, liquid market



### Development of land prices and building permits in Berlin





- Many investors have put new development projects on hold in light of recently introduced rent regulation in Berlin
- Pressure on housing market increasing





### **Deutsche Wohnen – ideally positioned to benefit from the** existing megatrends and committed to ESG concerns



#### Urbanization

Continued growth of cities anticipated: rural areas to experience dramatic loss in population



#### **Aging society**

Further increase in demand for care expected – already an unmet need for Assisted Living housing of 550,000 units



#### **Persistent low** interest rate period

Persistent low interest rate period continues to drive flow of capital into real estate as an asset class



#### **Letting business, Development**

- Concentration on metropolitan areas
- Investing in development projects
- Consideration of diversity and individuality of customer and product



#### **Nursing & Assisted Living**

- One of the largest owners of nursing facilities in Germany
- Continuously expanding the segment and investing in existing facilities



#### **Attractive market**

- Investment pressure in real estate remains high, especially in growth markets
- Attractive yields with a low-risk profile





#### **Environmental**

- Commitment to sustainability, environment and climate
- Significant improvement of energy efficiency of our apartments
- ~ 64% of our units perform better than average residential property in Germany



#### Social

- Socially reliable landlord who goes beyond legal requirements
  - Corona aid fund
  - "Promise to our tenants"
- Affordable housing



#### **Corporate Governance**

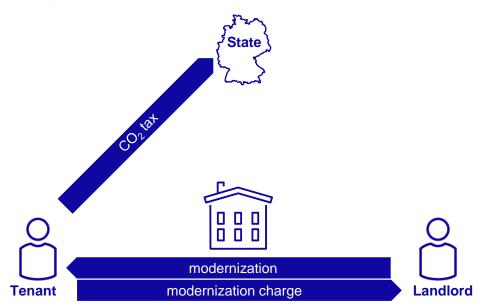
- Permanently monitored and discussed the company's corporate governance standards
- Good ESG rating results



### (3)

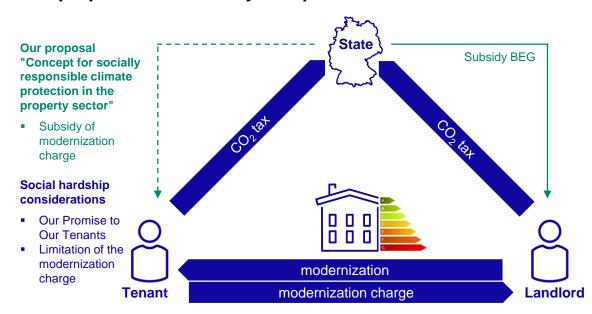
### Balancing climate costs through CO<sub>2</sub> pricing

#### **Current legal situation**



- National emissions trading system started in 2021 with a fixed path until 2025
- CO<sub>2</sub> tax currently forms part of recoverable expenses
- Politically, it is currently being discussed how the CO<sub>2</sub> tax should be shared between tenants and landlords

#### Our proposal for a socially acceptable solution



- Landlord continues to receive full refinancing for energy modernizations
- Tenants and landlords bear a share of the CO<sub>2</sub> costs, depending on the building energy efficiency
- Tenant is supported with modernization costs from CO<sub>2</sub> pricing funds

Year	2021	2022	2023	2024	2025	As of 2026
CO <sub>2</sub> -Price in EUR/t	25	30	35	45	55	55–65





### Generation of green energy in the neighborhood

Deutsche Wohnen has founded SYNVIA energy for the expansion of PV and the marketing of decentrally generated energy as tenant electricity

- Green power for prospective tenant electricity
- Relief of the power grid
- EUR 50m investment volume for PV programme in the next 10 years
- Development of charging infrastructure for electromobility
- Together with GETEC another EUR 25m investments planned for around 2,000 additional charging poles
- Currently 8 charging stations installed



PV efficiency program already started

~14,000 t/a CO<sub>2</sub>-Savings

~ 35,000 mWh

~ 1,000 PV

2030

1,000 t/a  $CO_2$ -Savings  $\sim 3,000 \text{ mWh}$ 

76 PV

2021

**Note:** The dynamics on the energy market cannot be estimated and accordingly our PV-expansion and connected calculations are a theoretical perspective taking into account the presumed developments on the energy market. Unpredictable changes in the electricity composition can affect the measures presented here.

Building

## **Tenant**

# Optimization potential for climate protection through building automation

#### Potential benefits:

Optimization and remote monitoring of technical systems increases energy efficiency, availability and customer satisfaction

#### **Actions Deutsche Wohnen:**

- Development and roll-out of a monitoring solution (dashboard) for heating systems
- Currently implemented in > 100 heating systems, target up to 2,000

#### Results:

- Transparency regarding condition of the heating systems
- Shorter reaction times in case of failure
- Detection of anomalies already before failure

#### **Potential benefits:**

If users are consistently supported by automations in the home, energy efficiencies can be demonstrably leveraged

#### **Actions Deutsche Wohnen:**

- Sample project MiA–My intelligent assistance system
- Installation of intelligent assistance system MiA in approx. 700 units

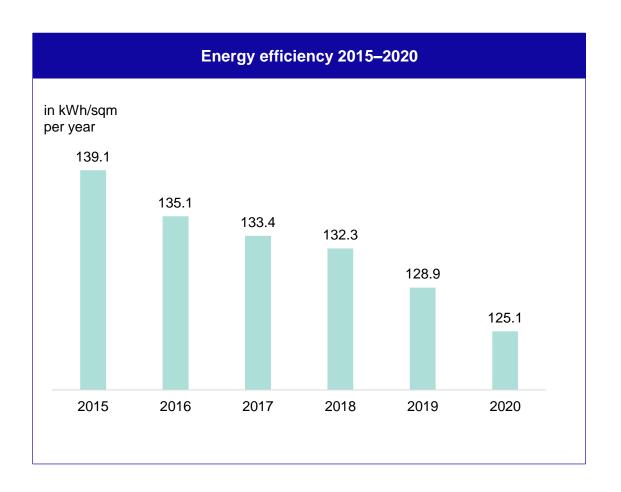
#### Results:

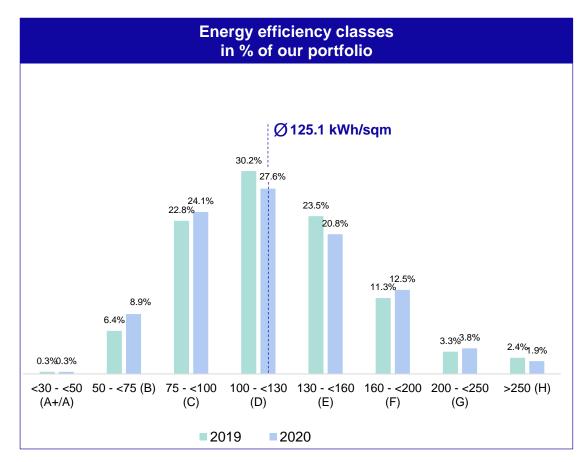
- After installation of automation, consumption of thermal energy actually decreases by up to 10%.
- Challenges: Tenant acceptance/building fabric



### (3)

### Improvement of energy efficiency of our properties





Note: Energy efficiency based on EPCs (energy performance certificates). Entire portfolio considered, excluding listed units for which no EPC is required





# Deutsche Wohnen – a socially reliable landlord who goes beyond legal requirements

#### **Key Achievements**

- Implementation of EUR 30m Corona relief fund for our tenants and business partners in 2020
- Since the beginning of the Corona pandemic no rental increases have been implemented and no tenant has lost his/her home because of late payment
- In 2020, around 30% re-lettings of residential units to tenants entitled to a certificate of eligibility to live in social-housing ("Wohnberechtigungsschein") to mitigate gentrification in urban areas
- Deutsche Wohnen provides affordable housing with an average monthly net cold rent of ~ EUR 400¹
- Regular annual tenant surveys to further improve tenant satisfaction and response times; based on latest survey 88% are satisfied with their apartment (2019: 87%) and 82% with Deutsche Wohnen as their landlord (2019: 78%)

#### **Details on "Our promise to tenants"**

Our promise #1

No tenant will have to give up their apartment due to rent increases

- Our promise #2

  No top and will be up to give you their an arter of
- No tenant will have to give up their apartment due to modernisation measures
- Our promise #3

In the new lettings process, we will let one in four apartments to tenants who are entitled to a certificate of eligibility for social housing

Our promise #4

As part of the local community, we will fund social and non-profit projects promoting diverse and vibrant districts with several million euros a year

Our promise #5

We intend to significantly invest in new construction to combat the housing shortage





### Responsible corporate management

#### **Corporate Governance**

#### **Independent Supervisory board:**

- 1/3 are female
- Rejuvenation: Ø age at 56
- Ø tenure at 6.7x (2016: 9.5 years)

#### **Management board:**

- Remuneration: STI 80% Financial Targets/ 20% Non-Financial Targets (incl. ESG)
- 20% female quota until June 2025

#### **Employees:**

- At least 40% females in executive positions
- 77% of employees are happy with Deutsche Wohnen as an employer

#### Strategically manage sustainability activities

- Concept for incorporating the recommendations of TCFD into Group reporting
- Make carbon footprint quantifiable via upstream and downstream supply chains to refine the investment strategy for the achievement of the climate protection goals
- Add energy efficiency criteria to the portfolio management system
- ESG is element of management compensation as execution of sustainability programme forms part of STI compensation



### Our contribution to the UN SDGs



- The health and well-being of our customers, employees and business partners is central to Deutsche Wohnen
- Holistic approach to health and well-being during refurbishments & new constructions



- Climate neutrality until 2040 with clear targets and goals
- Substantial investments into the building stock to reduce energy consumption and CO<sub>2</sub> emissions
- New constructions following DGNB-gold standard



- Electricity for stairwell and hallway/corridor lighting for approx. 90% of our letting portfolio and majority of our administrative locations entirely sourced from hydroelectric power
- Advancement of decentralized electricity generation and heating through photovoltaic and CHP plants



- Initiative to create a healthy, diverse and resistant tree population ("Klima-Baumkonzept")
- Improvement of the micro-climate through shade producing trees and ecologic optimization of front yards
- Preservation of biological diversity by converting outdoor facilities in meadows and gardens



- Conversion of Deutsche Wohnen's car fleet to electric vehicles (EV)
- Installation and operation of electric car charging stations and related infrastructure



- Member of the Foundation 2° German Businesses for Climate Protection (Deutsche Unternehmer für Klimaschutz)
- Partner of the sector initative IW.2050 to combine climate protection activities in the housing industry
- Member of German Sustainable Building Council (DGNB)





- Commitment to making cities better places to live and strengthening social structures as an urban partner
- Continous engagement with residents, politicians and social organisations
- Supporting art, culture and sports

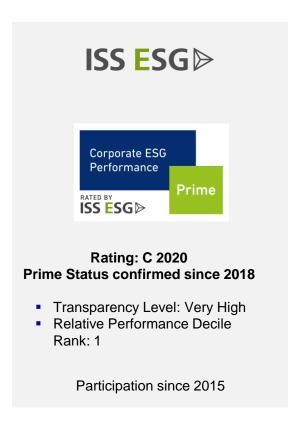


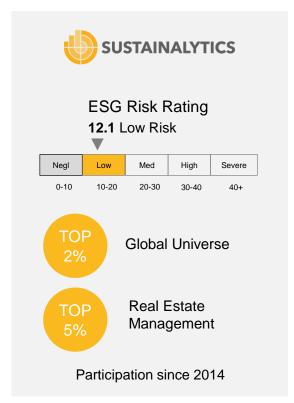




### **CSR Ratings continuously improved**









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### Overview of new EPRA NAV metrics as of 31/12/2020

in EUR m	NRV	NTA	NDV	NAV <sup>1</sup>	NNNAV <sup>1</sup>
Equity (before non-controlling interests)	13,391.7	13,391.7	13,391.7	13,391.7	13,391.7
Hybrid Instruments	0.0	0.0	0.0	0.0	0.0
Diluted NAV	13,391.7	13,391.7	13,391.7	13,391.7	13,391.7
Revaluation of trading properties	43.9	43.9	43.9	0.0	0.0
Diluted NAV at Fair Value	13,435.6	13,435.6	13,435.6	13,391.7	13,391.7
Deferred taxes (net)	4,737.6	4,711.8	-	4,704.6	-
Fair values of derivative financial instruments	54.7	54.7	-	54.7	-
Goodwill as a result of deferred tax	(69.5)	-	-	-	-
Goodwill as per the IFRS balance sheet	-	(319.7)	(319.7)	-	-
Intangibles as per the IFRS balance sheet	-	(38.0)	-	-	-
Fair value of fixed interest rate debt	-	-	(440.2)	-	(440.2)
Real estate transfer tax	2,185.0	0.0	-	-	-
NAV	20,343.4	17,844.4	12,675.7	18,151.0	12,951.5
Fully diluted number of shares	343.77	343.77	343.77	343.77	343.77
NAV per share in EUR (diluted)	59.18	51.91	36.87	52.80	37.67

#### **EPRA** Net Reinstatement Value (NRV)

The EPRA Net Reinstatement Value (NRV) reflects the value which is required to recover assets of the company with same capital structure. Deutsche Wohnen has not opted for the off balance sheet valuation of intangible assets

#### **EPRA Net Tangible Assets (NTA)**

The EPRA NTA reflects the current net asset value with the underlying assumption that entities buy and sell assets. Deferred tax liabilities are adjusted for investment properties. The NTA corresponds broadly to the so far reported EPRA NAV adjusted by goodwill. For Deutsche Wohnen the NTA is of particular relevance. Deutsche Wohnen has not made use of the possibility to add real estate transfer tax and therefore based calculations on the IFRS balance sheet (net) values

#### **EPRA Net Disposal Value (NDV)**

The EPRA Net Disposal Value (NDV) represents the shareholder value if company assets are sold and liabilities are repaid prematurely. The NDV is comparable to the so far reported NNNAV and will replace it in the future



### **Bridge from adjusted EBITDA to profit**

in EUR m	FY-2020	FY-2019
EBITDA (adjusted)	1,010.1	901.2
Depreciation	(40.0)	(40.9)
At equity valuation	8.9	2.8
Financial result (net) <sup>2</sup>	(160.4)	(154.0)
EBT (adjusted) <sup>2</sup>	818.6	709.1
Valuation properties <sup>2</sup>	1,856.4	1,401.1
Valuation gains due to Disposals	(288.3)	0.0
Goodwill impaiment	0.0	(2.0)
One-offs	(36.1)	(32.1)
Valuation SWAP and convertible bonds	(106.9)	28.5
ЕВТ	2,243.7	2,104.6
Current taxes	(71.1)	(19.0)
Deferred taxes	(628.0)	(484.7)
Profit	1,544.6	1,600.9
Profit attributable to the shareholders of the parent company	1,502.7	1,529.6
Earnings per share <sup>1</sup>	4.32	4.27

in EUR m	FY-2020	FY-2019
Interest expenses	(145.8)	(135.5)
In % of gross rents	~17%	~16%
Interest expenses capitalized <sup>2</sup>	8.8	5.6
Non-cash interest expenses	(30.7)	(25.9)
Interest income	7.3	1.8
Financial result (net) <sup>2</sup>	(160.4)	(154.0)

Valuation result stems from signed disposals above recent book values

One-offs are predominately driven by EUR 22m land transfer taxes, which arose in connection with a business combination accounted for in accordance with IFRS 3. This business combination entails the acquisition of the project business of ISARIA Wohnbau AG ("ISARIA"), which was completed on 1 July 2020

<sup>1)</sup> Based on weighted average shares outstanding excluding own shares (2020: 347.85m; 2019: 358.09m); 2) Prior year figures changed according to IAS 23 policy change



### **Summary balance sheet**

#### **Assets**

in EUR m	31/12/2020	31/12/2019
Investment properties	28,069.5	25,433.3
Other non-current assets	979.7	442.2
Derivatives	2.3	1.1
Deferred tax assets	0.0	0.1
Non current assets	29,051.5	25,876.7
Land and buildings held for sale	472.2	468.9
Trade receivables	35.9	25.0
Other current assets	654.5	795.5
Cash and cash equivalents	583.3	685.6
Current assets	1,745.9	1,975.0
Total assets	30,797.4	27,851.7

#### **Equity and Liabilities**

in EUR m	31/12/2020	31/12/2019
Total equity	13,832.8	13,107.3
Financial liabilities	6,525.1	6,327.7
Convertibles	1,768.7	1,682.8
Bonds	3,129.6	2,014.1
Tax liabilities	60.5	26.2
Deferred tax liabilities	4,412.0	3,713.8
Derivatives	57.3	52.1
Other liabilities	1,011.4	927.7
Total liabilities	16,964.6	14,744.4
Total equity and liabilities	30,797.4	27,851.7



• Investment properties represent ~91% of total assets



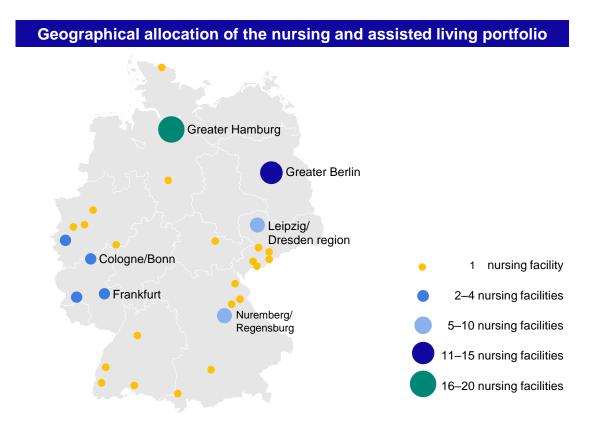


### Nursing portfolio – regional distribution

Managed by owner

Region	Facilities #	Units <sup>1</sup> #	Occupancy rate
Greater Hamburg	17	3,330	82.9%
Greater Berlin	12	1,430	96.0%
Saxony	9	680	86.7%
In-house operations	38	5,440	86.9%

	Region	Facilities #	Units¹#	WALT
	Bavaria	12	1,530	8.6
	North-Rhine Westphalia	9	1,240	12.6
tors	Rhineland-Palatinate	3	510	11.0
Other operators	Baden-Wuerttemberg	4	500	8.4
ie of	Lower Saxony	1	110	9.8
Othe	Hesse	4	530	8.7
	Other	6	720	6.9
	Assets excl. opertation	39	5,140	9.7
	Total nursing	77	10,580	n/a

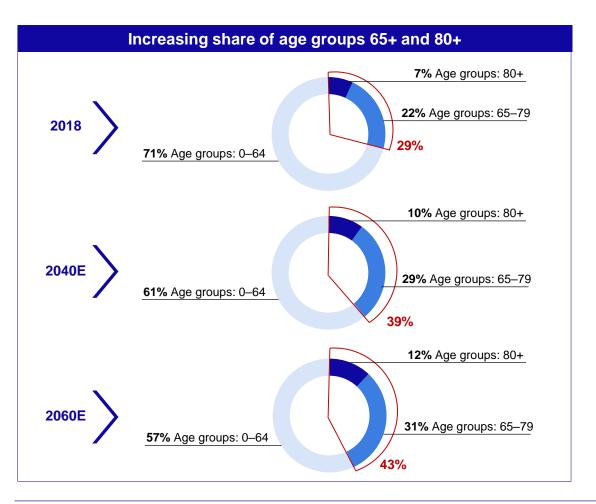


• Deutsche Wohnen business model superior to most peers as owner with operational know-how, exposed to lower risk and low cost of funding

<sup>1)</sup> Units include beds as well as places for assisted lyiing



### Demographic trends in Germany underpin rising demand



#### Ageing population leads to increasing demand for nursing homes

- Nursing care market driven by (irreversible) demographic trends increasing demand for social, medical and nursing services
  - Increase in demand until 2040 by c. 40%, corresponding to additional 380k beds
  - New construction cannot meet increase in demand (supply demand imbalance)
- Main reasons for aging German population are:
  - Decreasing birth rates
  - Ageing of former baby boomer generations
  - Increasing life expectancy
- Until 2040 the age group >80 years is expected to increase by 30%
  - Approx. 10% of the German population will be >80 years in 2040
  - Increased demand for specialized facilities to serve e. g. Alzheimer's disease/dementia
- The requirement for professional service structures in nursing care are further boosted by ongoing trends:
- Increasing mobility
- Bigger distance between family members
- Higher share of employment of all family members



### Overview of elderly care market in Germany

	Description	Payment regulation
EBITDA (adjusted)	<ul> <li>Covers all levels of inpatient care</li> <li>Focus on higher care degrees</li> <li>Daycare programs located in nursing homes</li> <li>Short-term inpatient care, if the need of care is only temporarily</li> </ul>	<ul> <li>Reimbursement level depending on extend of care required (5 degrees available)</li> <li>Long-term care insurance (LTC) covers a monthly allowance, remainder has to be paid by pension / private wealth</li> <li>Social security system covers if no private wealth is available</li> </ul>
Depreciation	<ul> <li>Covers all levels of outpatient care incl. domestic support</li> <li>Focus on lower care degrees</li> <li>Services are delivered at home or in assisted living facilities</li> </ul>	<ul> <li>Reimbursement level depending on level of care required</li> <li>Social LTC insurance pays defined allowance, per month for either:         <ul> <li>Professional outpatient care service</li> <li>For a relative to take on care</li> </ul> </li> <li>Remainder to be paid by pension/private wealth</li> </ul>
At equity valuation	<ul> <li>Special form of outpatient care with focus on premium customers</li> <li>Apartments are rented out incl. complementary LTC packages and availablity of extra services</li> </ul>	<ul> <li>Relatively unregulated market in terms of rent regulation</li> <li>Not reimbursed by LTC insurance</li> </ul>



### Overview of regulatory environment for nursing homes (1/2)

### New homes authorization



- No formal permission (except for building laws) required to set up new nursing homes
- Operators entitled to enter into new supply contract with Long-term care insurance (Pflegekassen) as soon as structural requirements for operating a nursing home are set

### **Quality** requirements



- Independent operators MDK¹-score checks process structure and performance quality
- Mandatory publication of MDK quality reports of each nursing home planned through latest regulatory initiatives to increase transparency
- Frequency of quality assurance audits of outpatient and inpatient care has historically increased

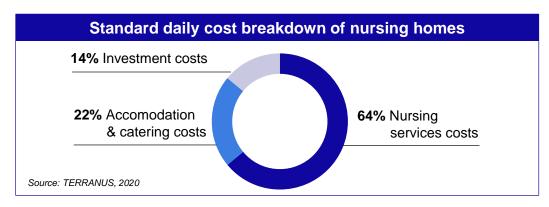
### Pricing & financing

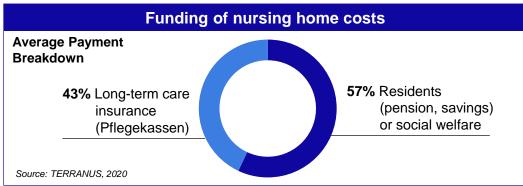


- Prices for nursing care services strictly regulated and negotiated with authorities and revised every 1–2 years, usually above cost inflation
- Total cost for a nursing home place is funded by the respective resident, long-term care insurance and, if required, social welfare (depending on residents' income)
  - Vast majority of nursing services costs is financed by long-term care insurance; level of reimbursements are defined by laws, depending on level of care required
  - Accommodation & catering as well as investment costs are, in principle, financed by resident (or social welfare system);
     investment rates are set freely for resident not receiving public aid
  - Operators are free to generate additional revenues from secondary services, financed by respective resident



### Overview of regulatory environment for nursing homes (2/2)



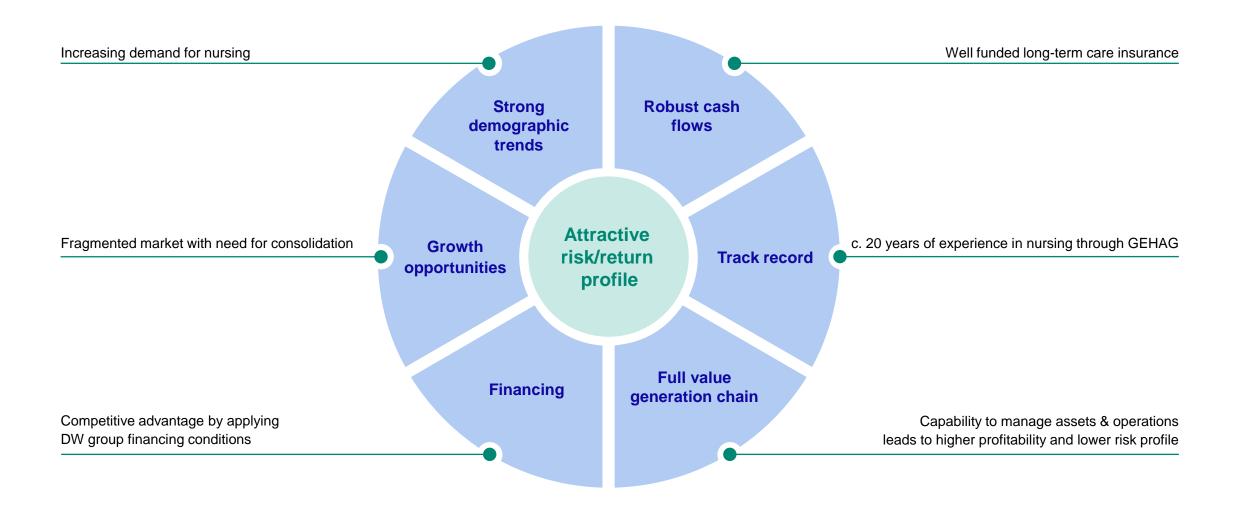


- Germany is one of few countries which requires all citizens to have either public or private long-term care insurance
  - Care Funds (Pflegekassen) provide a cost cover for carerelated services to the operator, based on the level of patient care necessary
  - Care Funds supported by mandatory social insurance as provided by care insurance law<sup>1</sup>
  - Funded at a contribution rate of 3.05% of gross salary and 3.30% respectively for childless employees
- In addition to national regulation, there are different regional legislations on fit-out standards, multi-occupancy ratios minimum room measurement and employee skills (not homogeneous)

Germany has one of the most stable funding systems for long-term care in Europe



### Why we target to increase our investment in nursing market





### **Nursing & Assisted Living – Strategy update**

#### Deutsche Wohnen is targeting an EBITDA contribution of 15% in the medium-term

Segment contribution to group EBITDA at c. 12%

#### Further investments envisaged

- Redensification and new constructions to provide further growth opportunities, predominately in Hamburg region
- Opportunistic and selective M&A

#### Improvement of quality of assets and services

Focus on self payers reduces regulatory risk

#### Adjust mix of nursing and assisted living towards higher proportion of assisted living

Serviced apartments



### **Best in class Nursing and Assisted Living portfolio**



















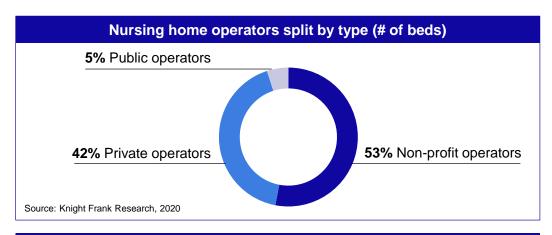








### Highly fragmented market structure for nursing home operators



Top private operators (by # of beds)						
Operator	# of facilities	# of beds	Market share (%)			
Korian	247	26,598	3.0%			
Alloheim Gruppe	221	20,132	2.3%			
Pro Seniore	120	14,928	1.7%			
Orpea	134	11,868	1.4%			
Kursana	96	9,043	1.0%			
Azurit	84	8,030	0.9%			
DOMICIL	49	6,135	0.7%			

- Nursing home operator market is very fragmented
  - Top ten private operators only c. 13% market share, expected to increase further
  - Private operators manage c. 42%
  - Many small (family) operators, often with less than 10 facilities and capex backlog
- Occupancy levels vary widely across operators and regions
  - Average occupancy rate of c. 90%
  - Free capacity in many instances does not fulfil today's standards for nursing homes (i. e.: free capacity ≠ available capacity)
- Significant consolidation trend among private operators in recent years
  - 3 of the top 5 operators are international companies
  - Consolidation is expected to continue and to accelerate professionalism (and therewith profitability) of overall sector
- Private operators increase their capacity the fastest (by acquisition or greenfield projects); growth of non-profit operators limited by funding constraints

Source: www.pflegemarkt.com, 2020



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